

# CONTACT

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# **EDUCATION**

# 2023-current JKUAT UNIVERSITY

 Diploma in Information Technology DIT

#### 2019-2022

#### **SACRED HEART BOYS**

 KCSE Certificate Academic Achievement reward

#### SKILLS

- Customer Service
- Web design and development
- Networking and Network troubeshooting
- Communication skills
- interpersonal skills
- Program coding(Python, c++, HTML, CSS)

#### Certifications

- Introduction to the Threat Landscape 2.0 Self-Paced
- Networking Basics
- Network Technician Career
   Certification (intermediate)
- Introduction to CIP

### LANGUAGES

- English (Fluent)
- Swahili (Fluent)

# **ERICK KIMOTHO**

### **SUMMARY**

Enthusiastic Person with comprehensive experience in supporting project management, conducting research, and creating detailed reports. Skilled in collaborating with cross-functional teams and contributing innovative ideas to drive organisational success. Strong ability in utilising technology to streamline processes and enhance productivity. Committed to delivering high-quality work and fostering positive workplace relationships.

# WORK EXPERIENCE

Athi Water Works Development Agency
 ICT INTERN: Support Assistant

OCT-DEC, 2024

- Maintained, organised, and updated file systems for easy staff use.
- Coordinated with external vendors to secure cost-effective solutions for hardware and software needs.
- Delivered clear, thorough IT services support to technical and nontechnical staff for smooth company operations.

#### REFERENCE

# Tom Ongaki

Manager ICT AWWDA

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