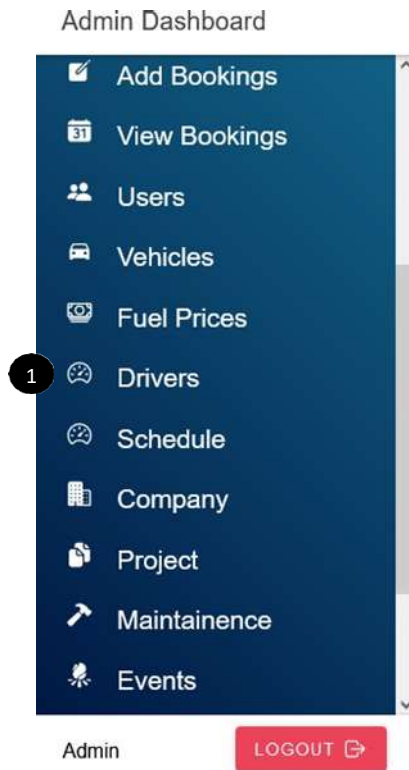


Incidents

Introduction

An admin has the ability to resolve an incident created by a driver.

This can be completed using the following steps:



Number	Name	Description
1	Drivers	Click on the Drivers button on the side menu to access the Drivers page.

The Driver screen is shown below where the admin can access the Incident screen:

Driver

DRIVER RATING RATING LICENS INCIDENT

Search

Driver License

Search

Driver License				
Driver Username	Expiration Date	License Number	Driver Rating	Delete License
Dry Ver	2022-08-29	1451456	1	DELETE

Number	Name	Description
1	Incident button	Click on this button to navigate to the Incident screen.

The admin must click on the “Resolve” button as shown below to resolve an incident.

Incident

CURRENT PAST

ADD INCIDENT STATUS

Search

Current Incidents		
Description	Date	Resolve Incident
		1

Number	Name	Description
1	Resolve	<p>Upon clicking on the “RESOLVE” button, the following will display:</p> <p>Alert!</p> <p>Resolve Incident</p> <p>Are you sure you want to resolve the Incident</p> <p>CANCEL CONFIRM</p> <p>The admin must click on the “CONFIRM” button in order to resolve the Incident.</p>