# Introduction to Service Oriented Architecture

### CSCI-5828 Foundations of Software Engineering

Ming Lian March 2012

















# **Executive Summary**

 This Executive Summary gives the straight word to the fresh that have interests in Service Oriented Architecture. It is going to give you the basic knowledge and principles of SOA, why to choose it, how it works and what the differences and benefits it can bring to us.

The SOA Executive Summary specifically for students and developers who want to have some basic "SOA Literacy". The slides will cover SOA concepts, Service concepts, benefits of SOA, architecture comparison, terminology as well as standards of SOA.

- What is a Services-Oriented Architecture (SOA)?
  - When and why do we need a SOA?
  - How does a SOA work?
  - What makes a SOA different?
- When and why would you use SOA?
  - How does SOA support business application flexibility, agility, scalability and quality?
- Who should adopt SOA?
  - What kind of business and people would take advantages of SOA?

















### Goals

- Present an introduction to the topic of Service Oriented Architecture
  - What is Service?
  - What is SOA?
  - Why SOA?
  - SOA Architecture
  - Traditional Architecture VS SOA Architecture
  - Key standards and technology of SOA
  - Challenges
  - Who adopted SOA?



















### What is Services?

### Service is

- component of distinctive functional meaning that typically encapsulate a high-level business concept
- Lego block
- Service contains
  - Contract message type def, constraint, description (comment)
  - Interface set of operations
  - Implementation Logic and data









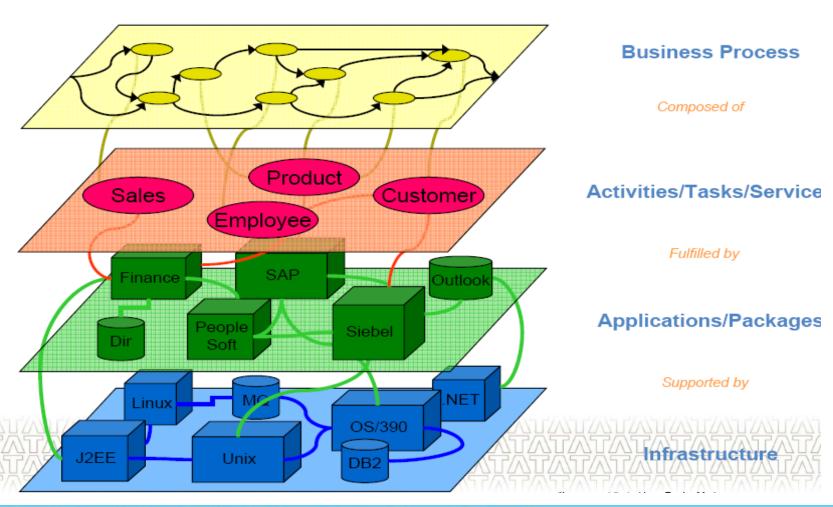








# Type of Services

















# **Examples of a Service**

- Creating a Purchase Order inside a mainframe application
- Requesting and reserving a room in a hotel
- Applying for a loan by filling out a loan request form
- Search books/music based on keywords

















### What is SOA?

- A set of components which can be invoked, and whose interface description can be published and discovered (W3C).
- Service-oriented architecture is a *client/server* design approach in which an application consists of software services and software service consumers (also known as clients or service requesters). SOA differs from the more general client/server model in its definitive emphasis on loose coupling between software components, and in its use of separately standing *interfaces* (Gartner).

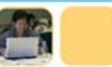














### What is SOA?

Service-Oriented Architecture is a business-driven IT architecture approach that supports integrating your business as linked, repeatable business tasks, or services. SOA helps today's business innovate by ensuring that IT systems can adapt quickly, easily and economically to support rapidly changing business needs. SOA helps customers increase the flexibility of their business processes, strengthen their underlying IT infrastructure and reuse their existing IT investments by creating connections among disparate applications and information sources. (IBM)

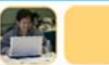










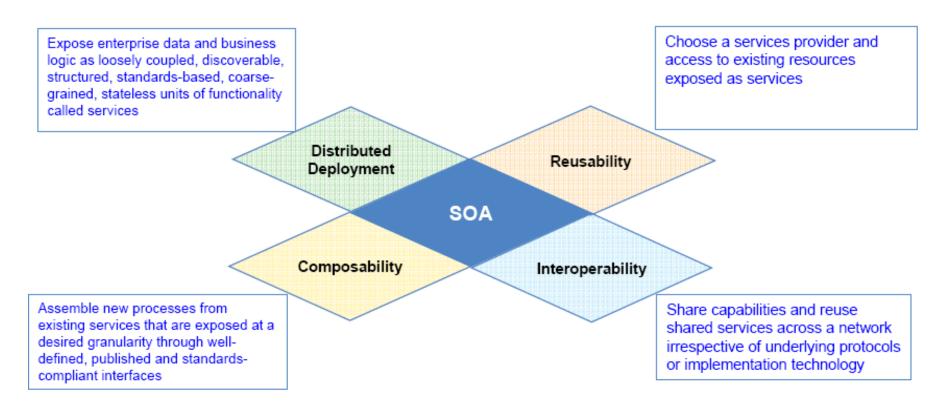




# What is SOA?

#### Definition of SOA

#### SOA is an architectural approach that allows to:





















## **SOA Characteristics**

- Based on open standards
- Foster inherent reusability
- Foster intrinsic interoperability
- Emphasizes extensibility
- Fundamentally autonomous
- Promotes dynamic discovery
- Promotes architectural composability
- Promotes loose coupling throughout the enterprise
- Supports incremental implementation









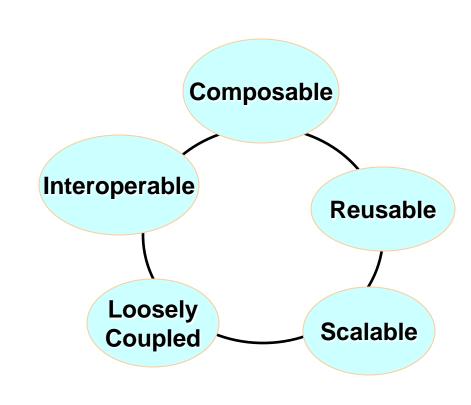






# **SOA Characteristics**

- Services are platform independent, self describing interfaces (XML)
- Messages are formally defined
- Services can be discovered
- Services have quality of service characteristics defined in policies
- Services can be provided on any platform
- Can be governed



















### **Potential Benefits of SOA**

- Efficient and effective usage of 'Business Services'
- Improved Integration, intrinsic interoperability
- Organizational agility
- Loosely-coupled with reusable assets and services
- Drives business processes closer to end users
- Leverage and integrate existing applications
- Provide standard connections between systems
- Abstract complexity for developers







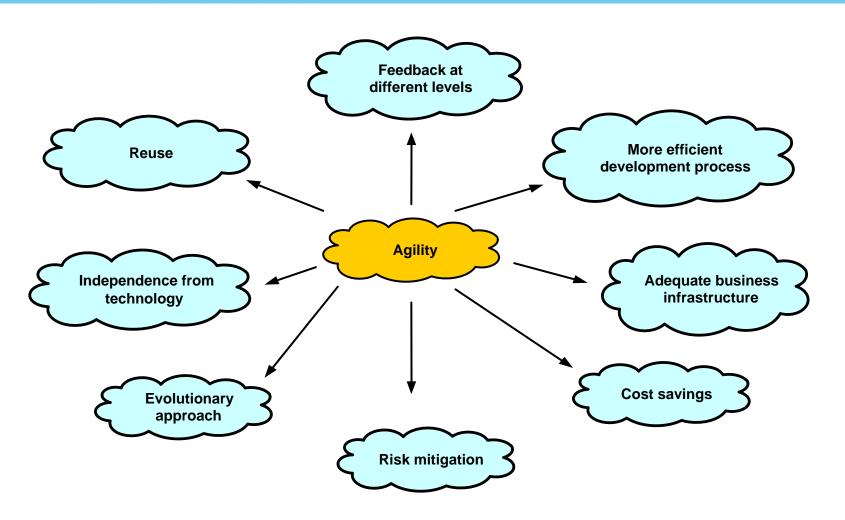








## **Potential Benefits of SOA**













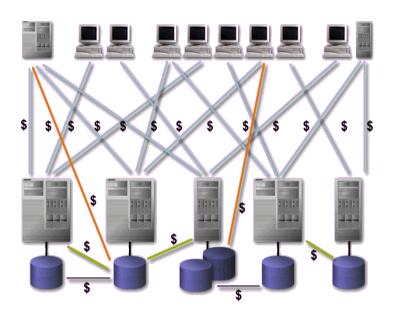




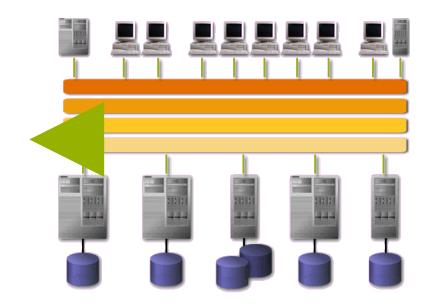


# Shift to SOA

Accidental
Rigid
Silo-Oriented



Layered
Extensible
Service-Oriented











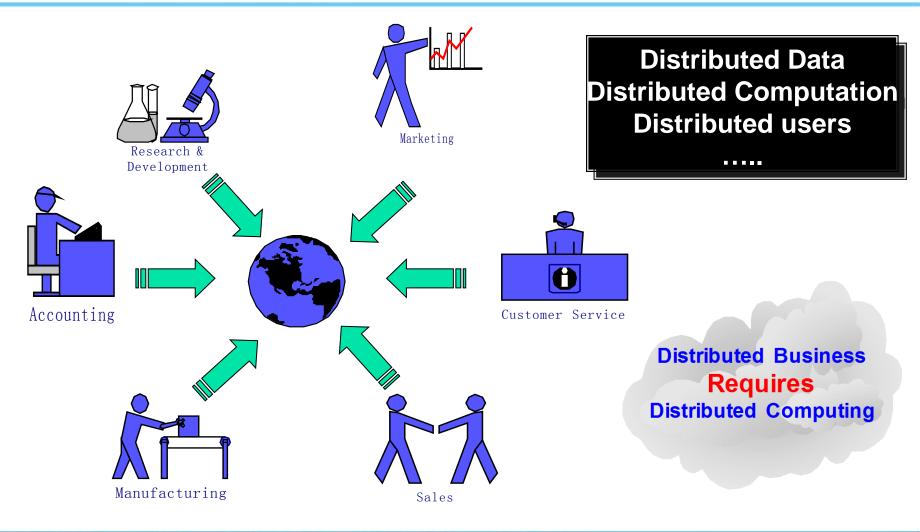








# Why SOA?





















# Why SOA?

- Interoperation issues
  - Heterogeneous network protocols
  - Heterogeneous hardware platforms
  - Heterogeneous operating systems
  - Heterogeneous application formats
  - <del>-</del> .....
- Increased Competitions
- Enhancement of Business Capabilities
- There must be consensus On Interoperability









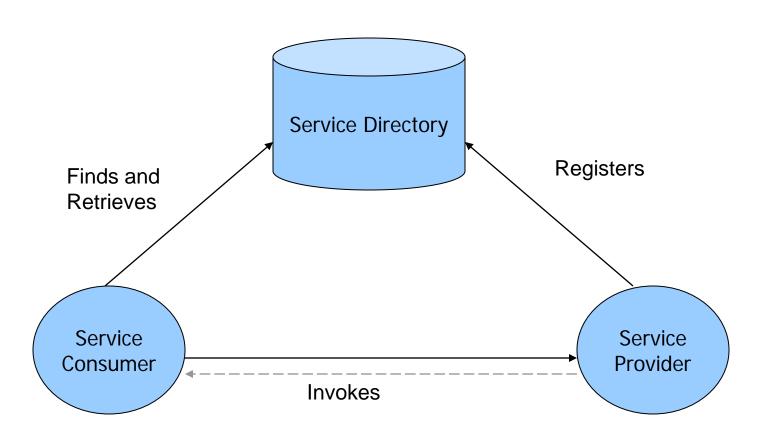








# **SOA** architecture





















# Traditional Architecture Vs Service Oriented Architecture

#### **Traditional Architecture**

#### ARCHITECTURE

- Components are tightly coupled
- Interface between subsystems is explicitly defined in terms a stack of protocols
- Known implementation
- Components are not independent of implementation attributes
- Tends to be closed architecture Difficult to replace, or reuse components from one system to another
- Commonly, functions are accessible with the help of point-point connections over the network
- Tends to be confined to a single organization
- Based on standard set of layer presentation, business, data access, Database

#### Service Oriented Architecture

#### **ARCHITECTURE**

- Loose coupling by means of services with standardized interfaces
- Application components communicate only through services and can be plugged in to any infrastructure that implements the standardized service
- Uses abstraction and is based on XML over SOAP
- Largely independent of implementation attributes
- Loosely coupling between interaction software components – leads to re-use of software components
- Designed to follow publically accessible models for consumption
- Meant for enabling participation of multiple organizations
- Requires additional layers
  - Business layer => Service and business model / components
  - Service Bus / Service Facade
  - BPM



















# Traditional Architecture Vs Service Oriented Architecture

#### **Traditional Architecture**

#### **STANDARDS**

- Involves only traditional J2EE and Web related standards
- Uses only HTTP
- Uses HTTPS for security
- More or less stable set of standards

#### **USAGE**

- Process centric
- Known context of usage

#### Service Oriented Architecture

#### **STANDARDS**

- Includes standards related to Web Service
- Builds a messaging layer above HTTP using SOAP
- Prefer WS-Security for end-to-end security
- Implementations must deal with evolving set of standards

#### **USAGE**

- Workflow centric
- To a large extent, future context of usage unknown at the time of design i.e unknown users and usage platforms











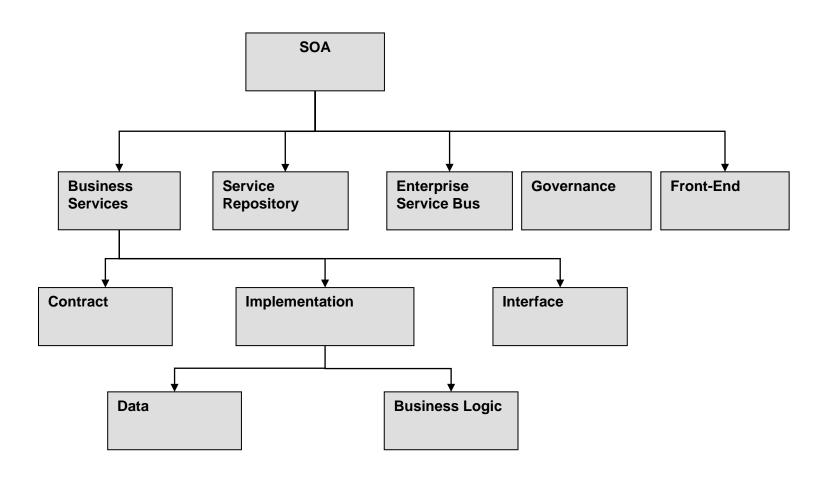








# **Key components of SOA**



















# **Key components of SOA**

- Services (common denominator)
- Service Description
- Advertising and Discovery
- Specification of associated data model
- Service contracts



















# **Associated Terminology**





















# **Associated Terminology**

**BPO** Business Process Outsourcing

**BPM** Business Process Management

**ESP** Enterprise Service Provider

**GDM** Global Delivery Model

**SOA** Service Oriented Architecture

SODA Service Oriented Development of Applications

**SOBA** Service Oriented Business Applications

**SOE** Service Oriented Enterprise

WS Web Services



















### Key Standards of and Technology of SOA

**XML** 

Markup Language designed to carry/transport data

 Structure of the document i.e. the tags can be user defined based on the data being transported

Web Services  Loosely coupled software components delivered over Internet standard technologies

SOAP

 Message format communication between parties involved in a web service

WSDL

 Mechanism for describing a web service in a platform independent way

UDDI

 Facilitates registration and organization of web service descriptions into a searchable directory









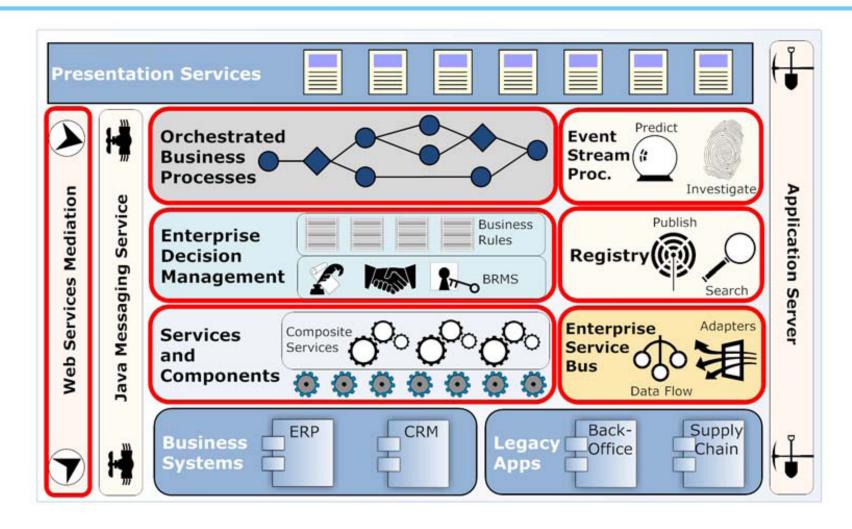








## **SOA Platform**











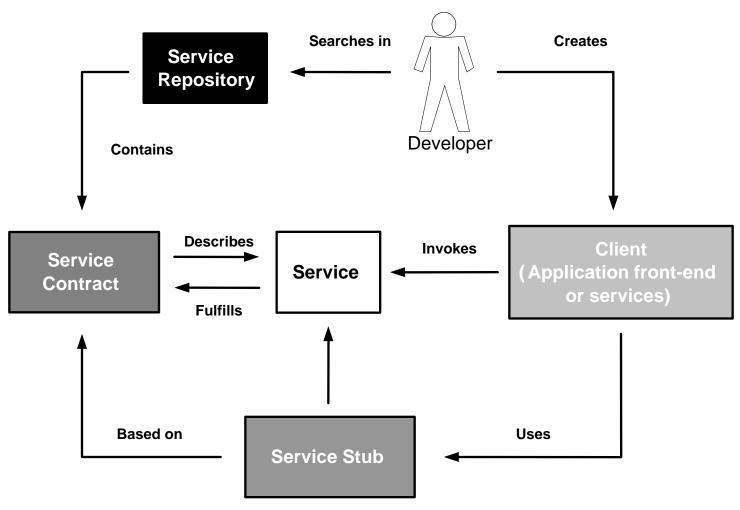








## **How Does SOA Work?**

















# Challenges of SOA

- Technical Challenges
  - Security challenges loosely coupled environment
  - Performance XML brings robustness not speed
  - Optimization
  - Organizing the services registry & repository
  - Finding the right services and right interfaces
  - Transaction management is complex in interactions between logically separate system

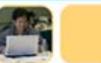














# Where SOA made a difference

#### eBay

- Abstracting enterprise information
- Helped to mange more than 2 perabytes of data

#### IBM

- 77 shareable and reusable services in production
- Reduced application inventories

#### Hewlett Packard

- Reuse across services
- Cutting operational costs

#### Amazon.com

- Handle 60 million customers and one million partners
- Handle growing Transactional load

#### Citi Group

- Governace
- Enable "separation of powers" among corporate, divisions, departments

#### DreamWorks

- Simplify and consolidate key business operations
- Use SOA to make movies a easier process

#### Volvo

Better customer service by linking all dealership in Belgium



















# Wrapping Up

- Adopting SOA is essential to deliver the business agility and IT flexibility promised by Web Services.
- SOA enables dynamic collaboration among loosely coupled, reusable software components through standard Internet protocols.
- SOA not only has many potential benefits to business and IT model but also holds several challenges that need to be solved in future improvement.
- SOA made differences to many entrepreneurs including IT, Sale, Financial and manufacture.
- SOA needs a bunch of standards and technologies to support that are widely deployed and acceptable

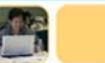














### Resources

#### Books:

SOA: Using Java Web Services

- by Mark D. Hansen

Service-Oriented Architecture (Concepts, Technology and Design) - by Thomas Erl

#### Web resources:

Amazon Web service:

http://en.wikipedia.org/wiki/Amazon\_Web\_Services

Oracle SOA

http://en.wikipedia.org/wiki/Oracle\_SOA\_Suite

Service component architecture

http://en.wikipedia.org/wiki/Service\_component\_architecture

Service-oriented analysis and design

http://en.wikipedia.org/wiki/Service-oriented\_analysis\_and\_design

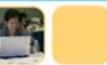














### Resources

Open ESB

http://en.wikipedia.org/wiki/Open\_ESB

Service-Oriented modeling

http://en.wikipedia.org/wiki/Service-oriented\_modeling

http://www.tibco.com/solutions/soa/default.jsp

http://www.microsoft.com/biztalk/solutions/soa/overview.mspx

















### References

- Douglas K. Barry, Web Services and Service-Oriented Architectures: the savvy manager's guide.
- Thomas Erl, Service-Oriented Architecture: concepts, technology and design.
- Thomas Erl, Service-Oriented Architecture: a field guide to integrating XML and web services.
- ObjectWeb, http://middleware.objectweb.org/
- OMG, http://www.omg.org/
- Doug Schmidt's CORBA page, http://www.cs.wustl.edu/~schmidt/corba.html

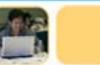














### References

- Alan Mateus and Danilo Vieira, SOA Platform Technologies
- IBM SOA glossary, http://www-306.ibm.com/software/solutions/soa/glossary/index.html
- http://www.slideshare.net/Zubin67/soappt-3988559
- http://www.slideshare.net/Byungwook/soa-overview
- http://www.slideshare.net/datainc/introduction-to-serviceoriented-architecture















