Negotiation User Guide

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Introduction

For the second half of the course AI Techniques (IN4010TU) you have to implement an agent that will negotiate on your behalf. This document describes how you can install the required environment, work with the provided agents, and write, compile, and run such an agent yourself.

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1. Theory Crash Course

This section gives a crash course on some essential theory needed to understand the negotiator system. The first section discusses the negotiation objects that are used in a negotiation. The second section discusses the utility values.

Actions

In negotiation, the two parties take turns in doing the next negotiation action. The possible actions are:

Accept	This action indicates that agent (which usually has the value
	'this') accepts the opponent's last bid
Offer	This action indicates that the agent proposes a new bid
EndNegotiation	This action indicates that the agent terminates the entire
	negotiation, resulting in the lowest possible score of zero for
	both agents

Negotiation Protocol

The negotiation protocol determines the overall order of actions during a negotiation. Agents are obliged to stick to this protocol, and deviations from the protocol are caught and penaltized. This section discusses the details of the protocol for this assignment.

Agent A and B take turns in the negotiation. One of the two agents is picked at random to start. When it is the turn of agent X (X being A or B), that agent is informed about the action taken by the opponent. If the action was an Offer, agent X is subsequently asked to determine its next action and the turn taking goes to the next round.

If it is not an Offer, the negotiation has finished. The turn taking stops and the final score (utility of the last bid) is determined for each of the agents, as follows:

- the action of agent X is an Accept. This action is possible only if the opponent actually did a bid. The last bid of the opponent is taken, and the utility of that bid is determined in the utility spaces of agent A and B. The opponent is informed of this accept via the ReceiveMessage function (but now without the subsequent chooseAction).
- the action returned is an EndNegotiation. The score of **both** agents is set to 0. So far for the protocol. If an agent does not follow this protocol, for instance by sending another action that is not one of the above or by crashing, that agent will get a utility of 0, and the opponent will be given the utility of his last bid (or 1 if he did not yet do a bid). If the agent deviates grossly from the protocol in such a way that it endangers the negotiator simulator itself, it may be disqualified entirely.

Time available for a Session

Normally, each negotiation session is allowed to last at most 120 seconds. If no egreement has been reached before this time, the negotiation will be terminated by killing the negotiation agents, and the utility of both parties will be 0. Only if (at least) one of the agents is a GUI agent requiring user input, the deadline is set to 1800 seconds.

Notice that manipulation of the available time (by delaying the response of your agent) can be an important factor influencing the negotiation results, and one

improvement for the example agent (SimpleAgent) would be to be more careful about this.

Negotiation Objects

The central datastructures in the negotiation are the bid and the utilityspace. Both work in a domain.

Figure 1 shows an overview of the Domain and utility space datastructures and their relations.

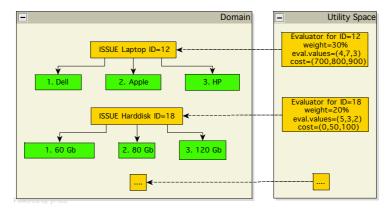


Figure 1. Overview of the datastructures and relations.

The **domain** describes which issues are the subject of the negotiation. To give a concrete example of a domain, in the laptop domain the domain is a list of issues, where the **issues** are laptop, harddisk and monitor. Issues are being referred to via the **issue ID**, a unique number for each issue. The domain description also describes the possible **values** that all the issues can take. In the laptop domain, all issues can have only discrete values, e.g. the harddisk issue can have only the values 60, 80 and 120. These issues are an instance of IssueDiscrete. There are other types of Issue but discussion of them falls out of the scope of this short discussion.

Issues are an instantiation of a more general **Objective** class. The objective class itself is not relevant except that some functions return an Objective, and the returned object then has to be cast to an Issue or IssueDiscrete as needed.

The **utilityspace** provides all the information enabling the computation of the utility of some bid. It is implemented as a list of evaluators, one evaluator for every issue in the domain. Because the issues in the laptop domain are all discrete issues, the evaluators are all EvaluatorDiscrete objects.

The **Evaluator** object contains a weight, and for each value that the issue can have it gives an evaluation-value and a cost value.

The **weight** indicates the relative importance of an issue. The sum of the weights of all issues is 1.0.

The **evaluation-value** gives the evaluation, or utility, associated with each value that an issue can take. For instance, for the harddisk issue above, the evaluation values could be 2 for the 60Gb, 4 for the 80Gb and 10 for the 120Gb, etc.

The exact formula for computation of the utilities is given in equation 1.

The **bid** is a set of values for each of the issues in the domain.

Utility of a Bid

A bid is a set of chosen values $v_1...v_N$ for each of the N issues. Each of these values has been assigned an evaluation value $eval(v_i)$ in the utility space, and also there are fixed costs $cost(v_i)$ associated with each value.

The utility is the weighted sum of the normalized evaluation values, under the assumption that the cost is below the maximum cost of 1200. If the maximum cost is exceeded, the utility is zero.

$$Utility(v_{1}...v_{N}) = \begin{cases} U(v_{1}...v_{N}), & if \quad CostSum(v_{1}...v_{N}) < 1200 \\ 0, & if \quad Cost(v_{1}...v_{N}) > 1200 \end{cases}$$

$$U(v_{1}...v_{N}) = \sum_{i=1}^{N} w_{i} \frac{eval(v_{i})}{\max(eval(v_{k}))}$$

$$CostSum(v_{1}...v_{N}) = \sum_{i=1}^{N} cost(v_{i})$$
(1)

Thus, the utility function is more or less fixed, you can only adjust the weight values. This is done this way to allow a comparison of the results of the final negotiation results.

Optimality of a Bid

For a single agent, the optimal bid is of course one with a maximum utility. But a more general notion of optimality of a negotiation involves the utility of *both* agents. Figure 2 shows the utilities of all bids for the two parties in the negotiation.

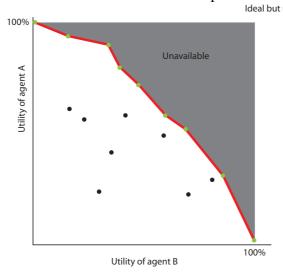


Figure 2. Utility plot. Each point indicates the utility for both agents of a particular bid. The red line is the Pareto optimal frontier.

There are multiple ways to define a more global "optimum".

One approach to optimality is that a bid is not optimal for both parties if there is another bid that has the higher utility for one party, and at least equal utility for the other party. Thus, only bids in Figure 2 for which there is no other bid at the top right is optimal. This type of optimality is called Pareto optimality. The collection of Pareto optimal points is called the Pareto optimal frontier.

Another approach is the Nash optimality. A Nash solution is a bid for which the product of the utilities of both agents is maximal.

2. Installing the Environment

System Requirements

You can run the negotiation environment on any system running java version 5 or 6. You can download java from the internet (www.sun.com/java) [sun07].

Installation

To install the environment, the file negotiator.zip can be downloaded from Blackboard. Unzip the file at a convenient location on your machine.

This will result in a package containing the following files:

- assignment.pdf, containing the assignment
- userguide.pdf, containing this document
- **negosimulator.jar**, the negotiation simulator
- **negoeditor.jar**, the domain- and utility space editor
- a templates folder, containing the **inheritance** domain space and a **laptop** domain, both with and a few sample utility spaces (xml files).
- The SimpleAgent.java and SimpleAgent.class file

Progress & Error Messages

When you run the negosimulator or negoeditor (by double-clicking these applications), progress messages and error messages are printed mainly to the standard output. On Mac OSX you can view these messages by opening the console window (double-click on Systemdisk/Applications/Utilities/Console.app).

Bug reporting

The negotiation environment has been tested extensively on Mac OSX 10.9 and on Windows XP. It should run on any machine running java 1.5.0 or higher This includes Solaris, Linux, and more recent versions of Mac OSX and Microsoft Windows.

There are still a number of known bugs in the negotiation environment, and possibly new bugs will be discovered during the course. If you find a bug, please report this to ai@mmi.tudelft.nl or W.Pasman@tudelft.nl.

3. Profile Creation

The profile describes your personal preferences for a negotiation in a given domain. The profile is used to convert any bid in that domain to a value indicating how you would rate that bid. This is also called your **utility** of that bid. A profile is also called a **utility space**.

Your utility space has a major impact on your final rating in the course, because it will be used to judge how good you completed the negotiations that you will perform. This section discusses how to use the negoeditor to edit your utility space.

Step 1: Start the Editor

1. start the editor by double-clicking the negoeditor.jar file in the negotiator package. This will pop up the editor with a blank domain (Figure 3). You can change the widths of the headers "Name", "Type" and "Value" by dragging the border between two headers.

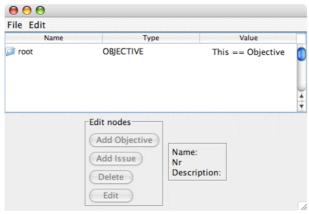


Figure 3. The negoeditor right after start-up, showing an empty domain with no issues.

Step 2: Load the Domain

Load the domain specification that you want to work with, using the File/Open Domain menu. Use the file browser to locate the appropriate xml file, for instance the "laptop_domain.xml" file in the templates directory in the negotiator package. After loading the laptop domain the editor will look like Figure 4. The left column shows the laptop domain, with the issues "Laptop", "Harddisk", and "External Monitor". The center column shows the type of the issue. The right column shows the values that are available for the issue.

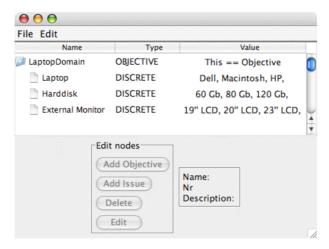


Figure 4. The negoeditor after loading the party domain.

Step 3: Load Empty Utility Space

The third step is a bit tricky. We need to extend the domain that has now been loaded into an empty utility space for that domain. However, the current version of the utility space editor does not allow editing of the cost of issues. To circumvent this issue, we have to we load a utility space that already contains the cost fields. Select the File/Open Utility Space menu item and select the laptop_empty_utility.xml file with the file browser.

After this, the editor should look like Figure 5. New as compared to Figure 4 is the "Weight" column, showing the importance associated with this issue.

Notice the check numbers and check boxes at the far right. If you do not see them in your window, you may need to resize the window and the headers as discussed in step 1.

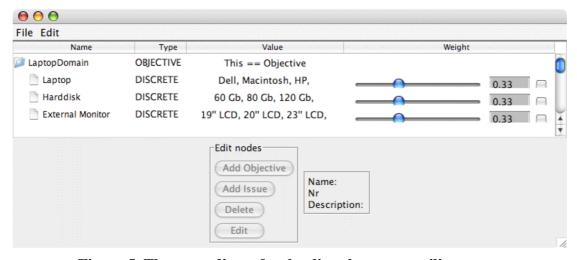


Figure 5. The negoeditor after loading the empty utility space.

Now you are ready to start customizing your utility space to reflect your personal preferences. The next two steps will deal with this.

Step 4: Set the Evaluation Values.

In this step the utility values for each value will be set for each of the issues. Select one of the issues by clicking on the name of the issue (do not select the "LaptopDomain" which is not an issue). The selected name will turn blue and a large yellow area will appear. Then click the "Edit" button. The editor for discrete issues will pop up (see Figure 6).

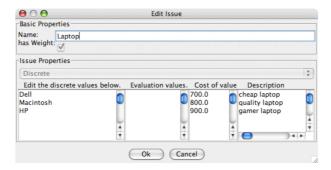


Figure 6. The discrete-issue editor.

Now you can edit the column Evaluation values by clicking in the blank column under "Evaluation values". You can enter the evaluation values, one per line, matching the values on your hand-written profile. Only integer numbers larger than 0 are allowed. To introduce a strong preference of one issue over other issues, just make the number very large. The window will look like Figure 7 after editing.

Do not edit the first column. Doing so will change the domain, resulting in a utility space that does not fit the laptop domain. The other columns should not be edited either for the same reasons. The editor will not allow editing of these values anyway, but you can also edit the xml files by hand in which case you have to be careful not to touch those fields.

When adjusting the evaluation values, keep in mind that the utility of a bid will be zero if the cost constraint is violated (see Equation 1).

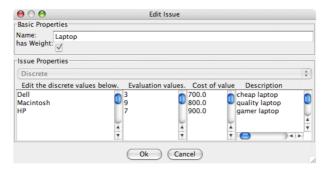


Figure 7. The discrete-issue editor after entering the evaluation values.

If you are satisfied with the evaluation values, press the Ok button. If you entered an illegal value, a warning will appear and the evaluation values will not be changed. Repeat step 4 for the other issues, until all evaluation values of all issues have been set.

Step 5: Set the Issue Weights

As a final step to tune your utility space, you can adjust the relative weights of the issues, by using the sliders next to that issue. You can lock the weight value of an issue by clicking the checkbox next to the slider. The sum of the weights is automatically kept at 1, causing all unlocked sliders to change when you drag one of them.

Step 6. Save your Utility Space

Once you have set all sliders and have filled out the evaluations for the options under each issue, select the menu File/Save Utility Space, and save your file on the desktop. It is possible to save incomplete utility spaces as well, for later completion. Use an appropriate filename that refers to the domain it is related to, and makes clear it is a utility space file, e.g. laptop_buyer_utility.xml.

You can quit the editor using the File/Exit menu or the usual shortcut (e.g., **★**+q on Macintosh).

3. Running Negotiations

To run a set of negotiation sessions, double click the negotiator.jar file. The set-up screen pops up (Figure 8).



Figure 8. The negotiation set-up screen.

You need to set up the following items:

- The negotiation template. This is an xml file holding a decription of the domain, plus the default values for all other fields in the set-up screen. You can edit the xml file by hand to change the default values. Alternatively, click the topmost "Browse" button and select a domain.xml file. For the running example with the laptop domain, select the laptop_domain.xml file.
- Number of sessions: the number of negotiation sessions that you want to run. Warning: do not type white spaces around the number.
- Agent A/B class name: the name of the negotiation agent that party A/B in the negotiation wants to use. You can use the provided agents.UIAgent2 and SimpleAgent, or use your own agent placed in the directory containing the negotiator.jar file. UIAgent allows you to manually control party A/B in the negotiation. SimpleAgent2 is an agent that automatically handles the negotiation for party A/B.
- Agent A/B name: the plain name of the agent, used mainly when printing information about the progress and asking input.
- Agent A/B utility space: the xml file containing the utility space of agent A/B. Usually this is a file with a name like laptop_A/B_utility.xml.

The text field just above the start button will show real-time feedback on the ongoing negotiation. After these fields have been set appropriately, you can press the Start button to run the negotiation sessions.

After pressing start, a requester pops up (Figure 9) whether you want a utility plot. Press "Yes" to create such a plot, or no to proceed without.

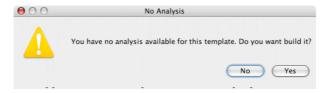


Figure 9. Request whether you want a utility plot.

Note, if you press "Show Model", you will end up in the utility space editor, editing the utility space of Agent A as discussed in Chapter 3. Profile Creation.

Using an Automatic Agent

If your selected an automatic negotiation agent, for instance SimpleAgent, there will not appear any window while that agent has the turn. The agent should pose its bid within a reasonable time. After the agent made its bid, the other agent is given the turn. If both agents are automatic, no windows will appear at all during the entire negotiation, and only the output windows will show the ongoing negotiation results.

Using the UIAgent2

If you selected the UIAgent2 for Agent A/B class name, the window as shown in Figure 10 will pop up every time input from negotiation agent A/B is needed.



Figure 10. The GUI of UIAgent2.

This GUI has three main components: the text field at the top level, the table showing the last bid and a possible next bid, and a row of buttons at the bottom.

The text field shows some text about the current negotiation state.

The table has three columns:

- The left column shows the names of the issues in the domain
- The center column shows the evaluation values for the issues as proposed in the last bid of the opponent (or "-" if this is the first round)
- The right column shows the current picked values for the issues. You can edit the current pick by clicking on the fields, which will open the combo boxes in the fields (Figure 11).

Figure 11. Combo box opens after clicking on a field, allowing change of the picked values for the next bid.

The last two rows of the table show the cost and utility of the last opponent's bid and your current bid. The cost field will turn red if you exceed the maximum cost of € 1200. The utility is shown as a percentage, and also as a bar of matching size. These values are computed according to your utility space, as that determines your score, and also because you have no access to the opponent's utility space.

The lower three buttons allow you to submit the next bid as set in the right column, or to accept the opponent's last bid.

Negotiation Results

There are two types of results: the utility plot and the utility of the last bid for each round. The utility plot is shown only for the last round, while all results are collected in the score window.

The Utility Plot

If you enabled the analysis of the negotiation (Figure 9), a utility plot will be provided during after each negotiation completion. This plot looks as in Figure 12. The plot shows points corresponding to all possible bids, the Pareto Frontier, and the bidding progress plot.

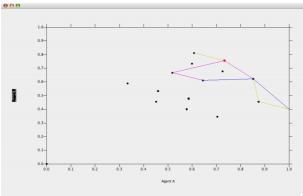


Figure 12. Utility plot. The plot also shows the Pareto Frontier (the greenish line), and the bidding sequence of agent A and agent B (the blue and the purple lines).

Score Window

The results of the negotiation are shown in the Negotiation Results screen (Figure 13). This screen shows four columns: the session number, the final utility for agent A and B, and the Protol ErrorRemarks column. The utilities are the utilities of the final,

accepted bid, as measured in the utility spaces of agent A and B (see the section Utility of a Bid). The Protocol ErrorRemarks button shows extra information in case one of the agents ignored the negotiation protocol, causing an non-standard scoring of the result (see the section Negotiation Protocol).

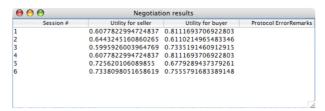


Figure 13. Example of Negotiation score window. Here Agent A is the seller, agent B the buyer.

4. Writing a Negotiation Agent

This section discusses how you create an automatic negotiation agent. To explain explain this, the SimpleAgent.java code as provided in the installation package will be discussed.

It is assumed that you are familiar with programming in Java. In case you need more information about JAVA programming, please use the following link: http://java.sun.com/docs/books/tutorial/index.html. The Java API definitions can be found on http://java.sun.com/j2se/1.5.0/docs/api/index.html.

In the first place, a negotiation agent has to extend the negotiator agents. Agent class. Table 1 shows the fields and methods of this class.

Table 1. Methods and fields of the Agent class

String **fName**

the name of the agent

UtilitySpace utilitySpace

the current utility space. This usually is an instance of the UtilitySpace that you specified in the negotiation set-up screen (Figure 8)

Date startTime

the start time for the current negotiation session

Integer totalTime

the total available time (seconds) to complete the current negotiation session

void ReceiveMessage(Action opponentAction)

Informs the agent which action the opponent did

Action chooseAction()

This function should return the action your agent wants to make next.

This function is called immediately after a ReceiveMessage, and only if the opponent made an Offer or if this is the first round in the session.

String getName()

returns the name of the agent

By extending Agent, your agent can access the fields as it likes.

To implement your agent, you have to override two or three three classes:

- public void ReceiveMessage(Action opponentAction)
- public Action chooseAction()
- public void init (int sessionNumber, int sessionTotalNumber, Date startTimeP, Integer totalTimeP, UtilitySpace utilspace)

Init

An important consideration for the implementation is that an agent may participate in multiple negotiation sessions with the same opponent. This enables the agent to learn from the previous sessions. For this reason, the negotiation environment calls the method init before starting the new session.

The parameter sessionNumber is a unique number identifying the current negotiation session.

The sessionTotalNumber informs you about the total number of sessions.

The startTimeP is the time at which this session was started (which can be before the call to the init function).

The totalTimeP is the total number of seconds available to complete this negotiation session.

Finally, utilspace provides the agent with his utility space that he has to work with.

Overriding the init is optional. If it is not overridden, the default init will save the fName, startTime, totalTime and utilitySpace. If you also want to save the sessionNumber and sessionTotalNumber you have to override the init function, similar to the SimpleAgent.java example:

ReceiveMessage

The ReceiveMessage(Action opponentAction) informs you that the opponent just did opponentAction. The opponentAction may be null if you are the first to place a bid, or an Offer containing the bid of the opponent. It may also be an Accept or EndNegotiation action.

The chooseAction() asks you to return an Action to make the next step in the negotiation.

In the SimpleAgent2 code, the following code is available for ReceiveMessage (Figure 14). This will be the typical code for automatic negotiation agents.

```
public void ReceiveMessage(Action opponentAction)
  { actionOfPartner = opponentAction; }
```

Figure 14. Example code for ReceiveMessage

ChooseAction

Figure 15 shows the example code for the chooseAction method. For safety, all code was wrapped in a try-catch block, because if our code would accidentally contain a bug we still want to return a good action (failure to do so is a protocol error – see Negotiation Protocol – and results in a score of 0 for us!).

The sample code works as follows. If we are the first to place a bid, we place a random bid with sufficient utility (see the .java file for the details on that). Else, we

determine the probability to accept the bid, depending on the utility of the offered bid and the remaining time. Finally, we randomly accept or pose a new random bid.

```
public Action chooseAction()
    Action action = null;
    try {
        if(actionOfPartner==null)
         action = chooseRandomBidAction();
        if(actionOfPartner instanceof Offer)
            Bid partnerBid = ((Offer)actionOfPartner).getBid();
            double offeredutil=
                utilitySpace.getUtility(partnerBid);
            double time=((new Date()).getTime()-
                startTime.getTime())/(1000.*totalTime);
            double P=Paccept(offeredutil, time);
            if (P>Math.random()) action = new Accept(this);
            else action = chooseRandomBidAction();
        Thread.sleep(1000); // just for fun
    } catch (Exception e) {
         System.out.println("Exception in
      ChooseAction:"+e.getMessage());
    action=new Accept(this);
    return action;
}
```

Figure 15. Example code for chooseAction

The Paccept function is a probabilistic acceptance function where P equals

$$P_{accept} = \frac{u - 2ut + 2\left(t - 1 + \sqrt{(t - 1)^2 + u(2t - 1)}\right)}{2t - 1}$$
 (2)

Where u is the utility of the bid made by the opponent (as measured in our utility space), and t is the current time as a fraction of the total available time.

Figure 16 shows how this function behaves depending on the utility and remaining time. It can take quite some time to figure out a formula that suits the requirements, but it is at the heart of the example agent.

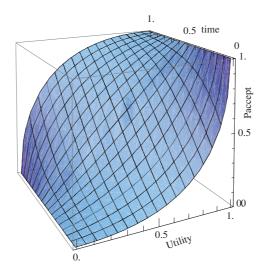


Figure 16. Paccept value as function of the utility and time (as a fraction of the total available time)

The UtilitySpace and its functions should be considered as 'given',

You may want to override the init function, to catch the sessionNumber and sessionTotalNumber. See the SimpleAgent.java example file.

Automatic agents have to negotiate on their own, and are not allowed to communicate with a human user Therefore, do not override the isUIAgent function in automatic negotiation agents.

Compiling an Agent

To compile the agent, you put YourAgent.java code in the directory containing the negotiator.jar file, and use the command line

javac -cp negosimulator.jar YourAgent.java

After compilation, the resulting YourAgent.class file can be loaded into the negotiator simulator by typing "YourAgent" (fill in your actual agent name) in the negotiation set-up screen (Figure 8).

5. Data structures

This section discusses the datastructures that are relevant when writing a negotiation agent. Only the functions that fetch information out of the available datastructures will be discussed, as modification of these datastructures is strongly discouraged in this context.

The following sections discuss the methods of the relevant objects in more detail. For a number of data structures the constructor is not given, as the readily provided objects should be used.

Domain

Objective getObjective(int ID)

ID is the ID of the objective

returns the objective with the given ID.

Bid getRandomBid()

returns a bid with randomly set values. The bid may have utility 0.

ArrayList<Issue> getIssues()

get all issues as an arraylist.

UtilitySpace

Evaluator getEvaluator(int index)

index is the IDnumber of the issue.

returns an evaluator for the objective or issue.

double getUtility(Bid bid) throws Exception

computes the utility of a given bid in your utility space. This is in fact the weighted sum of getEvaluation().

Can throw an exception if there is a problem with the computations, for instance if the utility space contains illegal weights or evaluators.

double getEvaluation(int pIssueIndex, Bid bid)

throws Exception

Computes the utility of one of the issues (pIssueIndex) in a bid. This just translates to a call to EvaluatorDiscrete.getEvaluation.

boolean constraintsViolated(Bid bid)

Check that the constraints are not violated in this bid. Returns true if the bid violates the constraints. In the current negotiator system, the only, hard coded constraint is that getCost(bid)≤1200. This constraint is used with every utility space.

Bid getMaxUtilityBid() throws Exception

returns a bid with the maximum utility value attainable in this utility space.

Throws an exception if there is no bid at all in this utility space

double getWeight(int issuesID)

returns the weight of the issue with given issueID

Objective getIssue(int index)

does exactly the same as Domain.getIssue

Domain getDomain()

returns the domain

Double getCost(Bid bid) throws Exception

returns the cost of the given bid. throws if cost can not be computed for some reason.

EvaluatorDiscrete

double getWeight()

returns the weight for this evaluator, a value between 0 and 1.

Integer getValue(ValueDiscrete alternativeP)

returns the non-normalized evaluation-value

may return null if the alternativeP is not a value, or when the value has not been set (which should not occur in the party domain)

Integer getEvalMax() throws Exception

returns the largest evaluation value available.

Throws if there are no evaluation values available.

Double getEvaluation(UtilitySpace uspace, Bid ID,

int index) throws Exception

returns the normalized evaluation value ($eval(bid\ for\ issue\ ID)/\max(eval(v_k))$ in equation 1)

Double getEvaluation(ValueDiscrete alt) throws Exception

returns the normalized evaluation value of evaluation value altP

 $(eval(alt)/max(eval(v_k)))$ in equation 1)

Double normalize(Integer EvalValue) throws Exception

returns $EvalValue/max(eval(v_k))$

throws if the EvalValue does not exist, or if the normalization fails.

Double getCost(Value value)

returns the cost for given value, or null if no cost available for value.

double getMaxCost()

returns the maximum of the costs for this evaluator.

Double getCost(UtilitySpace uspace, Bid bid, int index)

throws Exception

returns the cost of given bid May throw if the bid is incomplete or utilityspace has problems

Value aetMaxValue()

returns the first value that has the maximum evaluation-value.

Value getMinValue()

returns the value that has the smallest evaluation-value

Bid

fDomain **f**

variable holding the domain

Bid(Domain domainP, HashMap<Integer, Value> bidP)
 throws Exception

constructor for a Bid.

The bidP is a hashmap that maps issue IDs to Values (which are Strings).

Will throw exception if not all issues in the domain are assigned a value.

Value getValue (int issueNr) throws Exception returns the picked value for a given issue ID number.

void setValue(int issueId, Value pValue) sets the value for issue with issueId to pValue.

boolean equals(Bid pBid)

returns true if bids are equal

HashMap<Integer, Value> getValues()

returns the entire set of bid values

6. Conclusions

Any comments and suggestions on the negotiation system and manuals can be mailed to K.V.Hindriks@TUDelft.nl.

References

[sun07] Sun Developer Network, JDK 6 Update 3. http://java.sun.com/javase/downloads/index.jsp