Eric Kongkaew

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Mobile: (978) 935-8860 | Greater Boston | Middlesex County, MA 01851

HTML5 • CSS3 • Sass • Bootstrap • JavaScript • Styled Components • Git • GitHub • Version Control
MySQL • Express • ReactJS • NodeJS • NPM • NextJS • Jest • Markdown • Netlify • Figma • VSCode

PROJECTS

FULLSTACK FORMS INPUT PAGE   *Live: https://erikmoxley.github.io/fs-test-ek/ | Source: GitHub*
HTML, CSS, JavaScript, Express, NodeJS, MySQL, Express Validator
● Responsive Desktop/Mobile Company style contacts page built with HTML, CSS, JavaScript frontend
● Using Node for local backend, submitted POST goes to the ExpressJS server, gets validated through Express Validator and is inserted into local MySQL database

NEXTJS BLOG   *Live: https://moxleydevblog.netlify.app | Source: GitHub*
HTML, CSS, JavaScript, NextJS, React Router Dom, Netlify Forms
● Personal developer blog page built with NextJS. Responsive CSS, JavaScript components (Header, Footer, Posts)
● Markdown files are converted to posts using slug components sorted by date
● Contact page uses Netlify Forms to manage and accept submissions, email notification once received

WORK EXPERIENCE

THERMO FISHER SCIENTIFIC – Bedford, MA
Manufacturing Technician | Bioproduction Group   *Oct 2021 – Present*
● Production of POROS chromatography resin and providing assistance to maintenance/distribution as needed

WALGREENS BOOTS ALLIANCE – Greater Boston, MA
Store Manager | District   *Nov 2015 – May 2019*
● Managed 20+ team members. Upskilled Assistant Store Managers, Store Managers, and Pharmacy Managers in the district through work projects, overall store and pharmacy operations
● Coached and mentored MGMT Trainees through company university work assignments – customer care, reducing shrink and new age digital adoption of software were strategies later implemented in company's future initiatives
● Recruited, hired and trained multiple Annual Acknowledgement Award winning team members

WALGREENS BOOTS ALLIANCE – Greater Boston, MA
Assistant Store Manager | Operations   *Aug 2014 – Nov 2015*
● Organized, coordinated, and budgeted a major brand transformation project after merger with Boots UK.
● Led a district team of 8 in implementing new cosmetic lines such as No7/S&G into 8 stores in the area in 7 days
● Utilized Kronos to maintain time cards and bi-weekly payroll; Workforce for scheduling, PTO and overall budgeting

WALGREENS CO. – Middlesex County, MA
Customer Service Associate | Shift Leader | Supervisor   *Sep 2007 – Aug 2014*
● Trained and supervised team. Provided input for team's performance reviews and identified areas for more coaching

EDUCATION

Zero to Mastery Academy | Udemy – Remote | https://github.com/ErikMoxley   *Aug 2019 – present*
Web/Software Development | HTML5, CSS3, Javascript, Bootstrap, Sass, ReactJS, NextJS, Git, NPM, Netlify
LHS – Middlesex County, MA   *2003 – 2007*
Business Management & Financial Pathway | Computer Programming

ADDITIONAL

● **Other Skills**: Inventory Management, Operations, Merchandising, Cash Management, AS400, P&L, Human Resources, Workforce Scheduling, Kronos, Payroll, Healthcare Industry, Pharmaceutical Industry, Hiring, Recruiting, ATS, Retail, Microsoft Office, Word, Excel, PowerPoint, cGMP Environment, GDocP, Delta V, SAP
● **Soft Skills**: Leadership Development, Team Development, Performance Management, Employee Engagement, Patient Care, Customer Service, Planning, Patient/Customer/Employee Retention, Communication, 3rd Party Vendor MGMT
● **Certifications & Training:** Learn Engage Advance Perform (LEAP) WBA University for Drug Store Managers (2016), GROW InsideOut Development Coaching (2017)
● **Volunteering:** VFW Foundation (2018), Cystic Fibrosis (Haverhill, MA 2016-2018), American Diabetes Association (Waltham, MA 2016), Team Walk for Cancer Care (Lowell, MA 2015), Community Action Council (Bedford, MA 2021)