GitHub: github.com/EruditeCoder
LinkedIn: linkedin.com/in/aleman-marcos

MARCOS ALEMAN

Miami, FL, 33185   marcosaleman.developer@gmail.com   786.417.1016

Experienced and knowledgeable network specialist with 3 years of work experience and a proven knowledge of network administration, network security, and computer programming. Aiming to leverage my abilities to successfully provide effective solutions to complex issues in the field of network engineering and computer programming.

PROFESSIONAL EXPERIENCE

Resamplio, LLC.

Network Engineer, Sep 2019 – Sep 2020

- Encouraged and migrated clients to cloud-based solutions, based on needs and budget.

- Managed various Azure resources ranging from VMs, Virtual Networks (VNets), Network Security Groups (NSGs), Load Balancers, App Services, Containers, and various storage options on a public cloud model.

- Proactively improved security and responded to threats and data breaches ranging from ransomware, Business Email Compromises (BEC), malware, network intrusions, and phishing attacks.

- Managed and installed a Remote Monitoring and Management (RMM) solution to better suit the needs of our growing clients with automated fixes to recurring issues.

- Administered Azure Active Directory for small and medium-sized clients.

- Configured and managed Windows Server domain controllers for our clients.

- Implemented and managed security solutions for email (Barracuda Total Email Security), on-premise networks (Kaspersky Total Security & Carbon Black Defense), and Azure cloud networks (Sophos).

- Worked with clients to improve their current infrastructure to better suit the needs of their growing business.

- Managed and used a Jira instance as a ticketing system for support and communication with our clients.

G. Holmes Braddock Senior High

Information Technology Support Specialist Internship, Aug 2017 – Jun 2019

- Monitored ticketing system to give technical support for school faculty and staff.

- Serviced Intermediate Distribution Systems (IDS), which provides internet to the entirety of the school.

- Diagnosed and repaired school equipment, such as workstations and student-assigned tablets.

- Configured educational software and imaged workstations with Windows Deployment Services.

CERTIFICATIONS

- Cisco CCNA R&S (Routing & Switching)
- CompTIA A+
- CompTIA Network+
- Microsoft Technology Associate (MTA): Security Fundamentals

ADDITIONAL SKILLS

- Programming (JavaScript/React, PHP/Laravel, & Python)
- Cloud Computing (Microsoft Azure)
- Linux System Administration
- Network Security
- Network Administration
- RMM Utilization & Configuration