Erik Tangvik

Prosper,TX

SUMMARY

Experienced customer support employee with knowledge on selling benefits, and an ever-growing technical skill set.

SKILLS

Programing languages: JavaScript   Languages: English Native, Norwegian A1

Web Design: HTML5, CSS, Bootstrap

Other: Git

PERSONAL PROJECTS

Free Code Camp Design Portfolio: 6/2020
- A collection of sites that show of a variety of html and CSS features.
- Responsive sites all built without the use of frameworks.

Contact Page: 11/2017
- Heroku deployed site used to send emails.
- Uses JavaScript, nodemailer, and mailgun to send emails to my personal email.

WORK EXPERIENCE

Active Selling: Media and Storage co-worker, Ikea, Frisco TX**:**   03/2017 – Present
- Direct co-workers when active selling leaders are absent.
- Design media and closet systems to meet customer's needs.
- Trained co-workers on subsidiary Task Rabbit's services to IKEA customers.
- Expedited customers stock checks by giving them a direct line to the warehouse thus, also decreasing customer complaints.

Box Office Associate, Regal Entertainment Group, Wilder KY: 10/16 – 12/2016
- Increased loyalty membership by communicating value to customers.
- Resolved customer complaints by providing customer service and selling Regal's New branding.

EDUCATION

Collin College- Level 1 Front-end Web Developer   Plano, TX   08/2018 – 5/2020

Northern Kentucky University- B.S. Business Administration   Highland Heights, KY   07/2011 -12/2016