

To Whom it May Concern,

I had the opportunity to work with Erik Pantoja from 1/21 - 7/21. He was on a career experience (CE) in the Development Technologies group as a quality engineer.

Erik helped with our verifications of Xcode on devices and simulators. He had to overcome many obstacles during his CE; working remotely during COVID, in a different time zone, dealing with daily restores of devices on home internet, not having access to some tools due to security, etc...but he overcame all the challenges with a positive attitude. Erik also came into the CE during a time in the software development cycle when things are unstable. This gave Erik the opportunity to quickly learn how to troubleshoot issues, write concise bug reports and escalate serious issues to the proper teams and drive for resolution. These are all skills that are valued in quality engineering.

Erik exhibited skills in:

- Working through and improving test cases and filing appropriate defects
- Excellent knowledge of software testing methodologies & practices
- Ability to triage problems and prioritize accordingly
- Experience developing automated software tests using Swift and XCTest
- Ability to thrive in a collaborative working environment within his team and beyond
- Written and verbal communication skills

Erik also got to witness first hand the software delivery and sign off process and was instrumental in getting us a good solid build to deliver to the Developers at WWDC. He received valuable experience in being able to attend the conference as well as participate in Developer Labs during WWDC timeframe. We were so impressed with Erik's contribution to the team that we extended his CE for 2 months.

Overall, I was very impressed with how Erik performed during his CE and would recommend him for a position with the same skill sets.

Thank you,

