

ESEOSA OBANOR| BUSINESS ANALYST

Location: UK

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PROFESSIONAL SUMMARY

A highly motivated and resilient Business Analyst with 3+ years of demonstrated experience facilitating the delivery of digital transformation and business change projects by successfully leveraging agile / waterfall methodologies and Scrum frameworks. An adept communicator with the ability to build and maintain collaborative relationships with stakeholders, end users and cross-functional teams to facilitate decision-making across all levels of the organisation. Excels in understanding business problems, identifying requirements and evaluating current processes to effectively recommend solutions for process optimisation. Recognised for excellent organisational skills and the ability to work efficiently in dynamic and collaborative environments. Equipped with an excellent work ethic and a commendable track record of delivering complex initiatives to unlock value and determine technology-driven winning strategies that increase productivity and save costs. Dedicated to continuously identifying improvement opportunities to innovate, automate and bring operational efficiency.

CORE COMPETENCIES

- Business Analysis
- Stakeholder Management
- Gap Analysis 'as-is' 'to-be'
- Business Processes Mapping
- Requirements Gathering
- Data Analysis
- Technical Documentation
- UML (Use Case Diagrams)
- User Stories, Epics, Features
- Test Cases / UAT
- Wireframes/ Mock-ups
- Sprint Planning
- Workshop Facilitation
- Quality Assurance
- Strategic Planning
- Communication Skills
- Negotiation & Persuasion
- Team Collaboration
- MS Products
- Jira / Confluence
- Balsamiq / Visio

CAREER SUMMARY

ALBOSS CONSULTING LTD, LONDON

JUL 2022 – PRESENT

BUSINESS ANALYST

Facilitating the delivery of several projects, including implementing a digital platform to enable users to register for internal vacancies.

Key Responsibilities:

- Strategically collaborating with Stakeholders, Product Owners and cross-functional team members to understand business requirements and accurately define the project's scope to be delivered.
- Collaborating with the Project Manager in building a comprehensive project charter and business case with a strong focus on enhancing user experience.
- Leveraging business analysis expertise in analysing the AS-IS process flow, visualising process breakdown, identifying operational gaps and optimising the target model by creating accurate business TO-BE processes.
- Owning the creation and maintenance of the BRD, functional specifications, Project Charter, business acceptance document, cost and timeline analysis, process flow, use cases, test cases and Business Case.
- Expertly conducting GAP analysis to identify process constraints and develop data-driven action plans to address identified pain points whilst anticipating changes to requirements throughout the project delivery.
- Proactively supporting the Project Management team in creating regular updates and documents to drive communication transparency on project milestones and status to key stakeholders.
- Coordinating with agile scrum teams and participating in scrum rituals, including daily stand-ups, sprint planning and sprint reviews.
- Coordinating requirements walk-through and sign-offs, verifying with user representatives and stakeholders that use cases and process models accurately portray specific business needs.

Key Achievement:

- Accurately captured and translated business requirements; implemented Business analysis best practices and supported the standardisation of processes resulting in successfully completing the project 5% under budget.

**TIEGE CONSULT LTD
BUSINESS ANALYST**

JAN 2021 – JUN 2022

Supported the implementation of the organisation's website; accountable for ensuring the website was fully functional, SEO optimised and correctly integrated with marketing apps and social media links.

Key Responsibilities:

- Facilitated workshops, performed interviews, and engaged with Business leads to identify, develop, document, and validate requirements; as a basis for agreeing on target state, delivery scope and solutioning options.
- Contributed to the delivery of the right web solution by effectively utilising a range of techniques; including process maps, use cases, user journeys, epics and writing detailed user stories with acceptance criteria.
- Provided guidance to Web Development (UI/UX) teams on Project Scope, Acceptance Criteria, Product specifications and Testing.
- Led the creation of process flow diagrams (As-Is / To-Be process) to support functional specifications and created/decomposed requirements into Dev-ready user stories which conformed with the INVEST principle.
- Acted as Business liaison for business teams and proactively managed relationships between stakeholders, PM, Tech and other cross-functional teams to successfully implement change management activities.

Key Achievement:

- Improved website traffic and performance by 25% by recommending strategic plans for increasing consumer acquisition, engagement and retention.

**TRITEK CONSULTING LTD, LONDON
BUSINESS ANALYST**

FEB 2020 – JAN 2021

Facilitated the design of a Digital website / platform; supported and coordinated system implementations throughout the project lifecycle (initiation, planning, analysis/design, development, implementation, testing, rollout, and hand-over).

Key Responsibilities:

- Conducted different requirement elicitation methods such as workshops, interviews, storyboards, surveys, and workflow analysis with key stakeholders to accurately document functional and non-functional requirements.
- Decomposed high-level epics based on business and user requirements and created wireframes, key screens, prototypes, use case diagrams, process flow diagrams and user interaction using Balsamiq, Visio and Axure.
- Delivered new and updated business processes that aligned with strategic objectives; successfully applied BPMN (Business Process Model & Notation) standards.
- Collaborated with the Project Management team and Product owners in creating and managing product backlog items, tracking tasks, updating User stories and monitoring the overall progress of each sprint within Jira.

Key Achievement:

- Strategically assessed business needs, mapped and designed the web solution in collaboration with UI/ UX designers resulting in 45% revenue increase within 5 months of launch.

**DANGOTE OIL REFINERY COMPANY LIMITED, NIGERIA
PROJECT SUPPORT ANALYST**

MAR 2016 – JAN 2020

Key Responsibilities:

- Partnered with business stakeholders whilst spearheading assigned projects, managing project budgets, providing expertise in logistics operations; and preparing / issuing purchase and work orders.
- Facilitated meetings and managed communication with stakeholders, including regularly providing project updates such as timelines, milestones, risks, dependencies and performance metrics.
- Significantly contributed to enhancing project performance by 45% by leveraging strong subject matter expertise on operational processes and policies to support the project and manage teams' deadlines.
- Highly regarded for resourcefulness and productivity and commended by the supervisor for proactively mitigating project risks by 15%.

EDUCATION & CERTIFICATIONS

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| ➤ MSc Information Technology with Cyber Security. Robert Gordon University | 2023 |
| ➤ MBA Master of Business Administration. University of Chester. England | 2021 |

REFERENCES AVAILABLE UPON REQUEST