

# Fabien d'Oliveira

## IT engineer

Position : Salesforce admin / consultant  
IT work experience : 7 years  
Salesforce work experience : 1 year



### Work experience

**Salesforce consultant** [CGI](#) Montpellier / From March 2022 to February 2023

Third-Party Maintenance for **Air Liquide's** orgs : screening, test and implementation on Sales Cloud et Service Cloud

Contract's management POC with Conga Composer for **LNR**

Conga Composer end-user accreditation

Analysis of needs, needs' formalization and users stories drafting for **Mercer**

**WMS consultant** [Hardis Group](#) Grenoble / From March 2019 to January 2022

**Reflex WMS integration for Moët Hennessy, Banque de France, Bol.com**

Gathering and understanding business needs

Requirements elicitation

Supply chain streams analysis

Inbound and outbound interfaces development

Embedded system programming (graphic display)

Teliae web service implementation (parcel's labels management)

Minos ERP to MS Navision migration

**Software developer** [Polm Studio](#) Angoulême / From 2013 to 2016

6 iOS / Android games (C++, Marmalade framework)

1 Xbox game (C#, XNA)

Creation of a versatile game engine

Detailed functional specifications drafting

Gameplay features programming

Cross-platform (Windows/smartphone) multiplayer feature implementation

[Portfolio](#)

**French teacher** [Academia](#) Lille / From 2006 to 2010

Middle-school students

### Education

**Master's degree in video game programming** [SupInfoGame](#) / From 2011 to 2013

**Computer Science course** [CNFDI](#) / From 2010 to 2011

**Hypokhâgne and Master's degree in literature** [Lille](#) / From 2000 to 2005

### Skills

Algorithmic



SQL



Git



✉ [fabien.doliveira@gmail.com](mailto:fabien.doliveira@gmail.com)

☎ 06 62 30 05 82

🌐 [linkedin.com/in/fabien-doliveira](https://linkedin.com/in/fabien-doliveira)

🏠 430 Chemin Des Sables  
Arthémonay (26260)

📍 National and international  
mobility

Jira



Agile / Scrum



English



[trailblazer.me/id/fdol](https://trailblazer.me/id/fdol)