

Samson Gift Osaretin

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Professional Profile

A versatile and detail-oriented IT Technician with a strong background in technical support, troubleshooting, and system maintenance, combined with hands-on experience in delivering compassionate care as an Assistant Carer. Currently employed at Geocare Services Limited, where I ensure seamless IT operations while also drawing on my care experience to enhance user support and interaction. Skilled in both IT and person-centred care, with expertise in network administration, data security, and problem-solving. Committed to optimizing system performance and supporting both technological and client needs to improve business operations and quality of life.

Key Skills

- IT Support & Troubleshooting
 - Hardware & Software Installation
 - System & Network Administration
 - Technical Documentation & Reporting
 - Data Security & Backup Management
 - User Training & Support
 - Problem-Solving & Root Cause Analysis
 - Time Management & Task Prioritization
 - Strong Communication & Interpersonal Skills
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Professional Experience

IT Technician

Geocare Services Limited, UK

December 2024 – Present

- Provide technical support to internal teams, troubleshooting hardware and software issues efficiently.
- Ensure smooth network operations, maintaining connectivity and addressing any performance issues.
- Install, configure, and maintain software, operating systems, and hardware across company devices.
- Support data security initiatives, including backup processes and updates to safeguard critical information.
- Collaborate with other departments to implement IT solutions tailored to the company's needs.
- Offer training and guidance to staff on the effective use of IT systems and software.

Assistant Carer

Geocare Services Limited, UK

October 2022 – November 2024

- Delivered personalized care and assistance to vulnerable adults, enhancing their quality of life.
- Supported daily living tasks, including mobility assistance, personal hygiene, and meal preparation.
- Worked within a team to maintain accurate care records and ensure clients' needs were met.
- Fostered a respectful and supportive environment that encouraged clients' independence and well-being.

Assistant Carer

Smithridge Healthcare LTD, UK

August 2024 – November 2024

- Provided physical and emotional support to elderly residents, including personal hygiene and medication assistance.
 - Organized recreational and therapeutic activities to improve residents' mental health and engagement.
 - Assisted with monitoring residents' health and promptly reported any changes to senior staff.
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Education & Training

- **NVQ Level 3 in Health and Social Care**
City & Guilds | Completed 2019
 - **Safeguarding Adults Level 2**
Completed: 2023
 - **First Aid at Work Certificate**
Red Cross Training | Valid until 2026
 - **Moving & Handling Training**
Annual refresher completed – 2024
 - **Medication Administration Training**
Internal Training | Updated: 2024
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References

Available upon request.