

ERIN MAYNARD

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<https://erinmaynard.github.io/Website/>

EDUCATION

University of Maryland, College Park

Major: Information Science

Overall GPA: 3.717

Expected Graduation May 2026

EXPERIENCE

SECU Credit Union

Mortgage Lending Intern

June 2024 - August 2024

Columbia, MD

- Redesigned an internal mortgage pricing package to improve usability and clarity for cross-functional stakeholders.
- Conducted needs assessment calls to identify user pain points and information gaps in existing documentation.
- Applied user-centered design principles to reorganize complex financial information into an accessible format.
- Created and tested prototypes, iterating based on stakeholder feedback to deliver a final version that reduced information overload and improved decision-making efficiency.

Code Ninjas

Head Teacher

October 2020 - August 2023

Ellicott City, MD

- Taught Python and JavaScript to students aged 8–15, adapting lessons to different skill levels and learning styles.
- Mentored and trained new instructors, building strong communication and leadership skills.
- Managed summer camp operations, coordinating activities and ensuring smooth day-to-day execution.

PROJECTS

UI/UX Design Research Project

Team Lead

Spring 2024

University of Maryland

- Led a team of three to design and prototype a high-fidelity wireframe for an animal health app.
- Conducted contextual inquiries and user research to understand stakeholder needs and workflows.
- Synthesized findings into design requirements and iterated prototypes in Figma based on feedback.

Book Nook: Website Design and Development

Team Lead

Fall 2023

University of Maryland

- Directed a team of four in creating a book ranking and recommendation website.
- Integrated Gutendex and OpenLibrary APIs with Supabase to enable real-time database interactions.
- Applied user-centered design principles to ensure intuitive navigation and personalized book recommendations.

CERTIFICATIONS

Foundations of User Experience (UX) Design — Google, 2024

Introduction to Back-End Development — Meta, 2024

TECHNICAL SKILLS

Research & Design

Data & Analysis

Programming

Tools

User Research, Usability Testing, Information Architecture, Wireframing (Figma)

Excel (intermediate), SQL (basic), Data Visualization, Reporting Dashboards

Java, Python, HTML, CSS, JavaScript, R

GitHub, VSCode