

Today Work Update

Date : 31-1-2026

Name: B. Lasya Priya

Today, I performed end-to-end manual testing for the Complaint Registration module (Form M) in the AP RERA application. The testing covered navigation from Application Type selection to the Complaint Registration Details page. I validated all mandatory fields, dropdown selections, text input fields, and step-wise navigation. Both positive (validation) and negative (invalidation) scenarios were executed to ensure proper error messages, data handling, and page redirections. All test cases were documented, and the module functionality was verified to be working as expected.

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Complaint Registration

1 2 3 4

Complaint Registration Details Preview Payment Acknowledgement

General Instructions :

1. Clear the cookies before filling the online form
2. Remove pop-up block from your browser
3. All the documents that are to be uploaded in the application should be in PDF format, self-attested (every page of every document) and should not be password protected.
4. Site best viewed in "Google Chrome (Version 62.0.3202.94)"
5. Fields marked with * are mandatory.

R. The Applicants are hereby informed to submit their application either in [Form M](#) or [Form N](#)

1	Complaint Registration								
2									
3									
4									
5	Testcase								
	Id	Description	Test steps	Expected Result	Actual Result	Status	Bugs	Checker	
6	TC001	Verify Home link redirection from breadcrumb	Click on Home link in breadcrumb	User should be redirected to Home page	Application redirected the user to the Home page	Pass	No	Yes	
7	TC002	Verify Registration breadcrumb navigation	Click on Registration in breadcrumb	Registration page should open	Registration page opened with correct heading	Pass	No	Yes	
8	TC003	Verify Complaint Registration page display	Navigate to Complaint Registration page	Page should load with correct heading	Complaint Registration page loaded with correct heading	Pass	No	Yes	
9	TC004	Verify page step indicator	Observe step indicator on page	Step 1 should be highlighted	Step 1 is highlighted and remaining steps are disabled	Pass	No	Yes	
10	TC005	Verify Form M link download (blue color)	Click on Form M link	Form M PDF should download	Form M file downloaded in PDF format successfully	Pass	No	Yes	
11	TC006	Verify Form N link download (blue color)	Click on Form N link	Form N PDF should download	Form N file downloaded successfully	Pass	No	Yes	
12	TC007	Verify Guidelines for Registration link	Click on Guidelines for Registration	User should navigate to Guidelines page	User redirected to Guidelines page	Pass	No	Yes	

11	TC006	Verify Form N link download (blue color)	Click on Form N link	Form N PDF should download	Form N file downloaded successfully	Pass	No	Yes
12	TC007	Verify Guidelines for Registration link	Click on Guidelines for Registration	User should navigate to Guidelines page	User redirected to Guidelines page	Pass	No	Yes
13	TC008	Verify Proceed without selecting Application	Do not select Form M or Form N → Click Proceed	Validation message should be shown	System displayed validation message	Pass	No	Yes
14	TC009	Verify error message visibility	Trigger validation error	Error message should be clearly visible	Error message displayed in red color	Pass	No	Yes
15	TC010	Verify Form M selection and navigation	Select Form M → Click Proceed	Form M complaint page should open	User redirected to Form M complaint	Pass	No	Yes
16	TC011	Verify Form N selection and navigation	Select Form N → Click Proceed	Form N complaint page should open	User redirected to Form N complaint	Pass	No	Yes
17	TC012	Verify single radio button selection	Select Form M then Form N	Only one option should be selectable	System allowed selection of only one	Pass	No	Yes
18	TC013	Verify error message removal after selection	Trigger error → Select Form M	Error message should disappear	Validation message removed immediately	Pass	No	Yes
19	TC014	Verify page refresh behavior	Select Application Type → Refresh page	Selection should be cleared	Application type selection reset after	Pass	No	Yes
20	TC015	Verify browser back button	Navigate to next page → Click Back	User should return to previous page	User returned to Complaint Registration	Pass	No	Yes
21	TC016	Verify direct URL access restriction	Access next-step URL directly	Access should be restricted	User redirected back to Application	Pass	No	Yes
22	TC017	Verify keyboard navigation	Use Tab key to navigate	Focus should move sequentially	Cursor moved properly across radio	Pass	No	Yes
23	TC018	Verify Proceed button behavior	Click Proceed after valid selection	User should navigate without error	Navigation completed without error	Pass	No	Yes
24	TC019	Verify multiple clicks on Proceed	Click Proceed multiple times quickly	Only one navigation should occur	System processed single request and	Pass	No	Yes
25	TC001	Verify Complaint Registration Details page	Select Form M → Click Proceed	Complaint Details page should open	Complaint Details page opened successfully	Pass	No	Yes
26	TC002	Verify step indicator highlight	Observe step bar	Step 1 should be highlighted	Step 1 is highlighted and other steps	Pass	No	Yes
27	TC003	Verify Complaint Against field mandatory	Click Proceed without selecting Complaint	Validation message should appear	Validation message displayed for Complaint	Pass	No	Yes
28	TC004	Verify Complaint Against field mandatory	Click Proceed without selecting Complaint	Validation message should appear	Validation message displayed for Complaint	Pass	No	Yes

General Instructions :

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4. Site best viewed in "Google Chrome (Version 62.0.3202.94)"
5. Fields marked with * are mandatory.
6. The Applicants are hereby informed to submit their application either in [Form M](#) or [Form N](#)
7. The Complainant is directed to submit the four sets of hard copies filed along with the documentary evidence by mentioning the application number on the top of it to this Authority.
8. The Complainant is also directed to send the other side copies to this Authority along with the documents filed, which enables this Authority to issue notices as per the provision of RERA Act and AP RERA Rules.

Guide to fill online registration form :

1. For step by step understanding of filling online application, kindly refer [Guidelines for Registration](#) page.
2. List of documents required for complaint registration are fee receipt, agreement for sale, interim order and other supporting documents which are proofs of complaint.
3. Select complaint against – (on whom you are going to give complaint i.e respondent)
4. Select complaint by – (complainant)
5. The entire form is divided to various parts with "Save and Continue" facilities for each part

Application Type*

☐ Form M ☐ Form N

Proceed

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Download the forms for Project/Agent/Complaint Registration from the link given below.

- STEP 1

Application form for Project/Agent/Complaint Registration [Click Here](#)

NOTE : The documents and Drawings must be self-attested and in PDF Format (70MB), Photo in JPEG Format (35mm×45mm, 300DPI, straight view/light background)

Download
- STEP 2

Fill the required application form (printable/digital). It would be more useful during the submission for online application.

Form
- STEP 3

For better understanding of registration screens verify the below user manuals and video tutorials.

 - ▶ User manuals for Project/Agent/Complaint Registration [Click Here](#)
 - ▶ Video tutorials [Click Here](#)

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Complaint Registration Details

Preview

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Complaint Details

Complaint Against *

Complaint By *

Select

Select

Details Of The Complaint

25	TC001	Verify Complaint Registration Details	Select Form M → Click Proceed	Complaint Details page should open	Complaint Details page opened succ	Pass	No	Yes
26	TC002	Verify step indicator highlight	Observe step bar	Step 1 should be highlighted	Step 1 is highlighted and other step	Pass	No	Yes
27	TC003	Verify Complaint Against field mandator	Click Proceed without selecting Complaint	Validation message should appear	Validation message displayed for Co	Pass	No	Yes
28	TC004	Verify Complaint By field mandatory va	Click Proceed without selecting Complaint	Validation message should appear	Validation message shown below Cc	Pass	No	Yes
29	TC005	Verify dropdown values for Complaint /	Click Complaint Against dropdown	Dropdown values should be listed	All expected options displayed in dr	Pass	No	Yes
30	TC006	Verify dropdown values for Complaint /	Click Complaint By dropdown	Dropdown values should be listed	Dropdown populated with valid con	Pass	No	Yes
31	TC007	Verify Subject of Complaint mandatory	Leave Subject empty → Click Proceed	Validation message should appear	Error message shown for Subject of	Pass	No	Yes
32	TC008	Verify Relief Sought mandatory validati	Leave Relief field empty → Click Proceed	Validation message should appear	Validation message displayed for Re	Pass	No	Yes
33	TC009	Verify text input acceptance	Enter valid text in Subject field	Text should be accepted	Subject text accepted without error	Pass	No	Yes
34	TC010	Verify special characters in Subject	Enter special characters	System should accept valid characters	Special characters accepted as per r	Pass	No	Yes
35	TC011	Verify max length validation	Enter more than allowed characters	System should restrict input	Input restricted to defined character	Pass	No	Yes
36	TC012	Verify error removal after valid input	Trigger error → Enter valid data	Error message should disappear	Error message removed after valid e	Pass	No	Yes
37	TC013	Verify Proceed with valid data	Fill all mandatory fields → Click Proceed	Navigate to Preview page	User redirected to Preview page suc	Pass	No	Yes
38	TC014	Verify page refresh behavior	Enter data → Refresh page	Data should reset	All entered data cleared after refres	Pass	No	Yes
39	TC015	Verify browser Back button	Navigate forward → Click Back	Return to previous page	User returned to Complaint Registra	Pass	No	Yes
40	TC016	Verify keyboard navigation	Use Tab key across fields	Focus should move sequentially	Cursor moved correctly across all fie	Pass	No	Yes
41	TC017	Verify invalid direct IIRI access	Access Preview IIRI directly	Access should be restricted	User redirected back to Form M det	Pass	No	Yes

Complaint Details

Complaint Against *

Complaint By *

Select

Select

Details Of The Complaint

Subject of Complaint *

Relief Sought from APRERA *

Subject of Complaint

Relief Sought from APRERA

Supporting Documents

Document Description

Upload Document

Document Description

Choose File

No file chosen

Add

Declaration

☐ I hereby declare that the complaint mentioned above is not pending before any court of law or any other authority or any other tribunal.

☐ I, , the complainant do hereby verify that the contents of above are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

1

2

3

4

Complaint Registration DetailsPreviewPaymentAcknowledgement

Complaint Details

Complaint Against *

Complaint By *

Agent

Promoter

Details of the Complainant

Is He/She Registered with AP RERA:

☒ Yes ☐ No

234567i

Details of the Respondent

Is He/She Registered with AP RERA:

☒ Yes ☐ No

12345678

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Search Downloads

Organize * New folder

OneDrive

This PC

3D Objects

Desktop

Documents

Downloads

Music

Pictures

Videos

Local Disk (C:)

Name

Date modified

Earlier this week (5)

AP RERA testing29-01-2026 12:26

Today Work Update 28th28-01-2026 17:47

ap rera27-01-2026 17:42

Today Work Report 28-1-202627-01-2026 17:41

26-1-202626-01-2026 17:49

Last week (5)

Today work update 2-202625-01-2026 17:11

Today Work Update24-01-2026 17:42

Today Work Update 23-1-202623-01-2026 18:03

ontract testing22-01-2026 17:37

File name:

Adobe Acrobat Document

Open

Cancel

3awrextcygvjhbk

Choose File

No file chosen

ap-rera-frontend

(33) Anna - Yem M

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⌵

⌵

Description of Complaint *

kbydsersxfchjv

Add

Declaration

☐ I hereby declare that the complaint mentioned above is not pending before any court of law or any other authority or any other tribunal.

☐ I, , the complainant do hereby verify that the contents of above are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

	A	B	C	D	E	F	G	H
31	TC007	Verify Subject of Complaint mandatory	Leave Subject empty → Click Proceed	Validation message should appear	Error message shown for Subject of	Pass	No	Yes
32	TC008	Verify Relief Sought mandatory	Leave Relief field empty → Click Proceed	Validation message should appear	Validation message displayed for Re	Pass	No	Yes
33	TC009	Verify text input acceptance	Enter valid text in Subject field	Text should be accepted	Subject text accepted without error	Pass	No	Yes
34	TC010	Verify special characters in Subject	Enter special characters	System should accept valid characters	Special characters accepted as per r	Pass	No	Yes
35	TC011	Verify max length validation	Enter more than allowed characters	System should restrict input	Input restricted to defined character	Pass	No	Yes
36	TC012	Verify error removal after valid input	Trigger error → Enter valid data	Error message should disappear	Error message removed after valid e	Pass	No	Yes
37	TC013	Verify Proceed with valid data	Fill all mandatory fields → Click Proceed	Navigate to Preview page	User redirected to Preview page suc	Pass	No	Yes
38	TC014	Verify page refresh behavior	Enter data → Refresh page	Data should reset	All entered data cleared after refres	Pass	No	Yes
39	TC015	Verify browser Back button	Navigate forward → Click Back	Return to previous page	User returned to Complaint Registra	Pass	No	Yes
40	TC016	Verify keyboard navigation	Use Tab key across fields	Focus should move sequentially	Cursor moved correctly across all fie	Pass	No	Yes
41	TC017	Verify invalid direct URL access	Access Preview URL directly	Access should be restricted	User redirected back to Form M det	Pass	No	Yes
42	TC018	Verify mandatory field indicator	Observe mandatory fields	Asterisk (*) should be visible	Mandatory fields marked clearly	Pass	No	Yes