

Count of Call Id	Sum of Purchase	Sum Average rating	Max. of Duration
4,054	N273,729 ###	3.4	420
Count of Call Id	Sum of Purchase	Sum Average rating	Max. of Duration
484	N34,358 ###	3.3	418

Row Labels	Count of Call Id	Count of Call Id2
Jan	186	186
Feb	150	150
Mar	148	148
Grand Total	484	484

Row Labels	Count of Call Id
Monday	73
Tuesday	71
Wednesday	73
Thursday	67
Friday	54
Saturday	77
Sunday	69
Grand Total	484

Count of Call Id	Column Labels
Row Labels	No Yes
Air Conditioner	11 91
Fridge	6 87
Television	13 92
Toaster	9 91
Washing Machine	9 75

Row Labels
Joe

Row Labels	Count of Call Id	Sum of Purchase Amount
Becky	517	33,776
Dan	523	35,189
Diane	501	33,200
Greg	502	34,359
Jim	536	35,560
Joe	484	34,358
Martha	514	35,717
Stewart	477	31,570

Row Labels	Count of Call Id
1	54
2	51
3	149
4	141
5	89

Sum of Purchase Column Labels					
Row Labels	Air Conditioner	Fridge	Television	Toaster	Washing Machine
Becky	N6,198	N6,298	N7,628	N7,695	N5,957
No	N497	N599	N866	N1,061	N519
Yes	N5,701	N5,699	N6,762	N6,634	N5,438
Dan	N7,913	N5,786	N7,665	N7,441	N6,384
No	N555	N366	N877	N1,085	N696
Yes	N7,358	N5,420	N6,788	N6,356	N5,688
Diane	N6,404	N6,638	N7,245	N6,885	N6,028
No	N729	N392	N873	N947	N731
Yes	N5,675	N6,246	N6,372	N5,938	N5,297
Greg	N6,601	N7,268	N6,822	N7,643	N6,025
No	N813	N551	N702	N465	N365
Yes	N5,788	N6,717	N6,120	N7,178	N5,660
Jim	N6,318	N8,034	N6,846	N6,136	N8,226
No	N364	N672	N797	N710	N952
Yes	N5,954	N7,362	N6,049	N5,426	N7,274
Joe	N7,553	N6,422	N7,626	N6,602	N6,155
No	N755	N539	N928	N596	N501
Yes	N6,798	N5,883	N6,698	N6,006	N5,654
Martha	N7,211	N6,515	N7,639	N7,067	N7,285
No	N495	N618	N1,362	N458	N521
Yes	N6,716	N5,897	N6,277	N6,609	N6,764
Stewart	N6,631	N6,504	N5,187	N6,322	N6,926
No	N403	N766	N497	N701	N939
Yes	N6,228	N5,738	N4,690	N5,621	N5,987

Becky		agent summary		
Dan		% of calls	12% labels:	
Diane		calls	484	% of calls: 12%
Greg		amount	34,358	Call Rank: 484
Jim		call rank	7	Amount: 34358
Joe		amount rank	5	
Martha				
Stewart				

Count of Call Id	Column Labels
Row Labels	No Yes
Air Conditioner	11 91
Fridge	6 87
Television	13 92
Toaster	9 91
Washing Machine	9 75

for graph		Joe						
Agent	Calls	Amount	sel	calls	other calls	sel.	Amount	Other amount
Becky	517	N33.8k	#N/A	517	#N/A		N33.8k	
Dan	523	N35.2k	#N/A	523	#N/A		N35.2k	
Diane	501	N33.2k	#N/A	501	#N/A		N33.2k	
Greg	502	N34.4k	#N/A	502	#N/A		N34.4k	
Jim	536	N35.6k	#N/A	536	#N/A		N35.6k	
Joe	484	N34.4k	#N/A	484	#N/A		N34.4k	#N/A
Martha	514	N35.7k	#N/A	514	#N/A		N35.7k	
Stewart	477	N31.6k	#N/A	477	#N/A		N31.6k	