

Ethan Ransberger

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Detail-oriented and analytical recent graduate with a B.A. in Economics and a certification in Elements of Computing from the University of Texas at Austin. Experienced in IT applications, data analysis, and business intelligence with a focus on automation, machine learning, and process optimization. Proven ability to gather and document requirements, facilitate software development lifecycles, and implement effective solutions.

PROFESSIONAL SUMMARY

PROFESSIONAL EXPERIENCE

Navy Exchange Service Command (NEXCOM), Virginia Beach, VA

Intern (Information Technology - Applications)

May 2023 - August 2023

- **SharePoint Development and Maintenance:** Re-structured and maintained three team SharePoint sites, libraries, and UIs, enhancing collaboration and efficiency.
- **Automation and Scripting:** Automated file collaboration processes using JavaScript and PowerShell, reducing task completion time by 20%. Demonstrated through a presentation that using SharePoint 2013's file search reduced file retrieval times by approximately 25% compared to traditional file explorer methods, highlighting enhanced metadata features.
- **Training and Documentation:** Trained 12+ colleagues on SharePoint library maintenance and created technical documentation and new hire training materials.
- **Compliance and Security:** Ensured STIG compliance and resolved security issues in HTML, Java, and C++ development projects.
- **Machine Learning and Data Management:** Conducted ML database testing on Oracle XStore Retail POS systems to enhance UPC item processing.
- **ALM Testing:** Completed Application Lifecycle Management (ALM) testing, ensuring proper application deployment and maintenance.
- **Technical Support:** Assisted in technical support ticket and service requests regarding software, VMWare, and Active Directory troubleshooting.

Whataburger, Austin, TX

Team Member

September 2022 - March 2023

- Provided efficient order entry, register operation, and customer service for 100+ customers daily.
- Maintained 100% customer satisfaction while preparing 100+ meals per shift and catering for large events.
- Handled fast-paced accounting of significant cash transactions.

Navy Exchange, Yokosuka, Japan

Assistant Investigator (Loss Prevention)

July 2021 - December 2021

- Installed, maintained, and monitored 20+ security cameras throughout the store.
- Conducted evidence-based theft investigations, analyzing hours of footage for detailed evidence.
- Prepared detailed reports and compiled footage for legal proceedings.

Navy Exchange, Yokosuka, Japan

Laborer (Visual Merchandising)

February 2021 - July 2021

- Created and set up promotional displays across 9+ stores, ensuring visual appeal and organization.
- Maintained and organized 6+ Conex-sized storage rooms for efficient inventory management.

EDUCATION

The University of Texas at Austin

B.A., Economics

Graduated May 2024

- Elements of Computing Certificate

PROFESSIONAL SKILLS

- Programming Languages: Python, JavaScript, Java, C++, HTML, SQR, SQL, Swift, R
- Software: Microsoft Office Suite (Word, Excel, SharePoint, PowerPoint, Teams), GitHub, Visual Studio, Stata

- Technical Skills: Data Analysis, Econometrics, Statistics, Machine Learning, Technical Documentation, Troubleshooting
- Soft Skills: Customer Service, Organization, Communication
- Languages: Intermediate Spanish (Conversational)