Eswar Teja Chandra

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Summary

Data-driven and detail-oriented analyst with hands-on experience in extracting insights from complex datasets to drive business decisions. Proficient in **data visualization, statistical analysis**, and **business intelligence tools** such as **Tableau** and **Excel**. Passionate about leveraging data analytics to uncover trends, improve performance, and support business growth.

Professional Training & Certifications

- Salesforce Certified Analyst

- Salesforce Certified Platform Developer

- Prompt Engineering Certification

- Code Vipassana Certificate: Built a chatbot for a shopping mall using G-Cloud services.

- Udemy Certificate: Completed Basic Mathematics for Machine Learning and ML Concepts.

Education

Chebrolu Engineering College, JUNTK

Bachelor of Technology in Computer Science and Engineering (Data Science)
Nov 2021 – May 2025 | CGPA: 7.5/10
Relevant Coursework: Data Structures, Algorithms, Database Management, Web Development, Software Engineering

Scholars Junior College, Guntur

Intermediate | 2019 – 2021 | *85%*

Scholars School, Guntur

SSC | 2018 – 2019 | *95%*

Internship Experience

SmartInternz – Data Analyst Intern

June 2024 – August 2024

- Developed an interactive data visualization dashboard using Tableau to analyze over 500,000 customer records.

- Achieved a 20% improvement in operational efficiency by streamlining data-driven decision-making.

Salesforce – Developer Intern

November 2023 – December 2023

- Built a Salesforce automation tool to improve lead tracking, achieving a 40% increase in sales efficiency.

- Customized Salesforce solutions using Apex and Visualforce, creating dashboards and detailed reports for management.

Technical Skills

- Data Analytics Tools: Tableau, Excel

- Programming: Python, SQL

- Databases: MySQL, MongoDB

- Statistical Analysis: Pandas, NumPy, Scikit-learn

- Visualization: Matplotlib, Seaborn

- Other: Agile Methodologies, RESTful APIs

Projects

Google-Cloud Chatbot for shopping mall

- Developed a chatbot using Google Cloud services to assist customers in product inquiries and service information.

- Improved customer interaction speed and satisfaction by 30%.

Urban Internet Access Analysis

- Analysed 500+ rural areas to understand the correlation between urban internet availability and rural development.

- Generated insights that influenced infrastructure policies to promote better connectivity.

- Tools Used: Python, Excel, Tableau

Prompt Engineering Certification Curriculum

- Designed a structured curriculum with workshops and hands-on activities to teach prompt engineering.

- Boosted learner engagement by 30%, with 100+ participants completing the certification successfully.

Achievements

- Member of the **University Coding Club**, participating in national-level data hackathons.

- Awarded for **data-driven innovation** at university-level competitions.

Additional Activities

- Mentored young coders at community hackathons to promote coding literacy.

- Regular participant in university coding club activities.

Contact Details

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