

Today Work Update

Date : 31-1-2026

Name: B. Lasya Priya

Today, I performed end-to-end manual testing for the Complaint Registration module (Form M) in the AP RERA application. The testing covered navigation from Application Type selection to the Complaint Registration Details page. I validated all mandatory fields, dropdown selections, text input fields, and step-wise navigation. Both positive (validation) and negative (invalidation) scenarios were executed to ensure proper error messages, data handling, and page redirections. All test cases were documented, and the module functionality was verified to be working as expected.

The screenshot shows the AP RERA Complaint Registration page. At the top, there is a header with the AP RERA logo, a language selection dropdown, and a search bar. Below the header is a navigation menu with links for HOME, ABOUT US, APREAT, NOTIFICATIONS, REGISTRATION, REPORTS, REGISTERED, JUDGEMENTS/ORDERS, KNOWLEDGE HUB, and LOGIN. The main content area has a breadcrumb trail: You are here : Home / Registration / Complaint Registration. The title is "Complaint Registration". Below the title is a horizontal progress bar with four steps: 1. Complaint Registration Details, 2. Preview, 3. Payment, and 4. Acknowledgement. Step 1 is highlighted. A section titled "General Instructions :" lists six items: 1. Clear the cookies before filling the online form, 2. Remove pop-up block from your browser, 3. All the documents that are to be uploaded in the application should be in PDF format, self-attested (every page of every document) and should not be password protected, 4. Site best viewed in "Google Chrome (Version 62.0.3202.94)", 5. Fields marked with * are mandatory, and 6. The Applicants are hereby informed to submit their application either in Form M or Form N.

Complaint Registration							
Testcase Id	Description	Test steps	Expected Result	Actual Result	Status	Bugs	Checked
6 TC001	Verify Home link redirection from breadcrumb	Click on Home link in breadcrumb	User should be redirected to Home page	Application redirected the user to tf Pass	No	Yes	
7 TC002	Verify Registration breadcrumb navigation	Click on Registration in breadcrumb	Registration page should open	Registration page opened with corr Pass	No	Yes	
8 TC003	Verify Complaint Registration page display	Navigate to Complaint Registration page	Page should load with correct heading	Complaint Registration page loaded Pass	No	Yes	
9 TC004	Verify page step indicator	Observe step indicator on page	Step 1 should be highlighted	Step 1 is highlighted and remaining Pass	No	Yes	
10 TC005	Verify Form M link download	(blue color) Click on Form M link	Form M PDF should download	Form M file downloaded in PDF form Pass	No	Yes	
11 TC006	Verify Form N link download	(blue color) Click on Form N link	Form N PDF should download	Form N file downloaded successfully Pass	No	Yes	
12 TC007	Verify Guidelines for Registration link	Click on Guidelines for Registration	User should navigate to Guidelines page	User redirected to Guidelines page i Pass	No	Yes	

11	TC006	Verify Form N link download blue color Click on Form N link	Form N PDF should download	Form N file downloaded successfully Pass	No	Yes
12	TC007	Verify Guidelines for Registration link Click on Guidelines for Registration	User should navigate to Guidelines page	User redirected to Guidelines page i Pass	No	Yes
13	TC008	Verify Proceed without selecting Applic Do not select Form M or Form N → Click Pr Validation message should be shown	System displayed validation msg:Pass	No	Yes	
14	TC009	Verify error message visibility Trigger validation error	Error message should be clearly visible	Error message displayed in red color Pass	No	Yes
15	TC010	Verify Form M selection and navigation Select Form M → Click Proceed	Form M complaint page should open	User redirected to Form M complair Pass	No	Yes
16	TC011	Verify Form N selection and navigation Select Form N → Click Proceed	Form N complaint page should open	User redirected to Form N complain Pass	No	Yes
17	TC012	Verify single radio button selection Select Form M then Form N	Only one option should be selectable	System allowed selection of only on Pass	No	Yes
18	TC013	Verify error message removal after sele Trigger error → Select Form M	Error message should disappear	Validation message removed immec Pass	No	Yes
19	TC014	Verify page refresh behavior Select Application Type → Refresh page	Selection should be cleared	Application type selection reset afte Pass	No	Yes
20	TC015	Verify browser back button Navigate to next page → Click Back	User should return to previous page	User returned to Complaint Registr Pass	No	Yes
21	TC016	Verify direct URL access restriction Access next-step UR directly	Access should be restricted	User redirected back to Application Pass	No	Yes
22	TC017	Verify keyboard navigation Use Tab key to navigate	Focus should move sequentially	Cursor moved properly across radio Pass	No	Yes
23	TC018	Verify Proceed button behavior Click Proceed after valid selection	User should navigate without error	Navigation completed without error Pass	No	Yes
24	TC019	Verify multiple clicks on Proceed Click Proceed multiple times quickly	Only one navigation should occur	System processed single request an Pass	No	Yes
25	TC001	Verify Complaint Registration Details p:Select Form M → Click Proceed	Complaint Details page should open	Complaint Details page opened succ Pass	No	Yes
26	TC002	Verify step indicator highlight Observe step bar	Step 1 should be highlighted	Step 1 is highlighted and other step:Pass	No	Yes
27	TC003	Verify Complaint Against field mandato Click Proceed without selecting Complaint Validation message should appear	Validation message displayed for Co Pass	Validation message displayed for Co Pass	No	Yes
28	TC004	Verify Complaint Against field mandato Click Proceed without selecting Complaint Validation message should appear	Validation message displayed for Co Pass	Validation message displayed for Co Pass	No	Yes

General Instructions :

1. Clear the cookies before filling the online form
2. Remove pop-up block from your browser
3. All the documents that are to be uploaded in the application should be in PDF format, self-attested (every page of every document) and should not be password protected.
4. Site best viewed in "Google Chrome (Version 62.0.3202.94)"
5. Fields marked with * are mandatory.
6. The Applicants are hereby informed to submit their application either in [Form M](#) or [Form N](#)
7. The Complainant is directed to submit the four sets of hard copies filed along with the documentary evidence by mentioning the application number on the top of it to this Authority.
8. The Complainant is also directed to send the other side copies to this Authority along with the documents filed, which enables this Authority to issue notices as per the provision of RERA Act and AP RERA Rules.

Guide to fill online registration form :

1. For step by step understanding of filing online application, kindly refer [Guidelines for Registration](#)page.
2. List of documents required for complaint registration are fee receipt, agreement for sale, interim order and other supporting documents which are proofs of complaint.
3. Select complaint against – (on whom you are going to give complaint i.e respondent)
4. Select complaint by – (complainant)
5. The entire form is divided to various parts with "Save and Continue" facilities for each part

Application Type*

Form M Form N

[Proceed](#)

You are here : Home / Registration / Guidelines for Registration

Download the forms for Project/Agent/Complaint Registration from the link given below.

- STEP 1** Application form for Project/Agent/Complaint Registration [Click Here](#) 
- NOTE :** The documents and Drawings must be self-attested and in PDF Format (70MB), Photo in JPEG Format (35mm×45mm, 300DPI, straight view/light background)
- STEP 2** Fill the required application form (printable/digital). It would be more useful during the submission for online application. 
- STEP 3** For better understanding of registration screens verify the below user manuals and video tutorials.
 - User manuals for Project/Agent/Complaint Registration [Click Here](#)
 - Video tutorials [Click Here](#) 



Select Language

SEARCH RERA PROJECTS

ANDHRA PRADESH REAL ESTATE REGULATORY AUTHORITY

HOME ABOUT US APREAT NOTIFICATIONS REGISTRATION REPORTS REGISTERED JUDGEMENTS/ORDERS KNOWLEDGE HUB LOGIN

You are here Home / Registration / Complaint Registration

Complaint Registration



Complaint Details

Complaint Against *

Complaint By *

Details Of The Complaint

#	TCID	Description	Expected Behavior	Actual Behavior	Result	Notes
25	TC001	Verify Complaint Registration Details page Select Form M → Click Proceed	Complaint Details page should open	Complaint Details page opened succ	Pass	No Yes
26	TC002	Verify step indicator highlight Observe step bar	Step 1 should be highlighted	Step 1 is highlighted and other step: Pass	Pass	No Yes
27	TC003	Verify Complaint Against field mandatory va Click Proceed without selecting Complaint	Validation message should appear	Validation message displayed for Co	Pass	No Yes
28	TC004	Verify Complaint By field mandatory va Click Proceed without selecting Complaint	Validation message should appear	Validation message shown below Cc	Pass	No Yes
29	TC005	Verify dropdown values for Complaint / Click Complaint Against dropdown	Dropdown values should be listed	All expected options displayed in dr	Pass	No Yes
30	TC006	Verify dropdown values for Complaint / Click Complaint By dropdown	Dropdown values should be listed	Dropdown populated with valid con	Pass	No Yes
31	TC007	Verify Subject of Complaint mandatory Leave Subject empty → Click Proceed	Validation message should appear	Error message shown for Subject of	Pass	No Yes
32	TC008	Verify Relief Sought mandatory validate Leave Relief field empty → Click Proceed	Validation message should appear	Validation message displayed for Re	Pass	No Yes
33	TC009	Verify text input acceptance Enter valid text in Subject field	Text should be accepted	Subject text accepted without error:	Pass	No Yes
34	TC010	Verify special characters in Subject Enter special characters	System should accept valid characters	Special characters accepted as per r	Pass	No Yes
35	TC011	Verify max length validation Enter more than allowed characters	System should restrict input	Input restricted to defined character	Pass	No Yes
36	TC012	Verify error removal after valid input Trigger error → Enter valid data	Error message should disappear	Error message removed after valid e	Pass	No Yes
37	TC013	Verify Proceed with valid data Fill all mandatory fields → Click Proceed	Navigate to Preview page	User redirected to Preview page suc	Pass	No Yes
38	TC014	Verify page refresh behavior Enter data → Refresh page	Data should reset	All entered data cleared after refres	Pass	No Yes
39	TC015	Verify browser Back button Navigate forward → Click Back	Return to previous page	User returned to Complaint Registra	Pass	No Yes
40	TC016	Verify keyboard navigation Use Tab key across fields	Focus should move sequentially	Cursor moved correctly across all fi	Pass	No Yes
41	TC017	Verify invalid direct URI access Access Preview URI directly	Access should be restricted	User redirected back to Form M def	Pass	No Yes

Complaint Details

Complaint Against *

Complaint By *

Details Of The Complaint

Subject of Complaint *

Relief Sought from APRERA *

Supporting Documents

Document Description

Upload Document

 No file chosen

Add

Declaration

 I hereby declare that the complaint mentioned above is not pending before any court of law or any other authority or any other tribunal. I, [REDACTED], the complainant do hereby verify that the contents of above are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

1 Complaint Registration Details 2 Preview 3 Payment 4 Acknowledgement

Complaint Details

Complaint Against * Agent **Complaint By *** Promoter

Details of the Complainant

Is He/She Registered with AP RERA:
 Yes No
 2345671

Details of the Respondent

Is He/She Registered with AP RERA:
 Yes No
 12345678

Open This PC > Downloads >

Organize New folder

Screenshots Name Date modified

Earlier this week (5)
 AP RERA testing (29-01-2026 12:26)
 Today Work Update 28th (28-01-2026 17:47)
 ap rera (27-01-2026 17:42)
 Today Work Report 28-1-2026 (27-01-2026 17:41)
 26-1-2026 (26-01-2026 17:49)

Last week (5)
 Today work update 2-2026 (25-01-2026 17:11)
 Today Work Update (24-01-2026 17:42)
 Today Work Update 23-1-2026 (23-01-2026 18:03)
 contract testing (22-01-2026 17:37)

Description of Complaint *
 kbydserxfchjv

Add

File name: 3awrexctcygjvhbk Choose File No file chosen

Declaration

I hereby declare that the complaint mentioned above is not pending before any court of law or any other authority or any other tribunal.

I, _____, the complainant do hereby verify that the contents of above are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

A	B	C	D	E	F	G	H
31 TC007	Verify Subject of Complaint mandatory Leave Subject empty → Click Proceed		Validation message should appear	Error message shown for Subject of Pass	No	Yes	
32 TC008	Verify Relief Sought mandatory validate Leave Relief field empty → Click Proceed		Validation message should appear	Validation message displayed for Re Pass	No	Yes	
33 TC009	Verify text input acceptance Enter valid text in Subject field		Text should be accepted	Subject text accepted without error:Pass	No	Yes	
34 TC010	Verify special characters in Subject Enter special characters		System should accept valid characters	Special characters accepted as per r Pass	No	Yes	
35 TC011	Verify max length validation Enter more than allowed characters		System should restrict input	Input restricted to defined character:Pass	No	Yes	
36 TC012	Verify error removal after valid input Trigger error → Enter valid data		Error message should disappear	Error message removed after valid e Pass	No	Yes	
37 TC013	Verify Proceed with valid data Fill all mandatory fields → Click Proceed		Navigate to Preview page	User redirected to Preview page suc Pass	No	Yes	
38 TC014	Verify page refresh behavior Enter data → Refresh page		Data should reset	All entered data cleared after refres:Pass	No	Yes	
39 TC015	Verify browser Back button Navigate forward → Click Back		Return to previous page	User returned to Complaint Registrat:Pass	No	Yes	
40 TC016	Verify keyboard navigation Use Tab key across fields		Focus should move sequentially	Cursor moved correctly across all fie Pass	No	Yes	
41 TC017	Verify invalid direct URL access Access Preview URL directly		Access should be restricted	User redirected back to Form M det Pass	No	Yes	
42 TC018	Verify mandatory field indicator Observe mandatory fields		Asterisk (*) should be visible	Mandatory fields marked clearly Pass	No	Yes	