

Bug Report

PROJECT NAME: - AP RERA

TESING TEAM: LASYA PRIYA

MODULE NAME: Complaint registration

Actual Result:

The district field was not manually selected by the user in the form. However, the system allowed navigation to the next page without showing any validation error. On the summary page, the district is automatically displayed as “West Godavari” even though the user did not select it.

Complaint Details

Complaint Against *	Complaint By *
<input type="text" value="Agent"/>	<input type="text" value="Allottee"/>

Details Of The Complainant

Name of the Complainant *	Mobile No *	Email ID *
<input type="text" value="Lasya Priya"/>	<input type="text" value="7666126400"/>	<input type="text" value="lasyap9@gmail.com"/>

Complainant Communication Address

Address Line 1 *	Address Line 2	State / UT *
<input type="text" value="penugunda"/>	<input type="text" value="post office street"/>	<input type="text" value="Andhra Pradesh"/>
District *	PIN Code *	
<input type="text" value="Select"/>	<input type="text" value="534324"/>	

Complaint Registration

Complaint Details

Application Number 100226152456	Complaint Against Agent	Complaint By Allottee
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Details Of The Complainant

Name of the Complainant Lasya Priya	Mobile No 7666126400	Email ID lasyap9@gmail.com
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Complainant Communication Address

Address Line 1 penugunda	Address Line 2 post office street	State / UT Andhra Pradesh
District West Godavari	PIN Code 534324	

Expected Result:

If the district field is mandatory and not selected by the user, the system should display a validation message such as “Please select District” and should not allow navigation to the next page. The district value should only appear on the summary page if it has been explicitly selected by the user. The system must not auto-assign or assume a default district without user selection.

Actual Result:

The district dropdown is not functioning properly and does not allow the user to select a district. Even though the district remains unselected in the form, the system allows navigation to the next page without showing any validation error. On the summary page, the district is displayed as “West Godavari” automatically, even though the user did not select it.

Complaint Details

Complaint Against *	Complaint By *
Agent	Others

Details Of The Complainant

Name of the Complainant *	Mobile No *	Email ID *
Lasya Priya	7666126400	lasyap9@gmail.com

Complainant Communication Address

Address Line 1 *	Address Line 2	State / UT *
penugunda	post office street	Andhra Pradesh
District *	PIN Code *	
Select	534324	

Details of the Respondent

Complaint Details

Application Number	Complaint Against	Complaint By
100226152152	Agent	Others

Details Of The Complainant

Name of the Complainant	Mobile No	Email ID
Lasya Priya	7666126400	lasyap9@gmail.com

Complainant Communication Address

Address Line 1	Address Line 2	State / UT
penugunda	post office street	Andhra Pradesh
District	PIN Code	
West Godavari	534324	

Expected Result:

The district dropdown should function properly and allow the user to select a district from the available list based on the selected State/UT. If the district is not selected, the system should display a validation message and prevent navigation to the next page. The summary page should display only the district explicitly selected by the user and must not auto-populate or assume a default value without user input.

Actual Result:

The district dropdown in the Respondent Communication Address section is not functioning properly and does not allow the user to select a district. Even though the district remains unselected in the form, the system allows the user to proceed to the next page without showing any validation error. On the summary page, the district is automatically displayed as “West Godavari” even though it was not selected by the user.

Respondent Communication Address

Address Line 1 *	Address Line 2	State / UT *
penugunda	Address Line 2	Andhra Pradesh
District *	PIN Code *	
Select	534324	
Select		
Details Of The Complaint		
Subject of Complaint *	Relief Sought from APRERA *	Description of Complaint *
Land	agent	trdygkdrtdyfguhk

Details Of The Respondent

Is He/She Registered with AP RERA

No

Project Name

water

Name

Priya

Mobile No

9876543212

Email ID

lasya9@gmail.com

Respondent Communication Address

Address Line 1

penugunda

Address Line 2

-

State / UT

Andhra Pradesh

District

West Godavari

PIN Code

534324

Expected Result:

The district dropdown should work correctly and allow the user to select a district based on the selected State/UT. If the district is not selected, the system should display a validation message and prevent navigation to the next page. The summary page should display only the district explicitly selected by the user and should not auto-populate or assume a default district value.

Actual Result:

After adding documents, the uploaded document details are displayed in a plain list format without proper table structure. The alignment of columns such as S.No, Document Description, Uploaded Document, and Action does not appear in a clear tabular format, making the layout look unstructured and not visually organized.

Supporting Documents

Document Description		Upload Document	
<input type="text" value="Document Description"/>		<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Add"/>
S.No	Document Description	Uploaded Document	Action
1	rakesh kohli	View	<input type="button" value="Delete"/>
2	eepi dev kalyan	View	<input type="button" value="Delete"/>
3	rakesh	View	<input type="button" value="Delete"/>

Expected Result:

After adding documents, the uploaded entries should be displayed in a properly formatted table with clear column headers such as S.No, Document Description, Uploaded Document, and Action. The table should have proper alignment, borders, and consistent spacing to ensure readability and a professional appearance.

Actual Result:

The Upload Fee Receipt field is marked as mandatory, but the system allows the user to proceed to the next page without uploading any file. No validation message is shown, and the page redirects successfully even though the required document is missing.

Details Of The Complaint

Subject of Complaint *	Relief Sought from APRERA *	Description of Complaint *
Land	agent	trdygkdrtdyfguhk
Complaint Regarding * (Ex: House/Flat/Block/Floor No.)	Upload Fee Receipt *	
Flat Gangothri , floor 4th	<input type="button" value="Choose File"/> No file chosen	

Expected Result:

The system should enforce mandatory validation for the Upload Fee Receipt field. If no file is uploaded, a validation message such as “Please upload fee receipt” should be displayed, and the user should not be allowed to proceed to the next page until a valid file is uploaded.

Actual Result:

The Interim Order field provides Yes and No radio button options. However, the system allows navigation to the next page without properly validating the selection. On the summary page, the Interim Order field appears as blank or “-”, even though it is marked as mandatory in the form

Details Of The Complaint

Subject of Complaint *	Relief Sought from APRERA *	Interim Order *
Land	agent	<input checked="" type="radio"/> Yes <input type="radio"/> No
Description of Complaint *	Upload Relevant Document *	
Land issue	<input type="button" value="Choose File"/> No file chosen	

Details Of The Complaint

Subject of Complaint Land	Relief Sought from APRERA agent	Interim Order -
Description of Complaint Land issue		

Expected Result:

The system should require the user to explicitly select either Yes or No for the Interim Order field before allowing navigation to the next page. If no option is selected, a validation message such as “Please select Interim Order option” should be displayed, and the user should not be allowed to proceed. The selected value (Yes or No) should be accurately reflected on the summary page.

Actual Result:

The system allows the user to proceed without entering the Document Description and without uploading a document file. Even though the fields are empty, the page redirects to the next page and displays a document entry in the list, such as “INTERIM ORDER,” without proper validation.

A screenshot of a web application interface titled "Supporting Documents". It features two input fields: "Document Description" and "Upload Document". The "Document Description" field contains the placeholder text "Document Description". The "Upload Document" field includes a "Choose File" button and a message "No file chosen". A blue "Add" button is positioned to the right of the upload field.

Supporting Documents		
S.No	Description	File
1	INTERIM ORDER	View

Expected Result:

The system should validate that both Document Description and Upload Document fields are filled before allowing the user to proceed. If either field is left empty, a validation message should be displayed and the user should not be redirected to the next page. Only properly added and validated documents should appear in the document list.