



DISPUTE RESOLUTION

Disputer Name	Birthdate	Filing Date
CATHERINE VILLANUEVA ALCANTE	October 09, 1998	November 24, 2024 17:06 pm
Transaction Reference No.	Financial Institution	
24250000016253	First Digital Finance Corporation	

Provider Contract Number:

1. "7638691" "14864412"

Provider Subject Number:

1. 969067

File Name and Record Count

1. PF006670_CSDF_20241227000000 Count - 3

DRCP Submission Timestamp

DRCP Last Submission Timestamp

December 27, 2024 18:05 pm

1. We have uploaded a different file for the 2 mentioned loans, thanks

DRT Remarks

2025-01-08 09:23:24

CIC - Dispute Resolution Representative

File PF006670_CSDF_20241227000000 was processed and loaded on 1/6/2025. Contract 7638691 is closed with no outstanding balance/overdue payments; last updated on 01/06/2025. Contract 14864412 is closed with no outstanding balance/overdue payments; last updated on 01/06/2025.

2024-12-19 11:22:18

CIC - Dispute Resolution Representative

File PF006670_CSDF_20241126000001 was aborted due to error on 11/26/2024. Please resubmit a correction file through special submission. Contract 7638691 was not found to exist in the database. Contract 7738413 is closed with no outstanding balance/overdue payments; last updated on 12/04/2023. Contract 8114436 is closed with no outstanding balance/overdue payments; last updated on 12/04/2023. Contract 11114009 is closed with no outstanding balance/overdue payments; last updated on 08/11/2024. Contract 11151074 is closed with no outstanding balance/overdue payments; last updated on 12/04/2023. Contract 11320964 is closed with no outstanding balance/overdue payments; last updated on 08/11/2024. Contract 11360723 is closed with no outstanding balance/overdue payments; last updated on 08/11/2024. Contract 12234254 is closed with no outstanding balance/overdue payments; last updated on 08/05/2024. Contract 13348977 is closed with no outstanding balance/overdue payments; last updated on 12/09/2024. Contract 14864412 is active with outstanding balance and no overdue payments; last updated on 12/12/2024.

2024-12-17 14:35:07

CIC - Dispute Resolution Representative

Dispute was returned to us without remarks. To reiterate: No such file PF006670_CSDF_20241126000001 was received by the system. Kindly check and re-upload the special submission file inside the FTP Submission/Input folder.

2024-11-27 13:30:48

CIC - Dispute Resolution Representative

No such file PF006670_CSDF_20241126000001 was received by the system. Kindly check and re-upload the special submission file inside the FTP Submission/Input folder.