



**CREDIT INFORMATION**  
CORPORATION

6th Floor, Exchange Corner Building 107 V.A.  
Rufino Street corner Esteban Street  
Legaspi Village, Makati City 1229  
(632) 8236-5900  
<https://www.creditinfo.gov.ph/>

## DISPUTE RESOLUTION

Disputer Name	Birthdate	Filing Date
SUZELYN FLORES URBANO	December 15, 1968	October 03, 2024 15:26 pm
Transaction Reference No.	Financial Institution	
24250000014352	BDO Unibank Inc.	

**Provider Contract Number:**

1. 283041122

**Provider Subject Number:**

1. 0003243023

**File Name and Record Count**

1. UB000090\_CSDF\_20170930201102 Count - 1

**DRCP Submission Timestamp****DRCP Last Submission Timestamp**

January 03, 2025 17:30 pm

1. CIU has already uploaded special submission today.

**DRT Remarks**

2025-01-24 15:18:59

CIC - Dispute Resolution Representative

File UB000090\_CSDF\_20170930201102 was successfully loaded on Jan 24, 2025. Contract 283041122 is now closed with no outstanding balance and overdue.

2024-11-22 14:13:44

CIC - Dispute Resolution Representative

Files UB000090\_CSDF\_20180831201101, UB000090\_CSDF\_20181130201101, UB000090\_CSDF\_20190228201101, UB000090\_CSDF\_20190531201101 were already processed and loaded on Nov 13, 2024. File UB000090\_CSDF\_20170930201101 was processed but aborted due to error on Nov 13, 2024. Contract 283041122 remains active with outstanding balance amounting to 9,059 and no overdue; last updated on 09/07/2017. Contract 281861459 is active with no outstanding balance and overdue; last updated on 11/13/2024.