

This form can be filled in on a computer; alternatively please print and complete fields in CAPITAL letters using black ink and tick (✓) where appropriate.

Dear Sir/Madam,

Thank you for your interest in The Mauritius Commercial Bank Ltd (MCB) Internet Banking Pro.

In this respect, please find below the guidelines for the IB application form.

Documents to be submitted to MCB

- "Registration form" completed as per guidelines below.
- Certified copy of National Identity Card or Passport of users who are not MCB customers.

Important notes:

- If the customer records are not updated, the Bank may request any additional documents.
- Signatories on accounts will be signatories on IB and have all the functionalities as defined under annexe 1.
- Signatory IB Users will authorise transactions using the authentication tool. The bank will provide you with instructions for downloading the authentication tool.
- Basic users will have access to View + Initiate as company will have all the functionalities (Excluding Trust and Foundation) defined under annexe 1.

For any additional information, please contact your Relationship Manager or call MCB on **+230 202 6060** (lines are open 24/7) or send us an email on **contact@mcb.mu**

Assuring you of our best endeavours at all times.

The Mauritius Commercial Bank (MCB) Ltd.

1. Applicant Details

Legal Entity Name:

Incorporation/Registration Number:

Contact Details

Registered Address:

Address:

Street & city

Postal Code:

Country:

Contact Person Details

Title: Mr Mrs Miss

First Name:

Last Name:

Phone Number:

Email:

Maximum of 40 characters

The Contact Person's Email address is Compulsory and must be provided to enable dispatch of IB-related emails pertaining to this registration.

2. Users Profile Definition

Definition of the users of MCB IB Service.

Signatory IB User:

All signatories appointed on account will by default be entitled to authorise transactions on IB including Bulk Payment.

The Authorised User(s) empowered by the company and accepted by the MCB to:

- (i) sign, initiate and authorise within the powers delegated to him, instructions transmitted.
- (ii) access or use MCB IB in respect of the above (except initiation), via the authentication tool application.

All Authorised Signatories shall 'ipso facto' be entitled to access and operate the Customer's accounts as Authorised IB User.

The Authorised Signatories appointed for Trade Finance and Bank Guarantee operations will by default be entitled to authorise Trade Finance and Bank Guarantee transactions on IB.

Basic IB User:

An Authorised User empowered by the Customer and accepted by The MCB to:

- (i) view, on MCB IB, the Customer's account(s) specified by the Customer
- (ii) initiate instruction(s) and request(s) transmitted through MCB IB including any Trade Finance and Bank Guarantee transactions on IB.

General Note: All the statements and advices will be available digitally.

3. List of IB Users (Basic and Signatory Users)

(All Users who will have access to IB will have to be defined in this section)

I/We* give hereunder the name(s) of the Authorised Users together with their relevant profile and access on IB:

| User Number | User Details ¹ **User Name Format: Title, First Name and Last Name ***National ID/Passport Number: Not applicable for existing Corporate IB User ****Email: Maximum 40 characters. Mandatory field | User Access Applicable for Basic Users | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| | | Accounts to be excluded Access to all existing and subsequent accounts if not selected | Bulk Payment If selected, please complete Section 5 | Customer Number (BANK USE ONLY) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. | **User Name: <input type="text"/> ***National ID/: <input type="text"/> Passport ****Email ² : <input type="text"/> Country Code: + <input type="text"/> Mobile Number ³ : <input type="text"/> Mobile Network Operator ⁴ : <input type="text"/> | <table border="1"> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </table> | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | <input type="checkbox"/> | <input type="text"/> |
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| 2. | **User Name: <input type="text"/> ***National ID/: <input type="text"/> Passport ****Email ² : <input type="text"/> Country Code: + <input type="text"/> Mobile Number ³ : <input type="text"/> Mobile Network Operator ⁴ : <input type="text"/> | <table border="1"> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>0</td><td>0</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </table> | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | 0 | 0 | 0 | | | | | | | | | | | | <input type="checkbox"/> | <input type="text"/> |
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¹ Please provide us with a certified true copy of passport/identity card with clear photographic image of the above user(s) if he/she/they is/are not MCB Customer(s).

² Email address is compulsory: (i) Should not be a group email address; (ii) The email address will be considered as the USER ID (as per login protocol).

³ Mobile number is compulsory. The Mobile Number will be considered as the User Id (as per the login protocol). The mobile number provided in this form shall be for receiving via SMS: (ii) One-Time Password for activation of the authentication tool for IB Signatory Users only; (iii) Notifications relating to IB transactions for IB Signatory Users only.

⁴ Mobile Network Operator: Applicable for local number only.

General Note: For Corporate IB purposes, the email address and mobile number provided by the user may be different from his/her personal email address and mobile number and will not impact on his/her individual customer records with the Bank.

| User Number | User Details¹ <small>**User Name Format: Title, First Name and Last Name ***National ID/Passport Number: Not applicable for existing Corporate IB User ****Email: Maximum 40 characters. Mandatory field</small> | User Access <small>Applicable for Basic Users</small> | | |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------|
| | | Accounts to be excluded <small>Access to all existing and subsequent accounts if not selected</small> | Bulk Payment <small>If selected, please complete Section 5</small> | Customer Number (BANK USE ONLY) |
| 3. | **User Name: <input type="text"/> ***National ID/Passport: <input type="text"/> ****Email²: <input type="text"/> Country Code: + <input type="text"/> Mobile Number³: <input type="text"/> Mobile Network Operator⁴: <input type="text"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> | <input type="checkbox"/> | <input type="text"/> |
| 4. | **User Name: <input type="text"/> ***National ID/Passport: <input type="text"/> ****Email²: <input type="text"/> Country Code: + <input type="text"/> Mobile Number³: <input type="text"/> Mobile Network Operator⁴: <input type="text"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> | <input type="checkbox"/> | <input type="text"/> |
| 5. | **User Name: <input type="text"/> ***National ID/Passport: <input type="text"/> ****Email²: <input type="text"/> Country Code: + <input type="text"/> Mobile Number³: <input type="text"/> Mobile Network Operator⁴: <input type="text"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> | <input type="checkbox"/> | <input type="text"/> |

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⁴ Mobile Network Operator: Applicable for local number only.

General Note: For Corporate IB purposes, the email address and mobile number provided by the user may be different from his/her personal email address and mobile number and will not impact on his/her individual customer records with the Bank.

4. Credit Card Access Details

| | User Number(s) <small>Please specify the User Number from Section 3</small> | Option 1 All Cards | Option 2 Specific Cards on IB Card Number(s) <small>First and last four digits are required</small> |
|----|--------------------------------------------------------------------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | | | <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> |
| 2. | | | <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> |
| 3. | | | <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> |
| 4. | | | <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> |
| 5. | | | <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> <div><div></div><div></div><div></div><div></div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div>*</div><div></div><div></div><div></div><div></div></div> |

5. Bulk Payment Access Details

| | User Number(s) Please specify the User Number from Section 3 | Option 1 All Accounts All existing accounts on IB | Option 2 Specific Account Number(s) from existing account(s) on IB |
|----|-----------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| 1. | <input type="text"/> | <input type="checkbox"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> |
| 2. | <input type="text"/> | <input type="checkbox"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> |
| 3. | <input type="text"/> | <input type="checkbox"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> |
| 4. | <input type="text"/> | <input type="checkbox"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> |
| 5. | <input type="text"/> | <input type="checkbox"/> | <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> <div>0 0 0 <input type="text"/></div> |

Note that the above users will automatically have access to Bulk Payment Supplementary List (i.e list of successful and failed transactions) pertaining to the relevant account(s) as defined above. Bulk Payment file format should be as per MCB requirements.

6. IB Service Fee

I/We* authorise you to debit my/our* current account number in currency with fees relative to the use of IB.

Without prejudice to clauses contained herein, the MCB may, in its sole and absolute discretion, at any time and after having given at least 30 (thirty) days written or electronic notice, vary any such fees due under the application. Any such variation shall come into effect on the date specified in the notice unless the Customer, 13 (thirteen) days before such date, provides the MCB with a written or electronic notice terminating this service on such date specified by it.

Please refer to the fees and charges for Corporate on our MCB Website www.mcb.mu

Initials: _____

7. Signature

I/We* acknowledge that The Mauritius Commercial Bank Ltd. has recommended that I/we* seek independent legal and/or professional advice before signing this document and that I/we* have:

☐ declined the MCB's recommendations

☐ accepted the recommendations and sought independent advice to this effect.

By signing below, I/we* formally confirm having read and fully understood the **Terms and Conditions** of the MCB IB service accessible on the website. We therefore irrevocably and unreservedly agree to be bound by the aforesaid terms and conditions which may be amended from time to time.

As signatory(ies), I/we* acknowledge that I/we* have read and understood all the provisions of the Terms and Conditions Governing Data Protection and Processing, accessible on MCB website.

Authorised Signatories as per Acts and deeds

Signature:

Name:

As per National ID or Passport

Signature:

If more than
two signatures
needed

Name:

As per National ID or Passport

Date:

/ / (dd/mm/yyyy)

Signature:

If more than
one signature
needed

Name:

As per National ID or Passport

Signature:

If more than
three signatures
needed

Name:

As per National ID or Passport

Company's Seal:

If applicable

* Strike out and initial as appropriate

FOR BANK USE ONLY

Customer Number:

Checked By:

Signature:

Signature Code:

BU:

Date:

/ / (dd/mm/yyyy)

BU:

Signature

Confirmed By:

Signature:

Signature Code:

Contents of the MCB Internet Banking Modules

| |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Homepage |
| Accounts <ul style="list-style-type: none">• Accounts• Loans• Fixed Deposits• Statements and Advices |
| Cards <ul style="list-style-type: none">• Cards overview• Cards Details and Transactions• Cards Statements |
| Move Money <ul style="list-style-type: none">• Own Account Transfer• MCB Account Transfer• Other Local Banks Account Transfer• Foreign Currency Transfer• Cards Transfer |
| Standing Order Management |
| Templates |
| Bulk Approval |
| Batches <ul style="list-style-type: none">• Create Batches• Manage Batches |
| Trade Finance <ul style="list-style-type: none">• Overview of Limits• Import Transactions• Export Transactions• Guarantee Transactions |
| Personal |
| Contacts |
| My Profile |