

ETHAN SEVENSTER

ASPIRING IT SUPPORT SPECIALIST

CONTACT



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[My Portfolio](#)

Address: South Africa, Cape Town

SKILLS

- Jupyter notebook
- SQL
- Zendesk
- Html, Css, Javascript
- Customer Service
- Windows Troubleshooting
- Microsoft Office
- Tablue
- Python
- Git
- Networking
- Amadeus CRS
- VPN and Router

LANGUAGES

- English (Fluent)
- Afrikaans (Intermediate)
- French (basic)

REFERENCE

Krishna Amar Mbuyi
Krishlite mechanic's / Boss

Phone: +27740789555

18-year-old aspiring IT support professional with skills in coding, data analysis, and machine learning. Strong in technical problem-solving and web development. Guitar is my hobby, blending tech skills with creativity.

WORK EXPERIENCE

HOSTING - DEPLOYMENT - FreeLancing

2023 - 2024

- Deployed interactive data dashboards and managed server hosting, optimizing performance with Linux (Ubuntu) and integrating features to enhance user experience.

KRISH LITE MECHANICS - OPERATION SUPERVISOR

2018 - 2024

- Leveraged 6 years of customer service experience to deal with customers, diagnose and repair complex IT issues, and improve efficiency with data-driven strategies.

GitHub Collaboration AI Web Application

2023 - 2024

- Worked with developers on GitHub to build a cutting-edge AI web application, using version control and collaborative practices to ensure efficient development and integration.

Freelance IT Repair Technician

2023 - 2024

- Provided freelance IT repair services, diagnosing and fixing PCs and laptops for clients, enhancing system performance and resolving hardware and software issues.

EDUCATION

HARVARD UNIVERSITY CS50 CERTIFICATE IN COMPUTER SCIENCE 2023 - 2024

- Completed Harvard's CS50 courses, mastering programming fundamentals and advanced Python techniques, and enhanced data analysis skills, demonstrating a commitment to solving complex analytical problems.

GOOGLE ANALYTICS CERTIFICATIONS

2023 - 2024

- Achieved Google Analytics certifications and applied skills to enhance data analysis and website performance, with ongoing development to support strategic decisions and improve business outcomes.

FreeCodeCamp Certifications in Web Development and Scientific Computing

- Earned FreeCodeCamp certifications in Web Design, Front End Libraries, Data Visualization, and Python.

Completed intensive college courses in Web Development, Application Development, and AI.

- Completed intensive 3-day courses at Beville College in Web Development, Application Development, and AI.
- Earned a certificate covering HTML, CSS, JavaScript, AI algorithms, and machine learning.

IBM Certifications in Data Science and AI

2023 - 2024

- Completed certificates in Docker Essentials: A Developer Introduction, Data Analysis with Python, SQL and Relational Databases, and Deep Learning with TensorFlow.

Ysterplaat Primary School, Cape Town

2016 - 2024

- Excelled in mathematics at Ysterplaat Primary in Cape Town through grade 7, received a scholarship offer from UCT that I couldn't pursue due to financial constraints, and initiated self-directed learning in computer science with guidance from my father's expertise as a former IT technician specializing in networking.