# 大数据计算及应用(十)

## Recommendation Systems (2)

Slides adapted from http://www.mmds.org

#### The \$1 Million Question



#### The Netflix Prize

#### □ Training data

- 100 million ratings, 480,000 users, 17,770 movies
- 6 years of data: 2000-2005

#### □ Test data

- Last few ratings of each user (2.8 million)
- Evaluation criterion: Root Mean Square Error (RMSE)

$$= \sqrt{\sum_{(i,x)\in R} (\hat{r}_{xi} - r_{xi})^2 / |R|}$$

Netflix's system RMSE: 0.9514

#### Competition

- 2,700+ teams
- \$1 million prize for 10% improvement on Netflix

## The Netflix Utility Matrix R

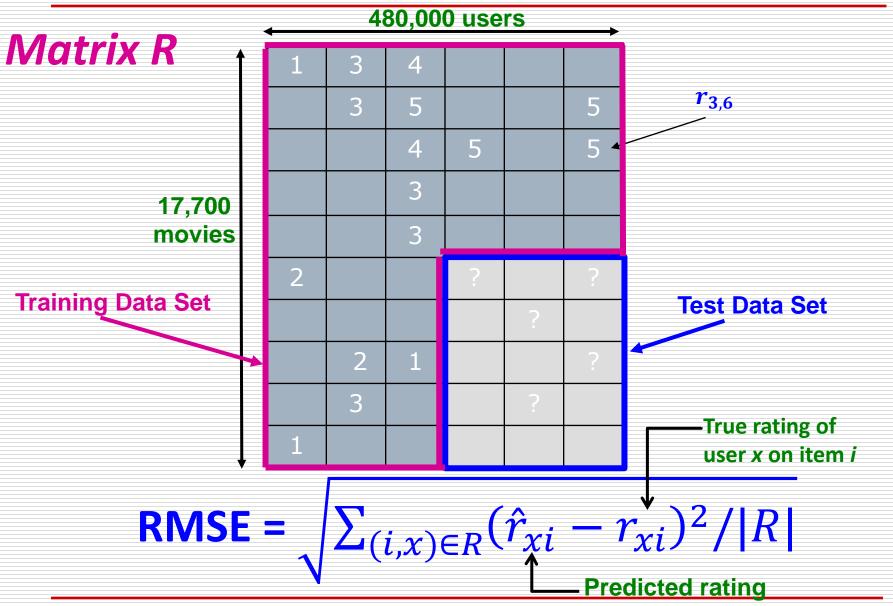
#### **Matrix** R

17,700 movies

4						<b>→</b>
	1	3	4			
		3	5			5 5
			4	5		5
			3			
			3			
	2			2		2
					5	
		2	1			1
		3			3	
	1					

480,000 users

## Utility Matrix R: Evaluation

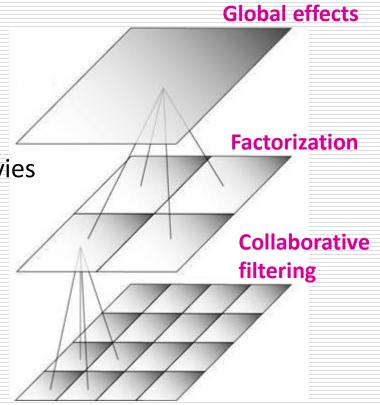


## BellKor Recommender System

- □ The winner of the Netflix Challenge!
- ☐ Multi-scale modeling of the data:

Combine top level, "regional" modeling of the data, with a refined, local view:

- Global:
  - Overall deviations of users/movies
- Factorization:
  - Addressing "regional" effects
- Collaborative filtering:
  - Extract local patterns



#### Modeling Local & Global Effects

#### ☐ Global:

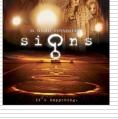
- Mean movie rating: 3.7 stars
- The Sixth Sense is 0.5 stars above avg.
- Joe rates 0.2 stars below avg.
  - ⇒ Baseline estimation:

Joe will rate The Sixth Sense 4 stars

- ☐ Local neighborhood (CF/NN):
  - Joe didn't like related movie Signs
  - ⇒ Final estimate: Joe will rate The Sixth Sense 3.8 stars







## Recap: Collaborative Filtering (CF)

- □ Earliest and most popular collaborative filtering method
- Derive unknown ratings from those of "similar" movies (item-item variant)
- $\square$  Define **similarity measure**  $s_{ii}$  of items i and j
- $\square$  Select k-nearest neighbors, compute the rating
  - N(i; x): items most similar to i that were rated by x

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i;x)} s_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} s_{ij}}$$

s<sub>ij</sub>... similarity of items i and j
r<sub>xj</sub>...rating of user x on item j
N(i;x)... set of items similar to
item i that were rated by x

#### Modeling Local & Global Effects

□ In practice we get better estimates if we model deviations:

$$r_{xi} = b_{xi} + \frac{\sum_{j \in N(i;x)} S_{ij} \cdot (r_{xj} - b_{xj})}{\sum_{j \in N(i;x)} S_{ij}}$$

#### baseline estimate for $r_{xi}$

$$b_{xi} = \mu + b_x + b_i$$

 $\mu$  = overall mean rating

 $b_x$  = rating deviation of user x

= (avg. rating of user x) –  $\mu$ 

 $b_i = (avg. rating of movie i) - \mu$ 

#### **Problems/Issues:**

- 1) Similarity measures are "arbitrary"
- 2) Pairwise similarities neglect interdependencies among users
- 3) Taking a weighted average can be restricting

**Solution:** Instead of  $s_{ij}$  use  $w_{ij}$  that we estimate directly from data

## Idea: Interpolation Weights $w_{ij}$

☐ Use a weighted sum rather than weighted avg.:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

- ☐ A few notes:
  - N(i; x) ... set of movies rated by user x that are similar to movie i
  - $\mathbf{w}_{ij}$  is the interpolation weight (some real number)
    - $\square$  We allow:  $\sum_{i \in N(i,x)} w_{ij} \neq 1$
  - $w_{ij}$  models interaction between pairs of movies (it does not depend on user x)

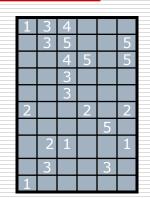
# Idea: Interpolation Weights $w_{ii}$

- $\square \widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i,x)} w_{ij} (r_{xj} b_{xj})$
- $\square$  How to set  $w_{ii}$ ?
  - Remember, error metric is:  $\sqrt{\sum_{(i,x)\in R}(\hat{r}_{xi}-r_{xi})^2}/|R|$  or equivalently SSE:  $\sum_{(i,x)\in R}(\hat{r}_{xi}-r_{xi})^2$
  - Find w<sub>ij</sub> that minimize **SSE** on **training data!** 
    - $\square$  Models relationships between item i and its neighbors j
  - w<sub>ij</sub> can be learned/estimated based on x and all other users that rated i

#### Why is this a good idea?

#### Recommendations via Optimization

- ☐ Goal: Make good recommendations
  - Quantify goodness using RMSE: Lower RMSE ⇒ better recommendations



- Want to make good recommendations on items that user has not yet seen. Can't really do this!
- Let's set build a system such that it works well on known (user, item) ratings And hope the system will also predict well the unknown ratings

## Recommendations via Optimization

- Idea: Let's set values w such that they work well on known (user, item) ratings
- ☐ How to find such values w?
- Idea: Define an objective function and solve the optimization problem
- $\square$  Find  $\mathbf{w}_{ii}$  that minimize **SSE** on **training data**!

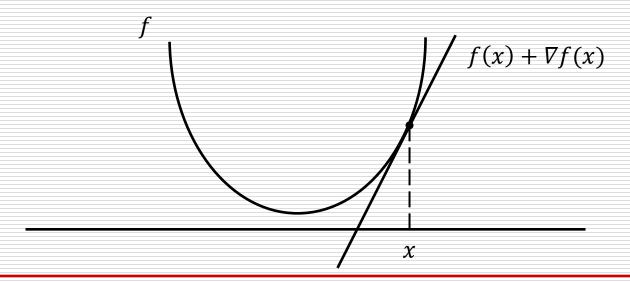
$$J(w) = \sum_{x,i} \left( \left[ b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^{2}$$
Predicted rating

Predicted rating

Think of w as a vector of real numbers

#### Detour: Minimizing a function

- $\square$  A simple way to minimize a function f(x):
  - lacksquare Compute the derivative  $\nabla f$
  - Start at some point x and evaluate  $\nabla f(x)$
  - Make a step in the reverse direction of the gradient:  $x = x \nabla f(x)$
  - Repeat until converged



## Interpolation Weights

☐ We have the optimization problem, now what?

$$J(w) = \sum_{x} \left( \left[ b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^{2}$$

☐ Gradient decent:

 $\eta$  ... learning rate

- Iterate until convergence:  $w \leftarrow w \eta \nabla_w J$
- where  $\nabla_w J$  is the gradient (derivative evaluated on data):

$$\nabla_{w}J = \left[\frac{\partial J(w)}{\partial w_{ij}}\right] = 2\sum_{x,i} \left(\left[b_{xi} + \sum_{k \in N(i;x)} w_{ik}(r_{xk} - b_{xk})\right] - r_{xi}\right) (r_{xj} - b_{xj})$$

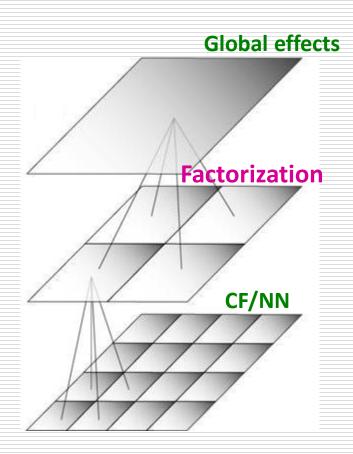
$$\mathbf{for} \, \mathbf{j} \in \{\mathbf{N}(\mathbf{i}; \mathbf{x}), \forall \mathbf{i}, \forall \mathbf{x}\}$$

$$\mathbf{else} \, \frac{\partial J(w)}{\partial w_{ij}} = \mathbf{0}$$

Note: We fix movie i, go over all  $r_{xi}$ , for every movie  $j \in N(i;x)$ , we compute  $\frac{\partial J(w)}{\partial w_{ij}}$  while  $|w_{new} - w_{old}| > \varepsilon$ :  $w_{old} = w_{new}$   $w_{new} = w_{old} - \eta \cdot \nabla w_{old}$ 

## Interpolation Weights

- $\square$  So far:  $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} b_{xj})$ 
  - Weights w<sub>ij</sub> derived based on their role; no use of an arbitrary similarity measure (w<sub>ij</sub> ≠ s<sub>ij</sub>)
  - Explicitly account for interrelationships among the neighboring movies
- Next: Latent factor model
  - Extract "regional" correlations



#### Performance of Various Methods

Global average: 1.1296

<u>User</u> average: 1.0651

Movie average: 1.0533

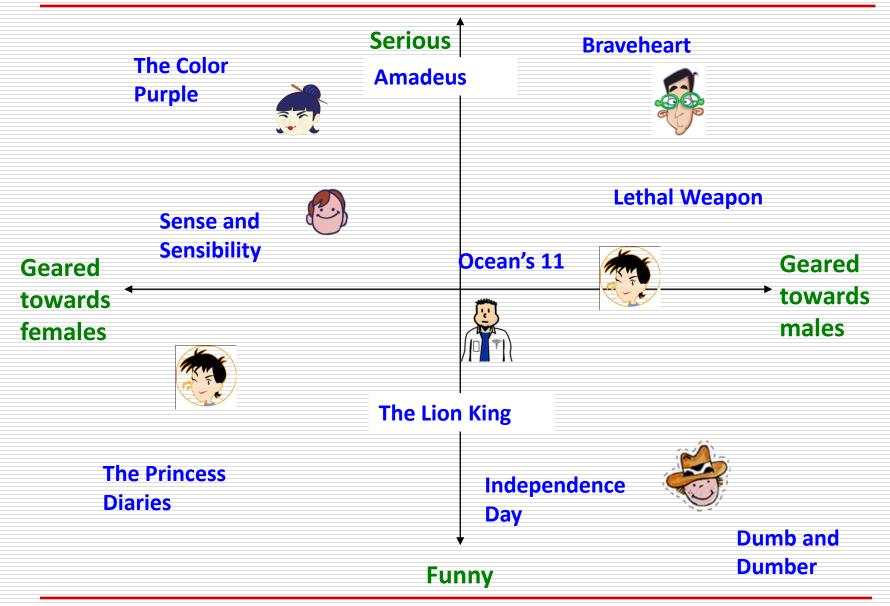
**Netflix: 0.9514** 

**Basic Collaborative filtering: 0.94** 

CF+Biases+learned weights: 0.91

**Grand Prize: 0.8563** 

## Latent Factor Models (e.g., SVD)



SVD:  $A = U \Sigma V^T$ 

□ "SVD" on Netflix data:  $\mathbf{R} \approx \mathbf{Q} \cdot \mathbf{P}^T$ 

users												
1		3			5			5		4		
		5	4			4			2	1	3	
2	4		1	2		3		4	3	5		l.
	2	4		5			4			2		Ì
		4	3	4	2					2	5	
1		3		3			2			4		
												•



users											
1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	
8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	
2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	

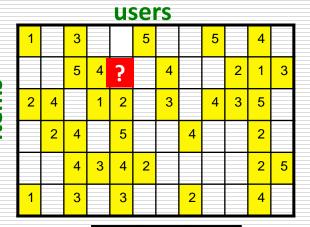
PT

- ☐ For now let's assume we can approximate the rating matrix R as a product of "thin"  $Q \cdot P^T$ 
  - R has missing entries but let's ignore that for now!
    - ☐ Basically, we will want the reconstruction error to be small on known ratings and we don't care about the values on the missing ones

## Ratings as Products of Factors

☐ How to estimate the missing rating of

user x for item i?



$\hat{r}_{xi}$ =	$= q_i \cdot p_x$
$=\sum$	$q_{if} \cdot p_{xf}$
-	row <i>i</i> of <i>Q</i> column <i>x</i> of <i>P</i> <sup>T</sup>

	fa	ctors	
	-1	.7	.3
	7	2.1	-2
ite	1.1	2.1	.3
items	2	.3	.5
9	5	.6	.5
	.1	4	.2

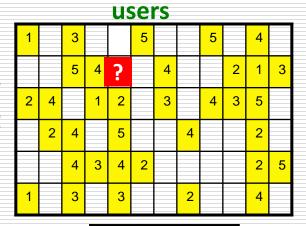
S	1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	9
cto	8	.7	.5	1.4	.3	5 -1	1.4	2.9	7	1.2	1	1.3
<u> </u>	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1

users

## Ratings as Products of Factors

☐ How to estimate the missing rating of

user x for item i?



$\hat{r}_{xi}$	$= q_i \cdot p_x$
= \( \)	$\mathbf{q}_{if} \cdot \mathbf{p}_{xf}$
	; = row i of Q <sub>x</sub> = column x of P <sup>T</sup>

	.1	4	.2
۱۵	5	.6	.5
items	2	.3	.5
ite	1.1	2.1	.3
	7	2.1	-2
	-1	.7	.3
	fa	ctors	

S	1.1
	8
40	2.1

-.2 .3 1.7

.5 1.4

-.5 -2 -1

2.4

1.4

-.3

users

.9

.8 .3 -.4

1.2 -.6

1.4

2.4

-.9

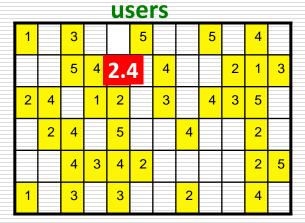
1.3

.1

## Ratings as Products of Factors

☐ How to estimate the missing rating of

user x for item i?



 $\approx$ 

$\hat{r}_{xi}$	$= q_i \cdot p_x$
= \[ \]	$\sum q_{if} \cdot p_{xf}$
	$ \frac{f}{q_i} = \text{row } i \text{ of } Q $ $ \rho_x = \text{column } x \text{ of } P^T $

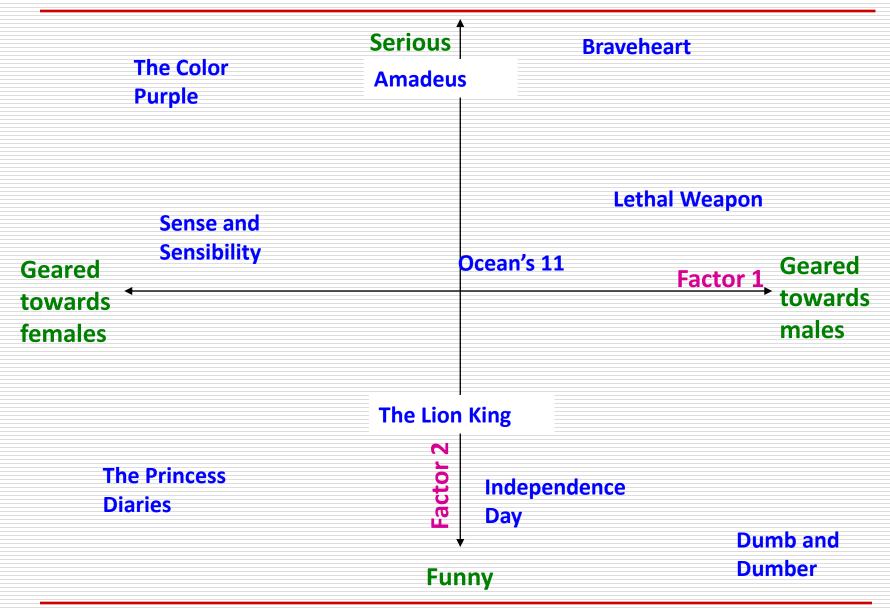
	.1	4	.2
10	5	.6	.5
items	2	.3	.5
ite	1.1	2.1	.3
	7	2.1	-2
	-1	.7	.3
	fa	ctors	

_												
						5						
• icto	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
fa	2.1					.9						

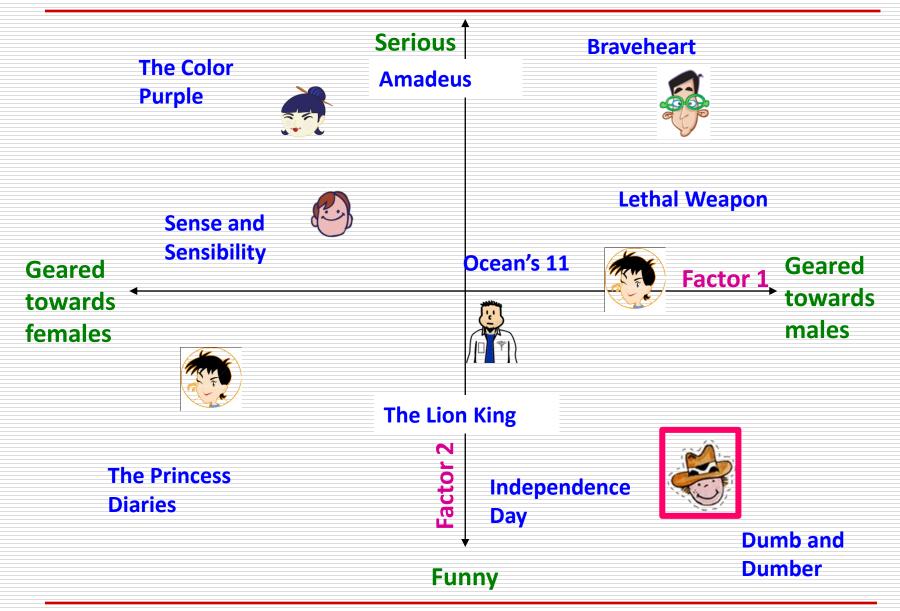
users

P

#### **Latent Factor Models**



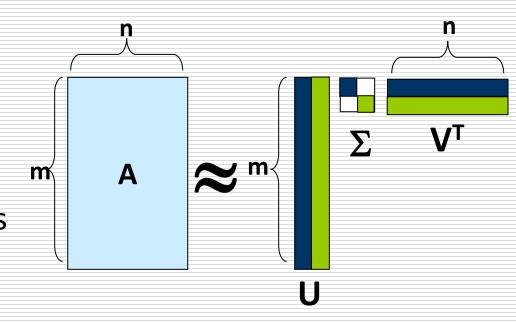
#### **Latent Factor Models**



#### Recap: SVD

#### □ Remember SVD:

- A: Input data matrix
- U: Left singular vecs
- V: Right singular vecs
- lacksquare  $\Sigma$ : Singular values



#### ☐ So in our case:

"SVD" on Netflix data:  $R \approx Q \cdot P^T$ 

$$A = R$$
,  $Q = U$ ,  $P^{T} = \sum V^{T}$ 

$$\hat{\boldsymbol{r}}_{xi} = \boldsymbol{q}_i \cdot \boldsymbol{p}_x$$

## SVD: More good stuff

☐ We already know that SVD gives minimum reconstruction error (Sum of Squared Errors):

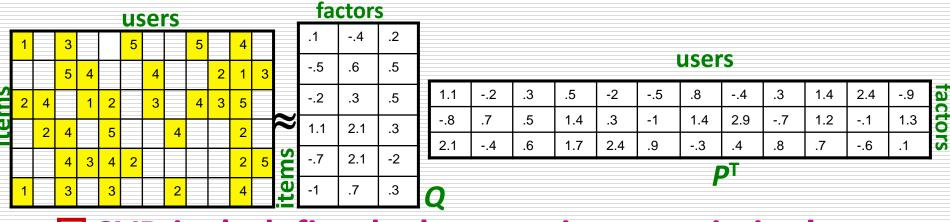
$$\min_{U,V,\Sigma} \sum_{ij \in A} \left( A_{ij} - [U\Sigma V^{\mathrm{T}}]_{ij} \right)^{2}$$

- Note two things:
  - **SSE** and **RMSE** are monotonically related:
    - $\square RMSE = \sqrt{SSE/|R|}$

**Great news: SVD is minimizing RMSE** 

■ **Complication:** The sum in SVD error term is over all entries (no-rating in interpreted as zero-rating). But our *R* has missing entries!

#### **Latent Factor Models**



- ☐ SVD isn't defined when entries are missing!
- ☐ Use specialized methods to find *P*, *Q*

$$= \min_{P,O} \sum_{(i,x)\in\mathbb{R}} (r_{xi} - q_i \cdot p_x)^2$$

$$\hat{r}_{xi} = q_i \cdot p_x$$

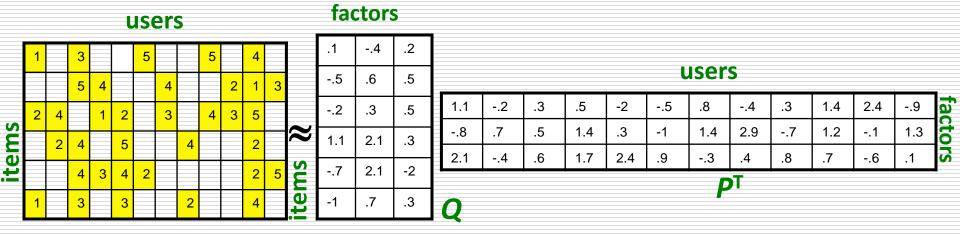
- Note:
  - ☐ We don't require cols of P, Q to be orthogonal/unit length
  - P, Q map users/movies to a latent space
  - ☐ The most popular model among Netflix contestants

# Finding the Latent Factors

#### Latent Factor Models

#### ☐ Our goal is to find P and Q such tat:

$$\min_{P,Q} \sum_{(i,x)\in R} (r_{xi} - q_i \cdot p_x)^2$$

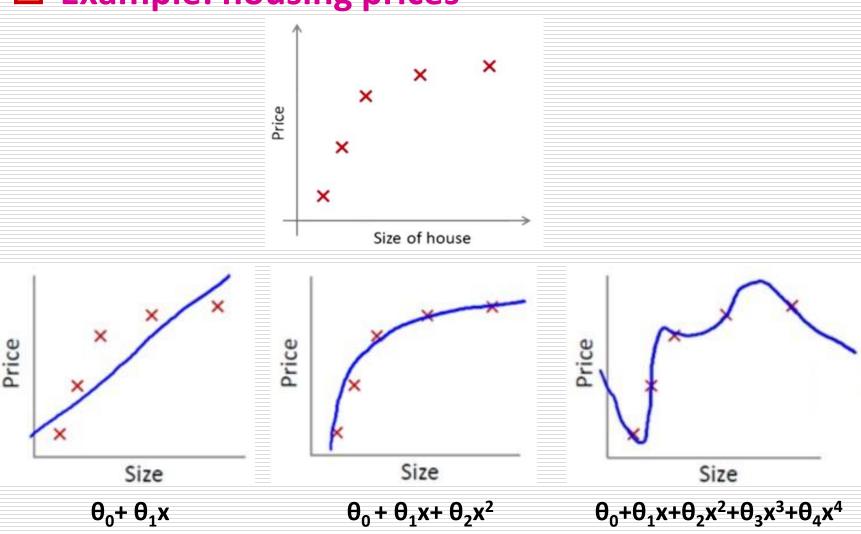


#### Back to Our Problem

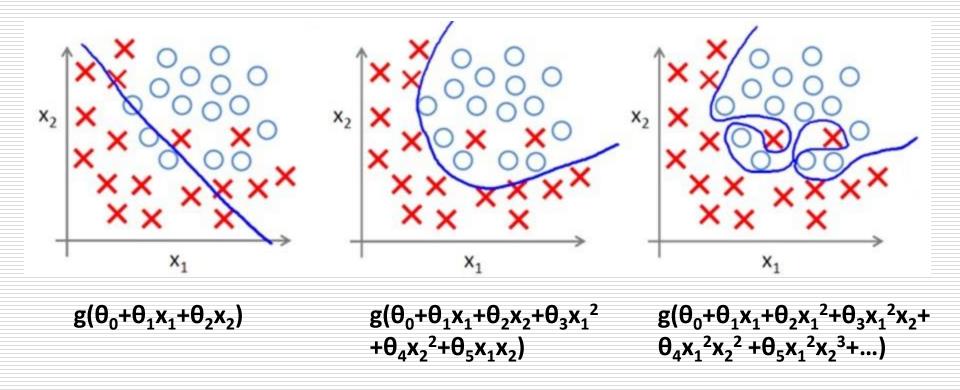
- Want to minimize SSE for unseen test data
- ☐ Idea: Minimize SSE on training data
  - Want large k (# of factors) to capture all the signals
  - But, SSE on test data begins to rise for k > 2
- This is a classical example of overfitting:
  - With too much freedom (too many free parameters)
     the model starts fitting noise
    - That is it fits too well the training data and thus not generalizing well to unseen test data

## Overfitting

#### ☐ Example: housing prices

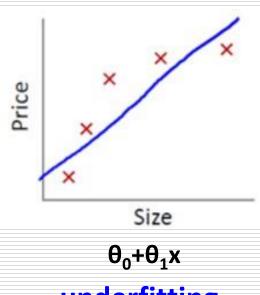


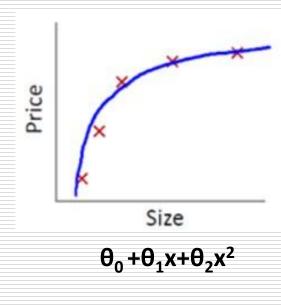
## Overfitting

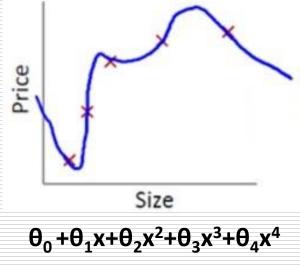


#### Overfitting

#### ☐ Example: housing prices







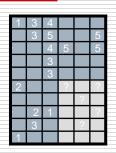
underfitting

$$\min \sum_{j=1}^{n} (\widehat{y_{\theta}} - y)^2 + \sum_{j=1}^{n} \lambda_j \theta^2$$

**Regularization (penalty)** 

## Dealing with Missing Entries

# To solve overfitting we introduce regularization:



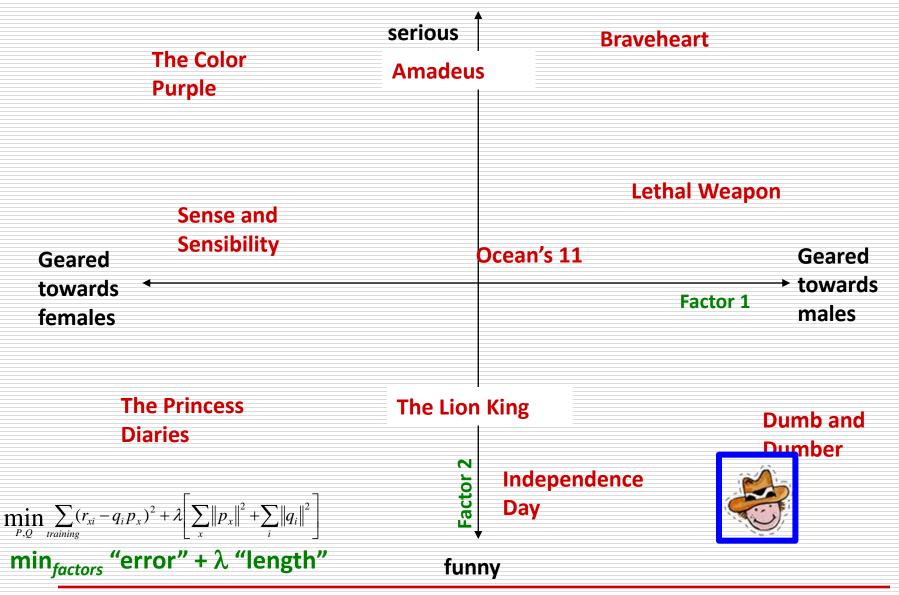
- Allow rich model where there are sufficient data
- Shrink aggressively where data are scarce

$$\min_{P,Q} \sum_{training} (r_{xi} - q_i p_x)^2 + \left[ \lambda_1 \sum_{x} \|p_x\|^2 + \lambda_2 \sum_{i} \|q_i\|^2 \right]$$
"error"
"length"

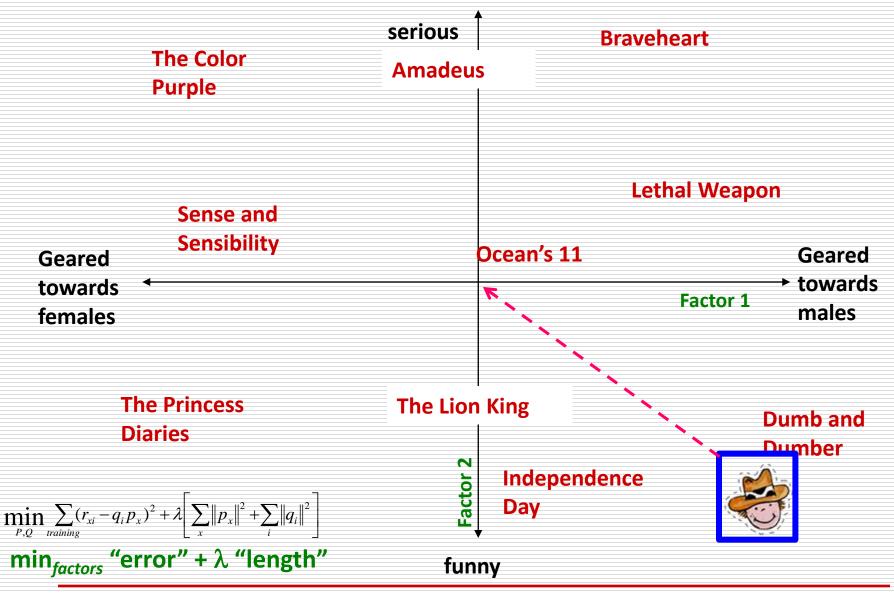
 $\lambda_1, \lambda_2$  ... user set regularization parameters

Note: We do not care about the "raw" value of the objective function, but we care in P,Q that achieve the minimum of the objective

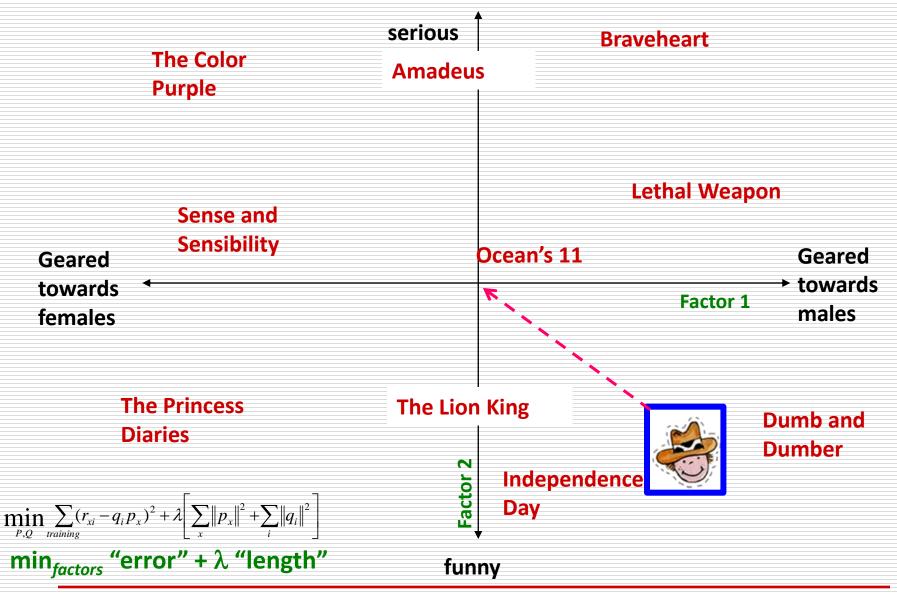
## The Effect of Regularization



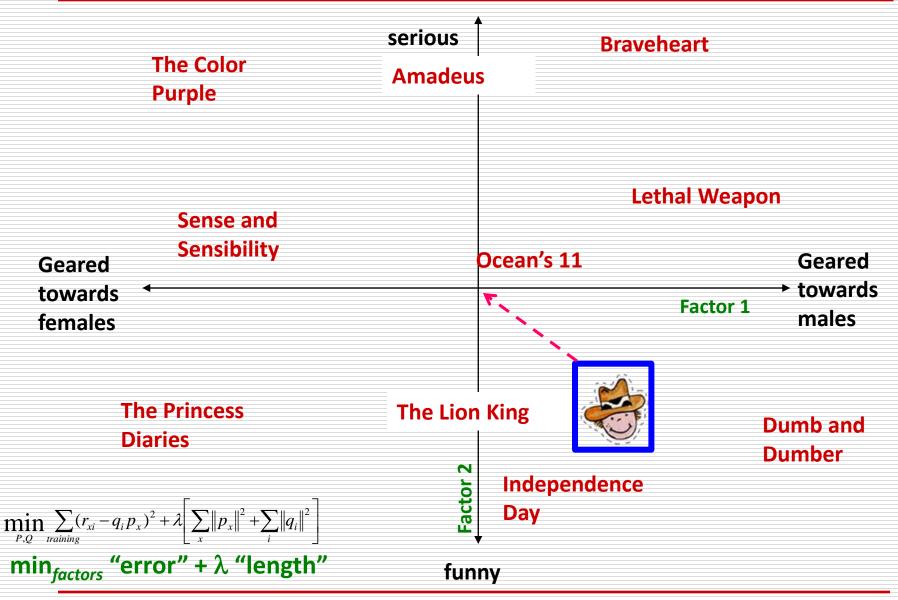
## The Effect of Regularization



# The Effect of Regularization



# The Effect of Regularization



#### **Gradient Descent**

■ Want to find matrices P and Q:

$$\min_{P,Q} \sum_{training} (r_{xi} - q_i p_x)^2 + \left[ \lambda_1 \sum_{x} ||p_x||^2 + \lambda_2 \sum_{i} ||q_i||^2 \right]$$

- ☐ Gradient decent:
  - Initialize P and Q (using SVD, pretend missing ratings are 0)
  - Do gradient descent:
    - $\square P \leftarrow P \eta \cdot \nabla P$
    - $\square Q \leftarrow Q \eta \cdot \nabla Q$

    - $\square$  where  $\nabla Q$  is gradient/derivative of matrix Q:

$$abla Q = [
abla q_{if}] \text{ and } 
abla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x) p_{xf} + 2\lambda_2 q_{if}$$

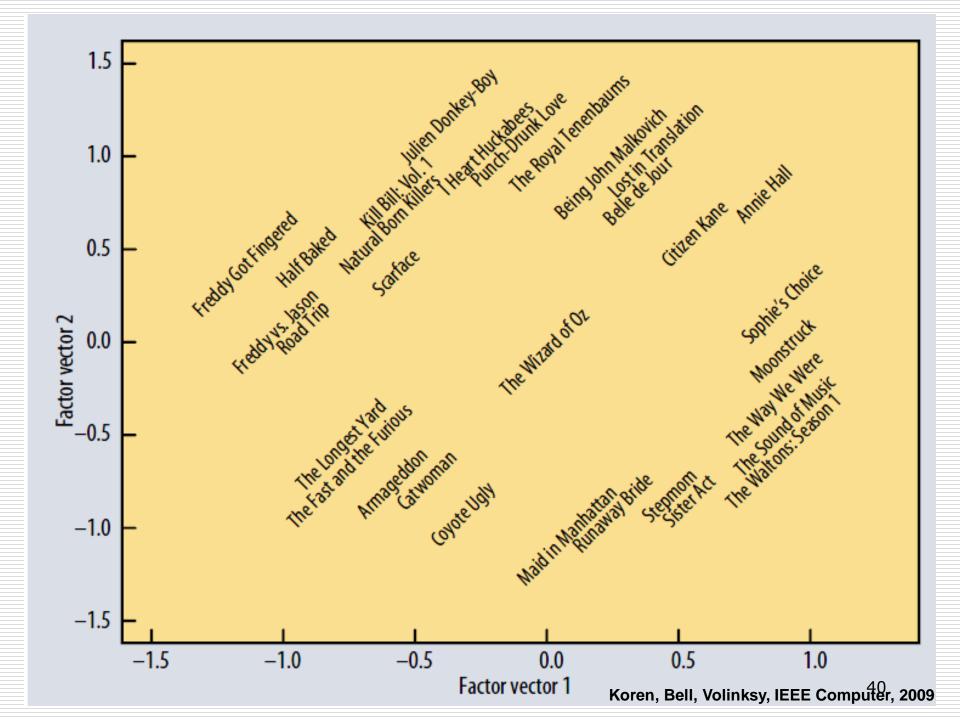
Here  $q_{if}$  is entry f of row  $q_i$  of matrix Q

a matrix?

Compute gradient of every

How to compute gradient of

Compute gradient of every element independently!



# Extending Latent Factor Model to Include Biases

### Modeling Biases and Interactions

#### user bias



#### movie bias



#### user-movie interaction



#### **Baseline predictor**

- **Separates users and movies**
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition

# $\mu$ = overall mean rating

- $b_x$  = bias of user x $b_i$  = bias of movie i

#### **User-Movie interaction**

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations

#### Baseline Predictor

□ We have expectations on the rating by user x of movie i, even without estimating x's attitude towards movies like i







- Rating scale of user x
- Values of other ratings user gave recently (day-specific mood, anchoring, multiuser accounts)

- (Recent) popularity of movie i
- Selection bias; related to number of ratings user gave on the same day ("frequency")

# Putting It All Together

$$r_{\chi i} = \mu + b_{\chi} + b_{i} + q_{i} \cdot p_{\chi}$$

Mean rating user  $x$  movie  $i$  interaction user  $x$ 

#### **□** Example:

- Mean rating:  $\mu = 3.7$
- You are a critical reviewer: your ratings are 1 star lower than the mean:  $b_x = -1$
- Star Wars gets a mean rating of 0.5 higher than average movie:  $b_i = +0.5$
- Predicted rating for you on Star Wars:

$$= 3.7 - 1 + 0.5 = 3.2$$

# Fitting the New Model

#### ☐ Solve:

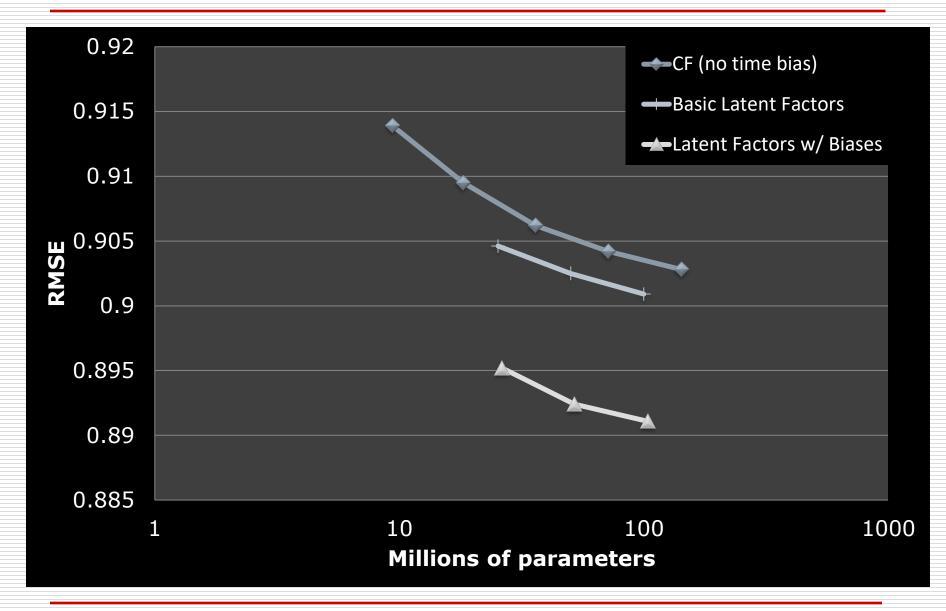
$$\min_{Q,P} \sum_{(x,i)\in R} (r_{xi} - (\mu + b_x + b_i + q_i p_x))^2$$
goodness of fit

$$+ \left( \lambda_{1} \sum_{i} \|q_{i}\|^{2} + \lambda_{2} \sum_{x} \|p_{x}\|^{2} + \lambda_{3} \sum_{x} \|b_{x}\|^{2} + \lambda_{4} \sum_{i} \|b_{i}\|^{2} \right)$$
regularization

λ is selected via grid-search on a validation set

- □ (Stochastic) gradient decent to find parameters
  - Note: Both biases  $b_x$ ,  $b_i$  as well as interactions  $q_i$ ,  $p_x$  are treated as parameters (we estimate them)

#### Performance of Various Methods



#### Performance of Various Methods

**Global average: 1.1296** 

User average: 1.0651

Movie average: 1.0533

Netflix: 0.9514

**Basic Collaborative filtering: 0.94** 

**Collaborative filtering++: 0.91** 

**Latent factors: 0.90** 

**Latent factors+Biases: 0.89** 

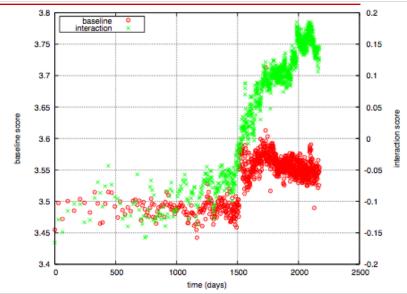
**Grand Prize: 0.8563** 

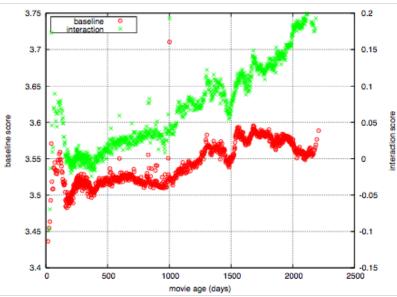
# The Netflix Challenge: 2006-2009

### Temporal Biases Of Users

- □ Sudden rise in the average movie rating (early 2004)
  - Improvements in Netflix
  - GUI improvements
  - Meaning of rating changed
- Movie age
  - Users prefer new movies without any reasons
  - Older movies are just inherently better than newer ones

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09





## **Temporal Biases & Factors**

□ Original model:

$$r_{xi} = m + b_x + b_i + q_i \cdot p_x$$

□ Add time dependence to biases:

$$r_{xi} = m + b_x(t) + b_i(t) + q_i \cdot p_x$$

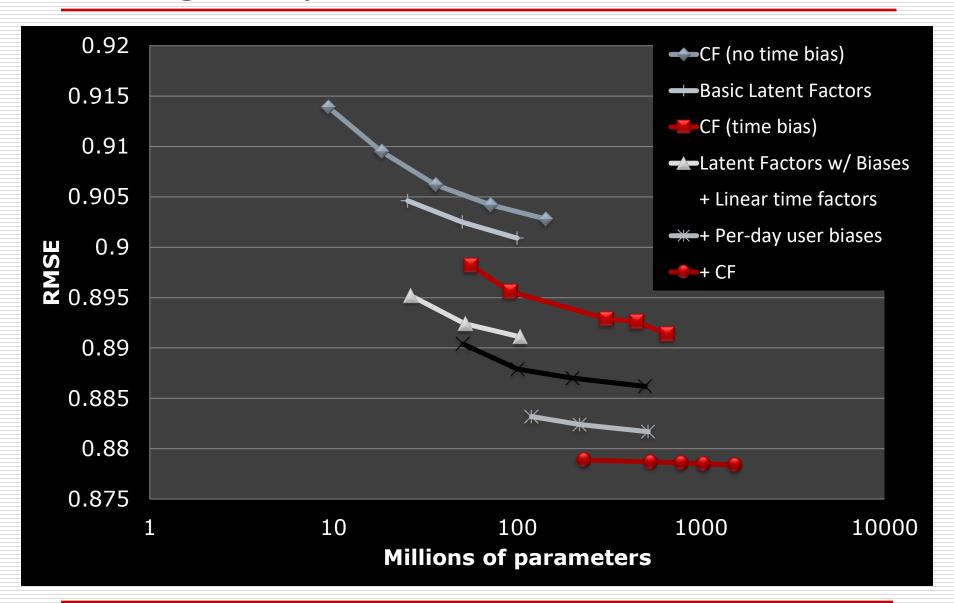
- Make parameters  $b_x$  and  $b_i$  to depend on time
- (1) Parameterize time-dependence by linear trends
  - (2) Each bin corresponds to 10 consecutive weeks

$$b_i(t) = b_i + b_{i,\operatorname{Bin}(t)}$$

- □ Add temporal dependence to factors
  - $p_{x}(t)$ ... user preference vector on day t

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09

# **Adding Temporal Effects**



### Performance of Various Methods

Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

**Netflix: 0.9514** 

**Basic Collaborative filtering: 0.94** 

**Collaborative filtering++: 0.91** 

**Latent factors: 0.90** 

**Latent factors+Biases: 0.89** 

**Latent factors+Biases+Time: 0.876** 

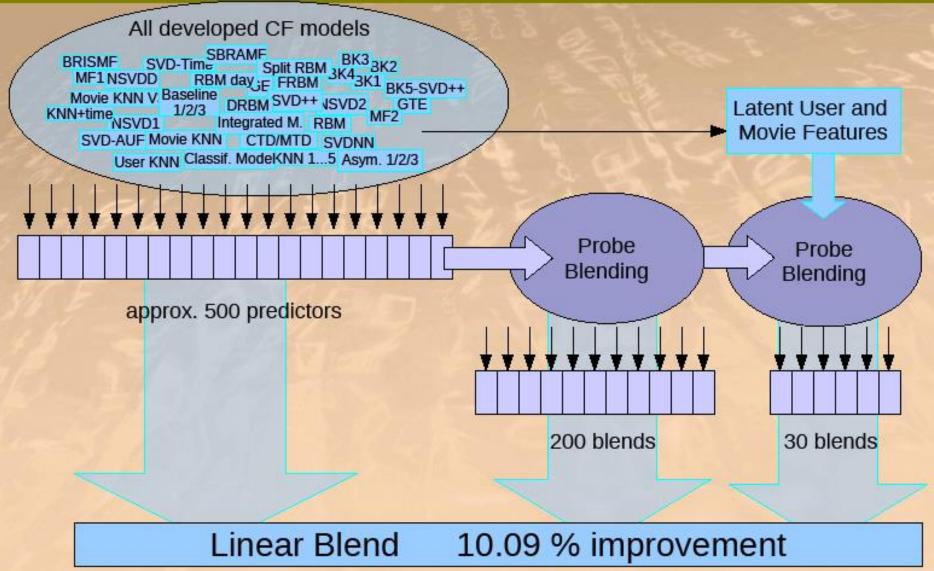
Still no prize! 
Getting desperate.

Try a "kitchen sink" approach!

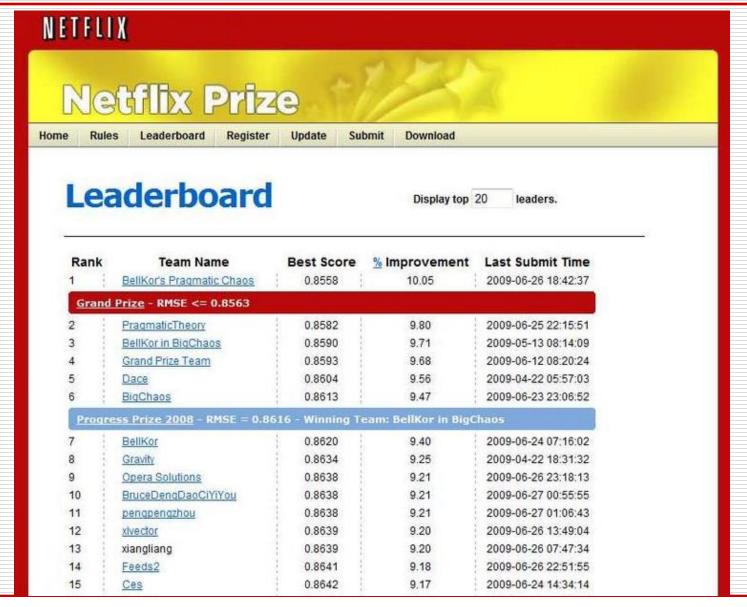
**Grand Prize: 0.8563** 

#### The big picture

# Solution of BellKor's Pragmatic Chaos



# Standing on June 26th 2009



June 26th submission triggers 30-day "last call"

# The Last 30 Days

#### □ Ensemble team formed

- Group of other teams on leaderboard forms a new team
- Relies on combining their models
- Quickly also get a qualifying score over 10%

#### □ BellKor

- Continue to get small improvements in their scores
- Realize that they are in direct competition with Ensemble

#### ☐ Strategy

- Both teams carefully monitoring the leaderboard
- Only sure way to check for improvement is to submit a set of predictions
  - This alerts the other team of your latest score

#### 24 Hours from the Deadline

- Submissions limited to 1 a day
  - Only 1 final submission could be made in the last 24h
- 24 hours before deadline...
  - BellKor team member in Australia notices (by chance) that Ensemble posts a score that is slightly better than BellKor's
- Frantic last 24 hours for both teams
  - Much computer time on final optimization
  - Carefully calibrated to end about an hour before deadline
- ☐ Final submissions
  - BellKor submits a little early (on purpose), 40 mins before deadline
  - Ensemble submits their final entry 20 mins later
  - ....and everyone waits....

### **Netflix Prize**



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#### Leaderboard

Showing Test Score. Click here to show quiz score

Display top 20 ‡ leaders.

Rank	Team Name	Best Test Score	$\underline{\%}$ Improvement	Best Submit Time
Grand	<u>l Prize</u> - RMSE = 0.8567 - Winning Te	arı Beliker'e Pragn	natic Chane	
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	).8002	J.9	00_
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries!	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
8	<u>Dace</u>	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	<u>BigChaos</u>	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11
Progress Prize 2008 - RMSE = 0.8627 - Winning Team: BellKor in BigChaos				
13	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
18	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50

# Million \$ Awarded Sept 21st 2009



## Acknowledgments

- Some slides and plots borrowed from Yehuda Koren, Robert Bell and Padhraic Smyth
- **□** Further reading:
  - Y. Koren, Collaborative filtering with temporal dynamics, KDD '09
  - http://www2.research.att.com/~volinsky/netflix/bpc.ht
    ml
  - http://www.the-ensemble.com/

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