

Byte Analysis



EASY CHANNEL



Alliance



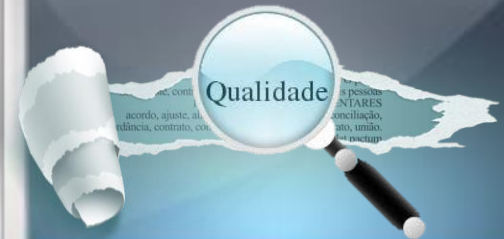
Scalability



Trust



Quality



A background image of four call center agents (two men and two women) wearing headsets and working at computers in a bright office setting. The image is faded to allow text overlays.

**BYTE ANALYSIS IS PRESENT AT ALL  
MOMENTS YOU NEED**

**HIGHLY  
CUSTOMIZABLE**

**THE MOST MODERN  
IN TECHNOLOGY**



# THE **MOST** MODERN IN TECHNOLOGY



SYSTEM BASED IN MICRO-SERVICES, WHICH CAN GROW UP ACCORDING YOUR COMPANY NEED



BACK-END IN JAVA  
SPRINGE AND FRONT-END  
IN ANGULAR

15 YEARS OF EXPERIENCE  
IN CALLCENTER SYSTEM



## EASY CHANNEL - LOGIN

Easy Channel  
Byte Analysis

admin

.....

☐ Lembrar

Entrar

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Determination, systems and services that lead to the desired result. All this with a lot of partner to build the best






# EASY CHANNEL – AGENTS – CHAT SCREEN

EasyChannel x +

localhost:4200/attendant


## Easy Channel

teste Sair




Josiane Raquel  
Muito bem

20/11 13:47




Francisco Yago Orcozol  
valeu mano, pela força

20/11 13:27




+55 11 94765-5830  
Conhece por aqui ?

20/11 13:25




Dr David Clecio  
se cuida!

20/11 13:24




Ali Hamad  
as aspas são identifi...

20/11 13:23



Ali Hassan  
xxxxxxxxxxxxxxxxxxxxxxxxxxxx

05/11 22:22



Ali Hamad


CPF/CNPJ

Contract Number

🔗 ⚙️ 🟢 ✖

deixa eu ver

29/10 16:28



16:29

29/10 16:29

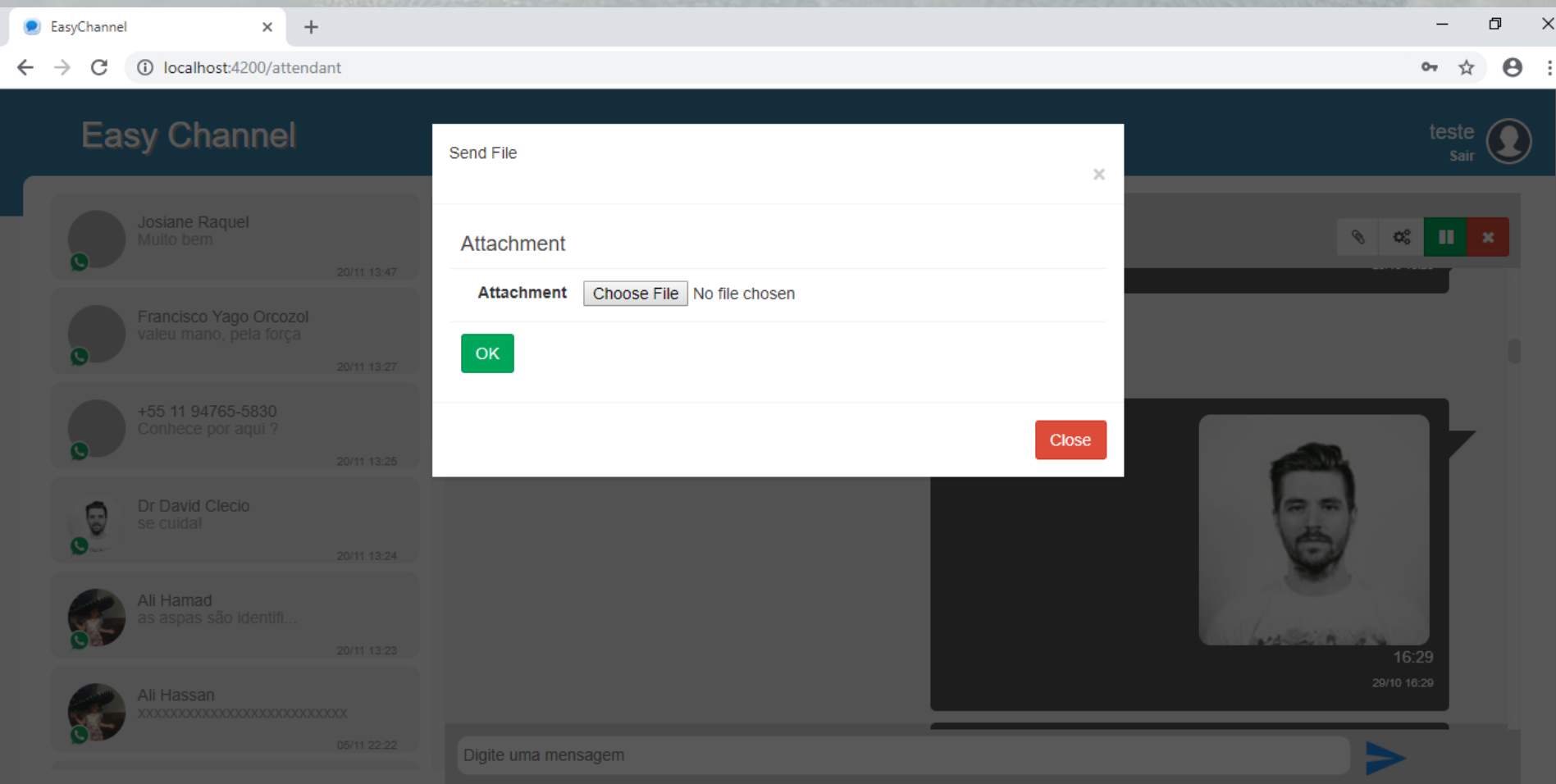
Digite uma mensagem

➤

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# EASY CHANNEL – AGENTS – ATTACHMENT SCREEN



# EASY CHANNEL – AGENTS – SITUATION SCREEN

EasyChannel x +

localhost:4200/attendant

Easy Channel

teste Sair

Alter Situation

- ☐ Novo
- ☐ Em Negociação
- ☐ teste2
- ☐ Venda
- ☐ Agendamento

OK

Close

Josiane Raquel  
Muito bem  
20/11 13:47

Francisco Yago Orcozol  
valeu mano, pela força  
20/11 13:27

+55 11 94765-5830  
Conhece por aqui ?  
20/11 13:25

Dr David Clecio  
se cuida!  
20/11 13:24

Ali Hamad  
as aspas são identi...  
20/11 13:23

Ali Hassan  
xxxxxxxxxxxxxxxxxxxxxxxxxxxx  
05/11 22:22

16:29  
29/10 16:29

Digite uma mensagem

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BA



# EASY CHANNEL – AGENTS – PAUSE SCREEN

EasyChannel x +

localhost:4200/attendant

## Easy Channel

teste Sair

Pause

Pausas

- ☐ Banheiro
- ☐ Almoço
- ☐ Intervalo

Pause

Close

Josiane Raquel  
Muito bem  
20/11 13:47

Francisco Yago Orcozol  
valeu mano, pela força  
20/11 13:27

+55 11 94765-5830  
Conhece por aqui ?  
20/11 13:25

Dr David Clecio  
se cuida!  
20/11 13:24

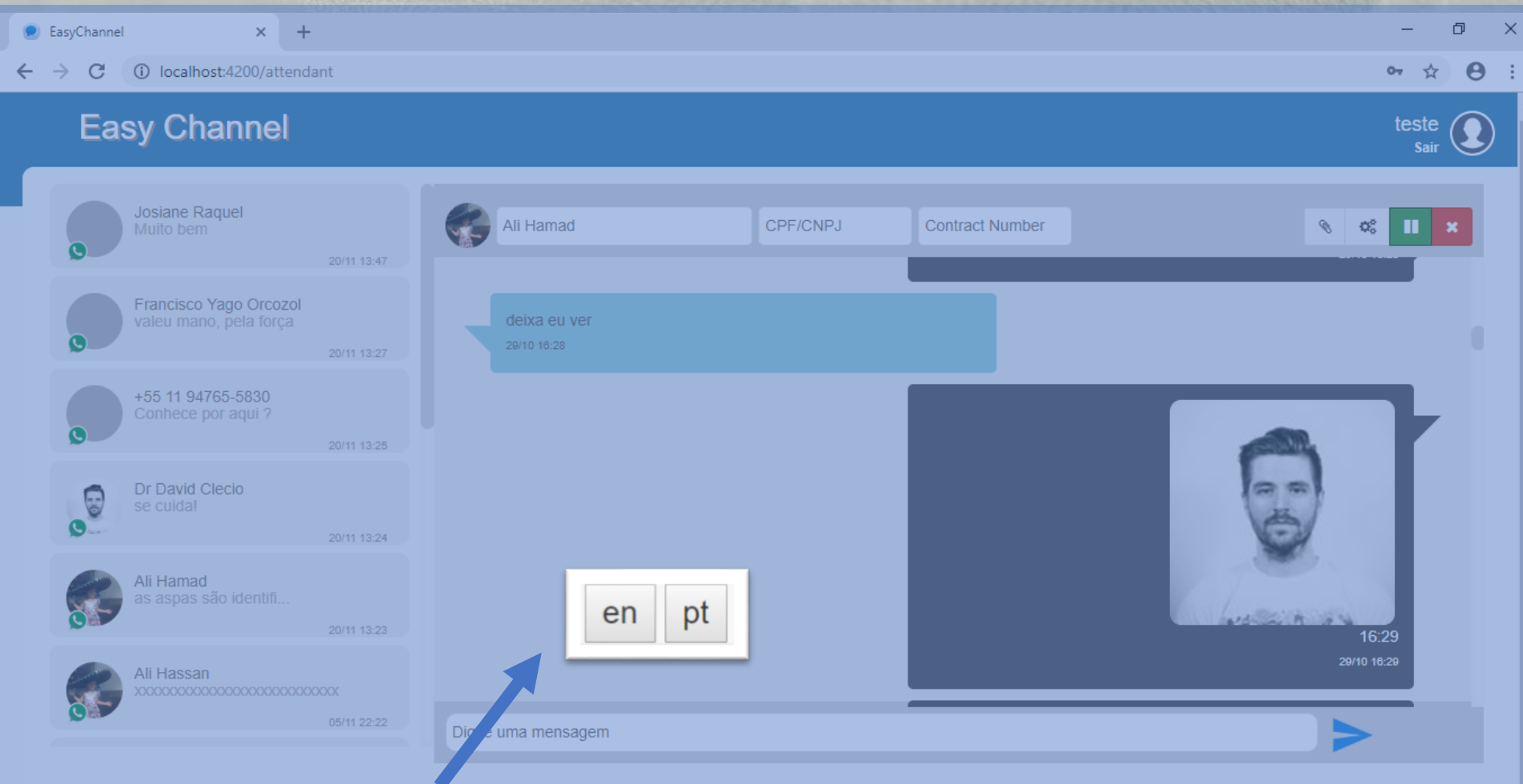
Ali Hamad  
as aspas são identi...  
20/11 13:23

Ali Hassan  
xxxxxxxxxxxxxxxxxxxxxxxxxxxx  
05/11 22:22

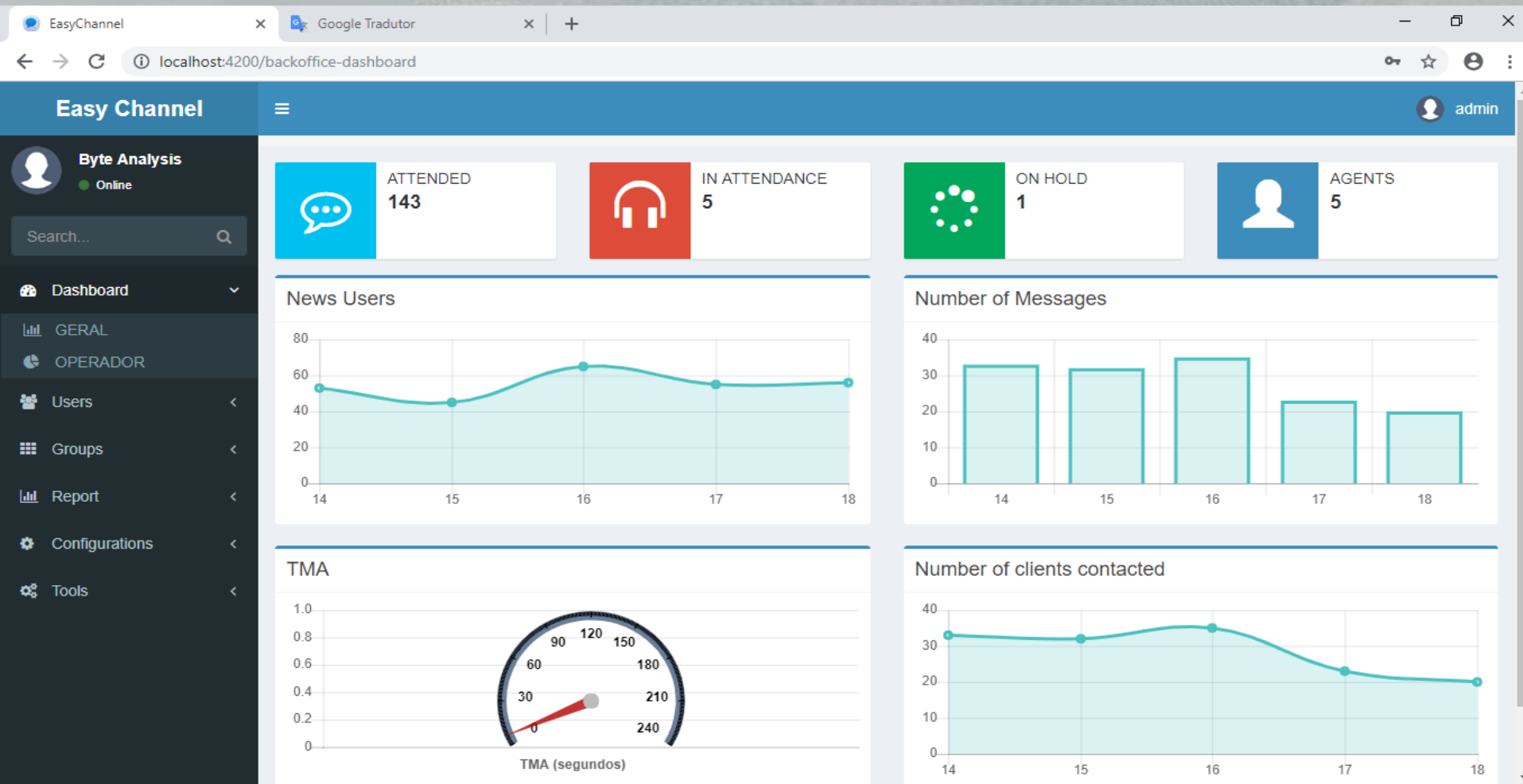
16:29  
29/10 16:29

Digite uma mensagem

# EASY CHANNEL – GLOBALIZATION



# EASY CHANNEL – MANAGER - DASHBOARD



# EASY CHANNEL – MANAGER –AGENTS STATUS

EasyChannel x Google Tradutor x +

localhost:4200/backoffice-dashboard-user

**Easy Channel** admin

**Byte Analysis** Online

Search...

Dashboard

GENERAL

AGENTS

Users

Groups

Report

Configurations

Tools

teste Offline

Login	
Pausas	00:00
Atendidos	143
Pendientes	1
TMA	0:6.9

Maria Offline

Login	
Pausas	00:00
Atendidos	0
Pendientes	0
TMA	00:00

teste2 Offline

Login	
Pausas	00:00
Atendidos	0
Pendientes	0
TMA	00:00

# EASY CHANNEL – MANAGER – USERS LIST

EasyChannel x Google Tradutor x +

localhost:4200/manager-user-list

Easy Channel

admin

Byte Analysis  
Online

Search...

Dashboard <

Users >

New User

Users List









Groups <

Report <

Configurations <

Tools <

New User

Username	Profile		
admin	Administrator		
teste	Attendant		
Atendente2	Attendant		
teste2	Attendant		


< 1 >



# EASY CHANNEL – MANAGER – SAMPLE OF REGISTRY

EasyChannel x Google Tradutor x +

localhost:4200/manager-user-new

**Byte Analysis**  
Online

Search...

Dashboard

Users

New User


Users List

Groups

Report

Configurations

Tools



**Username**

Enter the username to access the system

**Name**

Enter the person's name.

**Password**

Enter the password

**Profile**

**Group**

Administrator  
Manager  
Attendant

Submit

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# EASY CHANNEL – MANAGER – SITUATION

EasyChannel x Google Tradutor x +

localhost:4200/manager-situation-list

**Byte Analysis**  
Online

Search...

Dashboard

Users

Groups

Report

Configurations

New Situation


Situation List

Robots List











Pauses List

Ura List

Tools



+ New Situation

Name	Active		
Novo	True		
Em Negociação	True		
teste2	True		
Venda	True		
Agendamento	True		

«

1

»

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# EASY CHANNEL – MANAGER – SYNCHRONIZATION SCREEN

EasyChannel x Google Tradutor x +

localhost:4200/manager-robot

**Byte Analysis**  
Online

Search...

Dashboard

Users

Groups

Report

Configurations

New Situation


Situation List


Robots List

Pauses List

Ura List

Tools



FROM-KEY	ToType	Last Checkin	
+55 11 984249955	WhatsAppWeb	2018-11-05 19:53:40	

« 1 »

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# EASY CHANNEL – MANAGER – PAUSE SCREEN

EasyChannel x Google Tradutor x +

localhost:4200/manager-user-break-type-list

**Byte Analysis**  
Online

Search...

Dashboard <

Users <

Groups <

Report <

Configurations <

New Situation


Situation List

Robots List







Pauses List

Ura List

Tools <



New Pause

Name	Active		
Banheiro	true		
Almoço	true		
bIntervalo	true		

< 1 >

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# EASY CHANNEL – MANAGER – URA SCREEN


EasyChannel x Google Tradutor x +

localhost:4200/manager-ura-header-list







**Byte Analysis**  
Online

Search...

- Dashboard
- Users
- Groups
- Report
- Configurations
  - New Situation
  - Situation List
  - Robots List
  - Pauses List
  - Ura List
- Tools



+ New Option

Name	Active			
1 para Atendimento	True			
2 para Vendas	True			

« 1 »

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# EASY CHANNEL – MANAGER – MASSIVE MESSAGE SENDING TOOL

EasyChannel x Google Tradutor x +

localhost:4200/manager-massive

**Byte Analysis**  
Online

Search...

Dashboard <


Users <


Groups <

Report <

Configurations <

Tools <

 Massive Send



Tools
<input checked="" type="radio"/> WhatsAppWeb
<input type="radio"/> EMail
<input type="radio"/> SMS
<input type="radio"/> Facebook
<input type="radio"/> Telegram
<input type="radio"/> Chat

Situation	Amount
<input checked="" type="radio"/> Novo	13
<input type="radio"/> Em Negociação	1
<input type="radio"/> Venda	1
<input type="radio"/> Agendamento	1

Type Message ... Send

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Byte Analysis

Thanks!

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