# IBM Applied Data Science Capstone

Recommending a Business at a particular Tourist Venue

**Esther Teye** 

# Introduction

Tourism has always been a booming sector across the globe. No matter which country you live in, you can always come across a group of people, big or small, who always like to visit places. I being an adventurer myself can acknowledge this fact as to how tourism plays a salient role for a traveler/explorer. Tourism is not only an important aspect of a country's economy but also for its global standing.

## Why Tourism is important to any country?

The tourism industry is important for the benefits it brings and due to its role as a commercial activity that creates demand and growth for many more industries. Tourism not only contributes to more economic activities but also generates more employment, revenues, and play a significant role in development.

- i. Tourism activity creates demand.
- ii. Tourism industry value chain meets & spreads demand across industries & boo sts more economic activities.
- iii. Tourism induces more consumption.

## **Business Problem**

All the benefits of tourism tend to reflect on the employment opportunity which it gives to the people of that country. The objective of this project is to analyze the tourist places of a given state in India and try to recommend the best location where they can open a restaurant or lodging to make the best use of the opportunity.

The target audience for this project includes people who are interested in opening a restaurant, lodging, transport services, or any other similar businesses which fall within the tourism industry. This also recommends travelers' tourist venues to be visited in a given state of a country.

# **Data Anatomization**

To tackle the above mentioned problem, we need to have the dataset that contains -

- i. All the districts of a particular country.
- ii. Latitude and longitudes of all the districts.

The Wikipedia page <a href="https://en.wikipedia.org/wiki/List\_of\_districts\_in\_India">https://en.wikipedia.org/wiki/List\_of\_districts\_in\_India</a> is the major source of data that is being used to obtain all the districts of India. We then use beautifulsoup4 package, a Python module that helps to scrape information from the web pages to extract all the tables from this Wikipedia page and convert it into a pandas dataframe. Then we use Python's geopy package to obtain the latitude and longitude of all the districts present in the dataframe.

#### Description of the data -

The output shows the final dataset. The dataset consists of a single Dataframe with 9 columns containing state, districts, latitude and longitudes of the particular district etc. Other columns like code, headquarters, population, area and density have also been scraped from the website which can be used for further analysis.

State	Code	District	Headquarters	Population(2011)	Area(km2)	Density(/km2)	Latitude	Longitude
Andaman and Nicobar	NI	Nicobar	Car Nicobar	36842	1841.0	20	7.000000	93.000000
Andaman and Nicobar	NaN	North and Middle Andaman	Mayabunder	105597	3736.0	28	12.611239	92.831654
Andaman and Nicobar	SA	South Andaman	Port Blair	238142	2672.0	89	10.705690	92.487468
Andhra Pradesh	AN	Anantapur	Anantapur	4083315	19130.0	213	14.654623	77.556260
Andhra Pradesh	CH	Chittoor	Chittoor	4170468	15152.0	275	13.160105	79.155551
	Andaman and Nicobar Andaman and Nicobar Andaman and Nicobar Andhra Pradesh	Andaman and Nicobar NI Andaman and Nicobar NaN Andaman and Nicobar SA Andhra Pradesh AN	Andaman and Nicobar Andaman Andhra Pradesh AN Anantapur	Andaman and Nicobar NI Nicobar Car Nicobar Andaman and Nicobar NaN North and Middle Andaman Mayabunder Andaman and Nicobar SA South Andaman Port Blair Andhra Pradesh AN Anantapur Anantapur	Andaman and Nicobar NI Nicobar Car Nicobar 36842 Andaman and Nicobar NaN North and Middle Andaman Mayabunder 105597 Andaman and Nicobar SA South Andaman Port Blair 238142 Andhra Pradesh AN Anantapur Anantapur 4083315	Andaman and Nicobar NI Nicobar Car Nicobar 36842 1841.0  Andaman and Nicobar NaN North and Middle Andaman Mayabunder 105597 3736.0  Andaman and Nicobar SA South Andaman Port Blair 238142 2672.0  Andhra Pradesh AN Anantapur Anantapur 4083315 19130.0	Andaman and Nicobar         NI         Nicobar         Car Nicobar         36842         1841.0         20           Andaman and Nicobar         NaN         North and Middle Andaman         Mayabunder         105597         3736.0         28           Andaman and Nicobar         SA         South Andaman         Port Blair         238142         2672.0         89           Andhra Pradesh         AN         Anantapur         Anantapur         4083315         19130.0         213	Andaman and Nicobar         NI         Nicobar         Car Nicobar         36842         1841.0         20         7.000000           Andaman and Nicobar         NaN         North and Middle Andaman         Mayabunder         105597         3736.0         28         12.611239           Andaman and Nicobar         SA         South Andaman         Port Blair         238142         2672.0         89         10.705690           Andhra Pradesh         AN         Anantapur         Anantapur         4083315         19130.0         213         14.654623

# **Literature Review**

There are specific factors within the characteristics of the population which makes the tourism industry lead to an improvement of the socio-economic conditions of the population [1]. This will eventually result in low rates of unemployment and a higher percentage of the working population. The former improves the socioeconomic conditions of the population whereas the latter helps finance, through different tax burdens, public policies aimed at achieving a higher level of economic development. It also demonstrates that countries with regressive population pyramids have greater difficulties for tourism growth to improve their socio-economic conditions.

The survey from Annual Report Tourism of India provides us with the following facts –

- i. Tourism has contributed around 5.06% share in GDP during 2016-17
- ii. There were 1854.93 million domestic tourist visits all over the country during the year 2018.
- iii. Foreign Tourist Arrivals during 2019 were 10.89 million (Provisional) with a growth of 3.2% over the same period of the previous year
- iv. Foreign Exchange Earnings during the period during Jan 2019 Dec 2019 were Rs.2,10,981 crores (Provisional estimates) with a growth of 8.3% over the same period of the previous year.
- v. According to Tourist Satellite Account, the tourism industry has provided around 87.50 million people employment opportunities in the year 2018-19
- vi. The above-obtained statistics highlight the importance of the Tourism Industry in the overall development of the country.

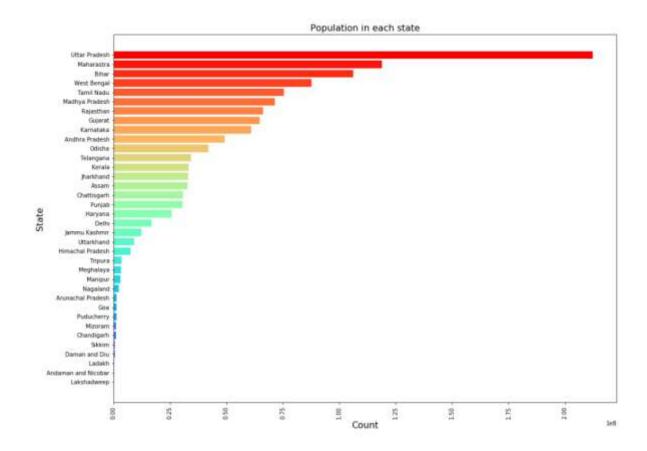
# Methodology

The first step is to collect the data. This is done by scraping the Wikipedia page <a href="https://en.wikipedia.org/wiki/List of districts in India">https://en.wikipedia.org/wiki/List of districts in India</a>. Then we use geopy API to get the latitude and longitude of all the districts of the country. There existed some missing values in the dataset which were removed. The final dataset has nine columns as shown –

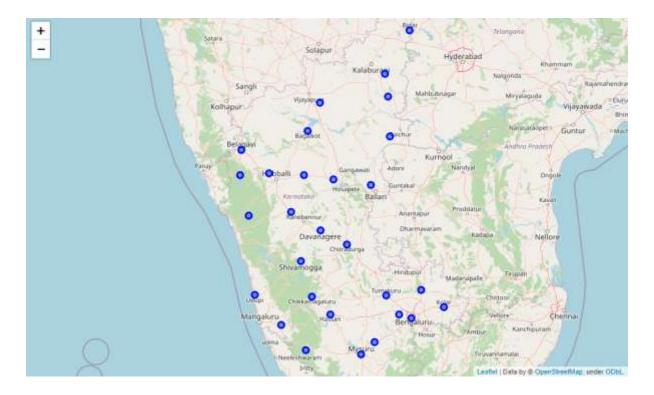
	State	Code	District	Headquarters	Population(2011)	Area(km2)	Density(/km2)	Latitude	Longitude
0	Andaman and Nicobar	NI	Nicobar	Car Nicobar	36842	1841.0	20	7.000000	93.000000
1	Andaman and Nicobar	NaN	North and Middle Andaman	Mayabunder	105597	3736.0	28	12.611239	92.831654
2	Andaman and Nicobar	SA	South Andaman	Port Blair	238142	2672.0	89	10.705690	92.487468
3	Andhra Pradesh	AN	Anantapur	Anantapur	4083315	19130.0	213	14.654623	77.556260
4	Andhra Pradesh	CH	Chittoor	Chittoor	4170468	15152.0	275	13.160105	79.155551

There are 36 states (including Union Territories) which have been retrieved from the webpage and stored in the dataset.

As mentioned in the literature review, there can be some impacts of the population of a state on tourism. The below graph shows the population in each state.

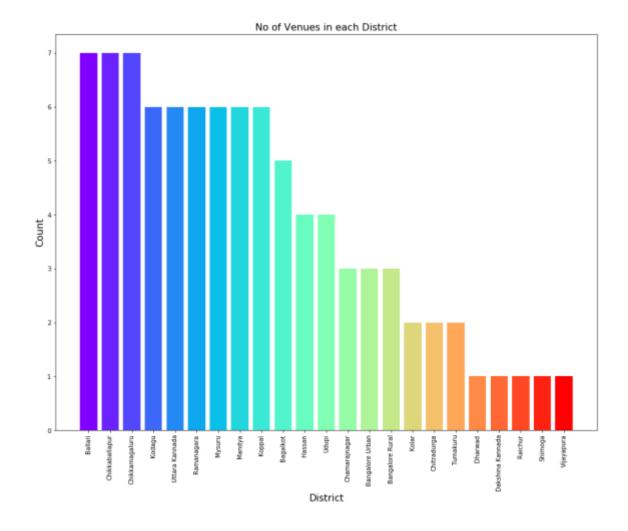


The user can enter the state of his choice among the given states. Here Karnataka is taken as a choice. A visualization with all the districts of the given state will be displayed as shown below –



Using the Foursquare API, we acquire only the categories which are related to tourism for tourists category and which are related to tourist services for employment opportunities to people separately. The former includes Arts & Entertainment, Nightlife Spot, Outdoors & Recreation, whereas the latter includes Food, Shop & Service, Travel & Transport services.

The next step is to obtain the nearby tourist venues within a radius of 50km. This gives us multiple tourist spots if there are in a particular district. We visualize a bar graph by plotting District v/s count to obtain the number of venues in each district. The visualization can be shown below –



We then organize the unique venue categories obtained and create a one-hot encoding to analyze each district. This results in a Dataframe that displays the most common venue category in a particular district. The result is as shown –

	District	1st Most Common Venue Category	2nd Most Common Venue Category	3rd Most Common Venue Category	4th Most Common Venue Category	5th Most Common Venue Category	6th Most Common Venue Category	7th Most Common Venue Category
0	Bagalkot	Sculpture Garden	Historic Site	Scenic Lockout	Z00	Mountain	Bowling Alley	Browery
1	Ballan	Historic Site	Mountain	Scenic Lookout	Z00	Bowling Alley	Brewery	Campground
2	Bangalore Rural	Theme Park	Bowling Alley	Zoo	Mountain	Brewery	Campground	Castle
3	Bangalore Urban	Plaza	Performing Arts Venue	Park	Zoo	Island	Bowling Alley	Brewery
4	Chamarajnagar	Mountain	Garden	National Park	Z00	Bowling Alley	Brewery	Campground

We then aggregate all the venues which belong to the particular category in a particular district.

	District	Venue Category	Venue
0	Bagalkot	Historic Site	Aihole, Pattadakal - World Heritage Site
1	Bagalkot	Scenic Lookout	Badami
2	Bagalkot	Sculpture Garden	Aihole Rock Cut Shiva Temple, Pattadakal Temple
3	Ballari	Historic Site	Hampi, Hanuman Temple, Vitthala temple, Queens Bath
4	Ballari	Mountain	Martanga Hill, Hemakuta Hill

After obtaining the most common venue categories in all the districts, we replace the categories with the venues if they are present in the district.

	District	1st Most Common Venue	2nd Most Common Venue	3rd Most Common Venue	4th Most Common Venue	5th Most Common Venue	6th Most Common Venue	7th Most Common Venue
0	Bagalkot	Arhole Rock Cut Shiva Temple, Pattadakal Temple	Aihole, Pattadakal - World Hentage Site	Badami				
1	Ballari	Hampi, Hanuman Temple, Vitthala temple, Queens Bath	Martanga Hill, Hemakuta Hill	Lotus Mahal				
2	Bangatore Rural	Wonderla Amusement Park, Wonder La	PVR bluO					
3	Bangalore Urban	M G Road Boulevard	Rangashankara	Cubbon Park				
4	Chamarajnagar	Mudhumalai Forest	Rose Garden	Bandipur National Park				
5	Chikkaballapur	Bhartiya City	The Druid Garden	Gangamma Circle	Richard's Park	Cur Native Village	Nandi Hills	nandi hifs

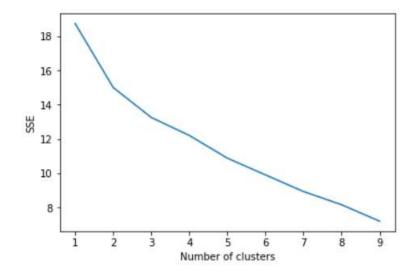
This gives an idea to a person as to where he could start his business in a particular district. But still, he can be not sure or have any idea as to what type of business he could open up at a given tourist venue. So to make sure that his business attracts many tourists as possible, we then attempt to find the most sought business at the tourist spot. So, then we acquire the top businesses which are being established at the tourist venue within the range of 500 meters.

	Venue	Business	BLatitude	BLongitude	Business Category
13	Badami	Sangam Restaurant	15.924083	75.679891	Vegetarian / Vegan Restaurant
15	Badami	Hotel New Satkar Deluxe	15.924083	75.679891	Hotel
17	Badami	Hotel Mookambika Deluxe	15.922389	75.683092	Hotel
19	Hampi	Gopi Roof Restaurant	15.336163	76.460259	Indian Restaurant
20	Hampi	Funky monkey	15.336225	76,481525	Indian Restaurant
21	Hampi	Laughing Buddha	15.338600	76.456436	Café
22	Hampi	Mango Tree Restaurant	15.335544	76.460337	Indian Restaurant

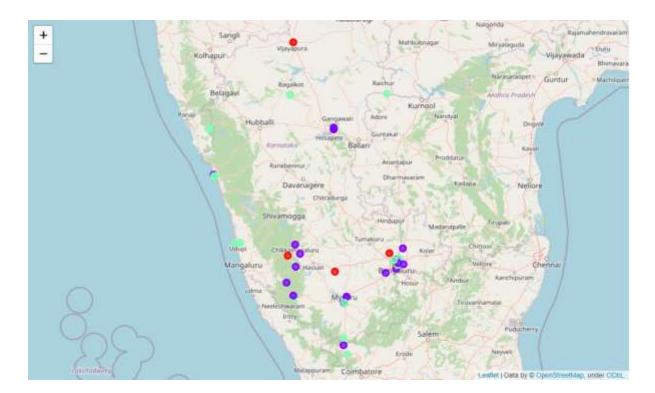
We then perform similar one hot encoding and analyse each venue to get the top businesses at a venue.

	Venue	1st Most Common Business	2nd Most Common Business	3rd Most Common Business	4th Most Common Business	5th Most Common Business	6th Most Common Business	7th Most Common Business	8th Most Common Business	9th Most Common Business	10th Most Common Business
0	Abbey Falls	Hotel	Indian Restaurant	Vegetarian / Vegan Restaurant	Comfort Food Restaurant	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop
1	Badami	Hotel	Vegetarian / Vegan Restaurant	Food Court	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
2	Bandipur National Park	Rest Area	Vegetanan / Vegan Restaurant	Coffee Shop	Fast Food Restaurant	Electronics Stare	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
3	Bhartiya City	Garden Center	Pizza Place	Caté	Vegetarian r Vegan Restaurant	Comfort Food Restaurant	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
4	Channakeshwara Temple	Vegetarian / Vegan Restaurant	Indian Restaurant	Food Court	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store

We then use the K-means clustering algorithm to group the businesses into clusters that aim to partition 'n' observations into k clusters in which each observation belongs to the cluster. Here elbow method is used to determine the optimum value of k to perform K-means clustering. The graph obtained is -



# **Results and Discussion**



The colors purple, green, and red represents cluster 0, 1, and 2 respectively.

The results show that the most common business in cluster one at the respective venues are Indian Restaurants. So Indian Restaurants are popular in these tourist venues and opening up a similar one can attract many tourists. This is because India is a land with many cultures. Tourists always like to experience the flavor of local dishes available at a particular location and so this could be a nice opportunity to open up a business at that locality.

Cluster 0 -

	Venue	1st Most Common Business	2nd Most Common Business	3rd Most Common Business	4th Most Common Business	5th Most Common Business	6th Most Common Business	7th Most Common Business	8th Most Common Business	9th Most Common Business	10th Most Common Business
19	Hampi	Indian Restaurant	Restaurant	Café	Vegetarian / Vegan Restaurant	Comfort Food Restaurant	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
31	Hanuman Temple	Indian Restaurant	Vegetarian / Vegan Restaurant	Food Court	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
38	Martanga Hill	Indian Restaurant	Vegetarian / Vegan Restaurant	Food Court	Fast Food Restaurant	Electronics Store	Dry Cleaner	Danut Shop	Diner	Dessert Shop	Department Store
45	Hemakuta Hill	Indian Restaurant	Restaurant	Café	Vegetarian / Vegan Restaurant	Comfort Food Restaurant	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
54	Wonder La	Indian Restaurant	Restaurant	Pizza Place	Vegetarian / Vegan Restaurant	Coffee Shop	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop
84	Rangashankara	Indian Restaurant	Fast Food Restaurant	Seafood Restaurant	Electronics Store	Diner	Coffee Shop	Sandwich Place	Vegetarian / Vegan Restaurant	Cafe	Snack Place

Whereas in cluster two the most sought business is the Hotel, Seafood Restaurants, and Cafeterias. This is clearly visible in the map above. The green clusters at the seaside clearly indicate that opening a seafood restaurant would help a person make the best use of the opportunity. Also, there are some green clusters in the middle of the map, which indicates Hotels and Cafeterias would be the best business at that tourist spot.

## Cluster 1 –

435	St Mary's Island	Seafood Restaurant	Fast Food Restaurant	Vegetarian / Vegan Restaurant	Coffee Shop	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
442	End Point	Hotel	Sandwich Place	Convenience Store	Vegetarian / Vegan Restaurant	Coffee Shop	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
447	Kudle Beach	Café	Mediterranean Restaurant	Seafood Restaurant	Hotel	Pizza Place	Vegetarian / Vegan Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
468	Om Beach	Hotel	Cafeteria	Callé	Vegetarian / Vegen Restaurant	Comfort Food Restaurant	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner
472	Half Moon Beach	Seafood Restaurant	Vegetarian / Vegen Restaurant	Coffee Shop	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store

Finally, in cluster three Fast Food/Vegetarian Restaurants have been given a top priority.

## Cluster 2 –

	Venue	1st Most Common Business	2nd Most Common Business	3rd Most Common Business	4th Most Common Business	6th Most Common Business	6th Most Common Business	7th Most Common Business	8th Most Common Business	9th Most Common Business	10th Most Common Business
113	Cubbon Park	Fast Food Restaurant	Sandwich Place	Vegetarian / Vegan Restaurant	Coffee Shop	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
191	Our Native Village	Dry Cleaner	Vegetarian / Vegan Restaurant	Toy / Game Store	Fish & Chips Shop	Fast Food Restaurant	Electronics Store	Donut Shop	Diner	Dessert Shop	Department Store
217	Mudigere	Fast Food Restaurant	Vegetarian / Vegan Restaurant	Toy / Game Store	Fish & Chips Shop	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop	Department Store
252	Lord Bahubali Temple	Asian Restaurant	Vegetarian / Vegan Restaurant	Comfort Food Restaurant	Fish & Chips Shop	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop
479	Got Gumbaz	Comfort Food Restaurant	Vegetarian / Vegan Restaurant	Toy / Game Store	Fish & Chips Shop	Fast Food Restaurant	Electronics Store	Dry Cleaner	Donut Shop	Diner	Dessert Shop

# **Conclusion**

In this project, an attempt has been made to make use of the Foursquare API to get the famous tourist locations situated in a particular district of a State. K-means clustering algorithm has been used to cluster these tourist spots based on exploring the frequency of the businesses that are present which could help us indicate a business opportunity that could be established in the locality so that the business could attract as many tourists as possible.

Future possible research could make use of other significant factors which includes the foot traffic where the tourists are likely to bypass the area i.e a high traffic area, competition i.e the number of similar businesses that could impact the new business being established, accessibility, and average business rates that could be incurred for a particular business. These above-mentioned factors could help the system make the analysis more accurate.

## References

[1] Rivero, Marcelino & Cárdenas-García, Pablo. (2014). Population characteristics and the impact of tourism on economic development. Tourism Geographies. 16. 10.1080/14616688.2014.889207.