

### How did you enjoy your stay?

Help us serve you better by filling out this form and leaving it in your room.

	<i>good</i>	<i>fair</i>	<i>poor</i>
<b>1. Your room</b>			
Cleanliness of room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comfort of beds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maid service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>2. Room service</b>			
Menu selection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>3. Front desk</b>			
Helpfulness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4. Fitness room and pool</b>			
Types of exercise machines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pool hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of lockers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How can we improve? Please write your comments or suggestions here.

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Thank you for your time.  
We hope to see you again soon!

**SKIMMING** Look quickly at the form to answer this question.

1. What kind of form is this?

(A) (B)

- (A) An application  
(B) A questionnaire

**SCANNING** Mark the words and phrases that appear in the form, and circle them on the form.

2. (A) men  
(B) menu

(A) (B)