	ABC C Call Id ▼	Date ▼	AB <sub>C</sub> Agent ▼	A <sup>B</sup> <sub>C</sub> Department ▼	ABC Answered (Y/N) ▼	AB Resolved ▼	1 <sup>2</sup> <sub>3</sub> Purchase Amount ▼	L Avg Duration ▼
1	ID0001	1/1/2015	Diane	Washing Machine	Yes	Yes	109	12:02:23 AM
2	ID0002	1/1/2015	Becky	Air Conditioner	Yes	No	70	12:04:02 AM
3	ID0003	1/1/2015	Stewart	Washing Machine	Yes	Yes	10	12:02:11 AM
4	ID0004	1/1/2015	Greg	Washing Machine	Yes	Yes	53	12:00:37 AM
5	ID0005	1/1/2015	Becky	Toaster	Yes	Yes	95	12:01:00 AM
6	ID0007	1/1/2015	Diane	Toaster	Yes	Yes	24	12:03:40 AM
7	ID0008	1/1/2015	Diane	Toaster	Yes	Yes	.22	12:00:38 AM
8	ID0009	1/1/2015	Greg	Fridge	Yes	Yes	15	12:06:38 AM
9	ID0010	1/1/2015	Jim	Television	Yes	Yes	78	12:01:03 AM
10	ID0012	1/1/2015	Greg	Toaster	Yes	Yes	50	12:00:31 AM
11	ID0013	1/1/2015	Joe	Toaster	Yes	Yes	84	12:03:33 AM
12	ID0014	1/1/2015	Martha	Washing Machine	Yes	Yes	89	12:05:43 AM
13	ID0015	1/1/2015	Becky	Fridge	Yes	Yes	48	12:03:47 AM
14	ID0016	1/1/2015	Becky	Fridge	Yes	Yes	63	12:05:26 AM
15	ID0017	1/1/2015	Greg	Air Conditioner	Yes	Yes	.45	12:05:32 AM
16	ID0020	1/1/2015	Jim	Washing Machine	Yes	Yes	101	12:02:27 AM
17	ID0021	1/1/2015	Jim	Air Conditioner	Yes	Yes	74	12:05:22 AM
18	ID0022	1/1/2015	Dan	Fridge	Yes	Yes	89	12:05:50 AM
19	ID0024	1/1/2015	Joe	Air Conditioner	Yes	Yes	68	12:05:24 AM
20	ID0025	1/1/2015	Diane	Television	Yes	Yes	97	12:04:08 AM
21	ID0027	1/1/2015	Joe	Television	Yes	Yes	39	12:03:59 AM
22	ID0028	1/1/2015	Martha	Washing Machine	Yes	Yes	51	12:02:33 AM
23	ID0029	1/1/2015	Joe	Air Conditioner	Yes	Yes	106	12:02:09 AM
24	ID0030	1/1/2015	Stewart	Television	Yes	Yes	107	12:05:55 AM
25	ID0031	1/1/2015	Joe	Fridge	Yes	Yes	22	12:05:08 AM
26	ID0032	1/1/2015	Joe	Television	Yes	Yes	122	12:02:07 AM
27	ID0033	1/1/2015	Diane	Air Conditioner	Yes	Yes	57	12:06:49 AM
28	ID0034	1/1/2015	Jim	Toaster	Yes	No	53	12:01:43 AM
29	ID0035	1/1/2015	Becky	Television	Yes	Yes	119	12:01:31 AM
30	ID0037	1/1/2015	Martha	Air Conditioner	Yes	No	20	12:01:11 AM
31	ID0038	1/1/2015	Joe	Air Conditioner	Yes	Yes	52	12:00:36 AM
32	ID0039	1/1/2015	Stewart	Washing Machine	Yes	Yes	74	12:06:40 AM
33	ID0040	1/1/2015	Greg	Air Conditioner	Yes	Yes	49	12:02:29 AM
34	ID0041	1/1/2015	Jim	Air Conditioner	Yes	Yes	27	12:02:09 AM
35	ID0042	1/1/2015	Greg	Washing Machine	Yes	Yes	100	12:04:54 AM
36	ID0043	1/1/2015	Diane	Air Conditioner	Yes	Yes	45	12:06:20 AM
37	ID0044	1/1/2015	Becky	Toaster	Yes	Yes	.98	12:03:14 AM
38	ID0045	1/1/2015	Diane	Fridge	Yes	Yes	25	12:05:12 AM