Ermiyas Gulti

16 Bradley Dr, Kitchener, ON, N2A 1K2

+1 (226) 698- 5220 | egulti4128@conestogac.on.ca | LinkedIn | GitHub | Personal Website

SOFTWARE ENGINEERING TECHNOLOGY CO-OP STUDENT AVAILABLE for 4 MONTHS

Highlights of Qualifications

- Actively engaged in developing a personal portfolio website using React JavaScript Script
  https://ermiyas9.github.io/reactapp
- Have a natural talent for quickly learning new concepts and technologies, rapid assimilation of skills and knowledge in diverse environments, and have strong problem-solving skills.
- Known for being approachable and collaborative and fostering positive working relationships with colleagues and team members.

Technical Skills

- **Programming Languages:** Python (including Django), JavaScript (Node.js), C#, C, C++, PHP
- **Frameworks:** Node.js, React.js, ASP.NET, ASP.NET Core
- **Databases:** MySQL, MSSQL
- **Project Management Tools:** GitHub Projects, Jira, Trello
- **Additional Tools:** REST, Git Version Control, TCP/IP, UDP, Microsoft Office (Office 365), PowerShell
- **Networking Tools:** Metasploit Framework (msfconsole), Legion, Nmap, Koadic
- **Web Technologies:** HTML, CSS, JavaScript
- **Operating System:** Experience with Linux and Window
- **Security:** Skilled in web security principles and penetration testing.

Education

- **Advanced Diploma in Software Engineering Candidate**
  Conestoga College, Waterloo | Sep. 2022 – Present |
  GPA 3.76
- **Diploma in Information Communication Technology**
  Royal University College—Nazareth Ethiopia and Asella
  TVET Institute | Sep 2007 – July 2010 | GPA 3.81

Technical Experience

Tech Representative, Conestoga College (Co-op) | Sep 2024 – Present
- Deliver effective in-person and online tech support to the College community, including tech loans, software troubleshooting, and access issue resolution.
- Recommend hardware procurement and provide tech tutoring to diverse student populations.
- Report service issues and client feedback to library staff and administration to ensure the effective delivery of Teach Me Tech services.
- Provide excellent customer service to a diverse clientele, enhancing user satisfaction.
- Update Teach Me Tech services documentation and conduct training sessions.

Projects

Laptop Rental Kiosk a Web Application for Renting laptops for students (Personal Project) | Nov 2024 – Present Tech Stack: Python Django, React JS, C, Assembly and **GitHub**
- Designing a dynamic and responsive self-service laptop rental kiosk application using React.js to enhance the user experience for university and college students.
- Developing a secure full-stack platform with Python Django, enabling real-time rental tracking, device recognition, and availability indicators.

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Banking Website Development (Group Project) | Dec 2023 Tech Stack: ASP.NET, CSS, GitHub, https://wealthwave.azurewebsites.net/

- Developed a banking website using ASP.NET with CSS styling and GitHub for version control.
- Implemented user redirection and diverse banking services.

Fully Functional Web App (Academic) | April 2023 Tech Stack: Python Django, JavaScript, GitHub

- Completed individual assignment focused on building a fully functional web application using Python as the server-side programming language and Django as the web framework.
- Utilized JavaScript for the front end.
- Demonstrated proficiency in implementing features following the model-template-views (MTV) architectural pattern.
- Developed and deployed the application on GitHub, adhering to version control best practices.

Additional Experience

Warehouse Worker, Grand River Personnel, Kitchener, ON | 2023

- Efficiently picked customer orders, thoroughly selecting products and quantities to meet quality standards.
- Demonstrated exceptional attention to detail to ensure error-free loading and shipping processes.

Crew Member, McDonald's, Kitchener, ON | 2020 – 2021

- Prepared food and drink orders carefully, adhering to food safety standards to ensure customer satisfaction.
- Fostered a collaborative work environment, contributing to team cohesion and efficiency.

Customer Service & Delivery Driver, Carriage & Talabat Delivery Company | 2016 - 2019

- Communicate effectively with customers, ensuring seamless customer experience, and resolving issues promptly.
- Demonstrated exceptional time management skills in assisting customers with their orders punctually while maintaining a professional manner.

Salesperson, Avenue Mall, Kuwait | 2014 - 2015

- Provided exceptional customer service in a retail environment, assisting customers with product selection and inquiries.
- Demonstrated strong sales skills and product knowledge to meet customer needs and achieve sales targets.

IT Instructor, National College Addis Abeba, Ethiopia | 2012

- Taught college students essential skills in Microsoft Office and basic Windows operations, leading to significant enhancements in their IT proficiency levels.
- Received positive feedback from students and colleagues on both lessons plans and supporting IT related challenges.

Assistant IT Instructor, Rehoboth Medical College Asella, Ethiopia | 2010 – 2011

- Assisted in instructing college students in Microsoft Office and basic Windows skills.
- Collaborated with Instructors to streamline processes and complete various IT-related tasks