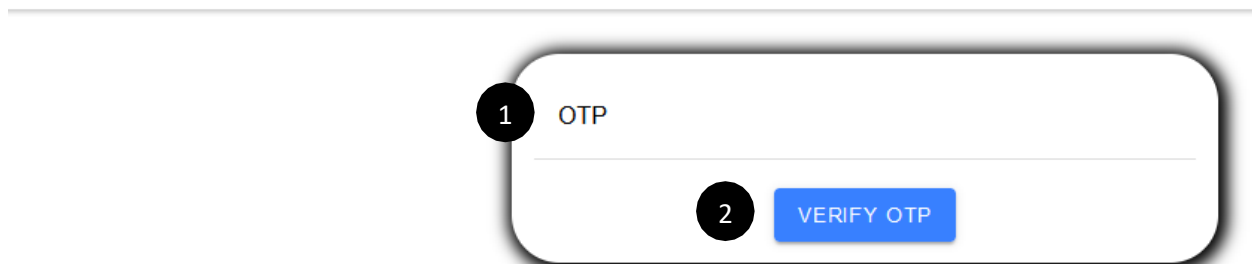


One Time Pin

Upon the successful insertion of the user's details, they will be directed to the OTP screen which automatically sends an email to the inserted email address with the required OTP. The user needs to use this OTP and insert it into the textbox on the screen. This is shown below:

OTP

A mockup of an OTP verification screen. It features a white rounded rectangle with a dark shadow. Inside, there is a text input field labeled '1' (in a black circle) and 'OTP'. Below the input field is a blue button labeled '2' (in a black circle) and 'VERIFY OTP'.


Number	Name	Description
1	OTP	Insert the received OTP from the specified email address.
2	Verify OTP button	Click on this button after you have inserted the received OTP.


Conclusion

Users can register themselves on the app by filling in their required details. This includes their first name, last name, email address and password. Additionally, upon registering, users will be prompted to enter the One Time Pin sent to their email to ensure two factor authentication.

Forgot Password

A user is navigated to the Forgot Password interface after they have clicked on the “Forgot Password?” link at the bottom of the Login form. This link is shown below:

 Login



Login

Drive n Deliver (DnD)

1

2

3

LOGIN

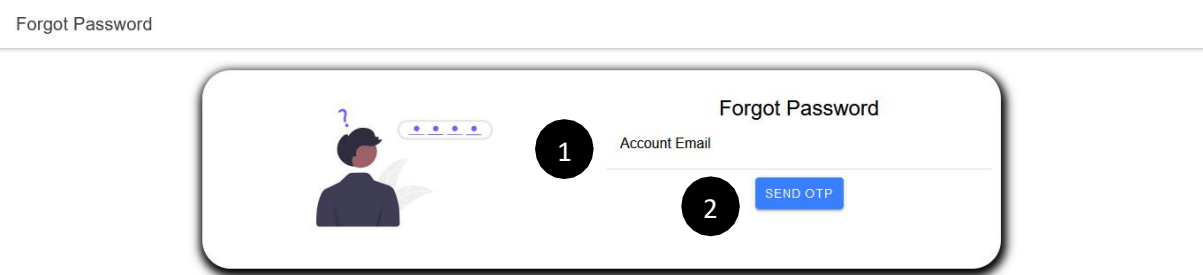
4

[Forgot Password?](#)

Don't have an account, [Register Here](#)

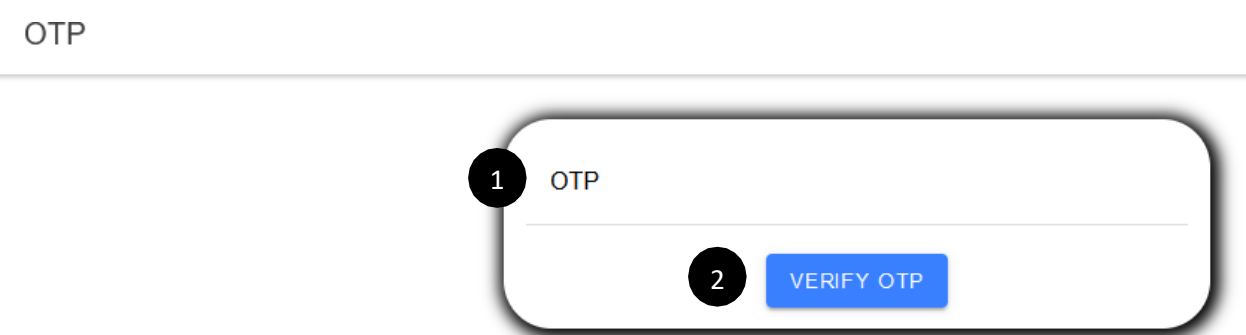
Number	Name	Description
1	Email Address	Insert your email address associated with your DnD account.
2	Password	Insert your password associated with your DnD account.
3	Login button	<p>Click this button after you have inserted your email address and password.</p> <p>If your email address is incorrect after clicking this button, the following error message will appear:</p> <div><div>Account not found</div></div> <p>The most likely occurrence is that the wrong email address and password combination are being used. Try a different email address and/ or password and login. If the error persists, click on the “Forgot Password?” link.</p>
4	Forgot Password?	Click here to be navigated to the Forgot Password screen.

Thereafter, the user will be navigated to the Forgot Password screen where they provide their email. The specified email address is sent an automatic with an OTP for the user to insert on the OTP screen. The Forgot Password screen is shown below:



Number	Name	Description
1	Account Email	The user needs to insert their email in this input.
2	Send OTP button	The user clicks on the button to prompt the system to send an automatic email to the provided email address with an OTP.

The Forgot Password interface allows a user to enter their email address to send a One Time Pin. This is done to ensure that the user is authenticated to change their password. The user is then navigated to the OTP page where they are prompted to check their email to insert the sent OTP. The OTP page is shown below:



Number	Name	Description
1	OTP	Insert the received OTP from the specified email address.
2	Verify OTP button	Click on this button after you have inserted the received OTP.

After the correct OTP has been inserted, the user is navigated to the “Reset Password” screen where they are able to reset their password to the corresponding email address. This is shown below:

Reset Password

?

1 Password

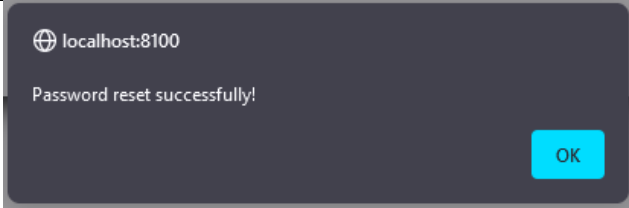
2 Confirm Password

3

RESET

CANCEL

Number	Name	Description
1	Password	<p>Insert your new password here.</p> <p>If a password is provided that does not contain at least one lower case letter, one upper case letter, a number and a special character as well as being less than 8 characters in length, the following error message will appear:</p> <p>Password</p> <hr/> <p>A Password must contain at least one Lower case letter, one Uppercase letter, a number and a special character. And must be minimum 8 characters in length.</p>
2	Confirm Password	<p>Insert your new password again here to confirm it.</p> <p>If a password is provided that does not contain at least one lower case letter, one upper case letter, a number and a special character as well as being less than 8 characters in length, the following error message will appear:</p> <p>Confirm Password</p> <hr/> <p>A Password must contain at least one Lower case letter, one Uppercase letter, a number and a special character. And must be minimum 8 characters in length.</p>
3	Reset button	<p>Once you have inserted your password and re-entered it to confirm the password, click on this button.</p> <p>An alert will appear as soon as this button is clicked:</p> <div> <div>Reset Password?</div> <div>CANCEL CONFIRM</div> </div> <p>Click on the “CONFIRM” button to confirm password reset.</p> <p>Once the password has been successfully reset, the following message will appear:</p>

			
4	?	Click here for help regarding how to reset your password.	

Conclusion

Any user that has registered themselves previously can login to the Drive n Deliver system through the login interface. This includes inserting their email and corresponding password. If a user forgets their password, they can click on the “Forgot Password” link which will allow them to reset their password.