



# Terms and Conditions

**Effective Date:** January 1, 2025

**Brand Slogan:** Find Your Fit.

Welcome to **GymBroze (Pty) Ltd**, South Africa's premier digital platform connecting gym-goers with certified fitness professionals. By using our web app, you are joining a community dedicated to reaching their full potential.

## **1. Our Digital Service**

GymBroze provides a platform for on-demand and pre-scheduled bookings with vetted fitness instructors. We digitize trust by providing a background-checked environment where you can review real trainer ratings before you commit.

## **2. User Responsibilities**

- **Accuracy:** You agree to provide truthful information during registration to ensure your "Gym Bro" can support you effectively.
- **Safety First:** While our trainers are vetted, users must follow safety guidance to avoid the dangers of misleading internet fitness trends.
- **Conduct:** We maintain a supportive, relatable, and non-intimidating environment. Harassment of any community member will result in immediate removal.

## **3. Bookings and Payments**

- All on-demand and scheduled services are booked and paid for through our secure web app.
- **Cancellations:** We offer flexible services, but respect our trainers' time as they align their elite performance with your schedule.

## **4. Professional Boundaries**

Our instructors are certified professionals. Nutrition plans and training sessions are provided for maximum results and should not replace professional medical advice