



Ethan Doan

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GITHUB/LINKED-IN

GitHub: <https://github.com/EthanDoan3655?tab=repositories>
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EDUCATION

High School Diploma

05/2021

Charlotte Engineering Early College, Charlotte NC

- 4.2 GPA

PROFESSIONAL SUMMARY

Accomplished leader skilled at building an atmosphere of collaboration and performance excellence to provide every customer with exceptional experiences and promote brand loyalty. Effectively oversee and align processes with dynamic conditions while increasing efficiency and maximizing profits. Motivational leader skilled at building relationships with customers, employees and senior management.

SKILLS

- Database programming
- Web-Based Software Engineering
- Conceptual skills.
- Assignment Delegation
- Work Planning and Prioritization
- Team Leadership and Development
- Troubleshooting
- Customer relationship management

WORK HISTORY

SOFTWARE ENGINEER APPRENTICE

03/2022 to CURRENT

Road To Hire | Charlotte, NC

- Learned multiple coding languages throughout the cohort, getting experience with full stack development
- Gained professional development skills to prepare a business space
- Collaborated effectively with members of a software development team
- Created interactive applications with software languages learned throughout the apprenticeship.

SENIOR ASSISTANT STORE MANAGER

12/2020 to 01/2022

Sam's Xpress | Charlotte, US

- Oversaw and managed operational and financial projects to deliver on time and within budget limitations.
- Maintained positive customer relationships by responding quickly to customer service inquiries.
- Managed opening and closing procedures and recommended changes to enhance efficiency of daily activities.
- Responded to customer concerns, working with manager to significantly raise customer satisfaction ratings.