

ERIN CLAUDIO

✉ erin@erinclaudio.com

WORK EXPERIENCE

Junior Contractor 2020 - Present

Edesign Chicago

- Maintain Client Website Product list (Sku list, Product description)

Faculty 2014-Present

NOLS Wilderness Medicine Institute

- Teach challenging wilderness medical concepts in a manner that is concise, effective, and fun for students
- Demonstrate exceptional teamwork through collaborating with over 35 co-instructors for more than 40 classes

Director of Youth Sports 2017-2019

Grand Traverse Bay YMCA

- Increased revenue growth by 200% in Sport programming
- Created five new programs that are now a standard part of the program catalog
- Increased customer satisfaction score (NPS) by 60 points in key areas
- Managed over 500 volunteers (the largest group of volunteers for the YMCA)

Adjunct Faculty 2007-2014

Northeastern Illinois University

- Designed and taught wellness/health-based courses that covered a wide range of topics:
 - Health for Effective Living
 - Team Sports
 - Community Health

Coordinator of Experiential Programs 2007-2014

Northeastern Illinois University

- Directed the development of programs that served a yearly average of 700 Northeastern students and 50 professors, in addition to 200 local community organizations
- Increased budget by 400% (from \$5,000 to \$25,000)
- Trained, managed, and evaluated over 100 staff

Administrative/Senior Instructor 2005-2006

Outdoor Wisconsin Leadership Synergies

- Facilitated team building for over 1,000 corporate, university, and school groups

EDUCATION

Master of Science, Recreation Administration August 2006

Aurora University