

Driver's Name		
Address		City
ZIP/Postal Code	State/Province	Phone
Insurance Company	Policy Number	
Driver's License Number	State/Province	Expiration Date
Year & Make	Body Type/Model	
Driver's Vehicle License Plate #	State/Province	
Collision Time (AM/PM - Dusk - Dark)		Collision Location
Weather Conditions at Time of Collision		

Describe How the Collision Happened

Witness Name

Phone

Call Volkswagen Roadside Assistance¹ at 800.411.6688 for no-charge towing of VW vehicles under the New or Certified Pre-Owned Vehicle Limited Warranty to a Volkswagen Certified Collision Repair Facility near you.

¹ Provided by a third party.



1

What to do

Collisions happen. And when you need support in the event of an accident, Volkswagen will be there to help you get your vehicle repaired. But first, here's what you need to do to ensure your safety and peace of mind:

- Even if it's just a bump, stop away from traffic in a well-lit place
- Call the police and request an ambulance if you need one
- Call Volkswagen Roadside Assistance¹ at 800.411.6688 for no-charge towing of VW vehicles under the New or Certified Pre-Owned Vehicle Limited Warranty to a VW Certified Collision Repair Facility near you
- Gather your driver's license, registration, and insurance information to present to the police
- Fill out the collision report on the back of this brochure
- If handy, use a camera phone or digital camera to take pictures of the damage

2

Where to go

The accident is over, but your car needs attention. It's important to have your Volkswagen repaired at a VW Certified Collision Repair Facility for a number of reasons:

- The work will be performed by trained employees at shops that are certified to perform collision repairs on Volkswagen models
- All services will follow strict, mandated repair procedures per Volkswagen standards
- Wherever feasible, the facility will use Genuine Volkswagen Parts
- Employees have access to exclusive Volkswagen technical tools and repair information
- All warranties will be maintained

To learn more, or to locate a VW Certified Collision Repair Facility near you, please visit vwcollision.com



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Know your rights

- Don't let the claim process be carried out exclusively by the insurance company
- Insurance companies often recommend customers use one of their preferred repair facilities
- Insurance companies, however, also allow you to take your vehicle to the repair facility of your choice
- VW recommends using VW Certified Collision Repair Facilities, where repairs are made according to strict Volkswagen standards
- Call Volkswagen Roadside Assistance¹ at 800.411.6688 for no-charge towing of VW vehicles under the New or Certified Pre-Owned Vehicle Limited Warranty to a VW Certified Collision Repair Facility near you

To learn more about your rights in the event of an accident, please visit vwcollision.com/rights

¹ Provided by a third party.

Sometimes collisions are unavoidable. If they do happen, you decide where your VW will be repaired. To have your vehicle repaired to the standards and specifications set by Volkswagen, make sure you have it repaired at a VW Certified Collision Repair Facility.

