



Dispatch

Street-hail

2017

2018

2019

2020

Cash

Credit card

Dispute

No charge

Rate

All



Total Revenue

\$414.92M

Total Surcharges Revenue

\$29.69M

AVG Fare Amount

\$12.66

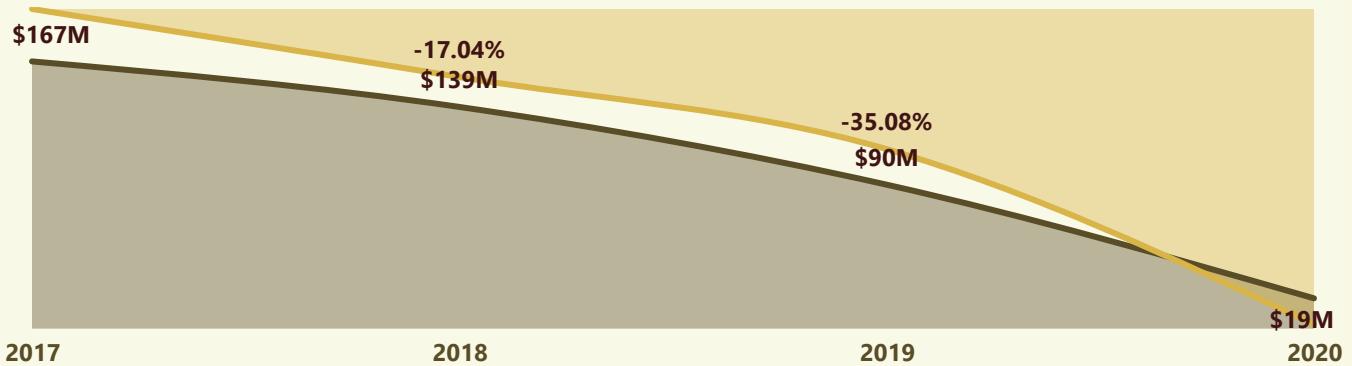
AVG Tip Amount

\$1.09

Tip Percentage

8.60%

Total Revenue and Revenue Growth % by Year

● Total Revenue ○ Revenue Growth %

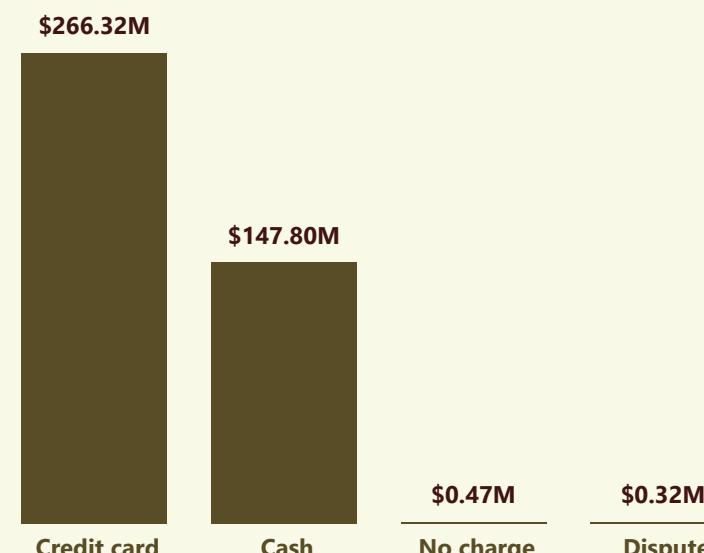
Total Revenue by Borough



Total Surcharges by Year



Total Revenue by payment type



AVG Fare Amount by Year





Dispatch

Street-hail

Cash

Credit card

Dispute

No charge

2017

2018

2019

2020

Total Trips

27M

Total Passengers

36.85M

AVG Revenue per Trip

\$15.15

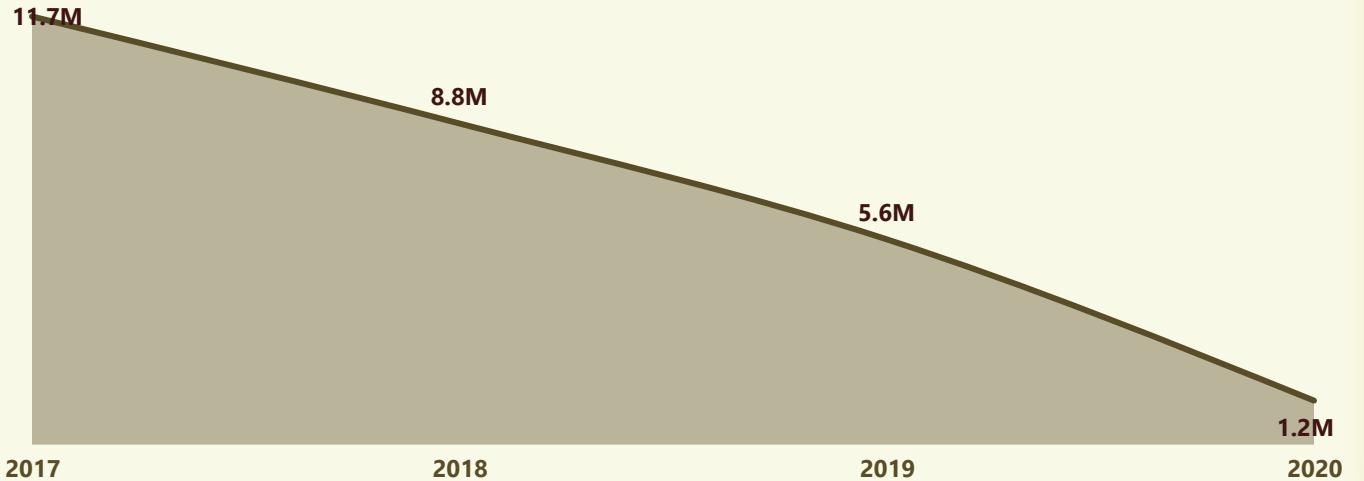
AVG Distance (miles)

2.94

AVG Duration (minutes)

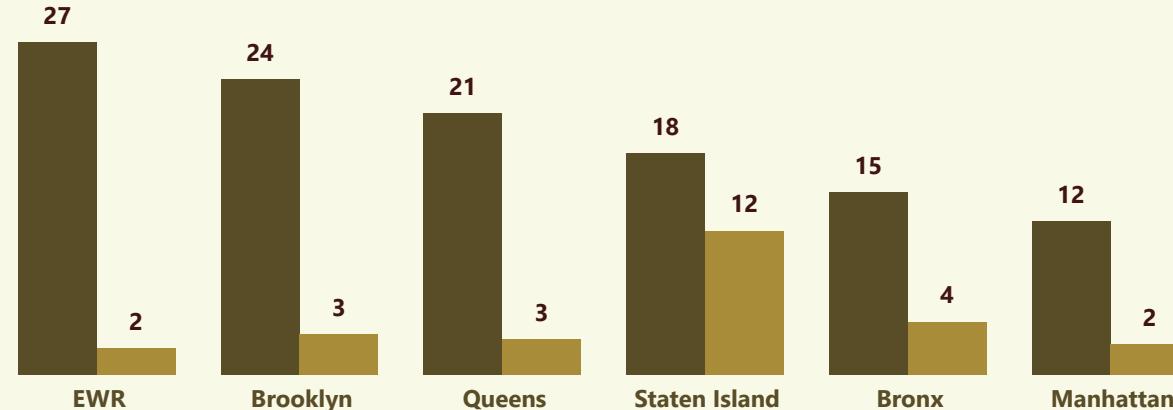
18.76

Total Trips by Year

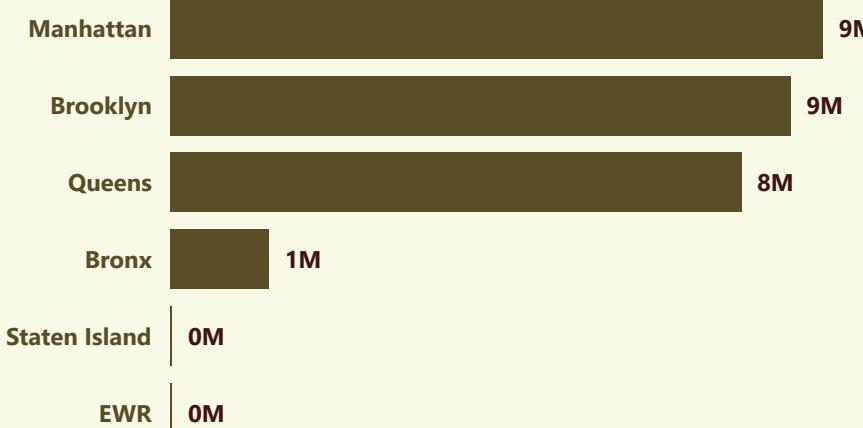


AVG Trip Duration (Min) and AVG Trip Distance (miles) by Borough

● AVG Trip Duration (Min) ● AVG Trip Distance (miles)

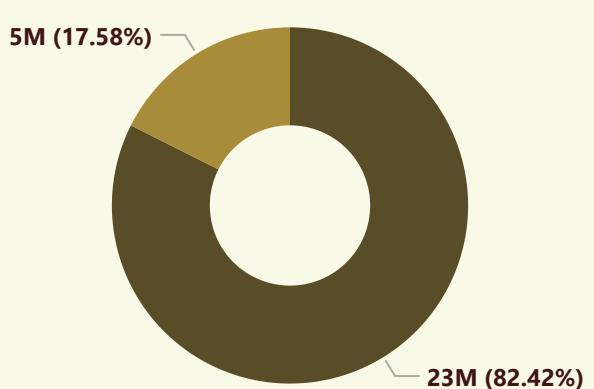


Total Trips by Borough



Total Trips by Vendor

● Verifone Inc ● Creative Mobile Technologies



Total Trips by Rate

