



**Eslam Ahmed**  
QMA & Audit Coordinator

### Contact info

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- Mahram bek, Alexandria, Egypt

### Business Skills

- Time Management
- Business Writing
- Communication
- Presentation
- Negotiation
- MS Office

### Web Skills

- Photoshop, illustrator
- Html, Css, Js
- Bootstrap, jquery,
- mySql, php

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### Qualifications

- Measure the work output & efficiency of each activity.
- Evaluate & measure the service centers performance to ensure a high quality of service.
- Prepare operation measuring reports
  - ✓ Repair order quality evaluation report.
  - ✓ Service branch car repair report.
  - ✓ Customer satisfaction report.
  - ✓ Transit customers report.
  - ✓ Workshop repair report.
  - ✓ Come back report.

### Experience

- July 2009 – Present  
Filing-Data entry – BMW (Bavarian Auto Group):  
Data entry and Analysis, Reporting and Disseminating Results.
- October 2008 - February 2009  
CSS Coder – (World Group Inc.):  
Design and development of scripts in Web 2.0, and building styles forums.
- January 2008 - April 2008  
Web Designer - (www.alexugo.com) Online:  
Design a tourism website about Alexandria, Planning and building its own internal pages. (My Personal Project)
- December 2005 – December 2007  
Project manager - (RamaHost Inc.):  
Planning, designing and building web sites and preparation the (Meta tags) for publication through the Internet.

### Education

- Technological College in Alexandria
  - 2003
    - Devices and control