untitled0

July 23, 2024

1 Sentiment Analysis of Instagram App Reviews

Step1: Importing necessary Libraries

```
[]: import numpy as np
import pandas as pd
from textblob import TextBlob
import re
import matplotlib.pyplot as plt
import seaborn as sns
import warnings
warnings.filterwarnings('ignore')
```

Step2:- Importing dataset

```
[]: df = pd.read_csv('/content/instagram.csv') # taken for Kaggle
df.head()
```

```
[]:
            source
                                                   review_description rating \
    O Google Play Meh. Not the greatest experience on a Chromebo...
                                                                           2
    1 Google Play Pretty good for a first launch!! Its easy to u...
                                                                           3
    2 Google Play For a brand new app, it's very well optimized...
                                                                          3
    3 Google Play Great app with a lot of potential! However, th...
                                                                           3
    4 Google Play The app is good, but it needs a lot of functio...
                                                                           3
          review_date
    0 08-07-23 14:18
    1 19-07-23 20:52
    2 06-07-23 23:03
        10-07-23 0:53
    3
    4 06-07-23 16:57
```

Step3:- Shape of dataset

```
[ ]: rows, cols = df.shape
print(f"Number of rows = {rows} \nNumber of columns = {cols}")
```

```
Number of rows = 32910
Number of columns = 4
```

Step4:- Identify and Remove Duplicate data

```
[]: if df.duplicated().sum() == 0:
    print("There is no duplicate data.")

else:
    print(f"There are {df.duplicated().sum()} duplicate values found and they are
    dropped!")
    df = df.drop_duplicates()
```

There are 66 duplicate values found and they are dropped!

Step5:- Retrieving Review Values

```
[]: df['review_description'][0]
```

[]: "Meh. Not the greatest experience on a Chromebook. Seems to be customized for phones only. Opens in a little screen that you can't expand or resize - for reasons that are a complete mystery to me. Judging from the fact that every other app I know of is resizeable, this seems like it was a conscious choice by the developers. Why you'd do something like this is beyond understanding and suggests a control freak approach. Not a great way to make a first impression."

Step6:- Data Description

[]: df.isna().sum()

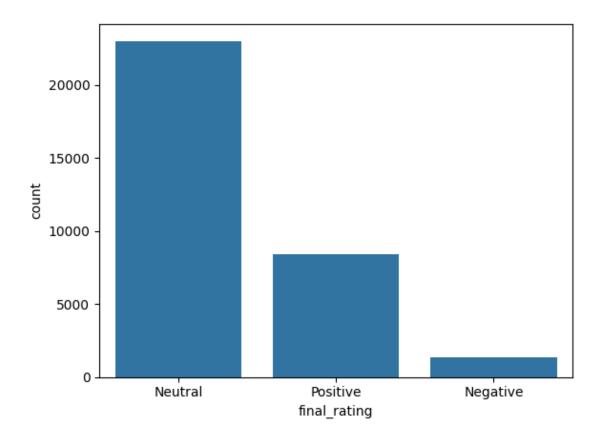
```
[]: df.describe().transpose() # Use 'df' instead of 'sept'
[]:
                                             25% 50%
                                                       75%
              count
                         mean
                                    std min
                                                            5.0
    rating 32844.0 3.395445 1.751759
                                        1.0
                                             1.0 4.0
                                                       5.0
[]: df.info()
    <class 'pandas.core.frame.DataFrame'>
    Index: 32844 entries, 0 to 32909
    Data columns (total 4 columns):
                            Non-Null Count Dtype
         Column
         _____
                            _____
                            32844 non-null object
     0
         source
     1
         review_description 32844 non-null object
     2
         rating
                            32844 non-null int64
         review date
                            32844 non-null object
    dtypes: int64(1), object(3)
    memory usage: 2.3+ MB
    Step7:- Identify Null values
```

```
[]: source
    review_description
                           0
    rating
                           0
    review_date
                           0
    dtype: int64
    Step8:- Function to classify Sentiment Score
[]: def analyze(x):
             # Positive > 0.5 or Positive = 0.5
             if(x>=0.5):
                 return "Positive"
             # Negative > -0.5 or Negative = -0.5
             elif x \le -0.5:
                 return "Negative"
             \# -0.5 < Neutral < 0.5
             else:
                 return "Neutral"
    Step9:- Function to calculate sentiment score using TextBlob
[]: def score(x):
            blob = TextBlob(x)
            return blob.sentiment.polarity
[]: df['score']=df['review_description'].apply(score)
     df['analysis'] = df['score'].apply(analyze) # Change 'septpt' to 'sept'
[]: df.head()
[]:
                                                    review_description rating \
            source
     O Google Play Meh. Not the greatest experience on a Chromebo...
                                                                           2
     1 Google Play Pretty good for a first launch!! Its easy to u...
                                                                           3
     2 Google Play For a brand new app, it's very well optimized...
                                                                          3
     3 Google Play Great app with a lot of potential! However, th...
                                                                           3
     4 Google Play The app is good, but it needs a lot of functio...
                                                                           3
          review_date
                           score analysis
     0 08-07-23 14:18 0.092187 Neutral
     1 19-07-23 20:52 0.282205 Neutral
     2 06-07-23 23:03 0.153438 Neutral
     3 10-07-23 0:53 0.128571 Neutral
     4 06-07-23 16:57 0.313333 Neutral
[]: print(df.columns)
```

```
dtype='object')
[]: df['analysis'].unique()
[]: array(['Neutral', 'Positive', 'Negative'], dtype=object)
[]: print(df.columns)
    Index(['source', 'review_description', 'rating', 'review_date', 'score',
           'analysis'],
          dtype='object')
[]: df["rating"].value_counts()
[]: rating
          15495
     5
           9725
     1
     4
           3244
           2584
     3
     2
           1796
     Name: count, dtype: int64
[]: df.describe().T
[]:
                                     std min 25%
                                                         50% 75%
               count
                          mean
                                                                   max
            32844.0 3.395445 1.751759 1.0
                                              1.0
     rating
                                                   4.000000 5.0
                                                                   5.0
                      0.208894
                               0.390372 -1.0 0.0 0.081318 0.5
     score
            32844.0
                                                                  1.0
[]: df.describe(include='object').T
[]:
                         count unique
                                                  top
                                                        freq
                         32844
                                    2
                                          Google Play
                                                       30209
     source
    review_description 32844
                                26706
                                                 Good
                                                         776
     review_date
                                11749
                                       06-07-23 16:43
                                                          22
                         32844
     analysis
                         32844
                                    3
                                              Neutral 21766
    Step10:-Define a rating function to classify rating.
[]: def rating(x):
         # Convert x to a numeric format (assuming x is in string format)
         x = float(x)
         if x >= 8 and x <= 10:
             return 'Positive'
         elif x >= 4 and x <= 7:
            return 'Neutral'
         else:
            return 'Negative'
```

```
[]: df['rating_analysis']=df['rating'].apply(rating)
[]: df['final rating'] = 'Positive'
[]: conditions = [
         (df['analysis'] == 'Positive') & (df['rating_analysis'] == 'Positive'),
         ((df['analysis'] == 'Positive') & (df['rating analysis'] == 'Neutral')) |
      →((df['analysis'] == 'Neutral') & (df['rating_analysis'] == 'Positive')),
         ((df['analysis'] == 'Negative') & (df['rating_analysis'] == 'Neutral')) |__
      (df['analysis'] == 'Neutral') & (df['rating analysis'] == 'Neutral'),
         (df['analysis'] == 'Negative') & (df['rating_analysis'] == 'Negative')
    choices = ['Positive', 'Positive', 'Neutral', 'Neutral', 'Negative']
    df['final rating'] = np.select(conditions, choices, default='Neutral')
    print(df[['review_description', 'analysis', 'rating_analysis', 'final_rating']])
                                         review_description analysis \
    0
           Meh. Not the greatest experience on a Chromebo...
                                                            Neutral
           Pretty good for a first launch!! Its easy to u...
    1
                                                            Neutral
    2
           For a brand new app, it's very well optimized...
                                                           Neutral
    3
           Great app with a lot of potential! However, th...
                                                            Neutral
           The app is good, but it needs a lot of functio...
    4
                                                            Neutral
          This killed my dog. Mark zuckerburg strangled ...
    32905
                                                            Neutral
    32906
                      Add Search and hashtag like Twitter !
                                                              Neutral
    32907
                                                bad twister Negative
                               Yet another trash from Meta.
    32908
                                                              Neutral
    32909 Nothing special this app is just a copy of twi...
                                                            Neutral
          rating_analysis final_rating
    0
                Negative
                              Neutral
    1
                Negative
                              Neutral
    2
                Negative
                              Neutral
                Negative
                              Neutral
    3
    4
                Negative
                              Neutral
                              Neutral
    32905
                Negative
    32906
                Negative
                              Neutral
    32907
                Negative
                             Negative
    32908
                 Negative
                              Neutral
    32909
                Negative
                              Neutral
    [32844 rows x 4 columns]
```

```
[]: df.head()
[]:
            source
                                                    review_description rating \
     O Google Play Meh. Not the greatest experience on a Chromebo...
     1 Google Play Pretty good for a first launch!! Its easy to u...
                                                                           3
     2 Google Play For a brand new app, it's very well optimized ...
                                                                          3
     3 Google Play Great app with a lot of potential! However, th...
                                                                           3
     4 Google Play The app is good, but it needs a lot of functio...
                                                                           3
           review_date
                           score analysis rating_analysis final_rating
     0 08-07-23 14:18 0.092187 Neutral
                                                 Negative
                                                               Neutral
     1 19-07-23 20:52 0.282205
                                  Neutral
                                                 Negative
                                                               Neutral
     2 06-07-23 23:03 0.153438 Neutral
                                                 Negative
                                                               Neutral
     3
       10-07-23 0:53 0.128571 Neutral
                                                 Negative
                                                               Neutral
     4 06-07-23 16:57 0.313333 Neutral
                                                 Negative
                                                               Neutral
[]: df.tail()
[]:
                                                      review_description rating \
               source
                       This killed my dog. Mark zuckerburg strangled ...
     32905
           App Store
     32906
            App Store
                                   Add Search and hashtag like Twitter !
                                                                               1
                                                             bad twister
     32907
            App Store
                                                                               1
            App Store
     32908
                                            Yet another trash from Meta.
                                                                               1
     32909
           App Store Nothing special this app is just a copy of twi...
               review_date
                                      analysis rating_analysis final_rating
                               score
     32905
            06-07-23 1:23 -0.200000
                                       Neutral
                                                      Negative
                                                                    Neutral
     32906
            19-07-23 8:01
                            0.000000
                                       Neutral
                                                      Negative
                                                                    Neutral
     32907
             17-07-23 6:39 -0.700000
                                      Negative
                                                      Negative
                                                                   Negative
     32908
            07-07-23 17:47
                           0.000000
                                       Neutral
                                                      Negative
                                                                    Neutral
                                                      Negative
     32909
            07-07-23 7:01 0.357143
                                       Neutral
                                                                    Neutral
[]: df['final_rating'].unique()
[]: array(['Neutral', 'Positive', 'Negative'], dtype=object)
     sns.countplot(x='final_rating',data =df)
[]: <Axes: xlabel='final_rating', ylabel='count'>
```



According to analysis, as per public reviews, most of their responses on this app is NEUTRAL.

2 Step11:-

Time Phase

```
[]: # Assuming 'review_date' is in string format
df['review_date'] = pd.to_datetime(df['review_date'], format='%d-%m-%y %H:%M')

def categorize_day_phase(date):
    day = date.day
    if 1 <= day <= 5:
        return 'phase 1'
    elif 6 <= day <= 10:
        return 'phase 2'
    elif 11 <= day <= 15:
        return 'phase 3'
    elif 16 <= day <= 20:
        return 'phase 4'
    elif 21 <= day <= 25:
        return 'phase 5'</pre>
```

```
elif 26 <= day <= 31:
            return 'phase 6'
    df['phase'] = df['review_date'].apply(categorize_day_phase)
[]: # Sort the DataFrame based on 'phase'
    df.sort_values(by='phase', inplace=True)
[]: def calculate_phase_rating(group):
        max_type = group['final_rating'].mode().iloc[0]
        total_count = group['final_rating'].count()
        return pd.Series({'type': max_type, 'count': total_count})
    phase_ratings = df.groupby('phase').apply(calculate_phase_rating)
    phase_ratings = phase_ratings.reset_index()
    print(phase_ratings)
         phase
                  type count
    0 phase 1 Neutral
                          362
    1 phase 2 Neutral 25650
    2 phase 3 Neutral 3771
    3 phase 4 Neutral
                         1628
    4 phase 5 Neutral
                         1433
[]: sentiment_percentage_df = pd.DataFrame(columns=['phase', 'Neutral', 'Positive', u
     for phase in df['phase'].unique():
        phase_df = df[df['phase'] == phase]
        total_reviews = len(phase_df)
        neutral_percentage = (phase_df['final_rating'] == 'Neutral').sum() /__
      →total reviews * 100
        positive percentage = (phase_df['final_rating'] == 'Positive').sum() /__
      →total_reviews * 100
```

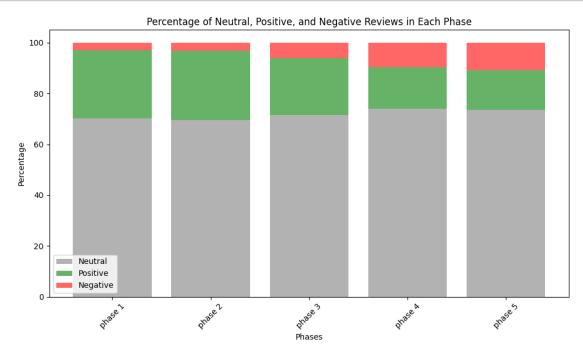
```
negative_percentage = (phase_df['final_rating'] == 'Negative').sum() / ___
      →total reviews * 100
        temp_df = pd.DataFrame({
             'phase': [phase],
             'Neutral': [neutral_percentage],
             'Positive': [positive_percentage],
             'Negative': [negative_percentage]
        })
         sentiment_percentage_df = pd.concat([sentiment_percentage_df, temp_df],_
      →ignore_index=True)
    print(sentiment_percentage_df)
         phase
                  Neutral Positive Negative
    0 phase 1 70.165746 26.795580 3.038674
    1 phase 2 69.485380 27.348928 3.165692
    2 phase 3 71.519491 22.275259 6.205251
    3 phase 4 74.078624 16.277641
                                       9.643735
    4 phase 5 73.621773 15.631542 10.746685
[]: import matplotlib.pyplot as plt
    sentiment_percentage_df = sentiment_percentage_df.sort_values(by='phase')
    x = sentiment_percentage_df['phase']
    neutral_percentages = sentiment_percentage_df['Neutral']
    positive_percentages = sentiment_percentage_df['Positive']
    negative_percentages = sentiment_percentage_df['Negative']
    plt.figure(figsize=(10, 6))
    plt.bar(x, neutral_percentages, label='Neutral', color='grey', alpha=0.6)
    plt.bar(x, positive_percentages, label='Positive', color='green', alpha=0.6, __
      ⇒bottom=neutral_percentages)
    plt.bar(x, negative_percentages, label='Negative', color='red', alpha=0.6,__
      →bottom=neutral_percentages + positive_percentages)
    plt.xlabel('Phases')
```

plt.title('Percentage of Neutral, Positive, and Negative Reviews in Each Phase')

plt.ylabel('Percentage')

plt.legend()

```
plt.xticks(rotation=45)
plt.tight_layout()
plt.show()
```



[]: pip install --upgrade statsmodels

```
Requirement already satisfied: statsmodels in /usr/local/lib/python3.10/dist-
packages (0.14.2)
Requirement already satisfied: numpy>=1.22.3 in /usr/local/lib/python3.10/dist-
packages (from statsmodels) (1.25.2)
Requirement already satisfied: scipy!=1.9.2,>=1.8 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (1.11.4)
Requirement already satisfied: pandas!=2.1.0,>=1.4 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (2.0.3)
Requirement already satisfied: patsy>=0.5.6 in /usr/local/lib/python3.10/dist-
packages (from statsmodels) (0.5.6)
Requirement already satisfied: packaging>=21.3 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (24.1)
Requirement already satisfied: python-dateutil>=2.8.2 in
/usr/local/lib/python3.10/dist-packages (from pandas!=2.1.0,>=1.4->statsmodels)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-
packages (from pandas!=2.1.0,>=1.4->statsmodels) (2023.4)
Requirement already satisfied: tzdata>=2022.1 in /usr/local/lib/python3.10/dist-
packages (from pandas!=2.1.0,>=1.4->statsmodels) (2024.1)
```

Requirement already satisfied: six in /usr/local/lib/python3.10/dist-packages

[]: !pip install statsmodels

```
Requirement already satisfied: statsmodels in /usr/local/lib/python3.10/dist-
Requirement already satisfied: numpy>=1.22.3 in /usr/local/lib/python3.10/dist-
packages (from statsmodels) (1.25.2)
Requirement already satisfied: scipy!=1.9.2,>=1.8 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (1.11.4)
Requirement already satisfied: pandas!=2.1.0,>=1.4 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (2.0.3)
Requirement already satisfied: patsy>=0.5.6 in /usr/local/lib/python3.10/dist-
packages (from statsmodels) (0.5.6)
Requirement already satisfied: packaging>=21.3 in
/usr/local/lib/python3.10/dist-packages (from statsmodels) (24.1)
Requirement already satisfied: python-dateutil>=2.8.2 in
/usr/local/lib/python3.10/dist-packages (from pandas!=2.1.0,>=1.4->statsmodels)
(2.8.2)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-
packages (from pandas!=2.1.0,>=1.4->statsmodels) (2023.4)
Requirement already satisfied: tzdata>=2022.1 in /usr/local/lib/python3.10/dist-
packages (from pandas!=2.1.0,>=1.4->statsmodels) (2024.1)
Requirement already satisfied: six in /usr/local/lib/python3.10/dist-packages
(from patsy>=0.5.6->statsmodels) (1.16.0)
```

```
[]: import pandas as pd
from statsmodels.tsa.arima.model import ARIMA

data = {
    'phase': ['phase 1', 'phase 2', 'phase 3', 'phase 4', 'phase 5'],
    'Neutral': [70.165746, 69.485380, 71.519491, 74.078624, 73.621773],
    'Positive': [26.795580, 27.348928, 22.275259, 16.277641, 15.631542],
    'Negative': [3.038674, 3.165692, 6.205251, 9.643735, 10.746685]
}

df = pd.DataFrame(data)

df.set_index('phase', inplace=True)

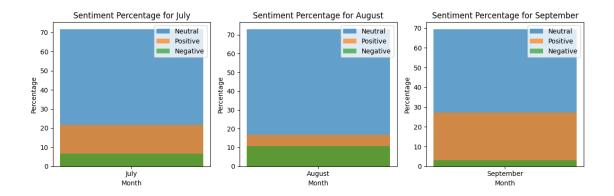
def forecast_arima(data, column_name, steps):
    model = ARIMA(data[column_name], order=(1, 1, 1))
    model_fit = model.fit()
    forecasted = model_fit.forecast(steps=steps)
    return forecasted
```

```
initial_phases = 5
forecast_steps = 10
forecast_df = pd.DataFrame(columns=['Phase', 'Neutral', 'Positive', 'Negative'])
for column_name in ['Neutral', 'Positive', 'Negative']:
    forecast = forecast_arima(df, column_name, forecast_steps)
    forecast_df[column_name] = forecast
forecast_df['Phase'] = [f'phase {i}' for i in range(initial_phases + 1,__
  →initial_phases + forecast_steps + 1)]
summary_df = pd.DataFrame({
    'Month': ['August'],
    'Neutral': [forecast_df['Neutral'].mean()],
    'Positive': [forecast df['Positive'].mean()],
    'Negative': [forecast_df['Negative'].mean()]
})
average_neutral_september = df['Neutral'].loc['phase 10':'phase 25'].mean()
average_positive_september = df['Positive'].loc['phase 10':'phase 25'].mean()
average_negative_september = df['Negative'].loc['phase 10':'phase 25'].mean()
summary_df.loc[1] = ['September', average_neutral_september,_
 →average_positive_september, average_negative_september]
print(summary_df)
/usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa model.py:473:
ValueWarning: An unsupported index was provided and will be ignored when e.g.
forecasting.
  self._init_dates(dates, freq)
/usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
ValueWarning: An unsupported index was provided and will be ignored when e.g.
forecasting.
  self._init_dates(dates, freq)
/usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
ValueWarning: An unsupported index was provided and will be ignored when e.g.
forecasting.
  self._init_dates(dates, freq)
/usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:836:
ValueWarning: No supported index is available. Prediction results will be given
with an integer index beginning at `start`.
  return get_prediction_index(
/usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
```

```
forecasting.
      self._init_dates(dates, freq)
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
    ValueWarning: An unsupported index was provided and will be ignored when e.g.
    forecasting.
      self. init dates(dates, freq)
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
    ValueWarning: An unsupported index was provided and will be ignored when e.g.
    forecasting.
      self._init_dates(dates, freq)
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:836:
    ValueWarning: No supported index is available. Prediction results will be given
    with an integer index beginning at `start`.
      return get_prediction_index(
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
    ValueWarning: An unsupported index was provided and will be ignored when e.g.
    forecasting.
      self._init_dates(dates, freq)
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa model.py:473:
    ValueWarning: An unsupported index was provided and will be ignored when e.g.
    forecasting.
      self._init_dates(dates, freq)
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:473:
    ValueWarning: An unsupported index was provided and will be ignored when e.g.
    forecasting.
      self._init_dates(dates, freq)
                   Neutral Positive
           Month
                                       Negative
    0
          August 72.968349 16.890528 10.706148
       September 69.485380 27.348928
                                        3.165692
    /usr/local/lib/python3.10/dist-packages/statsmodels/tsa/base/tsa_model.py:836:
    ValueWarning: No supported index is available. Prediction results will be given
    with an integer index beginning at `start`.
      return get_prediction_index(
[]: months = summary df['Month']
     neutral_percentages = summary_df['Neutral']
     positive_percentages = summary_df['Positive']
     negative_percentages = summary_df['Negative']
     months = ['July'] + months.tolist()
     neutral_percentages = [71.7742028] + neutral_percentages.tolist()
     positive_percentages = [21.6657898] + positive_percentages.tolist()
     negative_percentages = [6.5600074] + negative_percentages.tolist()
```

ValueWarning: An unsupported index was provided and will be ignored when e.g.

```
plt.figure(figsize=(12, 4))
plt.subplot(1, 3, 1)
plt.bar(months[0], neutral_percentages[0], label='Neutral', alpha=0.7)
plt.bar(months[0], positive_percentages[0], label='Positive', alpha=0.7)
plt.bar(months[0], negative_percentages[0], label='Negative', alpha=0.7)
plt.xlabel('Month')
plt.ylabel('Percentage')
plt.title('Sentiment Percentage for July')
plt.legend()
plt.subplot(1, 3, 2)
plt.bar(months[1], neutral_percentages[1], label='Neutral', alpha=0.7)
plt.bar(months[1], positive_percentages[1], label='Positive', alpha=0.7)
plt.bar(months[1], negative_percentages[1], label='Negative', alpha=0.7)
plt.xlabel('Month')
plt.ylabel('Percentage')
plt.title('Sentiment Percentage for August')
plt.legend()
plt.subplot(1, 3, 3)
september data = summary df[summary df['Month'] == 'September']
september_neutral = september_data['Neutral']
september positive = september data['Positive']
september_negative = september_data['Negative']
plt.bar(months[2], september_neutral.values[0], label='Neutral', alpha=0.7)
plt.bar(months[2], september_positive.values[0], label='Positive', alpha=0.7)
plt.bar(months[2], september negative.values[0], label='Negative', alpha=0.7)
plt.xlabel('Month')
plt.ylabel('Percentage')
plt.title('Sentiment Percentage for September')
plt.legend()
plt.tight_layout()
plt.show()
```



3 ** write a code to perform sentiment analysis on the reviews from the provided CSV file using nltk. We'll divide the reviews into positive, negative, and neutral categories based on their review description.**

[]: !pip install nltk pandas

[]: import nltk

nltk.download('vader_lexicon')

```
Requirement already satisfied: nltk in /usr/local/lib/python3.10/dist-packages
(3.8.1)
Requirement already satisfied: pandas in /usr/local/lib/python3.10/dist-packages
(2.0.3)
Requirement already satisfied: click in /usr/local/lib/python3.10/dist-packages
(from nltk) (8.1.7)
Requirement already satisfied: joblib in /usr/local/lib/python3.10/dist-packages
(from nltk) (1.4.2)
Requirement already satisfied: regex>=2021.8.3 in
/usr/local/lib/python3.10/dist-packages (from nltk) (2024.5.15)
Requirement already satisfied: tqdm in /usr/local/lib/python3.10/dist-packages
(from nltk) (4.66.4)
Requirement already satisfied: python-dateutil>=2.8.2 in
/usr/local/lib/python3.10/dist-packages (from pandas) (2.8.2)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-
packages (from pandas) (2023.4)
Requirement already satisfied: tzdata>=2022.1 in /usr/local/lib/python3.10/dist-
packages (from pandas) (2024.1)
Requirement already satisfied: numpy>=1.21.0 in /usr/local/lib/python3.10/dist-
packages (from pandas) (1.25.2)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-
packages (from python-dateutil>=2.8.2->pandas) (1.16.0)
```

[nltk_data] Downloading package vader_lexicon to /root/nltk_data...

[]: True

Interpretation of the Compound Score: Positive Sentiment: A compound score >= 0.05. Neutral Sentiment: A compound score between -0.05 and 0.05. Negative Sentiment: A compound score <= -0.05.

The compound score in the VADER (Valence Aware Dictionary and sEntiment Reasoner) sentiment analysis tool is computed through the following steps:

Valence Score Assignment: Each word in the text is assigned a sentiment score from the VADER lexicon. These scores can be positive, negative, or neutral.

Text Processing: The text is preprocessed to identify negations, booster words (words that increase or decrease the intensity of the sentiment), and other context-aware adjustments. For example, "not good" would have a different sentiment score than "good".

Valence Adjustment: The sentiment scores of words are adjusted based on their context. For instance, negations like "not" in "not good" would change the valence score of "good" to a negative score.

Sum of Scores: The adjusted sentiment scores of all words in the text are summed to get a total sentiment score for the text.

Normalization: The sum of the sentiment scores is normalized to ensure the compound score lies between -1 and +1. This normalization is done using a function $/2 + x/x^2 + x$

Compound Score Formula The formula for the compound score is:

4 compound

2 + 15 compound=

2 + 15

where c is the sum of the valence scores of the words in the text.

Example Calculation Assume we have a simple sentence: "This is absolutely wonderful!"

Valence Scores:

"absolutely" (booster, increases intensity) "wonderful" (+4.1) Adjust Scores Based on Context:

"absolutely wonderful" might be adjusted to a higher positive score due to the intensifier "absolutely". Sum of Scores:

Let's assume after adjustment, the total score c becomes 4.5. Normalization:

5 compound

 $4.5 \ 4.5 \ 2 + 15 = 4.5 \ 20.25 + 15 = 4.5 \ 35.25 = 4.5 \ 5.94 \ 0.757 \ compound = 4.5 \ 2 + 15$

```
4.5 = 20.25 + 15
```

4.5 = 35.25

 $4.5 = 5.94 \ 4.5 \quad 0.757$ The compound score of approximately 0.757 indicates a strong positive sentiment.

This normalized score ensures that the compound score ranges between -1 (most extreme negative) and +1 (most extreme positive), providing a standardized measure of overall sentiment.

[]: !pip install nltk pandas matplotlib seaborn

```
Requirement already satisfied: nltk in /usr/local/lib/python3.10/dist-packages
(3.8.1)
Requirement already satisfied: pandas in /usr/local/lib/python3.10/dist-packages
Requirement already satisfied: matplotlib in /usr/local/lib/python3.10/dist-
packages (3.7.1)
Requirement already satisfied: seaborn in /usr/local/lib/python3.10/dist-
packages (0.13.1)
Requirement already satisfied: click in /usr/local/lib/python3.10/dist-packages
(from nltk) (8.1.7)
Requirement already satisfied: joblib in /usr/local/lib/python3.10/dist-packages
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(from nltk) (4.66.4)
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/usr/local/lib/python3.10/dist-packages (from pandas) (2.8.2)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-
packages (from pandas) (2023.4)
Requirement already satisfied: tzdata>=2022.1 in /usr/local/lib/python3.10/dist-
packages (from pandas) (2024.1)
Requirement already satisfied: numpy>=1.21.0 in /usr/local/lib/python3.10/dist-
packages (from pandas) (1.25.2)
Requirement already satisfied: contourpy>=1.0.1 in
/usr/local/lib/python3.10/dist-packages (from matplotlib) (1.2.1)
Requirement already satisfied: cycler>=0.10 in /usr/local/lib/python3.10/dist-
packages (from matplotlib) (0.12.1)
Requirement already satisfied: fonttools>=4.22.0 in
/usr/local/lib/python3.10/dist-packages (from matplotlib) (4.53.1)
Requirement already satisfied: kiwisolver>=1.0.1 in
/usr/local/lib/python3.10/dist-packages (from matplotlib) (1.4.5)
Requirement already satisfied: packaging>=20.0 in
/usr/local/lib/python3.10/dist-packages (from matplotlib) (24.1)
Requirement already satisfied: pillow>=6.2.0 in /usr/local/lib/python3.10/dist-
packages (from matplotlib) (9.4.0)
Requirement already satisfied: pyparsing>=2.3.1 in
```

```
/usr/local/lib/python3.10/dist-packages (from matplotlib) (3.1.2)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-packages (from python-dateutil>=2.8.2->pandas) (1.16.0)
```

[]:

Plotting the Results

```
[]: import pandas as pd
     import nltk
     from nltk.sentiment.vader import SentimentIntensityAnalyzer
     import matplotlib.pyplot as plt
     import seaborn as sns
     # Download the VADER lexicon
     nltk.download('vader_lexicon')
     # Initialize the Sentiment Analyzer
     sid = SentimentIntensityAnalyzer()
     # Load the CSV file
     file_path = 'instagram.csv' # Replace with the actual path to your CSV file
     df = pd.read_csv(file_path)
     # Ensure the column with reviews is correctly identified (assuming_
      → 'review_description')
     if 'review description' in df.columns:
         # Function to categorize the sentiment
         def categorize sentiment(text):
             scores = sid.polarity_scores(text)
             compound_score = scores['compound']
             if compound_score >= 0.05:
                 return 'Positive'
             elif compound_score <= -0.05:
                 return 'Negative'
             else:
                 return 'Neutral'
         # Apply the sentiment analysis
         df['Sentiment'] = df['review_description'].apply(categorize_sentiment)
         # Separate the reviews into categories
         positive_reviews = df[df['Sentiment'] == 'Positive']
         negative_reviews = df[df['Sentiment'] == 'Negative']
         neutral_reviews = df[df['Sentiment'] == 'Neutral']
         # Display the results
         print(f"Positive reviews: {len(positive_reviews)}")
```

```
print(f"Negative reviews: {len(negative_reviews)}")
   print(f"Neutral reviews: {len(neutral_reviews)}")
    # Optionally, save the results to a new CSV file
   df.to_csv('sentiment_analysis_results.csv', index=False)
   # Plot the results
   sns.set(style="whitegrid")
   plt.figure(figsize=(10, 6))
   # Define a color palette
   palette = {'Positive': 'green', 'Negative': 'red', 'Neutral': 'gray'}
   sns.countplot(x='Sentiment', data=df, palette=palette)
   plt.title('Sentiment Analysis of Reviews')
   plt.xlabel('Sentiment')
   plt.ylabel('Number of Reviews')
   plt.show()
else:
   print("Column 'review_description' not found in the CSV file.")
```

[nltk_data] Downloading package vader_lexicon to /root/nltk_data...
[nltk_data] Package vader_lexicon is already up-to-date!

Positive reviews: 16888 Negative reviews: 5449 Neutral reviews: 10573

