

# Erik Tangvik

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## SUMMARY

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Experienced customer support employee with knowledge on selling benefits, and an ever growing technical skill set.

## SKILLS

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Programing languages: JavaScript

Languages: English Native, Norwegian A1

Web Design: HTML5, CSS, Bootstrap

Other: Git

## PERSONAL PROJECTS

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### Personal Website:

2/2018

- A fully responsive website landing page.
- Made with HTML, CSS and Bootstrap that displays an array of projects.
- Presents a clean template for someone to display their own portfolio of projects.

### Movie-Trailer-Website:

11/2017

- Launches a website that displays several movie trailers.
- Uses a python script I made to call some HTML and CSS provided by Udacity to auto build a movie trailer website.
- The website presents a simple grid layout of some of the most recent movies I have seen; while having a clickable interface to launch its movie trailer.

## WORK EXPERIENCE

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### **Active Selling co-worker**, Ikea, Frisco TX:

03/2017 – Present

- Complete customers' orders and upsell Ikea services.
- Offered alternatives if products were not available at the time, to match the customers personal style or function.
- Recorded inventory errors directly to the inventory specialist.
- Expedited customers stock checks by giving them a direct line to the warehouse thus, also decreasing customer complaints.

### **Box Office Associate**, Regal Entertainment Group, Wilder KY:

10/16 – 12/2016

- Increased loyalty membership by communicating value to customers.
- Resolved customer complaints by providing customer service and selling Regal's New branding.

## EDUCATION

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**Udemy-** Front End Web Developer

San Francisco, CA

11/2017 – Present

**Northern Kentucky University-** B.S. Business Administration

Highland Heights, KY

07/2011 -12/2016