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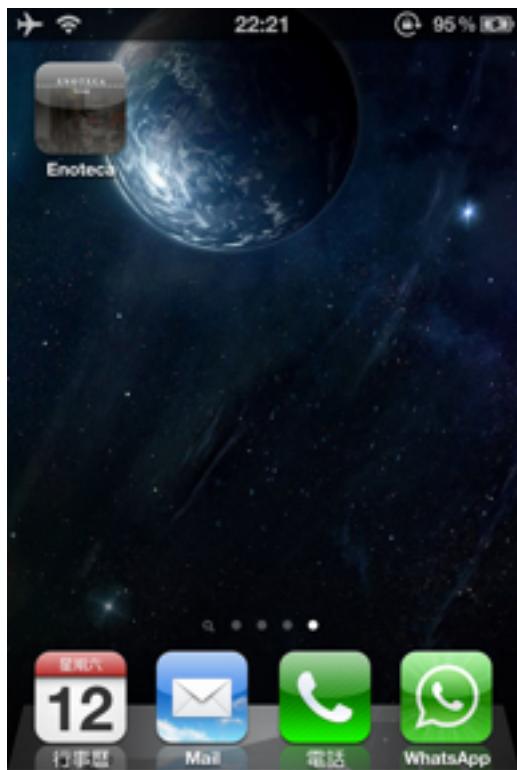
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iPhone App User Guide

Launch the Application

1. After Downloading the Application from the App Store. Click the Icon of the Application
2. A list of the Restaurant / Shop of this Company would be shown.



Member

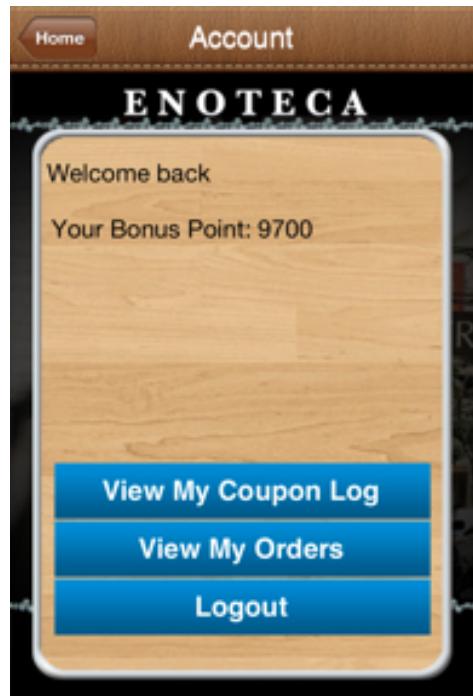
Register as Member

1. Click "Account"
2. Click "Register"
3. Fill in the register form
4. Click "Register"



Login

1. Click "Account"
2. Fill in your email address and password.
3. Click "Login"



View My Coupon Log

1. Click "Account"
2. Click "View My Coupon Log"
3. You can see a list of coupon that you used before.
You can check for the reference number if you clicked the "Use" button accidentally

The screenshot shows a mobile application interface titled 'Coupon Log'. At the top, there is a navigation bar with 'Account' and 'Coupon Log' buttons. Below the bar, the main content area displays a list of five used coupons, each in its own card-like box:

- 3% Discount**
Used at 2012-05-12 15:55:21
Ref id: 8
- Free One Drink**
Used at 2012-05-09 12:38:32
Ref id: 7
- Free One Drink**
Used at 2012-05-07 15:00:19
Ref id: 6
- 10% discount**
Used at 2012-05-04 14:16:19
Ref id: 1
- Free One Drink**
Used at 2012-05-04 13:54:58

View My Orders

1. Click "Account"
2. Click "View My Orders"
3. You can see a list of order that you made before.

The screenshot shows a mobile application interface titled 'My Order'. At the top, there is a navigation bar with 'Account' and 'My Order' buttons. Below the bar, the main content area displays a list of orders grouped by date, with a detailed view of the last order on the right.

2012-05-12

- At BACAR**
Ordered 2 item(s)
Total: \$183

2012-05-08

- At BACAR**
Ordered 3 item(s)
Total: \$364

2012-05-07

- At BACAR**
Ordered 2 item(s)
Total: \$206

Detailed Order View (2012-05-12)

ENOTECA

Order id: 8853
Shop: BACAR
Date: 2012-05-12 15:47:32

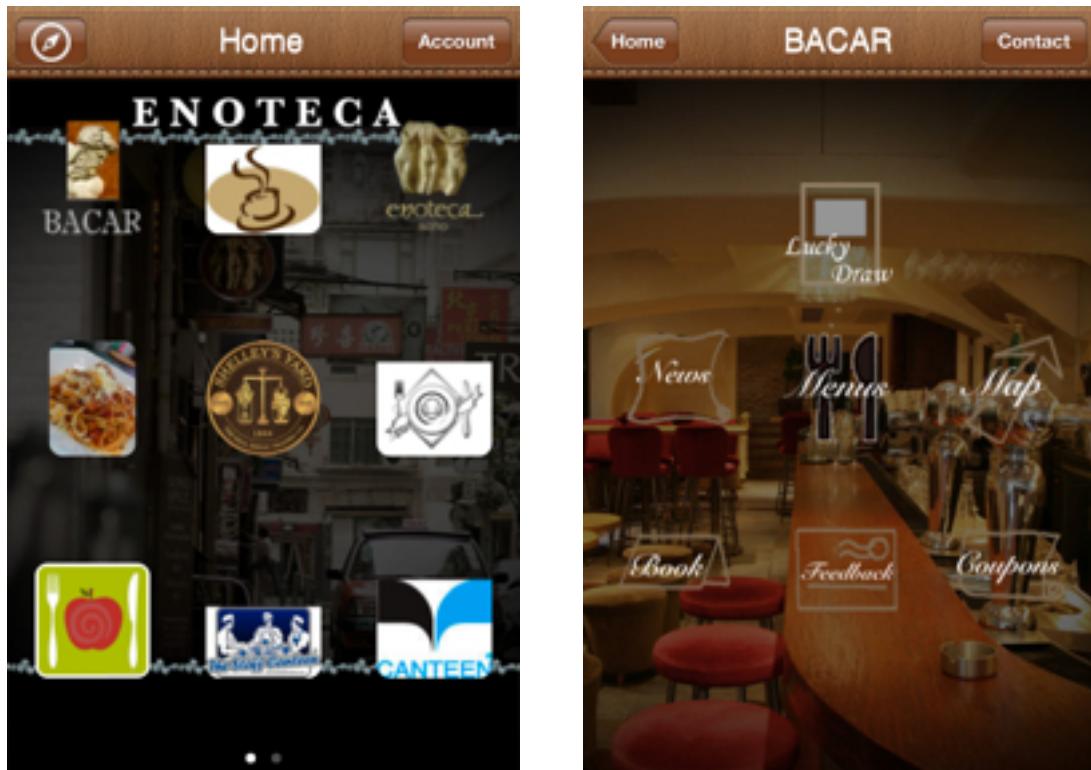
Amaretto Liqueur
1 x \$55 = \$55.00

Four Cheese Pizza
1 x \$128 = \$128.00

Total: \$183.00

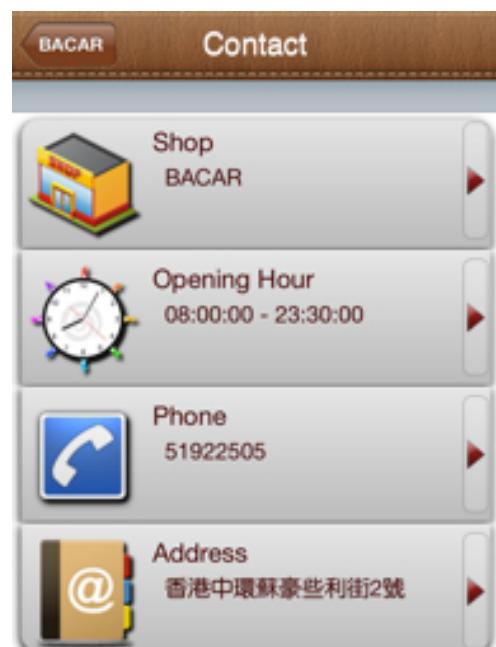
Enter a Restaurant

1. Click on the restaurant that you are interested in.
2. The function of the restaurant is shown. Select the function you wanted.



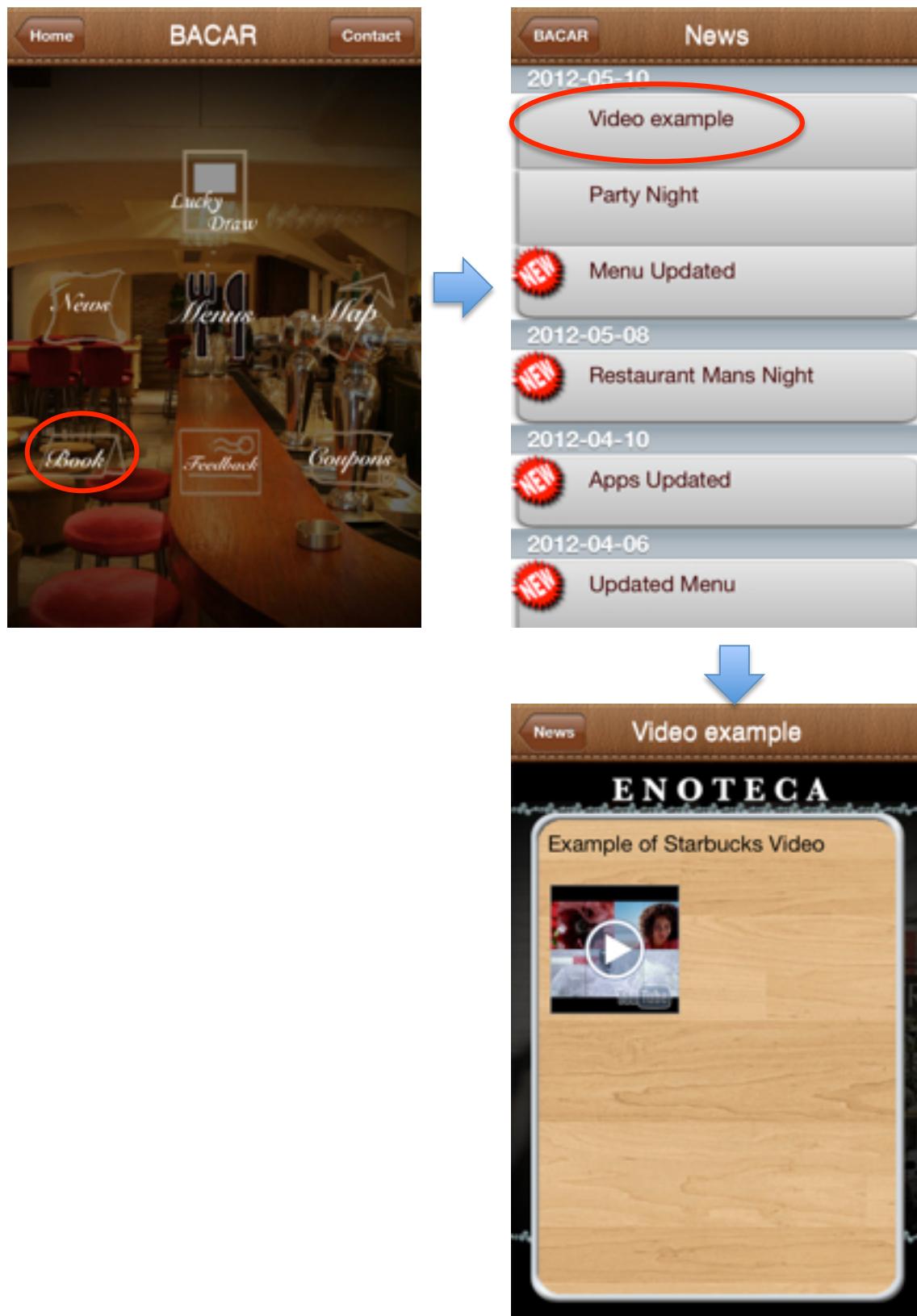
Contact

1. Click "Contact"
2. The detail of the shop is shown
3. Click the "Phone" to call the restaurant.
4. Click the "Address" to view the Restaurant location in Map.



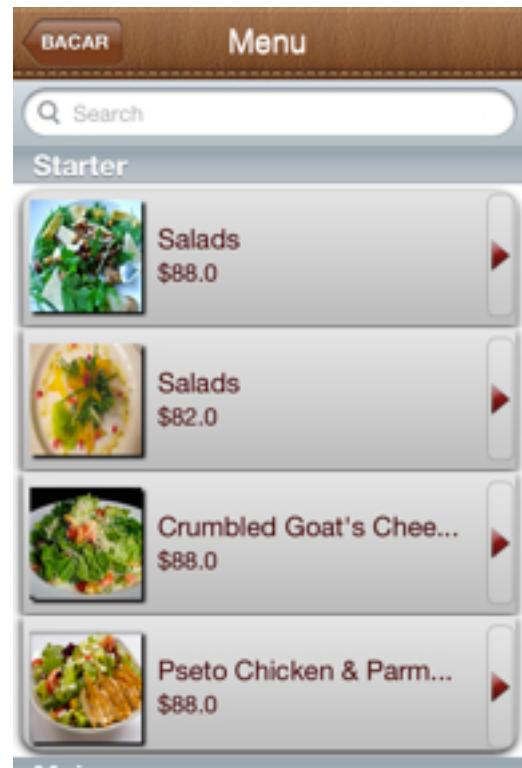
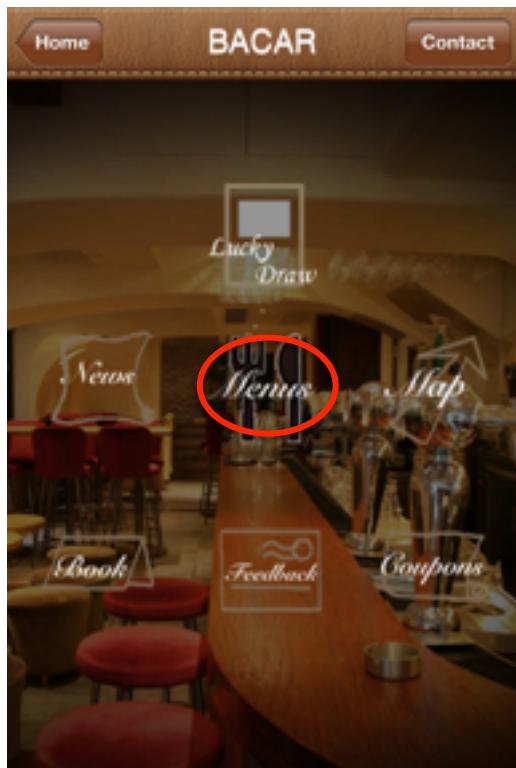
View News

1. Click "News"
2. A list of news is shown. Unread news will be marked with an icon.
3. Select a news to view detail.
4. If YouTube video is included, click the image to view the video

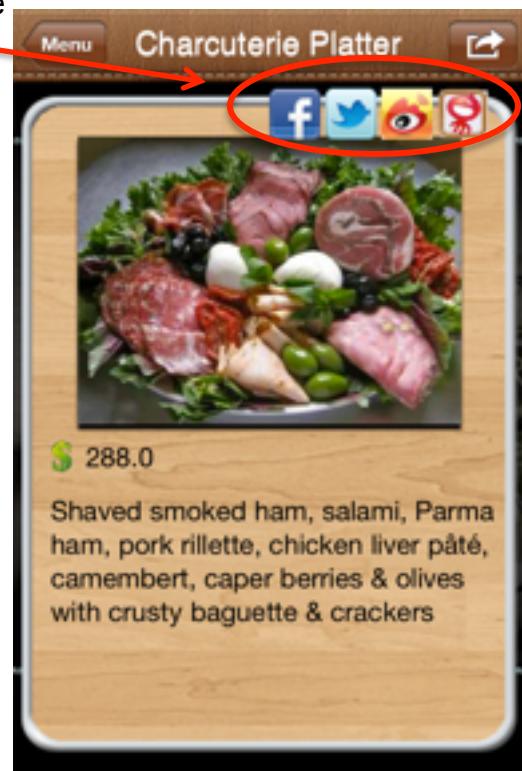


View Menu

1. Click "Menu"
2. A list of menu item is shown.
3. Select an item to view detail.

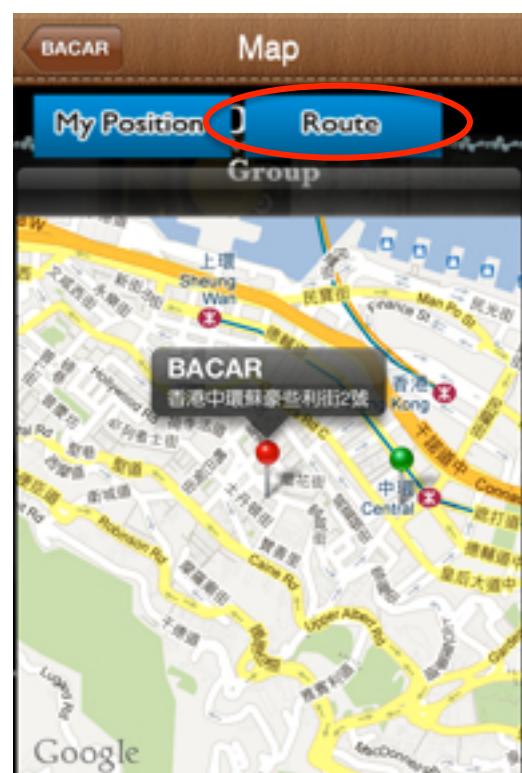
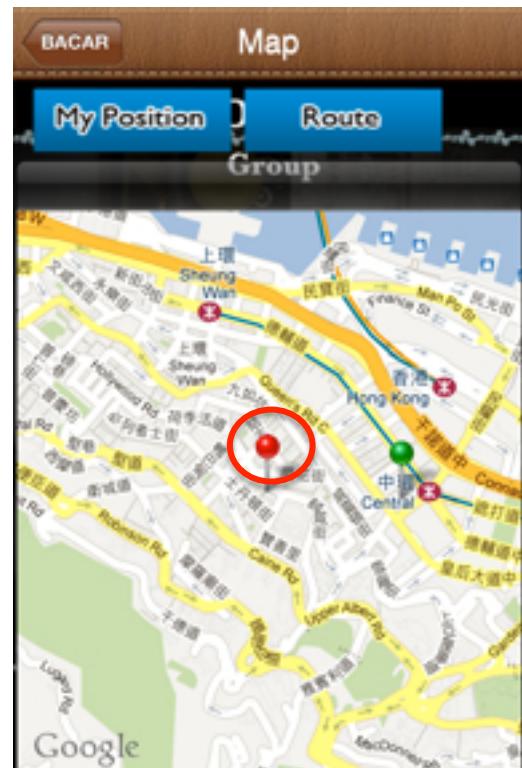
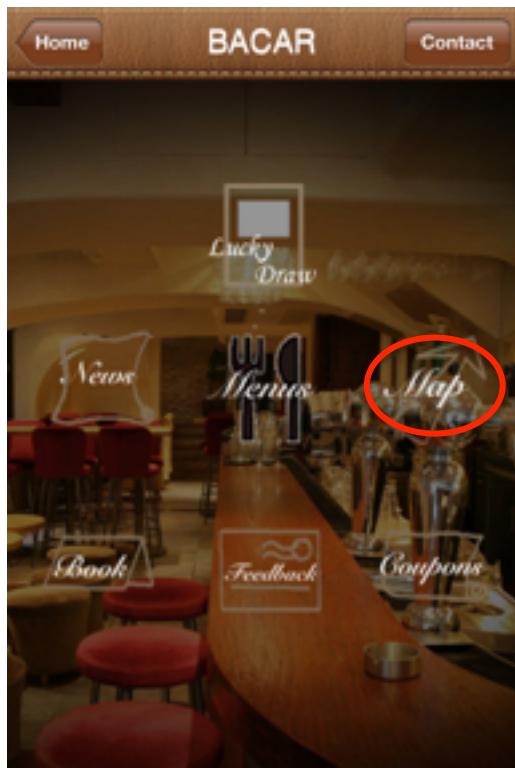


4. Click the button on the top right to share



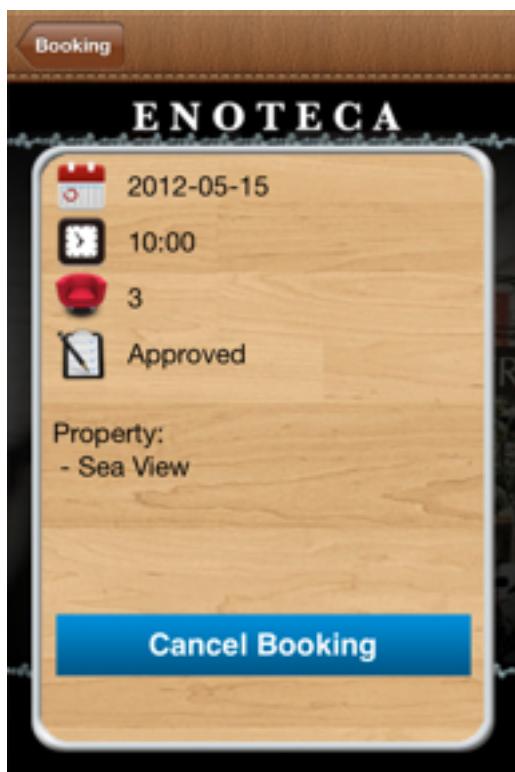
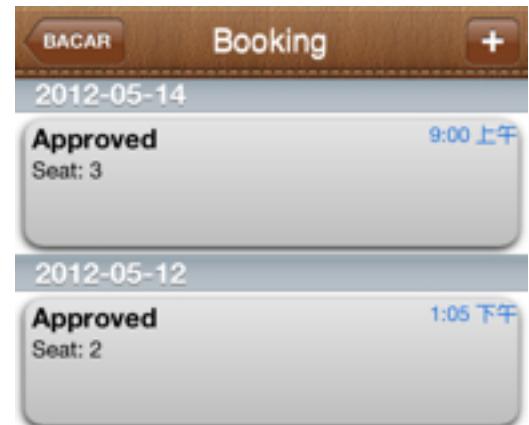
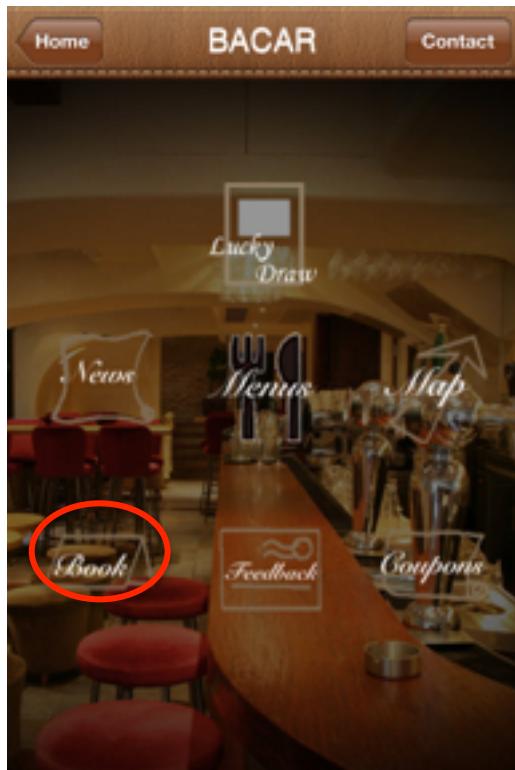
Map

1. Click "Map"
2. Select the "Restaurant Location" / "Closest Traffic"
3. Click "Route"



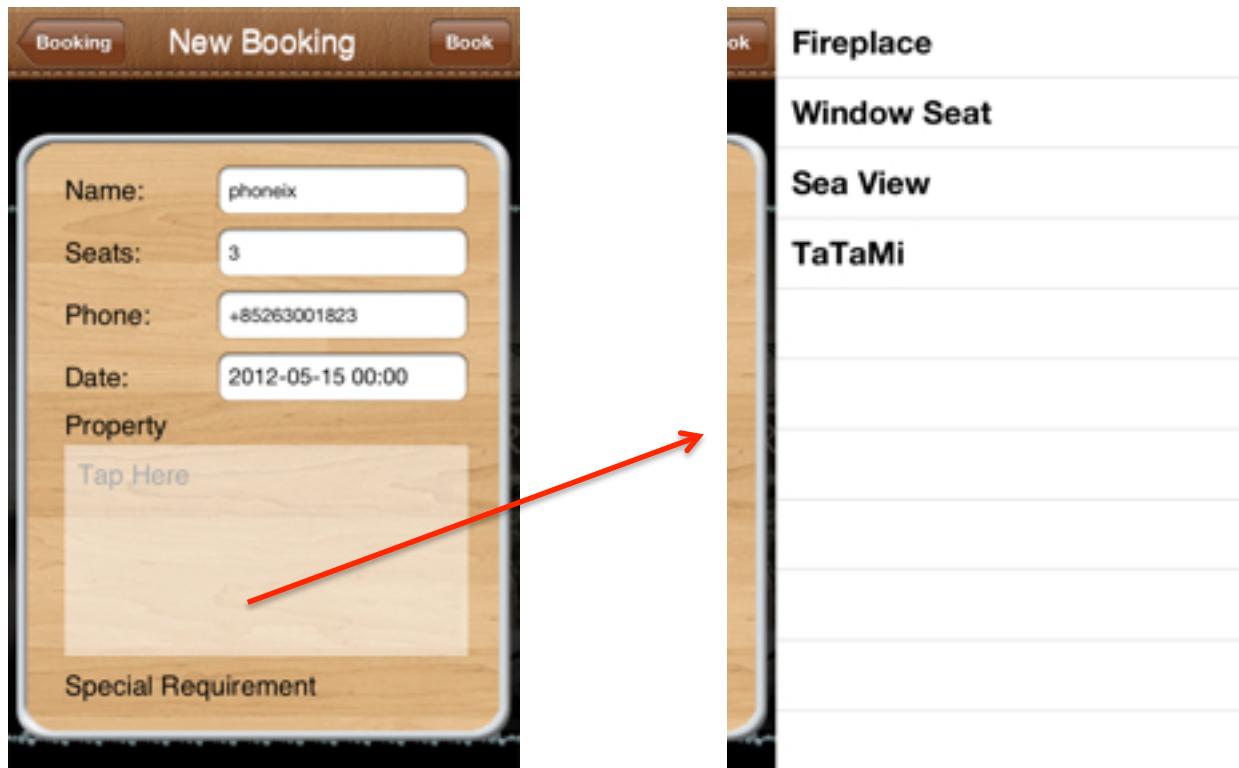
Booking

1. Click "Booking"
2. Select an existing booking
3. View the booking detail / cancel the booking



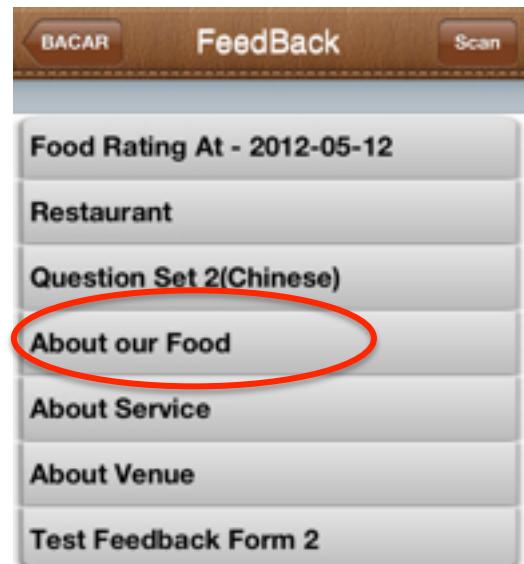
Create Booking

1. Click “+”
2. Fill in the data and select the property if needed
3. Click “Book”



Feedback

1. Click "Feedback"
2. Select an feedback
3. Finish the questionnaire
4. Click "Submit"



Coupon

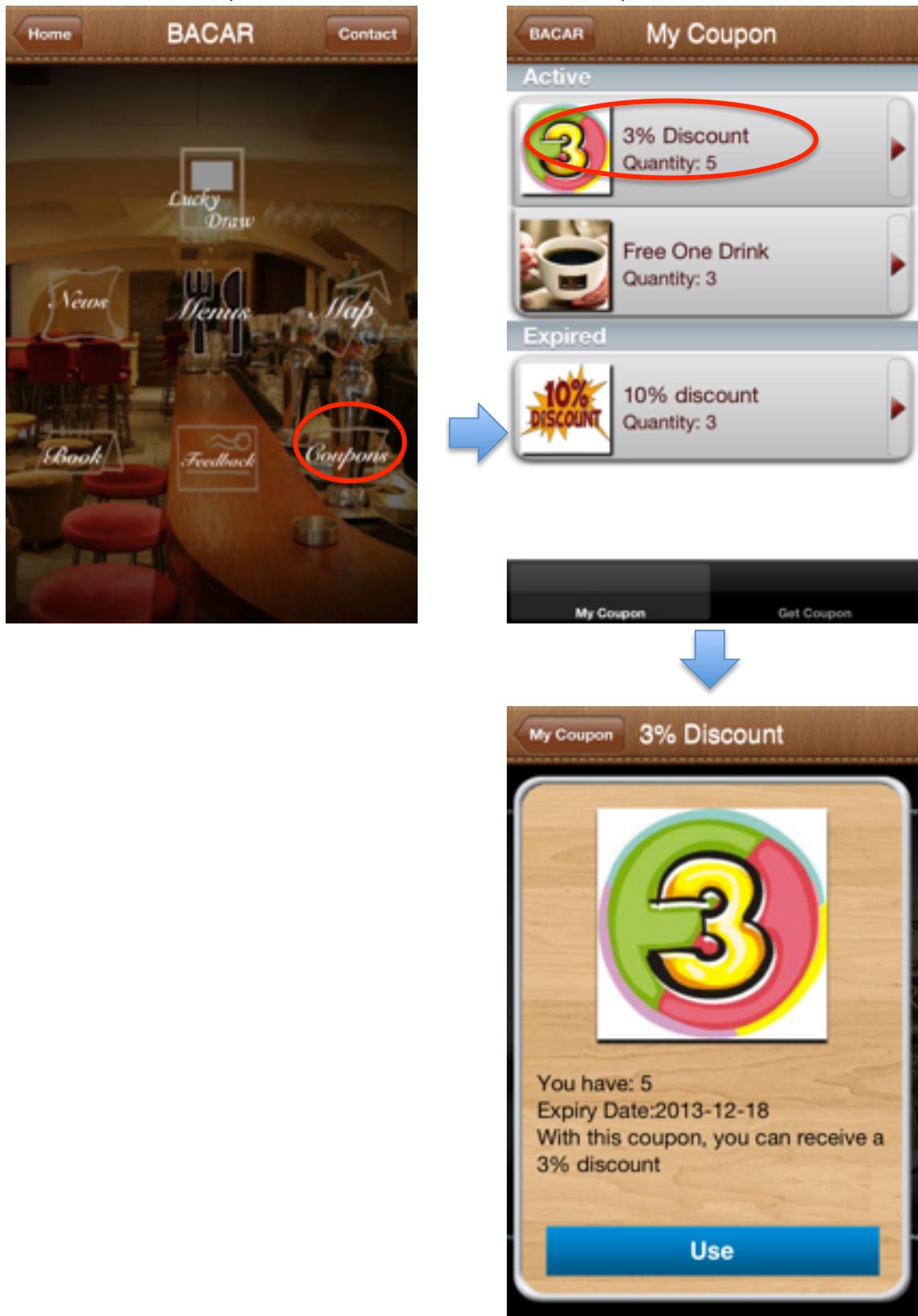
Get New Coupon

1. Click "Coupon"
2. Click "Get New"
3. Select an coupon for detail View
4. Click "Get"



Use Coupon

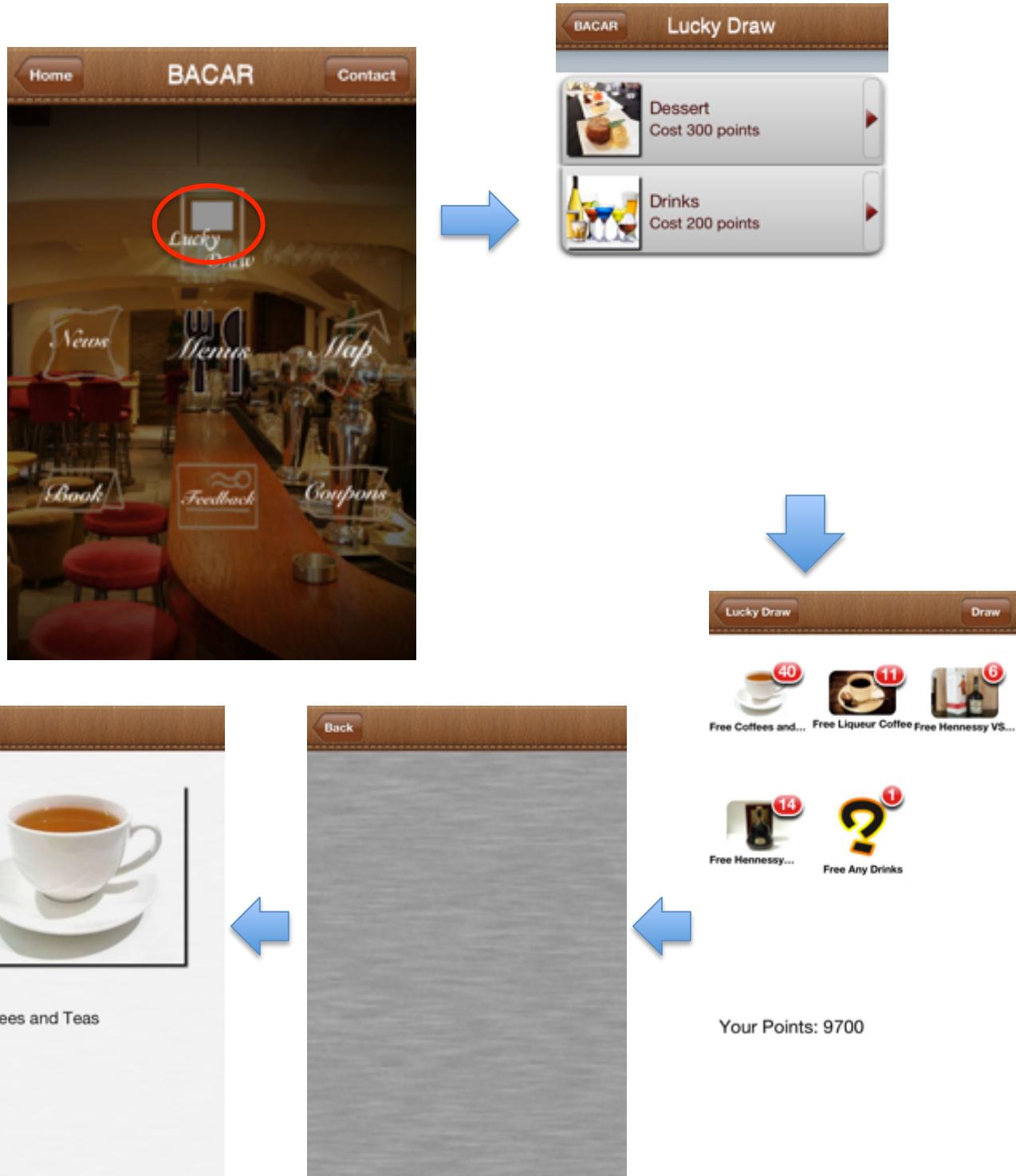
1. Click "Coupon"
2. Click "My Coupon"
3. Select an coupon for detail View
4. Click "Use", a reference number will be return, show it to the staff.



Lucky Draw

Draw New

1. Click "Lucky Draw"
2. Select a lucky draw
3. Click "Draw" to get new item
4. Scratch the silver area



Use Item

1. Click “Lucky Draw”
2. Select a lucky draw
3. Select a item
4. Click “Use”, a reference number will be return, show it to the staff.



Android App User Guide

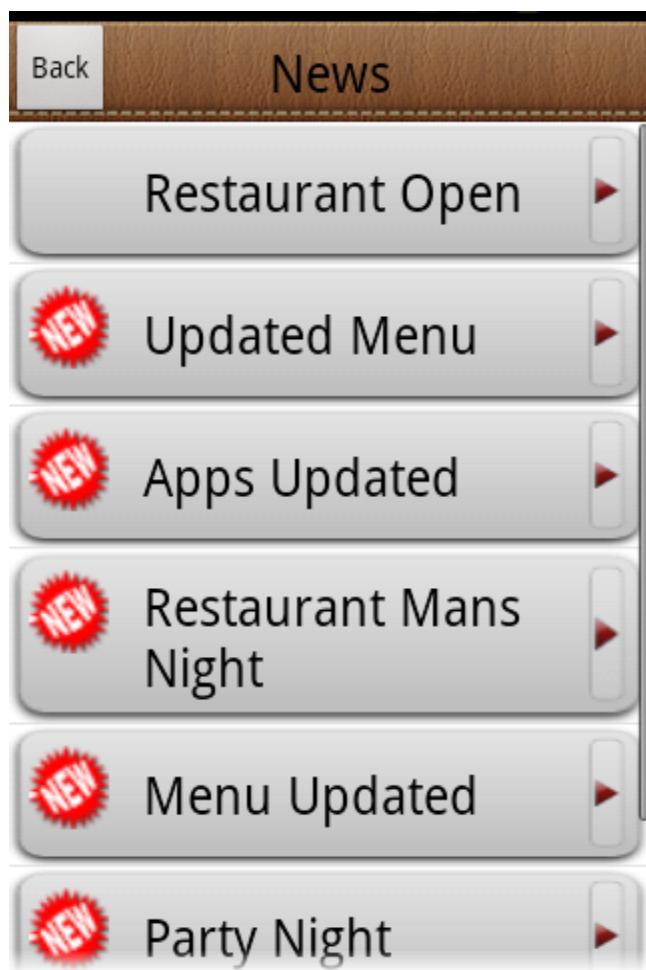
View Restaurant

Open apps and all the restaurant that enabled in the database will be shown.



View news

After choosing a restaurant, click on news icon and the news will be shown as a list click on the list will bring you to the news you clicked detail



View Menus

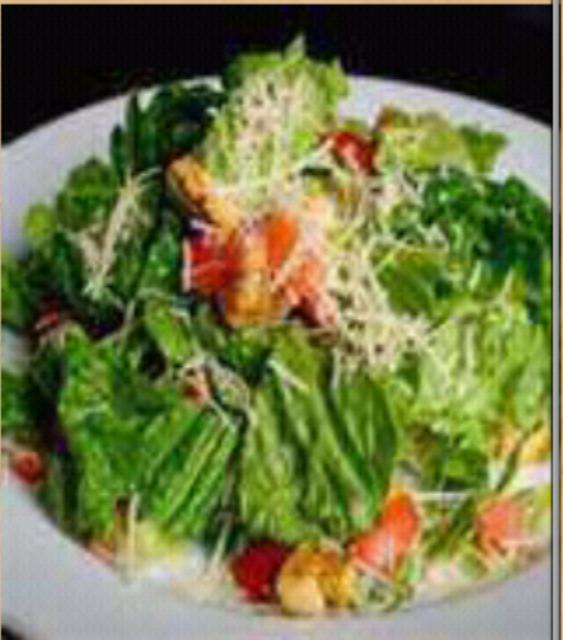
After choosing a restaurant, click on menus icon and the menus will be shown as a list click on the list will bring you to the food that you clicked detail

Back Food Menu search

Starter

Salads \$ 88.0	
Salads \$ 82.0	
Crumbled Goat's Cheese Salad \$ 88.0	

Back Crumbled Goat's

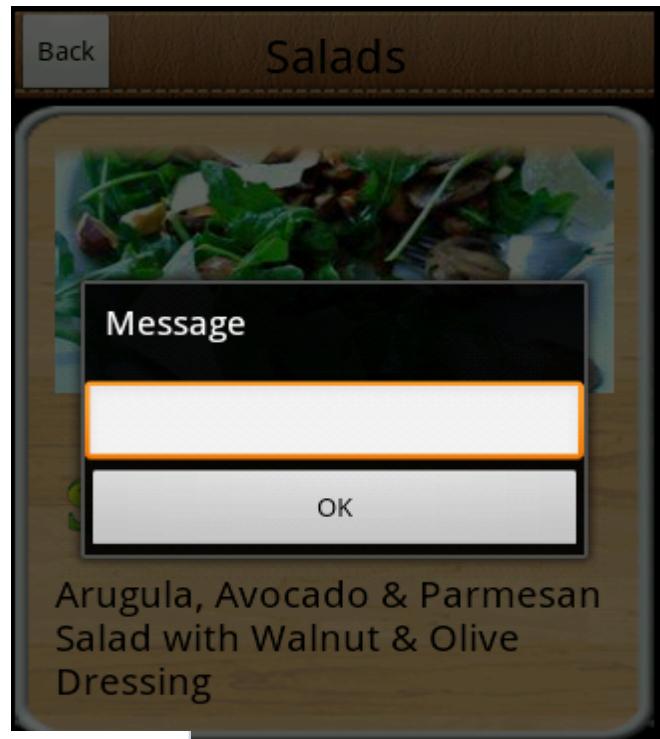
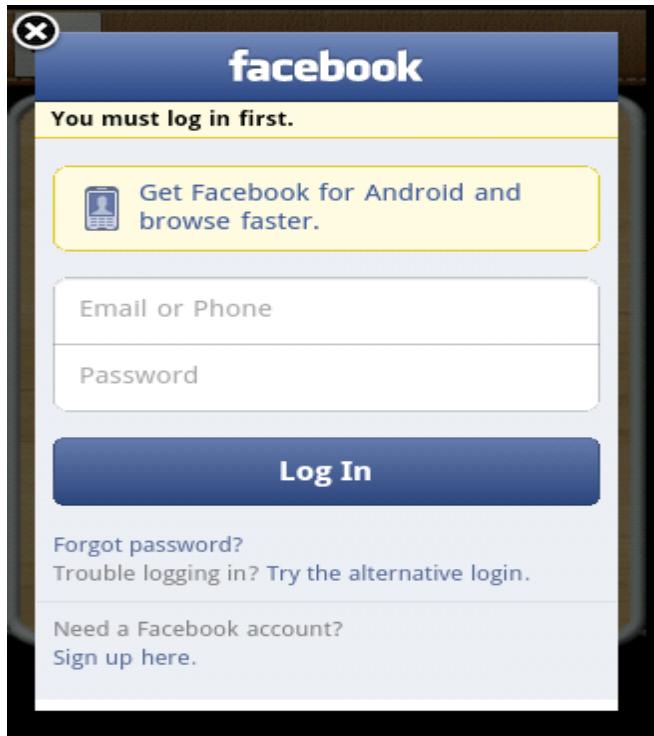


\$ 88

Share food to social network

After choosing a restaurant, click on menus icon and the menus will be shown as a list click on the list will bring you to the food that you clicked detail press menu button and there are three options, Facebook, twitter, weibo to let you choose to post to where after click on the options





Lumiere Chan
於 7 秒前轉自 FYP's

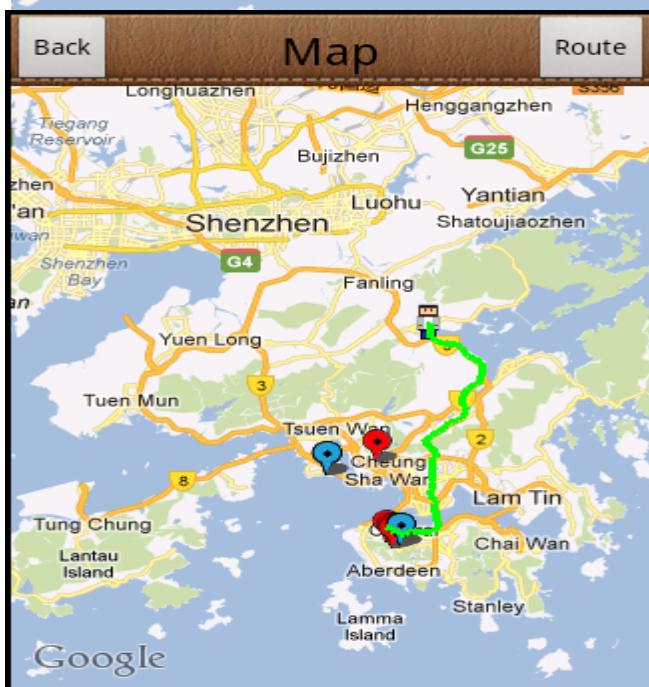
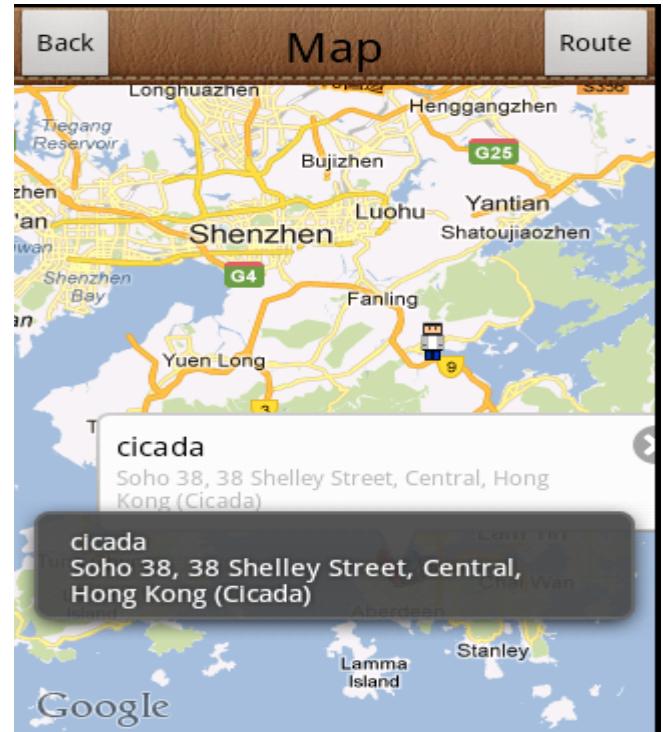
good!
Salads
Arugula, Avocado & Parmesan Salad with Walnut & Olive Dressing

香港中環蘇豪些利街2號



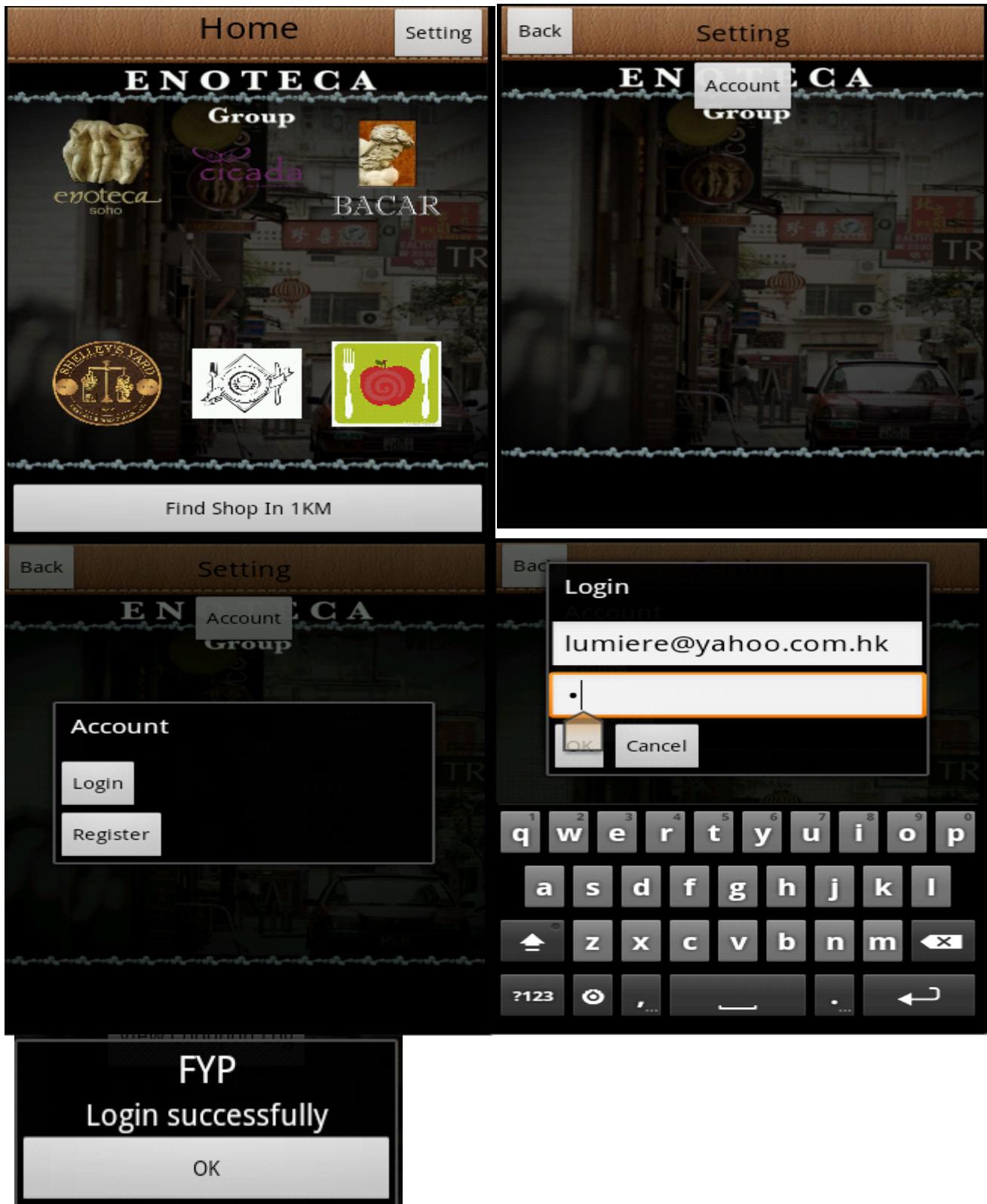
Find shop location

After choosing a restaurant, click on map icon and the restaurant location and your location will be shown on the map select one of the restaurant and press route a route between you and the restaurant will be shown.



Login

At the home page click on setting then click account and login, enter the email and password and press ok



View My Order

After login, at the home page click on setting then click account and View My Order, the order you have placed at our restaurant will be shown as a list click on the list and the detail will be shown.

The image consists of three screenshots of a mobile application interface:

- Screenshot 1: Setting Screen**

Back Setting

EN Account BACAR
GROUP

View My Order

View Cooupon Log

A background image shows a street scene with a red car and some signs.
- Screenshot 2: My Order Screen**

Back My Order

 - At BACAR** 2012-05-06
Ordered 3 item(s)
Total: \$126
 - At enoteca soho** 2012-02-27
Ordered 2 item(s)
Total: \$88
 - At BACAR** 2012-02-16
Ordered 23 item(s)
Total: \$1192
 - At BACAR** 2012-01-24
Ordered 19 item(s)
Total: \$1146
- Screenshot 3: Order Detail Screen**

Back Order :8846

Order id: 8846
Shop Name: BACAR
Date :2012-05-06 16:08:33

Brandy-Date Pudding

2 x \$58 = \$116.0

Bacar Coffee-Banoffi Pie

View Coupon Log

After login, at the home page click on setting then click account and View Coupon Log, the coupon you have used or get at our restaurant will be shown as a list

Setting

Back

EN Account CA

GROUP

View My Order

View Coupon Log

Coupon Log

Back

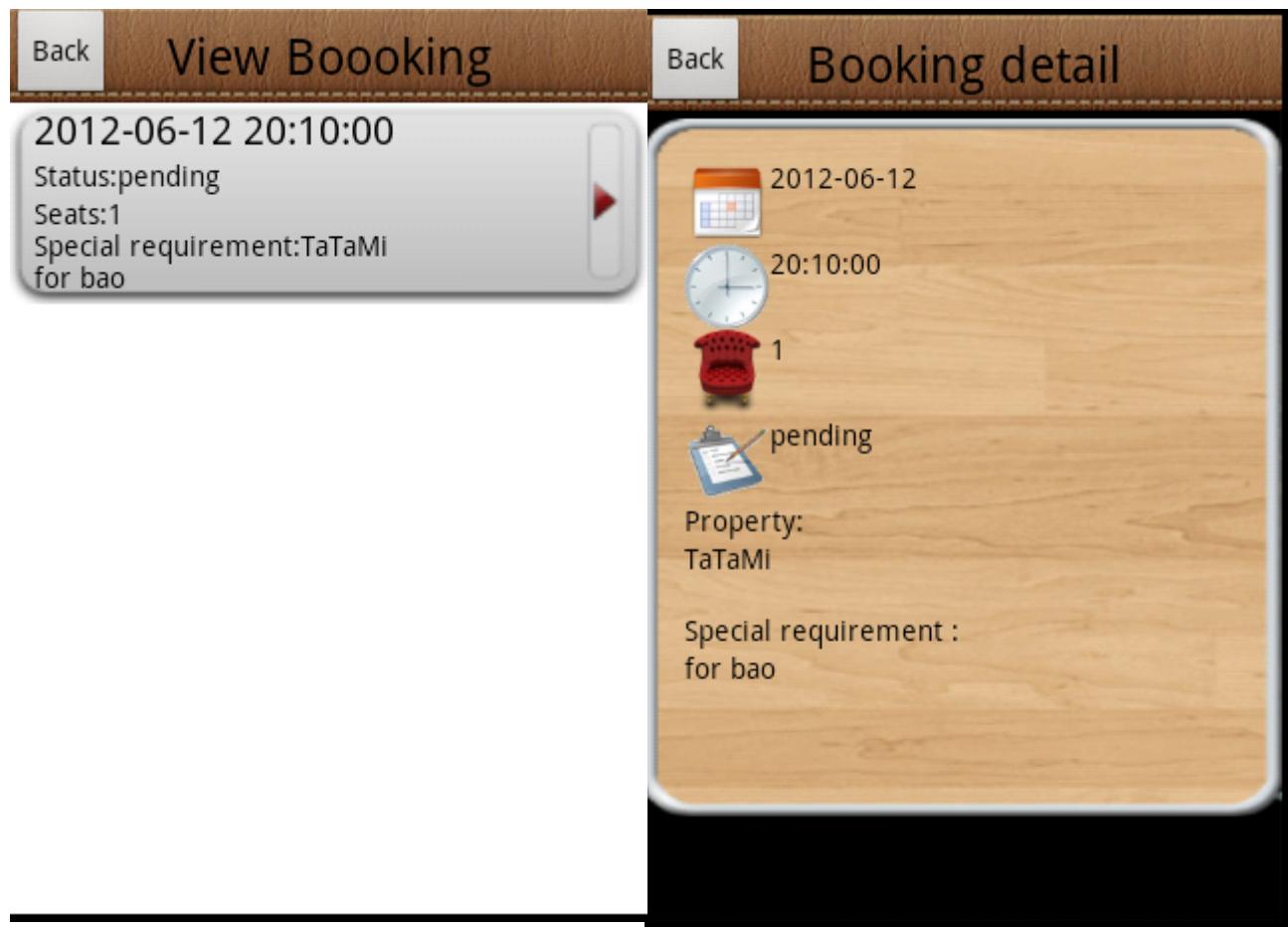
3% Discount
Used at 2012-05-07
19:44:56
Ref id:30

3% Discount
Used at 2012-05-07
19:44:54
Ref id:29

Free One Drink
Used at 2012-05-07
19:44:46

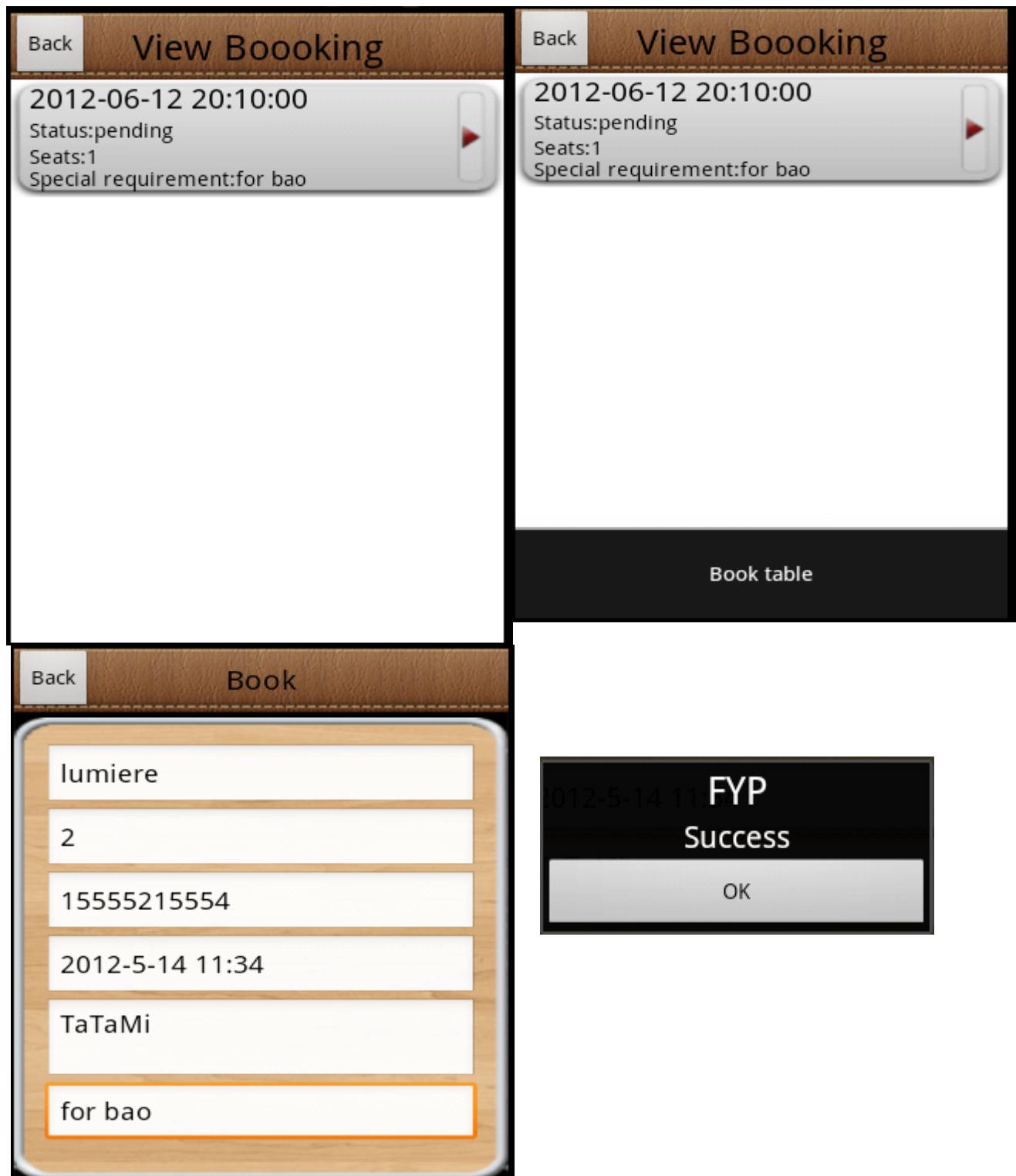
View my booking

After choosing a restaurant and logged in, click on book icon and the your booking will be shown as a list click on the list will bring you to the booking that you clicked detail



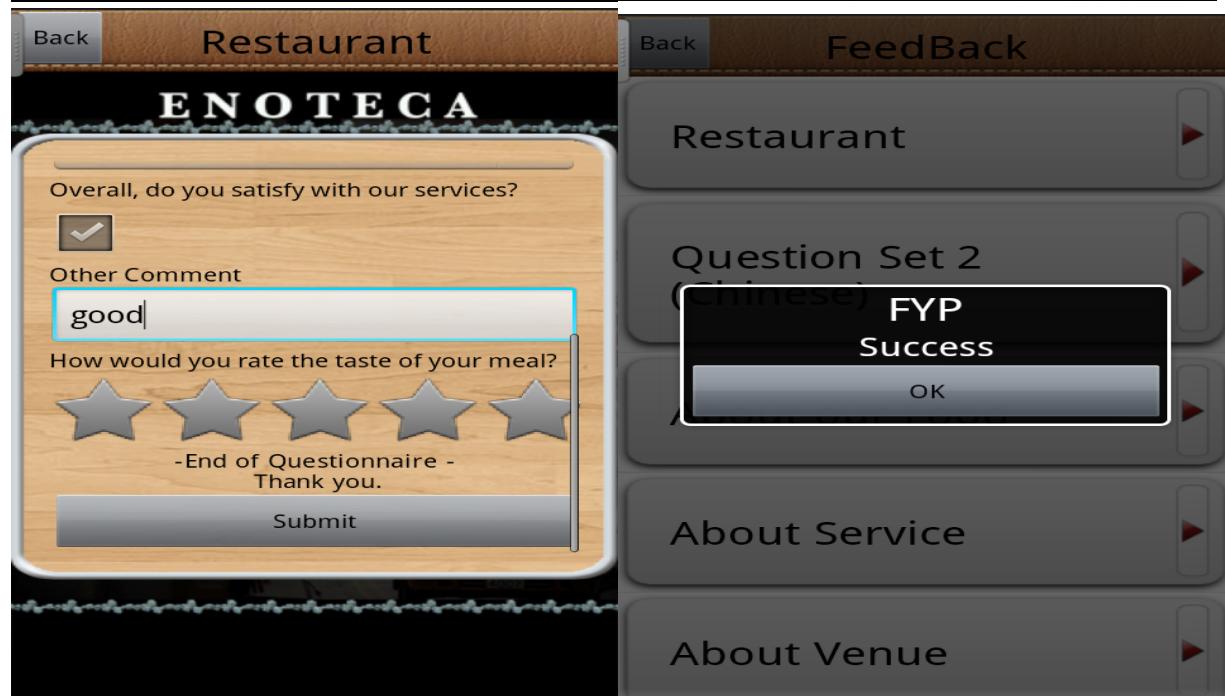
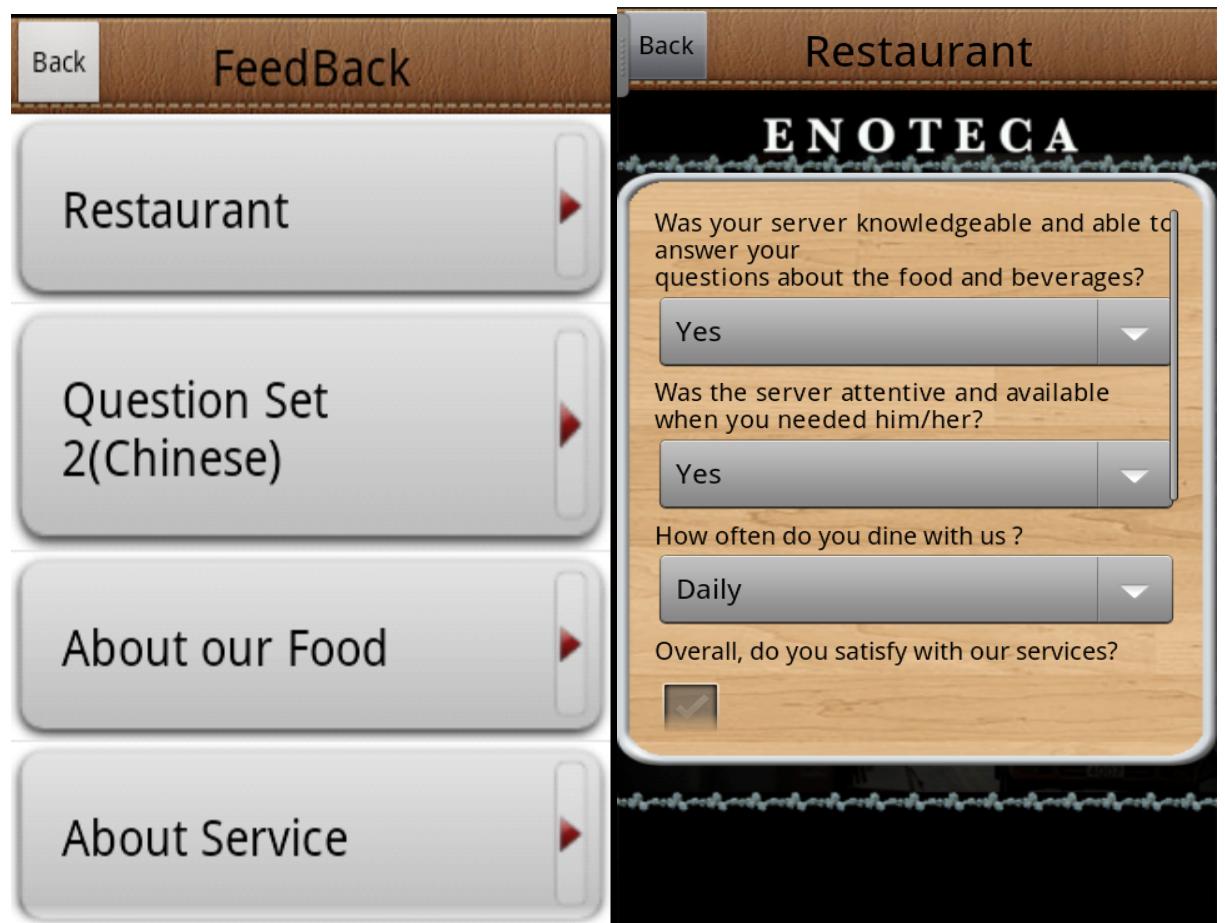
Book table

After choosing a restaurant and logged in, click on book icon and press menu button and press book table enter the name, seat, phone number, date time, special requirement and normal requirement then press book.



Submit feedback

After choosing a restaurant and logged in, click on feedback icon and the list of feedback will be shown, click on the list will bring you to the feedback detail then fill all the blank and click submit



View Coupon

After choosing a restaurant and logged in, click on coupon icon and the list of your coupon will be shown, click on the list will bring you to the coupon detail

Back Yours Coupon

3% Discount
Quantity: 1
Status: valid

Free One Drink
Quantity: 1
Status: valid

Free one set of lunch
Quantity: 1
Status: valid

Back 3% Discount

You have: 1
Expiry Date: 2013-12-18
With this coupon, you can receive a 3% discount

Get Coupon

After choosing a restaurant and logged in, click on coupon icon and press menu button and press get coupon , a list of available coupon will be shown of you to choose

Yours Coupon

Back Yours Coupon

3% Discount
Quantity: 1
Status:valid

Free One Drink
Quantity: 1
Status:valid

Free one set of lunch
Quantity: 1
Status:valid

GetCoupon

Get Coupons

Back Get Coupons

3% Discount
Cost 50 points

Free One Drink
Cost 0 points

Free one set of lunch
Cost 1000 points

Free One Drink

Back Free One Drink

Peet's Coffee

Remain:79
Cost:0

Terms & Condition:
Coupon values are as specified on the coupon.

Limit of one coupon per household.
Coupons are intended for single use only.

Get Coupon

FYP

You have get the coupon successfully

Ponts Remain: 6698

OK

[View Lucky draw](#)

After choosing a restaurant and logged in, click on lucky draw icon and a list of available lucky draw will be shown of you to choose, click on the list will bring you to the coupon detail

Back **LuckyDraw**

Dessert
Cost 300 points



Drinks
Cost 200 points



Back **Dessert** draw

 Free a Cake 1

 Free a Cake 2

Your Points: 6698

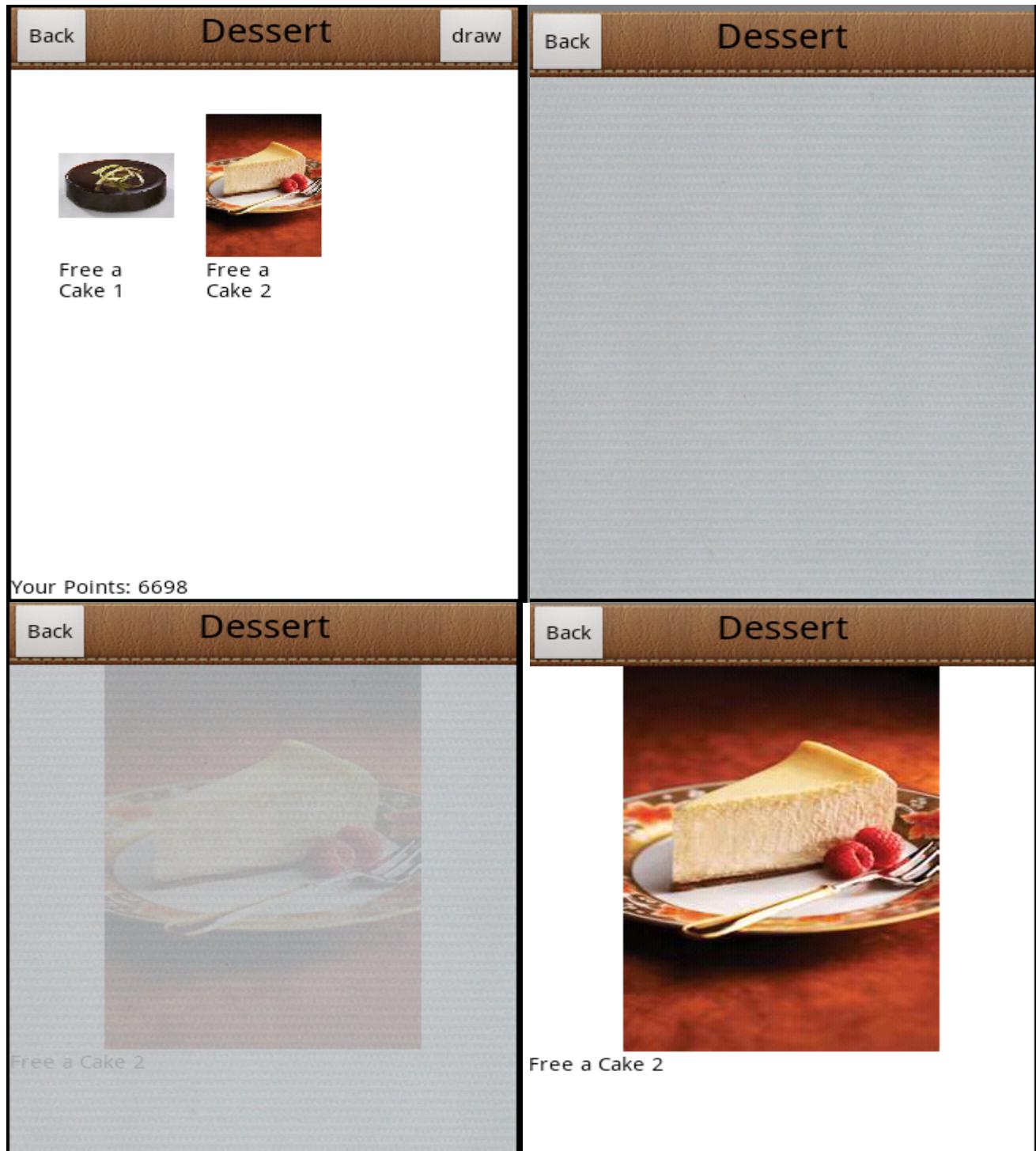
Back **Free a Cake 1**



Free a Cake 1
You have 0

Draw a lucky draw

After choosing a restaurant and logged in, click on lucky draw icon and a list of available lucky draw will be shown of you to choose, click on the list will bring you to the coupon detail. Press draw and a grey screen will show fling your finger onto the screen and the grey screen will fade out slowly.



Website User Guide

Login the system

1. Go to http://alanpo.com/myfyp/crm/web/Renew/index.php/login_control
2. Input your username and password to the login dialog.



View Booking List

1. Press the button Booking List and then a booking list is shown to you.

Booking ID	Member ID	Name	Seats	Phone	Create Date	Booking Time	Special Requirement	Status	Approve Action
1	1	phoneix	2	69001234	2012-05-03	2012-05-04 19:16:00		Removed By User	Approve/Reject
2	1	phoneix	2	69001234	2012-05-03	2012-05-08 19:40:00	I want extra space for bavy sit	Removed By User	Approve/Reject
3	2	lumiere	4	61332467	2012-05-05	2012-05-09 11:10:00	Fireplace Window Seat waitress only	Removed By User	Approve/Reject
4	24	kel	4	85251922505	2012-05-08	2012-05-10 08:00:00		Removed By User	Approve/Reject
6	3	bao	5	85264748203	2012-05-09	2012-05-10 16:11:00	hihi	Pending	Approve/Reject

Approve/ Reject Booking

1. Press the button approve.
2. Confirm your action

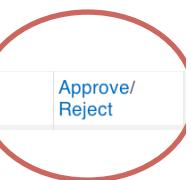
6	3	bao	5	85264748203	2012-05-09	2012-05-10 16:11:00	hihi	Pending	Approve/ Reject
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6	3	bao	5	85264748203	2012-05-09	2012-05-10 16:11:00	hihi	Approved	
---	---	-----	---	-------------	------------	---------------------	------	----------	--

1. Press the button reject.
2. Confirm your action.

6	3	bao	5	85264748203	2012-05-09	2012-05-10 16:11:00	hihi	Approved	Approve/ Reject
---	---	-----	---	-------------	------------	---------------------	------	----------	-------------------------------------



16	1	phoneix	2	85263001823	2012-05-11	2012-05-12 13:05:00		Rejected	Approve/ Reject
----	---	---------	---	-------------	------------	---------------------	--	----------	-------------------------------------

Print Booking List

1. Print the button print.
2. A printing dialog is pop out.

Booking ID	Member ID	Name	Seats	Phone	Date Booking	Time Booking	Reservation Number	Status	Action
1	1	phoneix	2	69001234	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
2	1	phoneix	2	69001234	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
3	2	lemon	4	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
4	24	M	4	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
5	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
6	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
7	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
8	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
9	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
10	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
11	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
12	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
13	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
14	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
15	2	lemon	1	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
16	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
17	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
18	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
19	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
20	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
21	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject
22	1	lemon	2	85263001823	2012-05-11	13:05:00	K103047	Rejected	Approve Reject

View E-News

1. Press the E-News Button
2. The news is shown.

The screenshot shows a web-based application for managing a restaurant's information center. At the top, there is a navigation bar with links to various services like Google, Facebook, and YouTube. Below the bar, the main header reads "Enoteca Group Restaurant Information Center - BACAR". A blue menu bar contains items such as Pending List, Booking List, E-News, E-Menu, E-Coupon, VIP, Feedback, Lucky Draw Management, Event, and Shop Management. Under the E-News item, there are sub-links for Mobile Apps Configuration, Push Notification, and Permission Control. The main content area displays a table titled "News table" with columns for News ID, Title, Content, Date, and Update. The table lists several news entries, each with a "Modify / Delete" link. The last entry in the table is partially cut off. A small note at the bottom left says "Go to 'http://alanpo.com/myfyp/crm/web/Renew/index.php/center_control/news/3'".

News ID	Title	Content	Date	Update
51	Party Night	Night!!	2012-05-20	Modify / Delete
46	Ladies Night 18/5	Ladies Night on 18/5 Ladies has 5% discount!!	2012-05-16	Modify / Delete
47	Man's Night?	Man's Night on 19/5 Man's has 5% discount!!	2012-05-16	Modify / Delete
60	Party Night To day!!	Come and Join Us !!!	2012-05-14	Modify / Delete
56	Menu Updated	Please go Check ~	2012-05-13	Modify / Delete
57	Final Testing	Final Testing on 13 May 2012. Time: 21:34 News.	2012-05-13	Modify / Delete
58	News Testing	Final testing on server function	2012-05-13	Modify / Delete
59	News Testing	Final testing on server function	2012-05-13	Modify / Delete

Modify E-News

1. Press the button on the news that you would like to modify.
2. Edit the information.
3. Submit the form.

This is a modal dialog box titled "Modify E-News". It contains fields for "Update Title" (with a value of "Party Night"), "New Content" (with a rich text editor containing "Night!!"), and "Publish Date" (set to "2012-05-20"). There is also a "Update" button at the bottom right.

Update Title
Party Night

New Content

Image|Youtube
Night!!

Publish Date
2012-05-20

New E-Menu

1. Go to the bottom of the page.
2. Input information in the dialog.
3. Submit the form.

Insert Menu Form

Icon

 08 - 1.jpg

Name

Description

Price

	<input type="text" value="Input name here"/>	<input type="text" value="Beautiful"/>	<input type="button" value="\$140"/> Modify/Delete
---	--	--	--

Modify E-Menu

The process is same with the Modify E-News.

View and Approve Pending List

1. Press the Pending list.
2. The pending list is shown.
3. Press the approve button to approve it.

The screenshot shows a web browser window for the FYP system. The URL is http://alanpo.com/myfyp/crm/web/Renew/index.php/center_control/InserteMenu/3. The page title is "Data Center". The main content area is titled "Pending List". Below it is a table with the following data:

Title	Content	Description	Price	Approve Action
	Input name here	Beautiful	\$140	<input type="button" value="Approve"/> <input type="button" value="Reject"/>

Configure The Mobile App

1. Press the mobile apps configuration button.

The screenshot shows a web browser window for the FYP system. The URL is http://alanpo.com/myfyp/crm/web/Renew/index.php/mobile_control/mobileFunction/3. The page title is "Data Center". The main content area is titled "Mobile Apps Configuration". Below it is a section titled "Modify Mobile App" with the following data:

news	18,249
menu	121,165
coupon	19,27
booking	122,31
map	223,266
feedback	11,111

Change mobile app icon position

1. Move the icon position you wanted.
2. Submit the form.

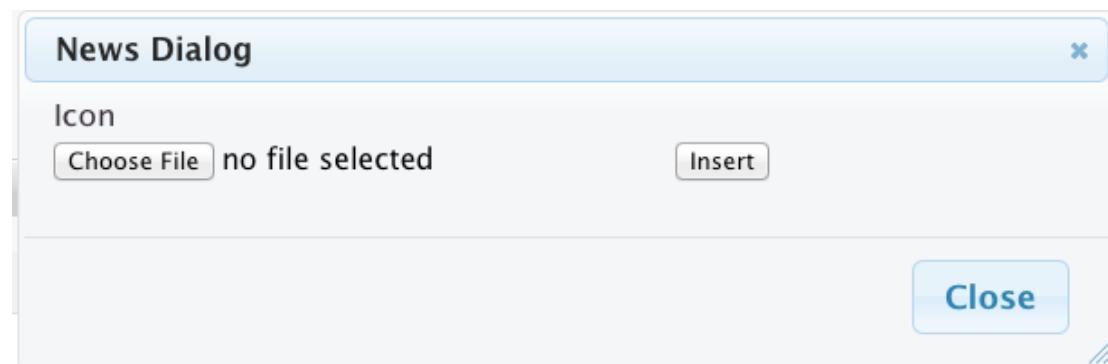
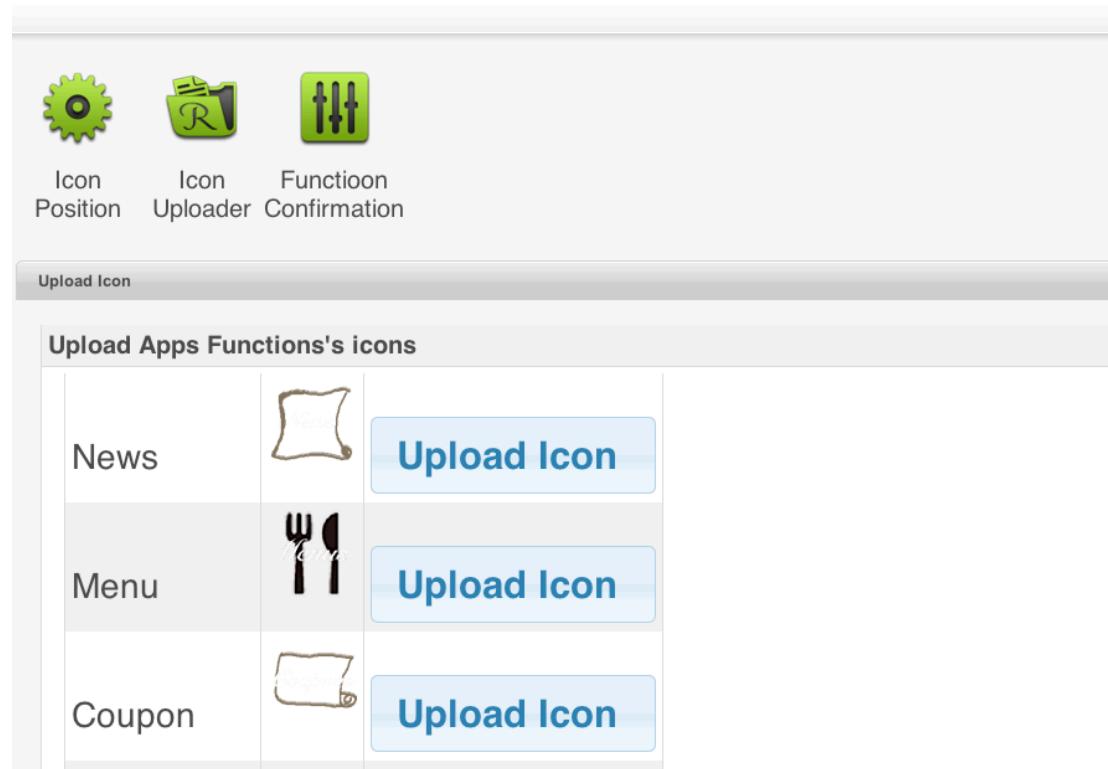
Modify Mobile App

news	18,249
menu	121,165
coupon	19,27
booking	122,31
map	223,266
feedback	114,358
luckydraw	219,31

Submit

Upload new icon

1. Press the icon uploader.
2. Upload the new icon.



Change Functions On The Mobile App

1. Click the function confirmation button.
2. Change the setting.
3. Submit the form.

Icon Position Icon Uploader Function Confirmation

Modify Mobile App

App Functions Confirmations

Shop Display Name
BACAR

Mobile App functions

News

E-Menu

E-Coupon

Booking

Location

Feedback

Lucky Draw

Confirm

Data Analysis

1. Press the data center.
2. The system will direct you to the data center page.

Catering CRM Data Analysis System

Ordered Food Customer Feedback

System Usage:

1. Select the sort parameter (day / month) below. The data will be group by the parameter you selected.
2. Fill in the information you wanted including date / year, branch name, food type and food name.

Branch:

Food Type:

Food Name:

Group by: Date Month

Date start... TO Date end...

Date / Month	Total Order Quantities	Total Sales(\$HKD)	Customer Rating :	5 stars	4 stars	3 stars	2 stars	1 stars	View	Bar Chart
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1. Select the sort parameter (day / month) below. The data will be group by the parameter you selected.
2. Fill in the information you wanted including date / year, branch name, food type and food name.

Catering CRM Data Analysis System

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System Usage:

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Branch:

Food Type:

Food Name:

Group by: Date Month

2012-02-01 TO 2012-02-15

2012-02-01 TO 2012-02-15

Date / Month	Total Order Quantities	Total Sales(\$HKD)	Customer Rating :	5 stars	4 stars	3 stars	2 stars	1 stars	View Bar Chart
2012-Feb-01	17	\$ 986		2	0	3	3	1	View Graph
2012-Feb-02	22	\$ 1, 276		0	2	2	5	2	View Graph
2012-Feb-03	16	\$ 928		0	1	1	3	2	View Graph
2012-Feb-04	6	\$ 348		1	0	0	0	2	View Graph
2012-Feb-05	18	\$ 1, 044		1	3	1	1	1	View Graph
2012-Feb-06	16	\$ 928		3	0	1	1	4	View Graph
2012-Feb-07	30	\$ 1, 740		1	1	4	2	5	View Graph
2012-Feb-08	12	\$ 696		2	0	2	1	1	View Graph
2012-Feb-09	17	\$ 986		0	4	1	1	3	View Graph
2012-Feb-10	22	\$ 1, 276		1	2	3	1	4	View Graph
2012-Feb-11	28	\$ 1, 624		4	3	3	2	1	View Graph
2012-Feb-12	16	\$ 928		1	0	3	1	2	View Graph
2012-Feb-13	4	\$ 232		0	0	1	0	1	View Graph
2012-Feb-14	6	\$ 348		1	0	2	0	0	View Graph
2012-Feb-15	8	\$ 464		1	0	1	1	2	View Graph

[Download Report](#)

Download the data analysis report

1. Press the download report button.
2. A csv report is downloaded.

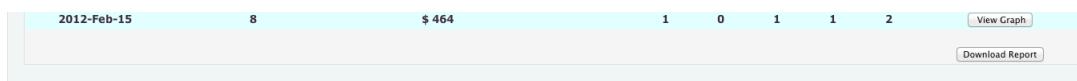
[Download Report](#)

Excel File Edit View Insert Format Tools Data Window Help

DataAnalysisReport-2.csv

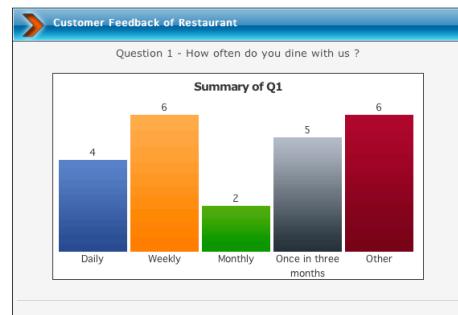
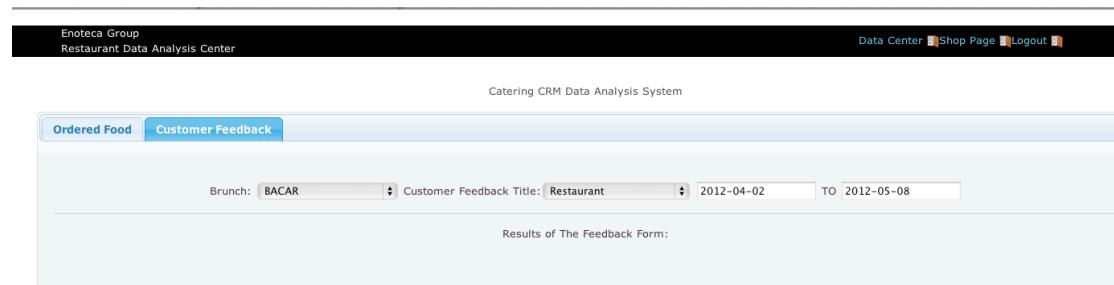
A	B	C	D	E	F	G	H	I
1	Date	Order Quantities	Total Sales(HKD)	Cust Rating 5 stars	Cust Rating 4 stars	Cust Rating 3 stars	Cust Rating 2 stars	Cust Rating 1 stars
2	1st February 2012	17	986	2	0	3	3	1
3	2nd February 2012	22	1276	0	2	2	5	2
4	3rd February 2012	16	928	0	1	1	3	2
5	4th February 2012	6	348	1	0	0	0	2
6	5th February 2012	18	1044	1	3	1	1	1
7	6th February 2012	16	928	3	0	1	1	4
8	7th February 2012	30	1740	1	1	4	2	5
9	8th February 2012	12	696	2	0	2	1	1
10	9th February 2012	17	986	0	4	1	1	3
11	10th February 2012	22	1276	1	2	3	1	4
12	11th February 2012	28	1624	4	3	3	2	1
13	12th February 2012	16	928	1	0	3	1	2
14	13th February 2012	4	232	0	0	1	0	1
15	14th February 2012	6	348	1	0	2	0	0
16	15th February 2012	8	464	1	0	1	1	2
17								
18								
19								
20								
21								
22								
23								
24								
25								
26								
27								
28								

View the Bar chart by pressing the “View Graph”



View the customer feedback data

1. Press the customer feedback.
2. Input the data needed.



END OF REPORT