

FINANCIAL COMPLAINTS | OVERVIEW

Date Submitted

01/12/2011 to 13/10/2020

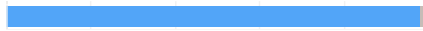
Total Complaints

75,513



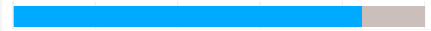
Timely Response%

98.1%

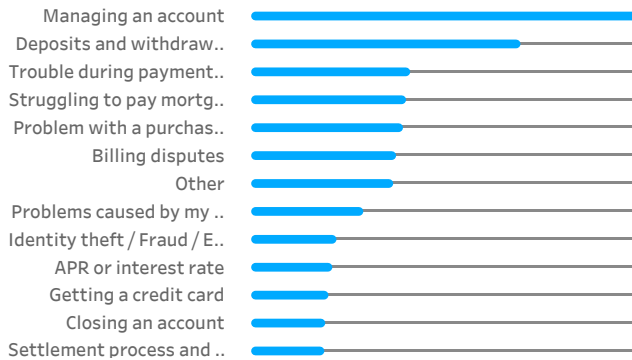


Resolved at no Cost

84.5%



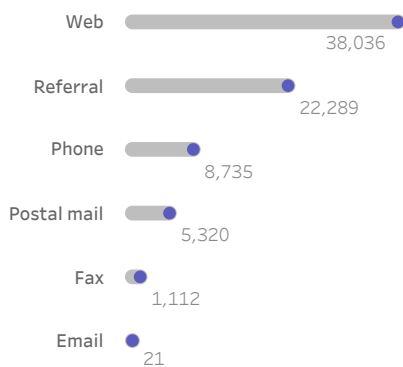
COMPLAINTS BY ISSUE



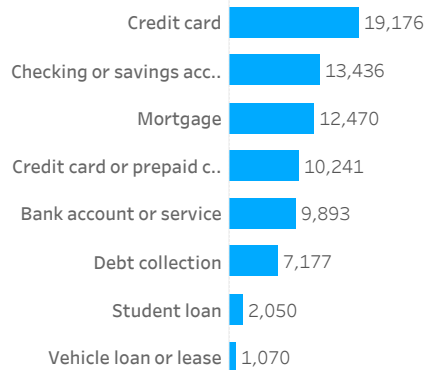
COMPLAINTS BY STATE



COMPLAINTS BY MEDIA



COMPLAINTS BY PRODUCT



%CustomerDisputed

