

Questions 7–9 refer to the following memo.

To: All staff members  
From: George Hollinger  
Subject: Client Parking  
Date: April 10, 20—

It has come to our attention that recently several of our clients have had their cars towed from the building parking garage for violation of parking regulations. Obviously this is very bad for client relations, and we cannot allow this to happen again. When you arrange to have clients meet you at our offices, please make the parking regulations very clear. Clients may park in spaces marked “Visitor” only. There is no time limit on these spaces, but a parking pass is required. This is available from our receptionist at no charge. The pass must be displayed in the right front windshield of the visitor’s car. Clients’ cars that are parked in spaces not designated for visitors or that do not have a properly displayed pass are subject to towing. This is embarrassing for us and inconvenient for the client, not to mention very expensive. Please make your clients aware of the parking regulations so that we can avoid any further problems in the future.

7. What problem is Mr. Hollinger concerned about?
  - (A) There aren’t enough parking spaces in the garage.
  - (B) Clients do not understand the parking regulations.
  - (C) Staff members’ cars have been towed.
  - (D) Parking passes are difficult to get.
8. What is expensive?
  - (A) Parking passes
  - (B) Visitor spaces
  - (C) Receptionist services
  - (D) Towing fees
9. What might cause a client’s car to be towed?
  - (A) Parking in a space marked “Visitor”
  - (B) Displaying the pass in the wrong place
  - (C) Not paying for a parking pass
  - (D) Parking for too long