

1. Practice

1-1 Choose the correct answer.

What is the opposite of "more expensive"?

- Ⓐ Together
- Ⓑ Behind
- Ⓒ Cheaper
- Ⓓ Classical

1-4 Choose the correct answer.

The phrase "I'm afraid" is closest in meaning to

- Ⓐ I'm scared
- Ⓑ I'm sorry
- Ⓒ I'm worried
- Ⓓ I'm sad

1-2 What do we find out about the caller? Select all that apply.

- ☐ He wants to go to a classical music concert.
- ☐ He would prefer to sit with his friends.
- ☐ He wants to buy the cheaper tickets.
- ☐ He has \$200 in cash to pay for the tickets.
- ☐ He does not have his credit card number.

1-5 Choose the correct answer.

The caller decides to buy seats in row five.

- Ⓐ True
- Ⓑ False
- Ⓒ It is unclear.

1-3 Choose the correct answer.

How many tickets does the caller want to buy?

- Ⓐ One
- Ⓑ Two
- Ⓒ Three
- Ⓓ Five

2. Quiz

2-1 Choose the correct answer.

Why is the man calling?

- Ⓐ To get information about a movie
- Ⓑ To cancel a booking
- Ⓒ To change some seats
- Ⓓ To buy concert tickets

2-2 Choose the correct answer.

Where does the woman work?

- Ⓐ At a hotel reception desk
- Ⓑ At a theater ticket office
- Ⓒ In a record store
- Ⓓ In an orchestra

2-3 Choose the correct answer.

What is the problem with the seats?

- Ⓐ The theater does not have any seats left.
- Ⓑ The theater does not have five seats in the same row.
- Ⓒ The seats are too far from the orchestra.
- Ⓓ The theater only has expensive seats left.

2-4 Choose the correct answer.

What does the caller decide to do?

- Ⓐ Ask his friends if he should buy the tickets
- Ⓑ Take two seats in one row and three seats in the row behind
- Ⓒ Buy the more expensive orchestra seats
- Ⓓ Ask for a discount on the front row seats

2-5 Choose the correct answer.

Why does the caller have to call back?

- Ⓐ He has to find his credit card.
- Ⓑ He has to go to a cash machine.
- Ⓒ He has to talk to his friends.
- Ⓓ He has to check his schedule.