PERSONAL DETAILS

Eshwara Naik G
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Career Objective

A solution driven professional with total 6 years of experience in Networking. Possess a knack of applying good analytical and problem-solving skills to contribute towards the organization's growth.

Skills

- Certified Network Associate (Routing and Switching) Completed in CCNA at networks home.

- Expertise in Integration of Cisco & Juniper Router, L1 Analysis & troubleshooting of Network issues using customized tool like Putty/Secure shell & LTE System Manager (LSMR).

- Experience in Installation & Integration of Routers, Switches & Network Monitoring & Fault troubleshooting.

- Hands on experience in Real-Time Monitoring of Nodes, Small cell & WIFI.

- Basic Fundamentals of Cisco Routers and configuration.

Experience

IBS Engineer, Vedang Cellular Pvt Ltd(Reliance)   **Dec-2024 to June-2025**

Technology i have worked in: **Citrix, Putty / X Shell, Network Node, HPSM Ticketing Tool, LSMR Monitoring Tool**
Description: Planning and conducting the activities for maintaining the stability of the network. Checking the connectivity of whole Ring to perform Ring splitting activities. Login into router to check interfaces, alarms and taking necessary action plan. Clear Input errors, Output errors, & CRC errors which occurs in network. Resolving IP related issues
Responsibilities:

- Network fault troubleshooting & Monitoring using customized tools like Citrix, Secure shell, Network node manager (NNM), HP service manager (HPSM), LTE system manager (LSMR).

- Analyzing Root cause analysis for outages and breakdown happens in fiber & providing immediate solutions for protecting the link into ring.

- Interacting with field engineer, understanding their needs & providing technical support to field engineer by remotely accessing their networks & troubleshooting the issues raised.

- Logging of incident cases using the ticketing tool (HPSM) and follow the escalation management process in order to restore the incidents within deadline.

- Handling PM tickets of optical power loss and Dark fiber cases and interacting with team members for restoration.

- Checking the connectivity of whole Ring to perform Ring splitting activities

- Configuration of Switches like Techroute, Raisecom, RAD and Fiberhome switches for WI-FI, ODSC and ISC environments.

- Configuration of UBR equipments like Airsan C5x, HFCL and IB440 for Enterprise customer

- Raising issues with vendors and follow-up on solution for hardware/product related issues

IBS Engineer, TelecomOne Teleservices India Pvt Ltd(Reliance)   **Dec-2022-Nov-2024**

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- Configuration of Switches like Techroute, Raisecom, RAD and Fiberhome switches for WI-FI, ODSC and ISC environments.
- Configuration of UBR equipments like Airsan C5x, HFCL and IB440 for Enterprise customer Raising issues with vendors and

NOC Engineer, PratapTechnocrats PVT LTD   **March-2018-May-2021**
 Client: Reliance Jio Infocomm Pvt. Ltd

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Responsibilities:

- Monitoring & resolving network issues remotely using Citrix.
- Network fault troubleshooting & Monitoring using customized tools like Citrix, Secure shell, Network node manager (NNM), HP service manager (HPSM).
- Planning and conducting the activities for maintaining the stability of the network.

Education:
BachelorofEngineering, ECE VVIET College Mysore–2013 to2017