



FAQ and Troubleshooting

General

DEVELOPERS /

- ▶ Does Addepar require a subscription?
- ▶ Who should I reach out to for assistance?

Use Cases

Development Environment

API Endpoints

- ▶ When does my Academy test environment expire?
- ▶ What code base does Academy run, and how often are they updated?
- ▶ What are the different Academy states?

Sandbox Environment

- ▶ How often does Sandbox data update?
- ▶ How do I contact support?
- ▶ What happens when I refresh my sandbox?
- ▶ Can I add any data feeds or connect integrations to Sandbox?
- ▶ Can I exclude any account data from Sandbox?
- ▶ What data types are imported to Sandbox? ?
- ▶ Will Addepar product releases or new Sandbox feature releases automatically appear in my sandbox?

Analysis & Reporting

- ▶ What are attributes, entities, and positions?
- ▶ Are the values of my portfolio real time?
- ▶ How do I modify a view?
- ▶ How do I create a custom attribute and add it to a view?

Technical

- ▶ Can I increase my rate limits?
- ▶ Do Addepar requests time out?
- ▶ Are there payload size restrictions?
- ▶ How do I create an API Key & Secret?

- ▶ How do I request an OAuth client?
 - ▶ OAuth: Why am I getting 400 errors?
 - ▶ If my result set is inconsistent from what I'm expecting, what's happening?
 - ▶ What kind of data can I pull?
 - ▶ Which routes are paginated?
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Addepar is a wealth management platform that specializes in data aggregation, analytics and performance reporting.

OUR APIS

[Attributes API](#)
[Entities API](#)
[Entity Types API](#)
[Files API](#)
[Groups API](#)
[Jobs API](#)
[Portfolio API](#)
[Positions API](#)
[Roles API](#)
[Transactions API](#)
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