## 0. Exercise: Part 4 (63x15.9%)

### 語音訊息

14. Where most likely does the speaker work?	17. Who is the message intended for?
At an apartment complex	A pharmacy clerk
At an appliance store	B A post office worker
© At an auto repair shop	© A doctor
At an electric company	① A teacher
15. Why does the speaker ask the listener to return the phone call?	18. What is the problem?
To talk about payment options	Some handwriting is hard to read
To explain a problem in more detail	An invoice is missing
© To schedule an installation	© A machine is broken
① To apply for a refund	An address is incorrect.
16. Why does the speaker think the listener will be pleased?	19. What time does Denton's close today?
Her contract will be extended.	(A) At 5:00 P.M.
B She will receive a one-year warranty.	® At 6:00 P.M.
© The repair will be completed today.	© At 7:00 P.M.
She will save money on her electric bill.	① At 8:00 P.M.
A: this is Rob from	B: One of, Andrea Waldorf,
B: So, please give me a so we can a time to	A: but Ithe
the new heater	B: Please call me before since that's we
A: it will probably you about on your	
electric each month	

17. What aspect of the taxi business did most customers comment	17. What is the woman calling about?
on?	Buying a house
Speed of service	® Buying some land
B Cleanliness of vehicles	© Renting an office
© Employee friendliness	① Renting an apartment
① Driver safety	
18. What does the speaker mean when she says, "everyone can see	18. What does the woman like about the Edison Avenue property?
our ratings online"?	(A) The size
A She is happy some information is easy to find.	® The cost
She is concerned about the company's reputation.	© The furniture
© She wants the company Web site to be fixed.	① The parking
① She is sure there is no need to collect additional feedback.	
19. What does the speaker suggest?	19. Where does the woman want to focus her search?
Hiring additional drivers	Near her work
Modifying a schedule	® In another city
© Starting a bonus program	© In a quiet neighborhood
① Upgrading some vehicles	① Close to a train station
A: our drivers just very	B: Well, I've decided not to it
B: our company in the, we need to	A: I it
A:why don't we ing a	B: ing of the

14. Where most likely does the speaker work?	18. Look at the graphic. Which class does	s the spea	aker plan to tak	e?
At a pharmacy	Weight lifting			
B At a fashion boutique	Indoor cycling			
© At a delivery service	© Dance workout			
① At an eye glasses store	① Core strengthening			
15 What problem does the speaker mention?	10. Why is the speaker going to Bouneld'	c Cafa 2		
15. What problem does the speaker mention?	19. Why is the speaker going to Reynold'	S Cale!		
A store is closing early.	A It is conveniently located.  Fitness Center Schedule			
B An item has not arrived.	B it has outdoor seating.			
© An employee is unavailable.	© The food is delicious		Room 1	Room 2
D A payment was not received.	① The musical group is performing.	5:30 P.M.	Weight lifting	
		6:30 р.м.	- <del>Yoga</del>	Indoor cycling
16. What does the speaker say he will do on Friday?	20. What does the speaker offer to do?		[canceled]	
Ship an order	Make a reservation	7:30 P.M.	Dance workout	Core
B Hold a meeting	® Give a friend a ride			strengthening
© Make a phone call	© Pay for a meal			
Review an invoice	Respond to an e-mail			
A: there's been a with your prescription	B: the class the class is	ed	today	
B:	A: to a			
A: you another as soon as they're in the office	B: I'll a for you			

12. What kind of business does the speaker work for?	12. What does the speaker's business sell?
A conference center	Stationery
A home improvement store	® Cleaning supplies
© An art studio	© Machine parts
① A furniture warehouse	① Kitchen cabinets
13. What is the purpose of the phone call?	13. What does the speaker ask the listener?
To answer a customer inquiry	A list of specifications
To promote an event	B A corrected invoice
© To schedule a delivery	© Samples of products
① To report a billing error	① A store catalog
14. What does the speaker suggest?	14. What is the speaker interested in finding out about?
Consulting a catalog	Installation time
Postponing an installation date	® Shipping options
© Substituting a less expensive product	© Warehouse locations
Purchasing an extended warranty	Volume discounts
A: from Melville	B: at mying
B: Youed for an oning new	A: I'd like you to me some
in your dining room and kitchen.	B: s for buying in
A: so we can discuss this	

15. What product is the speaker discussing?	15. Look at the graphic. Which bag is the speaker referring to?
A navigation system	A Bag 1
A tablet computer	® Bag 2
© A mobile phone	© Bag 3
A wide-screen television	① Bag 4
<ul> <li>16. Why does the speaker's company plan to release a product early?</li> <li>A Work is ahead of schedule.</li> <li>Current models are not profitable.</li> <li>Many pre-orders were placed.</li> <li>A competitor will market a similar item.</li> </ul>	16. What is the speaker asking about?  (A) A store location (B) A refund (C) Damaged goods (D) Missing parts  (Dove Chair (Bag 1: Legs (Bag 2: Cushions (Bag 3: Screws Bag 4: Bolts)
17. Why does the speaker say, "That does mean our advertising team will	17. What does the speaker say he will do this weekend?
be working some long hours"?	Visit a factory
To acknowledge a difficult situation	® Travel for work
® To suggest hiring more employees	© Host a dinner party
${\Bbb C}$ To congratulate the listener for signing a contract	① Write a review
${\mathbb D}$ To stress the importance of satisfying a client	
A: release a new	B: there any included
B: ours	A: to see you to me by Friday
A: should find some ofing the team once the ads are	B: having somes over to this
ed	

# 公司公告

12. What is the purpose of the call?	14. What is the purpose of the talk?		
To describe product modifications	To report on market research		
To suggest a new strategy	B To thank the board of directors		
© To confirm a due date	© To introduce a new business strategy		
① To provide alternative instructions	① To announce an award winner		
13. What does the speaker recommend?	15. What did Mr. Friedman do in Shanghai?		
Conducting a survey	A Lecture at a university		
® Training employees	Set up a new office		
© Working with a community group	© Launch a product		
① Increasing advertising	Publish a book		
14. What does the speaker say she will do?	16. What is Mr. Friedman's current position?		
Order some tools	Vice president of marketing		
Reserve a meeting room	B Chief executive officer		
© Review a budget	© Director of human resources		
① Contact a vendor	Business professor		
A: to ouring	B: to the of this year's Innovative Employee		
B: our budget to buying	A: He then went on to our first overseas in Shanghai		
on local television	B: accepted the position of of here in our New		
A: the to see how much is	York location		
available			

15. Who most likely is the speaker?		18. Which department has job openings available?
A postal worker		(A) Sales
A parking garage attendant		® Shipping
© A museum director		© Accounting
A restaurant manager		① Engineering
16. Look at the graphic. What information need	ls to be corrected?	19. What does the speaker say is required for the job?
A The time of an event		A driver's license
An event location	Friday, August 11	B Safety certification
© The cost of parking	5:00-8:00 P.M.	© Work references
A telephone number	FREE Admission!	① Computer skills
17. What does the speaker need help with?  A Distributing notices B Updating a mailing list C Greeting some visitors D Serving refreshments	15 Main Street Parking Available: \$10 per car For information call: 555-0167	20. Why does the speaker say, "what are you waiting for"? <ul> <li>To request an explanation</li> <li>To offer assistance</li> <li>To encourage the listeners</li> <li>To express frustration</li> </ul>
A: here's a draft of the we're e-mai	iling to our	B: to fill position in our department
members		A: candidates be able to use
B: changed in the – the number	ers in an eight,	B: the job you
a seven		
A: make sure that all new members'	es are on our	
mailing		

12. What kind of business does the speaker work for?	15. What topic is being discussed?
A newspaper	Employee benefits
A radio station	Production targets
© An employment agency	© Work shifts
① A marketing firm	① Safety policies
13. According to the speaker, what will the listeners receive?	16. What does the speaker say is available in the back of the
A Letters of recommendation	room?
Free shuttle service	Printed documents
© Subsidized meals	® Refreshments
Feedback from staff	© Extra chairs
	① Office supplies
14. What must the listeners include in the assignments they complete?	
A reference list	17. What will the speaker most likely do next?
An interview	A Turn off a device
© A cover sheet	® introduce a colleague
① Some photographs	© Show a video
	Answer questions
A: to the summer internship here at Hillford Daily	B: with our new
B: who will provide professional on your written work	A: there are extra on the table in the back of
A: all assignments you submit must include an	the room
	B: I have a short for you to watch

## 公告或宣佈

17. What is the purpose of the announcement?	15. Where is the announcement being made?
To introduce an employee	At a movie theater
To ask for volunteers	B At a shopping center
${\Bbb C}$ To name an award winner	© On an airplane
① To organize a client visit	① On a train
18. What does Ms. Lee plan to do?	16. What is the speaker explaining how to use?
Open an overseas branch	A ticket machine
Promote some staff	B An entertainment device
© Lend money to local businesses	© Discount vouchers
① Join a banking association	① Safety features
19. What does the speaker imply when he says, "We only have	17. What does the speaker say will happen next?
the room until two o'clock"?	Refreshments will be served.
A The listeners must finish their task quickly.	Passengers will begin boarding.
B There is not enough time for questions.	${\Bbb C}$ A product will be available for purchase.
© There has been a scheduling error.	A business will close for the day.
① The listeners should arrive on time.	
A: I'd like to our	B: we have aboard this
B: by providing affordable to to help	A: to navigate through the menus
them grow.	B: the cabin crew will begin
A: I know you'd all like to	

15. Where is the announcement being made?	15. What is the speaker mainly discussing?
At an airport	A printing device
At a train station	B An automobile design
© At a bus terminal	© A computer repair service
① At a ferry port	A budgeting software program
16. At what time will passengers be able to board?	16. What does the speaker imply when he says, "And that's just the
(A) 5:30 P.M.	
	automotive industry"?
® 5:45 P.M.	A problem occurs on a regular basis.
© 6:00 P.M.	Some procedures cannot be changed.
① 6:15 P.M.	© Other companies can also benefit from a product.
	Some industry earnings are not accurately report.
17. What can listeners do on the second floor?	
Pick up a schedule	17. What are the listeners encouraged to do?
Obtain a refund	A Place some orders
© Visit a waiting room	Provide feedback
① Access a platform	© Read a brochure
	① Watch a video
A: 505 to Washington, D.C., has been	B: Did you know 3-D can help
B: The new boarding time is	A: your businesses and
A: please feel free to relax in the on the second	B: there's a of our 3-D printers in action
floor	

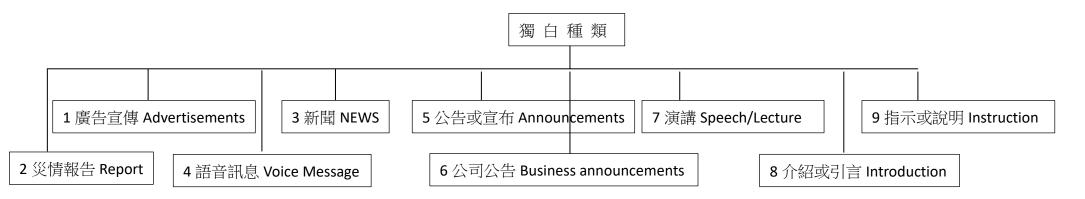
18. What is the purpose of the talk?
A To invite employees to apply for a position
To clarify changes to a vacation policy
© To inform employees about free consultations
① To ask for volunteers to organize a party
19. What does the speaker imply when she says, "we receive
excellent feedback on this every year"?
A Listeners will be surprised by survey results.
B Listeners will be pleased with a service.
© A product is expected to sell well.
${\mathbb D}$ A budget for a program will not be cut.
20. According to the speaker, what can the listeners do on a Web
page?
Enter vacation time
© Vote on a proposal
① Schedule a meeting
A: These are
B: Keep in mind, this program is
A: there are times available after work hours. You'll need to
for one

### 1. Vocabulary Review:

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
(11)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)

(a) inexperienced	(b) join	(c) leadership	(d) leave	(e) limited	(f) managerial	(g) particularly	(h) performance
(i) praise	(j) predecessor	(k) promote	(I) recognition	(m) resign	(n) resourceful	(o) retire	(p) skill
(q) succeed	(r) tenure	(s) title	(t) transfer				

#### 2. Part 4 (Short talks)



#### 題型 7 演講 Speech/Lecture:

Check1:「得獎感言」的模式

得獎感言的流程為(1)「得獎謝辭」->(2)「得獎經過及未來展望」->(3)「最後再致一次謝辭」。裡頭充滿正面的內容和感謝的話。

Check 2: 答案選項確認「獎」的領域

先從答案選項去確認, 和「演講目的」有連動關係, 所以一開始的聽力極為重要。

Check 3: 假設會有問「人物」和「職業」的問題!

例如:會問說話者的職業是什麼?此外,像這種得獎感言會感謝的特定人士通常很多,因此像 Who is Ryan Neale?的問題也有可能會出。

#### 補充(113.mp3):

1. What does the speaker say he had to do to some employees?	3. Who does the speaker say is responsible for the company's recent			
A Lay them off	success?			
B Lower their wages	The production department			
© Transfer them to other branches	B The customer service department			
Decrease their working hours	© the sales division			
	① The management team			
2. What DOESN'T the speaker say has increased in the last several				
months?				
Customer service				
® Efficiency				
© Productivity				
① Wages				

#### 題型 8 介紹或引言 Introduction:

Check1:「演講」的模式

演講最基本的是「人物介紹」司儀介紹演講者出場的模式經常出題,而新人介紹,退休,表揚等典禮,演講,簡報,會議,研討會等也都是出題的素材,它的流程大致是(1)固定模式的打招呼用語->(2)人物的頭銜,經歷,成就介紹->(3)典禮順序。

#### Check 2: 集中注意力在一開始的五秒!

多數時候主題在一開始就設定了。例如像 When does this talk take place?這樣的問題也會出。這樣的資訊有時只有在聽力播放一開頭出現。

#### Check 3: 留意提示「前後」關係的語句!

What will happen...?的問題很常出現,因此請簡單想一下「將舉行什麼」。重點在 at the end of ~~, 而它的同義詞是 after。遇到這種表達「前後」關係用法時,把握談話的流程才是重點所在。

#### 補充(105.mp3):

1. Who is the speaker probably addressing?	3. What is NOT true about the art gallery?			
A Photographers	A It costs nothing to enter.			
® Tourists	B The gallery displays the artworks of foreign painters.			
© New clients	© You can rent audio tour units.			
① New employees	① You can take pictures outside the building.			
2. How much are the brochures?				
One dollar				
® Two dollars				
© Three dollars				
① Free				

#### 題型 9 指示或說明 instruction:

Check1:「導遊解說」的模式

的流程是(1)「打招呼」->(2)「說明旅遊行程,概要」->(3)「提醒注意,禁止事項」。一開始要分清楚「說話者」和「聽話者」誰是誰?

Check 2: 「順序」是問題的題庫

從 first 這個字,就可以預測觀光景點一定是好幾個。若注意到 first, second 這種「序數」,那麼聽懂旅遊的順序就會容易多。

Check 3: 對於注意或禁止事項, 宜保持警覺!

對於 be prohibited=be not allowed=be not permitted, 或 Please don't forget, Please refrain from..等禁止用法,請一聽到就可以馬上反應。

#### 補充(107.mp3):

1. Who is the speaker?	3. What will happen last?		
A documentary filmmaker	A film will be shown.		
An orientation trainer			
© A guest at a hotel	© The founder of the hotel will speak.		
A new employee at a company			
2. What will they do after the Q&A session?			
Discuss the origins of the hotel			
Share experiences with senior staff			
© Have lunch in the break area			
Watch a film			

#### Page 111: 1 2 3 4 5 7 8 9

## 3. Part 7 (Reading comprehension)

『替換表達』(paraphrase):

01. The Internet is an inexpensive means of advertising.	02. All of our monitors are guaranteed to last more than 10 years.			
= Online advertising is a way to promote your	= Our displays are well-made and extremely			
business.	A durable B relevant			
A creative B low-cost				
03. To make up for the drop in profits, the company fired 30	04. We are seeking applicants who have acquired broad experience in the			
workers last quarter.	service industry.			
= The company many employees last quarter.	= Those who have experience in the hospitality industry will			
A hired B dismissed	be welcomed.			
	expensive B extensive			
05. We offer the most competitive prices in the automobile	06. The product will be sold across the country on October 15.			
industry.	The product will be available nationally in the middle of October.			
We provide high-quality and low-priced transport	By the second week of October, the product will be sold out.			
service.				
® compared to most car companies, our prices are quite				
low.				
07. Researchers will primarily work in the office, but some	08. S-Mart stores will now be open 24 hours a day in order to better serve			
fieldwork will be required.	our customers.			
Researchers have to work outside of the office at times.	To improve service, S-Mart will be open around the clock.			
Researchers are required to do fieldwork after	B Poor service has led S-Mart to extend its hours.			
completing their office work.				

## 4. Reading Practice:

## Page 235

Part 5		F	Part 7		
111	A B C D	í	166	A B C D	
112	A B C D		167	ABCD	
113	A B C D		168	A B C D	
114	A B C D	í	169	A B C D	
115	A B C D		170	ABCD	
116	A B C D		171	A B C D	
117	A B C D		172	A B C D	
118	A B C D		173	A B C D	
119	A B C D		174	A B C D	
120	A B C D		175	A B C D	
		-	176	A B C D	
		-	177	ABCD	

## Vocabulary – Marketing (1)

Student A: One of big stores is the variety of products they are able to carry.				
Student B: This item is very affordable and available in a wide variety of colors and patterns.				
tudent A: The marketing director is responsible for raising public of the museum and its activities.				
Student B: Our collective knowledge and experience translate into quality workmanship.				
Student A: Only 3% of subjects indicated the TV as a reason for buying Icy Waterfalls mineral water.				
Student B: Golden Valley University is <b>committed</b> to the personal growth of all faculty, staff, and students.				
Student A: Plus, if you order before January 1, you will receive a diary, engraved with your company name.				
Student B: Consumers have a lot <u>confidence</u> in our stoves and refrigerators.				
Student A: If you do not wish to receive our catalog or other, please indicate it on the order from.				
Student B: We offer <u>customized</u> assistance to help you develop the plan that works for your company.				
tudent A: Randy Waters will be doing a product at the electronics convention in Atlanta.				
Student B: The purpose of this test was to <u>determine</u> if the new drink flavors appeal to young consumers.				
Student A: Solo Business is a weekly magazine to serving the small business owner.				
Student B: We provide consulting services for companies interested in improving the <u>effectiveness</u> of their advertising.				
Student A: We recommend that you use lighting.				
Student B: I need to make 30 copies of this <u>flyer</u> for the book sale on Thursday.				
Student A: Do you need paper for your office printers and copiers?				
Student B: A total of 623 <u>individuals</u> completed the survey.				
Student A: In addition to being, this automobile model has several advantages.				
Student B: Our marketing strategy will be strongly influenced by the feedback we received from the survey.				