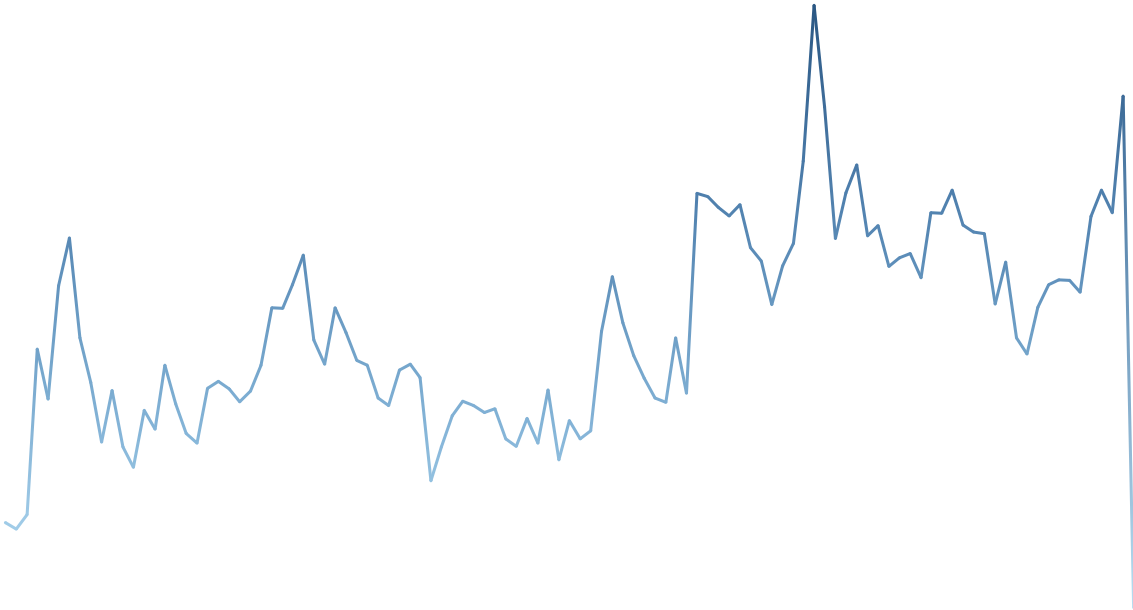


Total Complaints
75,513

Count of Financial ..
190 1,311



The trend of count of Financial Consumer Complaints.csv for Date Sumbited Month. Color shows count of Financial Consumer Complaints.csv.

Timely Response%

98.1%



Non Timely Response and Timely Response %. Color shows details about Non Timely Response and Timely Response %.

Measure Names

- Non Timely Response
- Timely Response %

Resolved at no Cost

84.5%

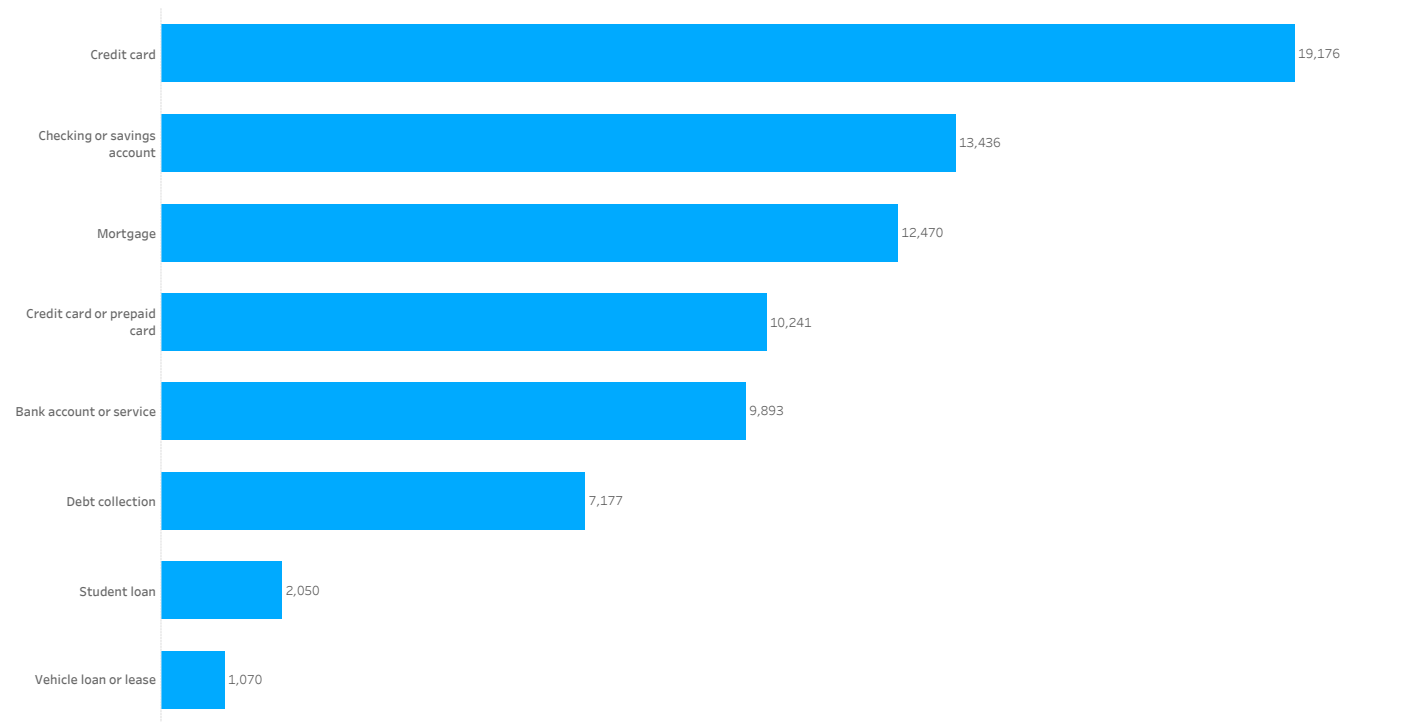


Monetray Relief and Non Monetray Relief . Color shows details about Monetray Relief and Non Monetray Relief .

Measure Names

- Monetray Relief
- Non Monetray Relief

COMPLAINTS BY PRODUCT



Count of Financial Consumer Complaints.csv for each Product.

%CustomerDisputed

Consumer disputed?

■ N/A

■ No

■ Yes

31
41

MIN(0) and MIN(0). For pane MIN(0): Color shows details about Consumer disputed?. The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv.

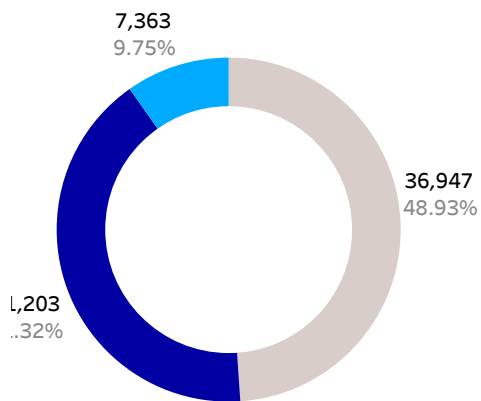
%CustomerDisputed

Consumer disputed?

N/A

No

Yes



MIN(0) and MIN(0). For pane MIN(0): Color shows details about Consumer disputed?. The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv.

%CustomerDisputed

Consumer disputed?

 N/A

 No

 Yes

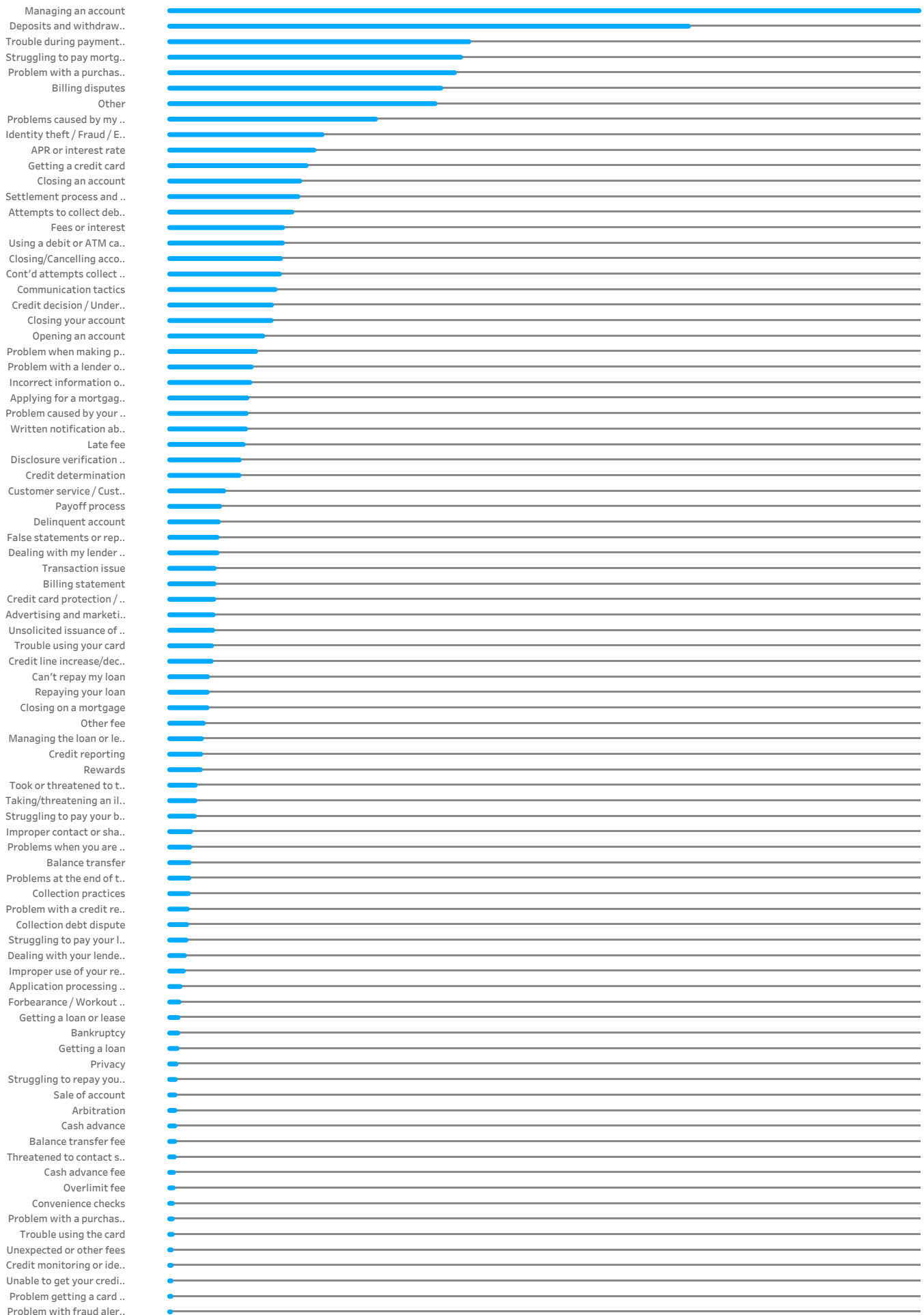
MIN(0) and MIN(0). For pane MIN(0): Color shows details about Consumer disputed?. The marks are labeled by % of Total Count of Financial Consumer Complaints.csv and count of Financial Consumer Complaints.csv.

COMPLAINTS BY MEDIA



The trends of count of Financial Consumer Complaints.csv, count of Financial Consumer Complaints.csv and SUM(0) for Submitted via. For pane Count of Financial Consumer Complaints.csv: The marks are labeled by count of Financial Consumer Complaints.csv. Details are shown for count of Financial Consumer Complaints.csv and SUM(0).

COMPLAINTS BY ISSUE



The trends of sum of Max complain by category, count of Financial Consumer Complaints.csv and SUM(0) for Issue. The data is filtered on Date Sumbited, which ranges from 01/12/2011 to 13/10/2020.

COMPLAINTS BY ISSUE

Advertising
Problem with overdraft
Problem with credit rep..



The trends of sum of Max complain by category, count of Financial Consumer Complaints.csv and SUM(0) for Issue. The data is filtered on Date Sumbited, which ranges from 01/12/2011 to 13/10/2020.

COMPLAINTS BY STATE

Count of Financial ..
67 12,107



Column vs. Row. Color shows Count of Financial Consumer Complaints.csv (Financial Consumer Complaints). The marks are labeled by Abbreviation.

FINANCIAL COMPLAINTS | OVERVIEW

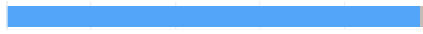
Date Submitted

01/12/2011 to 13/10/2020

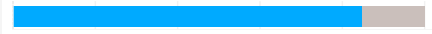
Total Complaints
75,513



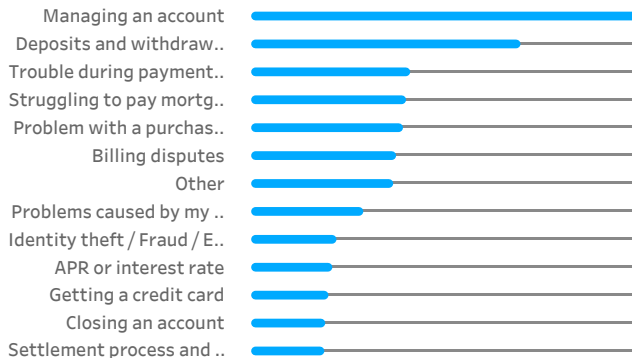
Timely Response%
98.1%



Resolved at no Cost
84.5%



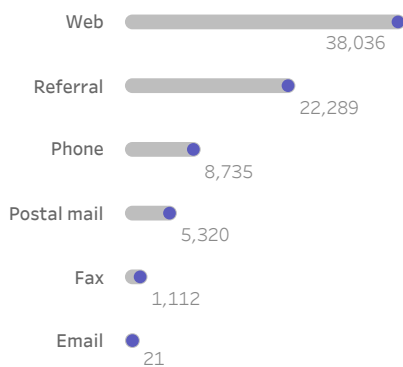
COMPLAINTS BY ISSUE



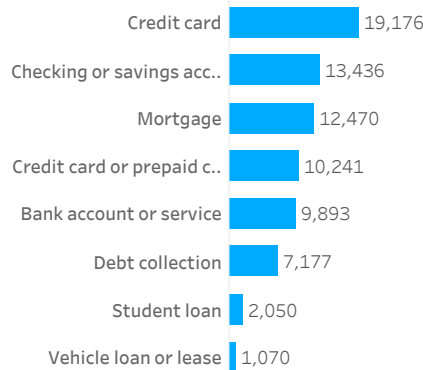
COMPLAINTS BY STATE



COMPLAINTS BY MEDIA



COMPLAINTS BY PRODUCT



%CustomerDisputed

