

Questions 25–28 refer to the following letter.

Dear Ms. Stevens,

We were sorry to learn that you had -----^{25.} experience at our restaurant last weekend. I hope that you will -----^{26.} my most sincere apologies, which I extend on behalf of the entire restaurant staff. We always strive to provide our customers with excellent service. -----^{27.} I am enclosing a coupon so that you and your family can enjoy a dinner on us. I hope that next time you -----^{28.} us, you will find the experience to be everything you hope for and more.

Sincerely,

John Roberts

Manager

White Swan Restaurant

25. (A) a thrilling
(B) a memorable
(C) an unpleasant
(D) an uninteresting
26. (A) accept
(B) except
(C) exceed
(D) acquire

27. (A) Our menu includes a variety of dishes to suit all tastes.
(B) Unfortunately, we did not meet this goal last Saturday.
(C) We are known as one of the best restaurants in the city.
(D) Our chef is highly experienced and received training in Paris.
28. (A) will visit
(B) to visit
(C) visiting
(D) visit