

Erik Tangvik

Dallas, TX

erikjt@outlook.com [LinkedIn](#) [website](#)

SUMMARY

A growing web developer with over eight years of experience in customer support, Skilled at selling product benefits, building client relationships, and promoting conflict resolutions.

SKILLS

Languages: English Native, Norwegian A1

Markup Languages: HTML5, CSS3, Bootstrap 4.

Other: Git, Photoshop, Microsoft Office Suite.

WORK EXPERIENCE

Active Selling: Media and Storage co-worker, Ikea, Frisco TX:

03/2017 – Present

- Manage co-workers when active selling leaders' absence.
- Designed media and closet systems to meet customer's needs.
- Trained co-workers on subsidiary Task Rabbit's services to IKEA customers.
- Expedited customers stock checks by giving them a direct line to the warehouse thus, also decreasing customer complaints.

Box Office Associate, Regal Entertainment Group, Wilder KY:

10/16 – 12/2016

- Increased loyalty membership by communicating value to customers.
- Resolved customer complaints by providing customer service and selling Regal's New branding.
- Optimized seating schedules for guests, and business to reflect current traffic for the day.

EDUCATION

Collin College – Web Development

Collin County, Tx

8/2018 - Present

Northern Kentucky University - B.S. Business Administration

Highland Heights, KY

07/2011 -12/2016