



Paying for School Meals

We have used a cashless payment system successfully for many years and are have now upgraded to a cashless biometric system. This system reduces queuing time and removes the need for students to bring cash into school.

With this system we are unable to accept cash payments in the canteen (Blue Diner); instead the student is registered onto the system and payments are made direct to the students account (see methods below).

Free meal allowances will be credited electronically, total of £2.05 per day from September 2013. This allowance is available for lunch use only, if you would like your child to be able to purchase items at break or after school you may make additional payments to their account using the methods below.

Biometrics

Each student will have their fingerprint registered; they are then identified at the checkout by placing their finger on a scanner. The server will see a display of their name, class and current balance; purchases are put through the till and then charged to the students account.

We have enclosed a "Biometrics Frequently asked Questions" information sheet.

Please note that we need permission from a parent/guardian to allow your child to use this system.

Payment methods:

- **Payment online**

This is the preferred method of payment. Payments are credited to the students account within 1 hour (subject to internet/banking connection) and must be for a minimum of £10 per payment. We will send you your access details (log-in ID, password and user guide) by post before the end of this summer term. You will also be able to access via a link on the school's website.

Please email: payments@esherhigh.surrey.sch.uk with any queries relating to on-line payments.

- **Payment by cheque:**

Cheques need to be received in the posting box in the canteen before Period 1 for the credit to be available for use the same day, they should be made payable to '**Cucina Restaurants Ltd**', the minimum payment is £5.

Important Note: In order to credit the **correct** student's account you must write on the back of any cheques the name and tutor group of the student.

- **Checking Balances**

Balances available on a student's account can be checked on-line using your log-in ID; students can also see their own account balance displayed at the check-out. A default maximum spending allowance is set of £5 per day but parents may state the amount of the daily spending allowance using the slip below.

If you are unable to use either of these payment methods please contact Julie Woodley on jwoodley@esherhigh.surrey.sch.uk or 01372 468068



Please advise if you give permission for your child's fingerprint to be registered to enable them to use the schools biometric system.

☐ Yes

☐ No

Student's Name:

Tutor Group:

Signed: parent/guardian

You may make an on-line payment before your child starts school however if you wish to make a cheque payment or set a daily spending limit please fill in the slip below:

Cheque for £..... enclosed, payable to **Cucina Restaurants Ltd**

If you wish to set a daily spending limit please specify amount £.....

Any other information i.e. dietary requirements

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Please return to the school clearly marked **cashless catering system**.