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| **DIRECT REPLACEMENT FORM** |

Dear Vendor,

Please process the requested pick up, repair and resend for the case noted below:

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| **Pick-up details provided by PSR** | |
| **Name of Partner** |  |
| **Case No. in SFDC** |  |
| **Serial Number** |  |
| **Item for Pick up** |  |
| **Quantity** |  |
| **Requested Date of Pick-up** |  |
| **Pick-up Address** |  |
| **Contact Person** |  |
| **Contact Number** |  |
| **Pick-up Instructions (if any)** |  |

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| **Delivery date of repaired unit to be provided by Vendor** | |
| **Name of Partner** |  |
| **Case No. in SFDC** |  |
| **Serial Number** |  |
| **Item Repaired** |  |
| **Quantity** |  |
| **Delivery Date** |  |
| **Delivery Address** |  |
|  |  |

Kindly send us a copy of the proof of delivery and confirmation once item has been delivered to the partner in order for RMA specialist to properly document and close the case.

**Regards,**

**RMA PSR** | Partner Support Representative

Global Business and Finance Services |Tel : 00-800-SUNPOWER (786-76937)  | [Transportschaden@sunpowercorp.com](mailto:Transportschaden@sunpowercorp.com)

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