

Get Subscriber Details x OAP - - Usersummary >> . hath x OTP Details - FOS Productivity x OAP - - Viewidahd Workorder x +

isp.hathway.net:7408/oapservice/index.php?r=workorder/viewidahd

Welcome, ANAM KADERI 0:00

Work Order Number 14062025I517607 SHOW TAT SUMMARY INBOUND 1 OUTBOUND 0

Customer Name	Account Number	Mobile	City	Address
ANAM KADERI		xxxxxx1230	GANGTOK	1

Call Type	Call Area	Category	Sub Category	Resolution	Action
ID-ADH	Complaint	Cable Cut	Cable Cut	Escalated to RF	Issue assigned to RF Tea

Action Status	Priority	Affected From	Call Details	Resolved On
FWD To WO	Regular	14-06-2025 17:23:00	<input type="radio"/> Inbound <input type="radio"/> Outbound <input checked="" type="radio"/> No Call	--Select Resolved On--

Telnet Note	Call Agent Note	Coordinator Note	Engineer Note
	LOSS	ISSUE RESOLVED	

Sl. No.	Ticket	Status	Team Name	Queue Name	Engineer-I	Engineer-II	Delete
1	14062025I517607-1	Unscheduled	--Select--	RF Queue	-- Select --	-- Select --	

TICKET HISTORY

Child WO ID	Updated By	Role	Created Date	Status	Team	Queue	Engineer-I	Time Diff	Call Details	Notes
										Compl

Windows Search Edge File Explorer Task View Chrome WhatsApp Excel Microsoft Word 2:17 PM ENG US 6/18/2025 32