

Ermiyas Gulti

16 Bradley Dr, Kitchener, ON, N2A 1K2

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SOFTWARE ENGINEERING TECHNOLOGY CO-OP STUDENT WITH A 3.81 GPA AVAILABLE 4-8 MONTH

Highlights of Qualifications

- Actively engaged in developing a personal portfolio website using React JavaScript Script, showcasing dedication to continuous learning and practical application of programming skills. | [GitHub](#), visit my website from this link <https://ermiyasg.azurewebsites.net/>
- Have a natural talent for quickly learning new concepts and technologies, rapid assimilation of skills and knowledge in diverse environments, and have strong problem-solving skills.
- Known for being approachable and collaborative and fostering positive working relationships with colleagues and team members.

Technical Skills

- **Programming Languages:** Python (including Django), JavaScript (Node.js), C#, C, C++, PHP
- **Frameworks:** Node.js, React.js, ASP.NET, ASP.NET Core
- **Databases:** MySQL, MSSQL
- **Project Management Tools:** GitHub Projects, Jira, Trello
- **Additional Tools:** REST, Git Version Control, TCP/IP, UDP, Microsoft Office (Office 365), PowerShell
- **Networking Tools:** Metasploit Framework (msfconsole), Legion, Nmap, Koadic
- **Web Technologies:** HTML, CSS, JavaScript
- **Operating System:** Experience with Linux and Window
- **Security:** Skilled in web security principles and penetration testing.

Education

- **Advanced Diploma in Software Engineering Candidate**
Conestoga College, Waterloo | Sep. 2022 – Present | GPA 3.81
- **Diploma in Information Communication Technology**
Royal University College—Nazareth Ethiopia and Asella
TVET Institute | Sep 2007 – July 2010 | GPA 3.85

Technical Experience

Tech Representative, Conestoga College (Co-op) | Sep 2024 – Present

- Deliver effective in-person and online tech support to the College community, including tech loans, software troubleshooting, and access issue resolution.
- Recommend hardware procurement and provide tech tutoring to diverse student populations.
- Report service issues and client feedback to library staff and administration to ensure the effective delivery of Teach Me Tech services.
- Provide excellent customer service to a diverse clientele, enhancing user satisfaction.
- Update Teach Me Tech services documentation and conduct training sessions.

Projects

Laptop Rental Kiosk a Web Application for Renting laptops for students (Personal Project) | Nov 2024 – Present Tech Stack: Python Django, React JS, C, Assembly and [GitHub](#)

- I am Developing a web application for a self-service laptop rental kiosk
- Designed for university or college students.
- I used React.js for dynamic front-end development, enhancing the user experience with a responsive and

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intuitive interface.

- Utilized Python Django for back-end functionality, ensuring data management and efficient processing of rental transactions, fines, and laptop registration.
- The application provides a user-friendly service that interacts with students, displaying the rental duration and recognizing the device upon return. Additionally, it features indicator lights to show the availability of laptops.

Banking Website Development (Group Project) | Dec 2023 Tech Stack: ASP.NET, CSS, [GitHub](https://wealthywave.azurewebsites.net/), <https://wealthywave.azurewebsites.net/>

- Developed a banking website using ASP.NET with CSS styling and GitHub for version control.
- Implemented user redirection and diverse banking services.

Fully Functional Web App (Academic) | April 2023 Tech Stack: Python Django, JavaScript, GitHub

- Completed individual assignment focused on building a fully functional web application using Python as the server-side programming language and Django as the web framework.
- Utilized JavaScript for the front end.
- Demonstrated proficiency in implementing features following the model-template-views (MTV) architectural pattern.
- Developed and deployed the application on GitHub, adhering to version control best practices.

Additional Experience

Warehouse Worker, Grand River Personnel, Kitchener, ON | 2023

- Efficiently picked customer orders, thoroughly selecting products and quantities to meet quality standards.
- Demonstrated exceptional attention to detail to ensure error-free loading and shipping processes.

Crew Member, McDonald's, Kitchener, ON | 2020 – 2021

- Prepared food and drink orders carefully, adhering to food safety standards to ensure customer satisfaction.
- Fostered a collaborative work environment, contributing to team cohesion and efficiency.

Customer Service & Delivery Driver, Carriage & Talabat Delivery Company | 2016 - 2019

- Communicate effectively with customers, ensuring seamless customer experience, and resolving issues promptly.
- Demonstrated exceptional time management skills in assisting customers with their orders punctually while maintaining a professional manner.

Salesperson, Avenue Mall, Kuwait | 2014 - 2015

- Provided exceptional customer service in a retail environment, assisting customers with product selection and inquiries.
- Demonstrated strong sales skills and product knowledge to meet customer needs and achieve sales targets.

IT Instructor, National College Addis Abeba, Ethiopia | 2012

- Taught college students essential skills in Microsoft Office and basic Windows operations, leading to significant enhancements in their IT proficiency levels.
- Received positive feedback from students and colleagues on both lessons plans and supporting IT related challenges.

Assistant IT Instructor, Rehoboth Medical College Asella, Ethiopia | 2010 – 2011

- Assisted in instructing college students in Microsoft Office and basic Windows skills.
- Collaborated with Instructors to streamline processes and complete various IT-related tasks