# **Ermiyas Hailemichael - Software Engineer**

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## **Core Competencies**

Software Development, Teamwork and Adaptability, Technical Management, Agile Framework, Documentation and Reporting, Coding and Testing, Solution Innovation, Database Management, Process Optimization, Problem Resolution

#### Technical Skills

HTML, CSS, Python, Java, JavaScript, Django, Postgres, React, Bootstrap, Node.js, MongoDB, JSON API, MERN stack, Postman, Git/GitHub, Google Suite, Microsoft Office, Slack, Zoom, Adobe Suite

### Languages

Amharic (Fluent)

## **Professional Experience**

### Coding With Kids | Seattle, WA Coding Instructor | December 2022 - Present

- Devise course pack and deliver lectures, incorporating a range of instructional strategies and materials to give interactive and exciting lessons to more than 103+ students
- Evaluate student progress and offer constructive feedback to foster a positive and supportive learning environment
- Maintain student records to update and advise the parents on the level of student's involvement and progress within the class, improving overall grades by 85%
- Perform quality assurance reviews to assess comprehension and effectiveness of teaching plans
- Demonstrate problem-solving and critical thinking expertise to encourage students to develop the same level of skill set

#### Assurant | Seattle, WA

#### Service Technician | October 2021 - September 2022

- Leveraged technical expertise to resolve customer complaints regarding consumer electronics, including phones and tablets, enhancing customer satisfaction by 80%
- Analyzed consumer device needs and utilized triage tools and processes to repair smartphones, increasing product life by 86%
- Oversaw inventory, including tracking and recording inventory volumes of new parts to ensure product availability and prompt repairing services
- Underwent regular technical and non-technical training to maintain certifications and augment professional abilities

## **Software Engineering Projects**

## Software Engineering Immersive | General Assembly | Remote

Food Recipe | Foods | MongoDB, Express.js, Node.js, HTML5, CSS3, JS, EJS | Live | GitHub

- Leveraged proficiency in JavaScript, CSS3 and HTML5 to standardize and display website visuals
- Utilized Postman to test paths for functionality during production and Adobe XD to wireframe and plan the application's user interface

Blogging site | Django, Postgres, React, Node.js, render, Tailwind CSS | Live | GitHub

- Formulated a blog-creating, reading, updating, and deleting applications to enhance operational efficiency
- Employed technical skills in React, Django, Postgres, and Tailwind CSS to arrange and show the website's visual elements
- Made use of Adobe XD and Mockup to wireframe and plan the application's user interface

## Countries API | Projectone | JavaScript, MongoDB, Express.js, Node.js, HTML5, CSS3 | Live | GitHub

- Constructed a program to enable users to search country statistics, such as capital and population
- Applied expertise in JavaScript, CSS3, API and HTML5 to classify and show the website's visual elements
- Exercised mastery in postman to evaluate routes in production to guarantee functionality

## Education

**Software Engineering Immersive**, General Assembly, Remote (April 2023) **Associate of Science in Computer Science**, Seattle Central College (December 2020)