



Have you been arrested or charged and you need extra support?

Your local Criminal Justice Liaison and Diversion Team
may be able to help.

Local Services, Local Solutions



Have you been arrested or charged and you need extra support?

Your local Criminal Justice Liaison and Diversion Service may be able to help



Our service is here to help vulnerable adults and any children or young people.



Our team of experts can give support for anyone who is a suspect at the police station or a defendant at magistrate's court.



When we say 'vulnerable' adults we mean people with:

- learning disabilities or learning difficulties
- mental health problems
- alcohol or substance misuse issues
- housing issues
- issues with money





The team can give support for people at these **police stations** in the area:

- Basildon police station
- Southend police station
- Grays police station



The team can give support for people at these **magistrate's courts** in the area:

- Basildon Magistrate's Court
- Southend Magistrate's Court

We are here to help you 24 hours a day, every day of the week.



Sometimes the support we give is over the phone.



Otherwise we will meet you in person to talk to you.

The team is made up of different experts that can help in different ways.



How they help you depends on the type of problems that you have.

In the team are:

- Nurses
- Doctors
- Therapists



These people can help with any problems you might have.

- Social Workers



These people can help you to find out what social care support you need and find ways to get you this help.

- Support Workers



These people will help you with lots of different things.

For example, they might help you to get an appointment or help you to explain your problems to other services.

- Administration staff



These people work in the office and make sure everything is running smoothly.



If you call the service they will answer the phone and find you the right expert to help you.

The team can also put you in touch with other services in your area to help you with your problems longer-term.



The types of services they can contact for you include:

- learning disability services
- mental health services
- speech and language services
- services for people with Autism or Asperger's syndrome
- social services
- housing services
- financial services and help with benefits
- education and employment services
- drug or alcohol services
- probation and youth offending services
- services that can give you therapy
- your local GP





If you want the team's help you can 'refer' yourself.

This means you contact the team and ask for help.



You can also ask someone at the police station or magistrate's court to refer you.

They can explain your situation to the team.



If you are at the police station or court, someone from the team will come to meet you there.



You can contact the team

By phone: **01268 498422**

By post:



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Criminal Justice Liaison and Diversion Service
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81 High Road
Pitsea, Essex
SS13 3BB

The service is provided by South Essex Partnership University NHS Foundation Trust and the social care departments of Thurrock Council, Southend on Sea Borough Council and Essex County Council.



With thanks to KeyRing Living Support Networks for their help in the production of this booklet. The images used in this booklet are from the CHANGE picture bank.

Patient Experience Team

If you have any concerns or need advice about accessing NHS services, you can speak in confidence to the Patient Experience Team on **0800 0131 223**.

or you can email pals.ppi@sept.nhs.uk

This leaflet can be produced in large print, audio cassette, Braille and other languages on request.



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