ETHAN HARSH

GENERAL MANAGER | FULL STACK DEVELOPER

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Linkedin: https://www.linkedin.com/in/ethanharsh/

GitHub: https://github.com/EthanHarsh

Analytical and strategic professional, excellent communicator, detail-oriented with strong organizational skills, and healthy time management. Experience in building processes from the start while continuously improving products and services towards excellence. An exceptional problem-solver with a passion for productive interpersonal relationships and team building.

TECHNICAL EXPERIENCE

Languages: Javascript ES6+, CSS3, HTML5
Applications: GraphQL, GitHub, GitLab, Redis, MySQL, MongoDB, Ubuntu, WebFlow, Wordpress
Tools: REACT, ApolloServer, Express, Node, jQuery, Bootstrap, Materialize, REACT-MUI, Nginx, UFW

PROJECTS

Scriber | https://github.com/EthanHarsh/scriber | https://scriber.ethanharsh.com/
- **Summary:** Whether you're journaling about your day or writing the next great American novel, Scriber helps you save, polish, and share your work with a community of writers.
- **Role:** Developer
- **Tools:** React, MUI, Redis, MongoDB, ApolloServer, GraphQL

AI-Pointment | https://github.com/EthanHarsh/AI-Pointment |
https://calm-anchorage-34598.herokuapp.com/login
- **Summary:** An App where users can speak to AI any day, any time, to schedule an appointment for their car.
- **Role:** Developer
- **Tools:** Google Dialogue Flow, Handlebars, Sequelize, MySQL, Materialize

Demo Tech Blog | https://github.com/EthanHarsh/14-Model-View-Controller-MVC-Tech-Blog
| https://demo-blog.ethanharsh.com/
- **Summary:** Write about the hottest tech!
- **Role:** Sole Developer
- **Tools:** EJS, Sequelize, MySQL, Materialize

PROFESSIONAL EXPERIENCE

PRECISION SOIL TEK   02/2017 – present
General Manager
- Designed and implemented numerous strategic business development programs to enroll customers into program while improving customer service. Increased enrolled client area by 30%.
- Acquired operations management abilities by supervising daily warehouse operations, implementing an efficient storage plan, collaborating with other firms to schedule product deliveries and returns.
- Established enthusiastic culture by leading a team ensuring quick, accurate service and processing.
- Created a new data processing algorithm to boost input accuracy, increasing troubleshooting capability.

- Optimized client databases, dropping the client processing time by 70%.
- Designed, coordinated, and executed large scale procedures within budget and on-time across millions of dollars of assets to minimize client input in production systems.
- Leveraged organizational and product knowledge by designing and implementing improved processing procedures for over 1,000 client assets each year, reducing processing errors to zero.

JUST A PARTY EVENTS   12/2018 – 03/2020
Co-Founder | Business Owner
- Obtained, organized, and reviewed operating and financial statements and all sales records,
- Communicated and negotiated with internationally recognized music artist's agents.
- Maintained rigorous time-management standards while implementing stellar customer-service skills to foster an immersive and exciting celebratory atmosphere for everyone attending the events.
- Provided oversight and leadership in marketing-related aspects, ranging from developing physical and digital promotion strategy, asset creation, and implementation.
- Directed marketing, project management, business development and operations, successfully growing the business by increasing event attendance 100x.
- Created and executed business strategies to successfully expand operations across the nation, into larger, more competitive markets such as New York City, Washington DC, and San Francisco.

VARSITY CLUB   2015 - 2017
Interim Night Manager | Bartender
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WALT DISNEY WORLD RESORT   2014
Guest Services
- Completed Disney University Guest Services Training Course
- Sanitation guest services and customer service at Blizzard Beach Water Park and other properties.
- Worked as Event Audience Control at Magic Kingdom and Disney's Hollywood Studios.

EDUCATION AND CERTIFICATIONS

- **Certificate, Full Stack Development – The Ohio State University**
- **Bachelor Degree in Political Science - The Ohio State University**
- Ohio Corn and Wheat Growers – Policy Academy
- Ohio Corn and Wheat Growers – Leadership Academy

SOFT SKILLS

- Collaboration
- Emotional Intelligence
- Social Conscience
- Complex Problem Solver
- Team Work
- Conflict Management
- Communication
- Adaptability
- Leadership
- Perseverance
- Confidence