

Chad Fike

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EDUCATION

University of Maryland – Baltimore County

December 2022

MS in Information Systems

Baltimore, MD

- Pursuing post-graduate education in Information Systems with a focus on information security and databases
- GPA – 4.0

University of Maryland – College Park

May 2019

BA in Government and Politics, BA in History

College Park, MD

- Pursued concentration in international relations, minored in Middle Eastern studies
- Lived abroad in Turkey after graduation for several months

SKILLS

- **Skills:** Microsoft Office: Excel, PowerPoint, Word; Adobe Acrobat; Active Directory; customer service; canvassing; research skills; excellent verbal and written communication; multi-tasking; software troubleshooting; self-motivated; safety skills, good team player; resourceful and attentive to detail; Languages: German, Turkish both elementary.
- **Technology:**
 - Databases: Oracle SQL, PL/SQL, RDBMS, MySQL (MongoDB)
 - Languages: HTML/CSS, JavaScript ES6/jQuery (React.js), Python, Java, some PHP
 - Source Control: Git (Git Flow), GitHub
 - OS: Ubuntu Linux, Kali Linux, Windows, iOS
 - IT: OSI model, TCP/IP protocol, networks, and concepts: DNS, DHCP, routers and switches, Wi-Fi, VPN
 - BI: Tableau
 - PowerShell
- **Certifications:**
 - Actively seeking CompTIA Security+ and Network+ certs (Winter 2021)

WORK EXPERIENCE

United States – Department of Commerce, Census Bureau

April. 2020 – Oct. 2020

Enumerator

Baltimore, MD

- Worked directly with citizens to promptly complete data collection in an efficient and timely manner
- Successfully protected PII and abided by all PII regulations and protections to preserve confidentiality
- Volunteered extra hours to enumerate Baltimore's vulnerable population to ensure the integrity of data collected
- Reviewed previous entered data and completed follow-up objectives to ensure data integrity
- Maintained client satisfaction by working with 50+ clients per day ensuring data collection
- Developed and cooperated with teams up to 10 by communicated effectively to ensure client data integrity

Campaign for Baltimore County Executive – Johnny Olszewski Jr.

March. 2018 – July 2018

Campaign Fellow

Baltimore, MD

- Collaborated with campaign professionals to advance research and gain deeper understanding of topics
- Utilized DNC software to efficiently target key areas and demographics to increase voter turnout
- Obtained updated contact information from all subjects and verified data for accuracy
- In-person, internet, and phone canvassing to organize and orchestrate successful voting behaviors
- Won both the primary election and general election to secure electoral victory

Amazon

June. 2016 – Aug. 2016

Fulfillment Associate

Baltimore, MD

- Unloaded incoming trucks and properly staged inventory for processing
- Received and reviewed new orders, located requested merchandise, and promptly initiated processing
- Maintained compliance with company safety policies and called violations to the attention of management

- Always followed procedures for personal and team safety
- Prepared and organized envelopes, packages, containers, and pallets with correct merchandise counts