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Branch : ECE

Task -1 : For Incident table Record producer

Do the same also for covid and case management .

Requirements :

1 . In Onload - create a variable named location

Get location from who are creating variable and set location

Of the current user in the location variable.

Variables	Variable Sets (1)	Catalog UI Policies	Catalog Client Scripts (2)	Available For	Not Available For	Categories (1)	Catalogs (1)	Catalog Data Lookup Definitions	Related Articles	Related Catalog Items
Assigned Topics										
Catalog item = Incident Task 1										
Name	Active	Table	View	Type	Updated					
Auto location for current user	true			onLoad	2025-08-15 09:31:05					
Auto location for current user	true			onChange	2025-08-15 09:40:20					

Auto location for current user | Catalog

Incident Task 1 - Service Portal

22H41A0426 - ECE - Day 10 tasks - Google D...

ChatGPT - Shared Content

https://dev318774.service-now.com/now/nav/ui/classic/params/target/catalog_script_client.do%33...

servicenow All Favorites History Catalog Client Scripts - Auto location for ...

Catalog Client Scripts

Auto location for current user

New client scripts are run in strict mode, with direct DOM access disabled. Access to jQuery, prototype and the window object are likewise disabled. To disable this on a per-script basis, configure this form and add the "Isolate script" field. To disable this feature for all new globally-scoped client-side scripts set the system property "glide.script.block.client.globals" to false.

Name: Auto location for current user

Applies to: A Catalog Item

Active: ☒

UI Type: All

Application: Global

Type: onLoad

Catalog item: Incident Task 1

Applies on a Catalog Item view: ☒

Applies on Target Record: ☒

Script

```
1 function onLoad() {
2
3     q_form.getReference('who_is_creating', function(user) {
4         if (user.location) {
5             q_form.setValue('Location', user.location);
6         } else {
7             alert('No location found');
8         }
9     });
10 }
11
```

Update Delete

Related Links

Incident Task 1

Incidents

where are you from

Dublin

Who is creating the ticket

System Administrator

Select Category

-- None --

What issue you are facing

Submit

2 .In OnChange - change the location for the current change in who is creating the variable to the new user. update the new location.

Auto location for current user

Applies to: A Catalog Item

Active: ☒

UI Type: All

Application: Global

Type: onChange

Catalog item: Incident Task 1

Variable name: Incident Example 1 > who_is_creating

Applies on a Catalog Item view: ☒

Applies on Target Record: ☒

Script

```

1 function onchange(control, oldValue, newValue, isLoading) {
2   if (isLoading || oldValue == newValue) {
3     return;
4   }
5   q_form.getReference('who_is_creating', function(user) {
6     if (user.location) {
7       q_form.setValue('Location', user.location);
8     } else {
9       alert('location was not found..');
10    }
11  });
12 }
13

```

Auto location for current user | Catalog Client | Incident Task 1 - Service Portal | 22h41a0426 - ECE - Day 10 tasks - Google D... | ChatGPT - Shared Content

https://dev318774.service-now.com/sp?id=sc_cat_item&sys_id=ec8d0cca93532210c9e6703efab...

servicenow Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > Service Catalog > Office > Incident Task 1

Search Catalog

Incident Task 1

incidents

Submit

where are you from

SHS quadra 5, Bloco E., Brasília

Who is creating the ticket

Abel Tuter

Select Category

-- None --

What issue you are facing

main briefly

12:22:44 AM 16-08-2025

For covid Racord producer : Onload :

Variables | Variable Sets (1) | Catalog UI Policies | **Catalog Client Scripts (2)** | Available For | Not Available For | Categories (1) | Catalogs (1) | Catalog Data Lookup Definitions | Related Articles | Related Catalog Items

Assigned Topics

for text Search

Actions on selected rows... New

Catalog Item = Covid 19 Task 2

Name	Active	Table	View	Type	Updated
Auto user location task 2	true			onChange	2025-08-15 11:36:37
Auto location for current user task 2	true			onLoad	2025-08-15 11:40:14

1 to 2 of 2

Auto location for current user task 2 | Incident Task 1 - Service Portal | 22h41a0426 - ECE - Day 10 tasks - Google D... | ChatGPT - Shared Content

https://dev318774.service-now.com/now/nav/ui/classic/params/target/catalog_script_client.do%3Fsys_i...

servicenow All Favorites History Catalog Client Scripts - Auto location for ... Search

Catalog Client Scripts Auto location for current user task 2

Update Delete

New client-scripts are run in strict mode, with direct DOM access disabled. Access to jQuery, prototype and the window object are likewise disabled. To disable this on a per-script basis, configure this form and add the "Isolate script" field. To disable this feature for all new globally-scoped client-side scripts set the system property "glide.script.block.client.globals" to false.

Name: Auto location for current user task 2

Applies to: A Catalog Item

Active: ☒

UI Type: All

Application: Global

Type: onLoad

Catalog item: Covid 19 Task 2

Applies on a Catalog Item view: ☒

Applies on Target Record: ☒

Script

```

1 function onLoad() {
2   q_form.getReference('created_by', function(user) {
3     if ( user.location ) {
4       q_form.setValue('where_are_you_from', user.location);
5     } else {
6       alert('No location found');
7     }
8   });
9 }
10

```

Update Delete

Related Links

12:29:26 AM 16-08-2025

Auto location for current user task 2 | Catalog: Covid 19 Task 2 - Service Portal

22h41a0426 - ECE - Day 10 tasks - Google D... ChatGPT - Shared Content

https://dev318774.service-now.com/sp?id=sc_cat_item&sys_id=1eb6640e93d32210c9e6703efaba10...

servicenow Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > Service Catalog > Office > Covid 19 Task 2

Search Catalog

Covid 19 Task 2

Covid 19 Table

***Created By** System Administrator **Vaccine needed** -- None --

Patient Details **Where are you from** Dublin

Patient Condition

Submit

ENG IN 12:30:13 AM 16-08-2025

OnChange :

Auto user location task 2 | Catalog Client: Covid 19 Task 2 - Service Portal

22h41a0426 - ECE - Day 10 tasks - Google D... ChatGPT - Shared Content

https://dev318774.service-now.com/now/nav/ui/classic/params/target/catalog_script_client.do%3Fsys_i...

servicenow All Favorites History Catalog Client Scripts - Auto user locatio... Search

Catalog Client Scripts Auto user location task 2

Update Delete

New client-scripts are run in strict mode, with direct DOM access disabled. Access to jQuery, prototype and the window object are likewise disabled. To disable this on a per-script basis, configure this form and add the "Isolate script" field. To disable this feature for all new globally-scoped client-side scripts set the system property "glide.script.block.client.globals" to false.

Name Auto user location task 2 **Application** Global

Applies to A Catalog Item **Type** onChange

Active ☒ **Catalog item** Covid 19 Task 2

UI Type All **Variable name** Covid 19 Task 2 > created_by

Applies on a Catalog Item view ☒ **Applies on Target Record** ☒

Script

```
1 function onChange(control, oldValue, newValue, isLoading) {
2   if (isLoading || oldValue == newValue) {
3     return;
4   }
5   q_form.getReference('created_by', function(user) {
6     if (user.location) {
7       q_form.setValue('where_are_you_from', user.location);
8     } else {
9       alert('No location found');
10    }
11  });
12 }
```

ENG IN 12:32:08 AM 16-08-2025

Auto user location task 2 | Catalog Client Script | Covid 19 Task 2 - Service Portal | 22h41a0426 - ECE - Day 10 tasks - Google D... | ChatGPT - Shared Content

https://dev318774.service-now.com/sp?id=sc_cat_item&sys_id=1eb6640e93d32210c9e6703efaba10...

servicenow Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > Service Catalog > Office > Covid 19 Task 2

Search Catalog

Covid 19 Task 2

Covid 19 Table

***Created By**
Aileen Mottern

Vaccine needed
-- None --

Patient Details
Patient Condition

Where are you from
Via Nomentana 56, Rome

Submit

ENG IN 12:33:15 AM 16-08-2025

For Case management onLoad :

OMS Task 3 | ServiceNow | Auto location task 3 | Where are you from - | Van... | CMS Task 3 - Service Portal | 22h41a0426 - ECE - Day 10 | ChatGPT - Shared Content

https://dev318774.service-now.com/catalog_script_client.do?sys_id=beefcc8b935be210c9e6703efaba...

Catalog Client Scripts
Auto location task 3 cms

Update Delete

New client-scripts are run in strict mode, with direct DOM access disabled. Access to jQuery, prototype and the window object are likewise disabled. To disable this on a per-script basis, configure this form and add the "Isolate script" field. To disable this feature for all new globally-scoped client-side scripts set the system property "glide.script.block.client.globals" to false.

Name Auto location task 3 cms

Applies to A Catalog Item

Active ☒

UI Type All

Application Global

Type onLoad

Catalog item CMS Task 3

Applies on a Catalog Item view ☒

Applies on Target Record ☒

Script

```

1 function onLoad() {
2   a_form.getReference('caller', function(user) {
3     if (user.location) {
4       a_form.setValue('where_are_you_from', user.location);
5     } else {
6       alert('No location found');
7     }
8   });
9 }
10

```

Update Delete

Related Links
[Run Point Scan](#)

Versions Recorded at Search

Actions on selected rows... New

ENG IN 12:54 AM 16-08-2025

ServiceNow

Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > Service Catalog > Office > CMS Task 3

Search Catalog

CMS Task 3

Case Management System.....

Submit

Caller
System Administrator

Channel
Chat

Where are you from..
Dublin

***State**
In Progress

Details

Full Details

OnChange :

ServiceNow

22h41a0426 - ECE - Day 10

ChatGPT - Shared Content

https://dev318774.service-now.com/catalog_script_client.do?sys_id=edf454c3939be210c9e6703e...

Catalog Client Scripts
Auto location task 3 cms

Update Delete

New client-scripts are run in strict mode, with direct DOM access disabled. Access to jQuery, prototype and the window object are likewise disabled. To disable this on a per-script basis, configure this form and add the "Isolate script" field. To disable this feature for all new globally-scoped client-side scripts set the system property "glide.script.block.client.globals" to false.

Name Auto location task 3 cms

Applies to A Catalog Item

Active ☒

UI Type All

Application Global

Type onChange

Catalog item CMS Task 3

Variable name Case Management System Task 3 » caller

Applies on a Catalog Item view ☒

Applies on Target Record ☐

Script

```

1 function onChange(control, oldValue, newValue, isLoading) {
2   if (isLoading || newValue === '') {
3     return;
4   }
5   g_form.getReference('caller', function(user) {
6     if (user.location) {
7       g_form.setValue('where_are_you_from', user.location);
8     } else {
9       alert('location not found');
10    }
11  });
12  //Type appropriate comment here, and begin script below
13
14 }

```

Update Delete

ServiceNow Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > Service Catalog > Office > CMS Task 3

Search Catalog

CMS Task 3

Case Management System.....

Submit

Caller
Adela Cervantsz

Channel
Chat

Where are you from..
8306 Mills Drive, Miami, FL

***State**
In Progress

Details

Full Details

1:24:49 AM 16-08-2025

Task 2

Create a flow bar (like change management)

For incident table -create a flow view

All > System UI > process flow

ServiceNow All Favorites History Admin Flow Formatter - new Search

Flow Formatter new

*** Table**
Incident: [incident]

*** Name**
new

Application
Global

*** Label**
new

Order
1

Active
☒

Condition
Add Filter Condition Add OR Clause

State is New AND OR

Description

8:24:30 PM 14-08-2025

Incident [Incident]

Name: in progress

Application: Global

Label: inprogress

Order: 2

Active: ☒

Condition: Add Filter Condition Add OR Clause

State is In Progress

Description: B I U Verdana 8pt

Name	Active	Condition	Description	Label	Order	Table
new	true	state=1^EQ		new	1	Incident [Incident]
in progress	true	state=2^EQ		inprogress	2	Incident [Incident]
On Hold	true	state=3^EQ		On Hold	3	Incident [Incident]
Resolved	true	state=6^EQ		Resolved	4	Incident [Incident]
Closed	true	state=7^EQ		Closed	5	Incident [Incident]
Canceled	true	state=8^EQ		Canceled	6	Incident [Incident]

The screenshot displays the ServiceNow web interface. The top navigation bar includes the ServiceNow logo, search bar, and user profile. The main content area is titled "Configuring Incident form". It features two panels: "Available" and "Selected". The "Available" panel lists various fields such as "Active", "Activity due", "Actual end", "Actual start", "Additional assignee list", "Additional comments", "Approval", "Approval history", "Approval set", "Assigned to (+)", "Assignment group (+)", "Business duration", "Business impact", "Business resolve time", "Caller (+)", "Caused by Change (+)", and "Channel". The "Selected" panel lists fields like "Process Flow", "[- begin_split -]", "Number", "Caller", "Category", "Subcategory", "Service", "Service offering", "Configuration item", "Universal Request", "Transfer reason", "[- split -]", "Channel", "State", "On hold reason", "Impact", and "Incident". Below these panels are sections for "Form view and section" (with a "View name" dropdown set to "Default view" and a "Section" dropdown set to "Incident") and "Create new field" (with fields for "Name", "Type" set to "String", and "Field length" set to "Small (40)").

The bottom part of the screenshot shows the incident form for "INC0010025". The form includes a status bar with "new", "inprogress", "On Hold", "Resolved", "Closed", and "Canceled". The "inprogress" status is selected. The form fields include "Number" (INC0010025), "Caller" (Abraham Lincoln), "Category" (Inquiry / Help), "Subcategory" (None), "Service" (None), "Service offering" (None), "Configuration item" (None), "Channel" (None), "State" (In Progress), "Impact" (3 - Low), "Urgency" (3 - Low), "Priority" (5 - Planning), "Assignment group" (None), and "Assigned to" (System Administrator). The "Short description" field contains the text: "testINC0010025 - caller existed INC0010006 - caller existed INC0009009 - caller existed INC0010022 - caller existed INC0010001 - caller existed INC0000INC00".

Task -3 : create a button for incident table

Name : assign to me

After clicking the button in assigned to field appear current logged in user

Ad assign the incident to current user

INC0010025 | Incident | ServiceNow

https://dev18774.service-now.com/incident.do?sys_id=281da96d93532210c9e6703afaba1027&sysparm_view=&sysparm_domain=null&sysparm_domain_s...

INCIDENT INC0010025

new ✓ inprogress

Number INC0010025

* Caller Abraham Lincoln

Category Inquiry / Help

Subcategory -- None --

Service

Service offering

Configuration item

* Short description testINC0010025 - caller ex

Description

Channel -- None --

State In Progress

Impact 3 - Low

Urgency 3 - Low

Priority 5 - Planning

Assignment group

Assigned to System Administrator

Worknotes

Worknotes list

Notes

Related Records

Resolution Information

Watchlist

Worknotes

Save

- Add to Visual Task Board
- Copy Incident
- Create Incident Task
- Create Outage
- Create Problem
- Create Request
- Create Child Incident
- Create Normal Change
- Create Standard Change
- Create Emergency Change
- Refresh Impacted Services
- Metrics Timeline
- Follow on Live Feed
- Analyze Access
- Configure
- Export
- View
- Create Favorite
- Copy URL
- Copy sys_id
- Show XML
- History
- Reload form

Form Builder

Form Design

Form Layout

Related Lists

All

Table

Security Rules

Business Rules

Client Scripts

UI Policies

Data Policies

UI Actions

Notifications

Dictionary

INC0010025 | Incident | ServiceNow

Assign to me... | UI Action | ServiceNow

https://dev18774.service-now.com/sys_ui_action.do?sys_id=21de0e293936210c9e6703afaba1002&sysparm_record_target=sys_ui_action&sysparm_r...

UI Action Assign to me...

Name Assign to me...

Table Incident [incident]

Order 100

Action name Assign to me...

Active ☒

Show insert ☒

Show update ☒

Client ☐

Overrides

Messages

Comments

Application Global

Form button ☒

Form context menu ☐

Form link ☐

Form style -- None --

List banner button ☐

List bottom button ☐

List context menu ☐

List choice ☐

List link ☐

List style -- None --

The image shows two screenshots from the ServiceNow interface. The top screenshot displays the configuration for a UI Action named 'Assign to me...'. It includes fields for 'Comments', 'Hint', and 'Condition'. The 'Script' section is active, showing a JavaScript snippet:

```
1 current.assigned_to = gs.getUserID();  
2 current.update();
```

 The 'Protection policy' is set to '-- None --'. The bottom screenshot shows the 'Incident - INC0010025' form. The status is 'In Progress'. The form includes fields for 'Number' (INC0010025), 'Caller' (Abraham Lincoln), 'Category' (Inquiry / Help), 'Subcategory' (-- None --), 'Service', 'Service offering', 'Configuration item', 'Channel' (-- None --), 'State' (In Progress), 'Impact' (3 - Low), 'Urgency' (3 - Low), 'Priority' (5 - Planning), 'Assignment group', and 'Assigned to' (System Administrator). The 'Short description' field contains a test string: 'testINC0010025 - caller existed INC0010006 - caller existed INC0009009 - caller existed INC0010022 - caller existed INC0010001 - caller existed INC0001000'. The 'Description' field is empty. The bottom of the form shows tabs for 'Notes', 'Related Records', and 'Resolution Information', along with 'Watch list' and 'Worknotes list' buttons.

Task - 4 Ui Actions :

Requirement - 1 : Incident state OnHold - comments mandatory

INC0010025 | Incident | ServiceNow

https://dev318774.servicenow.com/nav/ui/das/c/p/params/target/incident.do%3Fsysparm_record_target%3Dincident%26sys_id%3D281da96d93532210c...

servicenow All Favorites History Incident - INC0010025

new ✓ inprogress On Hold

Number INC0010025

* Caller Abraham Lincoln

Category Inquiry / Help

Subcategory -- None --

Service

Service offering

Configuration item

* Short description testINC0010025 - caller existed INC0010006 - caller existed INC0009009

Description

Related Se

Notes Related Records Resolution Information

Watch list Work notes list

Save

- Add to Visual Task Board
- Copy Incident
- Create Incident Task
- Create Outage
- Create Problem
- Create Request
- Create Child Incident
- Create Normal Change
- Create Standard Change
- Create Emergency Change
- Refresh Impacted Services
- Metrics Timeline
- Follow on Live Feed
- Analyze Access
- Configure
- Export
- View
- Create Favorite
- Copy URL
- Copy sys_id
- Show XML
- History
- Reload form

Form Builder

Form Design

Form Layout

Related Lists

All

Table

Security Rules

Business Rules

Client Scripts

UI Policies

Data Policies

UI Actions

Notifications

Dictionary

Created INC0010001 - caller existed INC0001INC00

9:06:22 PM 14-08-2023

New Record | UI Policy | ServiceNow

https://dev318774.servicenow.com/nav/ui/das/c/p/params/target/sys_ui_policy.do%3Fsys_id%3D-1%26sys_is_list%3Dtrue%26sys_target%3Dsys_ui_policy...

servicenow All Favorites History UI Policy - New Record

UI Policy New record View: Advanced*

Submit

UI policies change fields on a form based on a set of conditions. Use UI policies to show or hide fields, or to make fields mandatory or read-only based on these conditions. A UI policy specifies one or more actions to take when the policy is triggered. First, create the policy. Then add as many actions as necessary. UI policy actions are applied only if all of the following conditions are met:

- The UI Policy is **Active**
- The items in the **Conditions** field evaluate to true
- The field specified in the UI policy action is present on the specified form

[More info](#)

Table Incident [Incident]

Application Global

Active ☒

* Short description State On Hold Comments mandatory

Order 100

When to Apply Script

Conditions [Add Filter Condition](#) [Add OR Clause](#)

State is On Hold

AND OR

If selected, the UI Policy applies to all form views; otherwise the UI Policy is view-specific

Apply the UI policy actions when the form is loaded and when the user changes values on the form

Global ☒

On load ☒

Reverse the effects of the UI policy actions when the Conditions evaluate to false

Tables that extend the specified Table inherit this UI Policy

9:08:40 PM 14-08-2023

servicenow All Favorites History UI Policy Action - New Record

UI Policy Action New record

Submit

UI policy actions specify exactly what actions to take on a specified field. The conditions specified in the UI policy determine when these actions are triggered. [More Info](#)

UI policy State On Hold Comments mandatory

Table Incident [Incident]

* Field name Comments and Work notes

Application Global

Mandatory True

Visible Leave alone

Read only Leave alone

Clear the field value ☐

Submit

UI Policy Actions (1) UI Policy Related List Actions

for text Search Actions on selected rows... New

UI policy = State On Hold Comments mandatory

Field name	Mandatory	Visible	Read only
comments_and_work_notes	True	Leave alone	Leave alone

1 to 1 of 1

UI Policies | ServiceNow INC0010025 | Incident | ServiceNow

Follow Update Resolve Delete

* Caller Abraham Lincoln State On Hold

Category Inquiry / Help * On hold reason Awaiting Caller

Subcategory -- None -- Impact 3 - Low

Service Urgency 3 - Low

Service offering Priority 5 - Planning

Configuration item Assignment group

Assigned to System Administrator

* Short description testINC0010025 - caller existed INC0010006 - caller existed INC0009009 - caller existed INC0010022 - caller existed INC0010001 - caller existed INC000INC00

Description

Related Search Results >

Notes Related Records Resolution Information

Watch list Worknotes list

Worknotes

* Additional comments (Customer visible) Additional comments (Customer visible)

Requirement - 2 : State in progress - work notes mandatory

New Record | UI Policy | ServiceNow INC0010025 | Incident | ServiceNow

UI Policy - New Record

UI policies change fields on a form based on a set of conditions. Use UI policies to show or hide fields, or to make fields mandatory or read-only based on these conditions. A UI policy specifies one or more actions to take when the policy is triggered. First, create the policy. Then add as many actions as necessary. UI policy actions are applied only if all of the following conditions are met:

- The UI Policy is **Active**
- The items in the **Conditions** field evaluate to true
- The field specified in the UI policy action is present on the specified form

More info

Table Incident [Incident] Application Global

Active

* Short description State in progress - worknotes mandatory

Order 100

When to Apply Script

Conditions Add Filter Condition Add OR Clause

State is In Progress

AND OR

If selected, the UI Policy applies to all form views; otherwise the UI Policy is view-specific

Global On load

Reverse the effects of the UI policy actions when the Conditions evaluate to false

Tables that extend the specified Table inherit this UI Policy

servicenow All Favorites History UI Policy Action - New Record

UI policy actions specify exactly what actions to take on a specified field. The conditions specified in the UI policy determine when these actions are triggered. [More Info](#)

UI policy: State in progress - work notes mandatory

Table: Incident [Incident]

* Field name: Work notes

Application: Global

Mandatory: True

Visible: Leave alone

Read only: Leave alone

Clear the field value: ☐

UI Policy Actions (1) UI Policy Related List Actions

for text Search

UI policy = State in progress - work notes mandatory

Field name	Mandatory	Visible	Read only
work notes	True	Leave alone	Leave alone

1 to 1 of 1

State in progress - work notes mand... INC0010025 [Incident] ServiceN... Untitled document - Google Docs

https://dev218774.servicenow.com/incident.do?sys_id=281da96d93532210c9e6703efaba10278&sysparm_view=8&sysparm_domain=null&sysparm_domain_s...

Incident INC0010025

* Caller: Abraham Lincoln

Category: Inquiry / Help

Subcategory: -- None --

Service:

Service offering:

Configuration item:

* Short description: testINC0010025 - caller existed INC0010006 - caller existed INC0009909 - caller existed INC0010022 - caller existed INC0010001 - caller existed INC0001INC00

Description:

State: In Progress

Impact: 3 - Low

Urgency: 3 - Low

Priority: 5 - Planning

Assignment group:

Assigned to: System Administrator

Related Search Results >

Notes Related Records Resolution Information

Watchlist:

Worknotes list:

* Worknotes:

Additional comments (Customer visible):

Additional comments (Customer visible):

Task - 5 : In Ui Action button set visibility

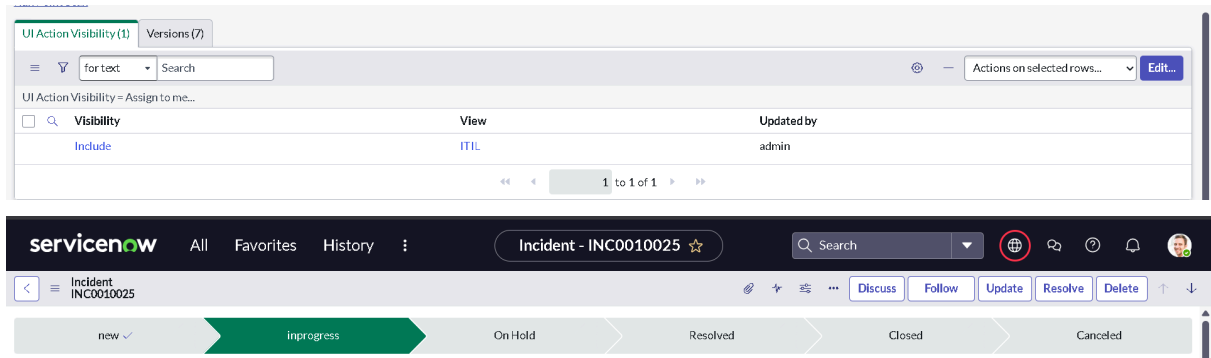
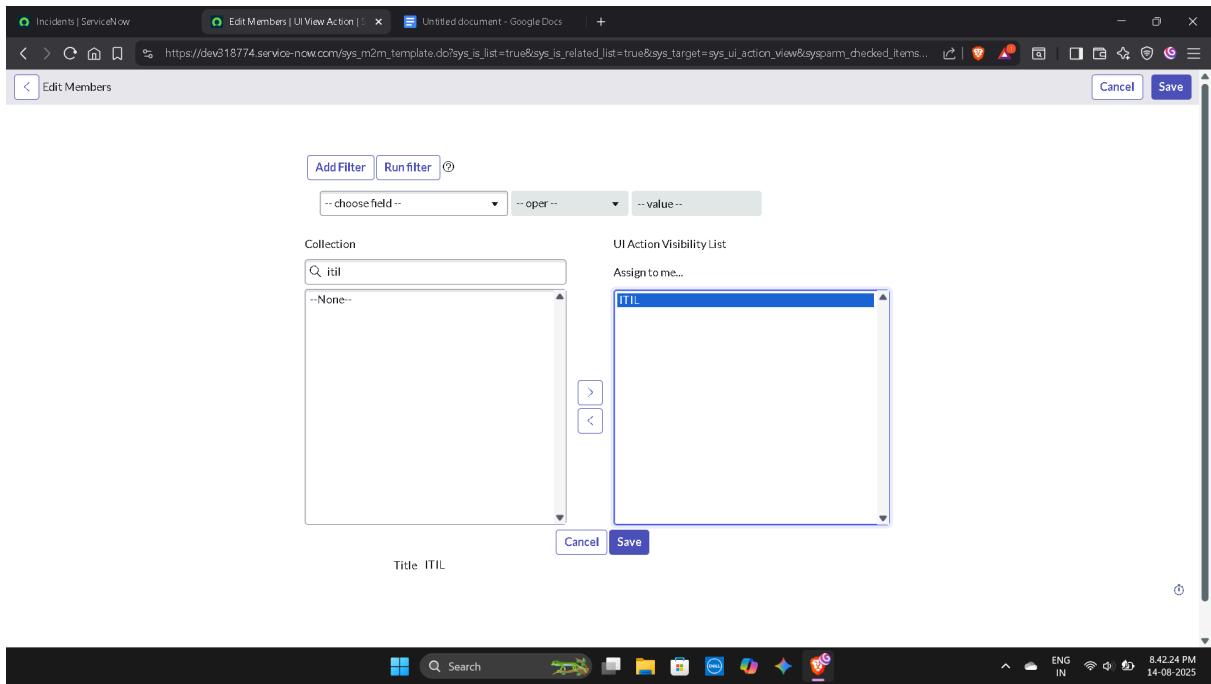
Make assigned to me button Only visible to itil role users only

UI Action Visibility Versions (7)

for text Search

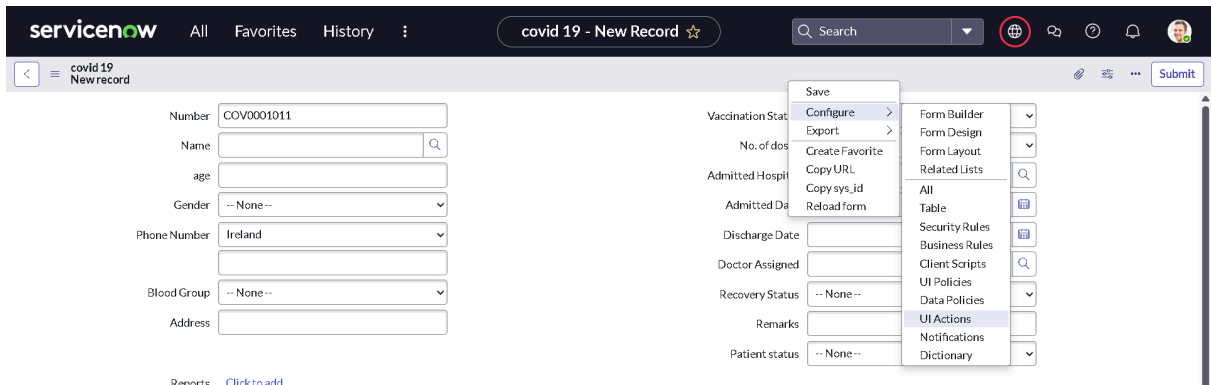
UI Action Visibility = Assign to me...

Visibility	View	Updated by
No records to display		



Task - 6 : Ui Action Button for covid table

**Requirement : create a button with a name Treatment is going on.
After clicking that set status field to still treatment is going on**



UI Action
Still Treatment is going on..

Name

Table

Order

Action name

Active ☒

Show insert ☒

Show update ☒

Client ☐

Overrides

Application

Form button ☒

Form context menu ☐

Form link ☐

Form style

List banner button ☐

List bottom button ☐

List context menu ☐

List choice ☐

List link ☐

List style

UI Action
Still Treatment is going on..

Comments

Hint

Condition

Script ☒ Turn on ECMAScript 2021 (ES12) mode

```
1 current.u_recovery_status = 'Still treatment is going on..';
2 current.update();
3 action.setRedirectURL(current);
```

Protection policy

Workspace ☒ Requires role

Workspace Form Button ☐

Workspace Form Menu ☐

Format for Configurable Workspace ☐

Update Delete

servicenow covid 19 - Adela Cervantsz

Number

Name

age

Gender

Phone Number

Blood Group

Address

Vaccination Status

No. of doses

Admitted Hospital

Admitted Date

Discharge Date

Doctor Assigned

Recovery Status

Remarks

Patient status

Reports [Click to add...](#)

Short Description

Description

Work notes
COV0001002-This phone number existed
COV0001003-This phone number existed

Update Still Treatment is going on.. Delete