

Cybersecurity & AI Proposal for How 11 Companies Are Using AI for Customer Service

This document outlines core services offered by CyForge, prepared specifically for **How 11 Companies Are Using AI for Customer Service**. We believe our expertise directly aligns with the challenges and opportunities in the **SaaS** industry.

Analyzed Client Profile: Help Scout provides customer service solutions, likely serving businesses of various sizes and industries, using AI-powered chatbots to simplify support and serve customers. Their platform offers features such as AI-driven responses, knowledge base, live classes, and partner program.

Core Service Offerings

We provide a suite of advanced B2B solutions. Based on our analysis, the following services would provide the most immediate value to your operations:

- Here is the list of client-facing services mentioned in the provided text: AI Audits
- DevSecOps integration
- Copilot for business
- Enterprise-grade security features
- Premium Support
- Code Review
- Code Search
- Automate any workflow
- CI/CD
- App Modernization
- Compliance-as-a-Service

Why CyForge?

We are not a generic vendor. We are a team of expert engineers who specialize in solving complex problems for high-growth companies. Unlike traditional consultants, we integrate directly with your team to deliver automated, observable, and hardened systems.

Our focus is on measurable outcomes, not just billable hours. We help our clients reduce compliance overhead, ship code faster, and secure their most critical assets.

Next Steps

We would be happy to provide a complimentary 30-minute diagnostic call to discuss your specific technology stack and identify immediate areas for improvement. Please reply to the email from Eshan Jameel to schedule a time.