

Dashboard

https://mylivechat.com/dashboard/dashboard.ashx?welcome=1

W3C Validator SNWORKS RESOURCES

Validate Backlinks Whois Availability Dig PR PageRank Alexa

Mylivechat Lora Nilsson Account Console Dashboard Account Profile Change Password Change Email Cancel Account Email Notifications Billing Support Tickets Site Monitor Chat Agents Deployment Embedded Chat Popup Chat Chat Invitations General Settings Charts & Reports Advanced Topics

72% Flow: 100% Links: 5/105 Visits: n/a / 61

ID: 17819440 Agent Console

Dashboard

Account Console Dashboard

Congratulations!

Your account is now set up and password has been emailed to you. You can start using our service now. All features will be available and fully operational. If you purchase a subscription later, all your settings will be kept intact.

Chat Now! Desktop & Mobile App Get Code

Agents & Departments

Deployment

- 1 Install Agent Console or use Web Console by visiting download page.
- 2 Login Agent Console using the default agent information.
myliveChat ID: 17819440
Agent Login: admin
Agent Password: 30756
- 3 Add Chat button to your website and start monitoring and chatting with site visitors instantly.

Upgrade to paid account

My Subscriptions

Subscription Plan	Agents	Status	Date paid	Amount	Start date	Expiry date
Free Membership	1	Current		Free	2016-04-25	Never

Chat Sessions for last 7 days

Chats

Alerts!

It seems your MyLiveChat code is not working. Follow the instructions to install it on your website.

https://mylivechat.com/dashboard/deployment.ashx

3:40 PM 4/25/2016

Dashboard

https://mylivechat.com/dashboard/dashboard.ashx?welcome=1

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Chat Sessions for last 7 days

Alerts! It seems your MyLiveChat code is not working. Follow the instructions to install it on your website.

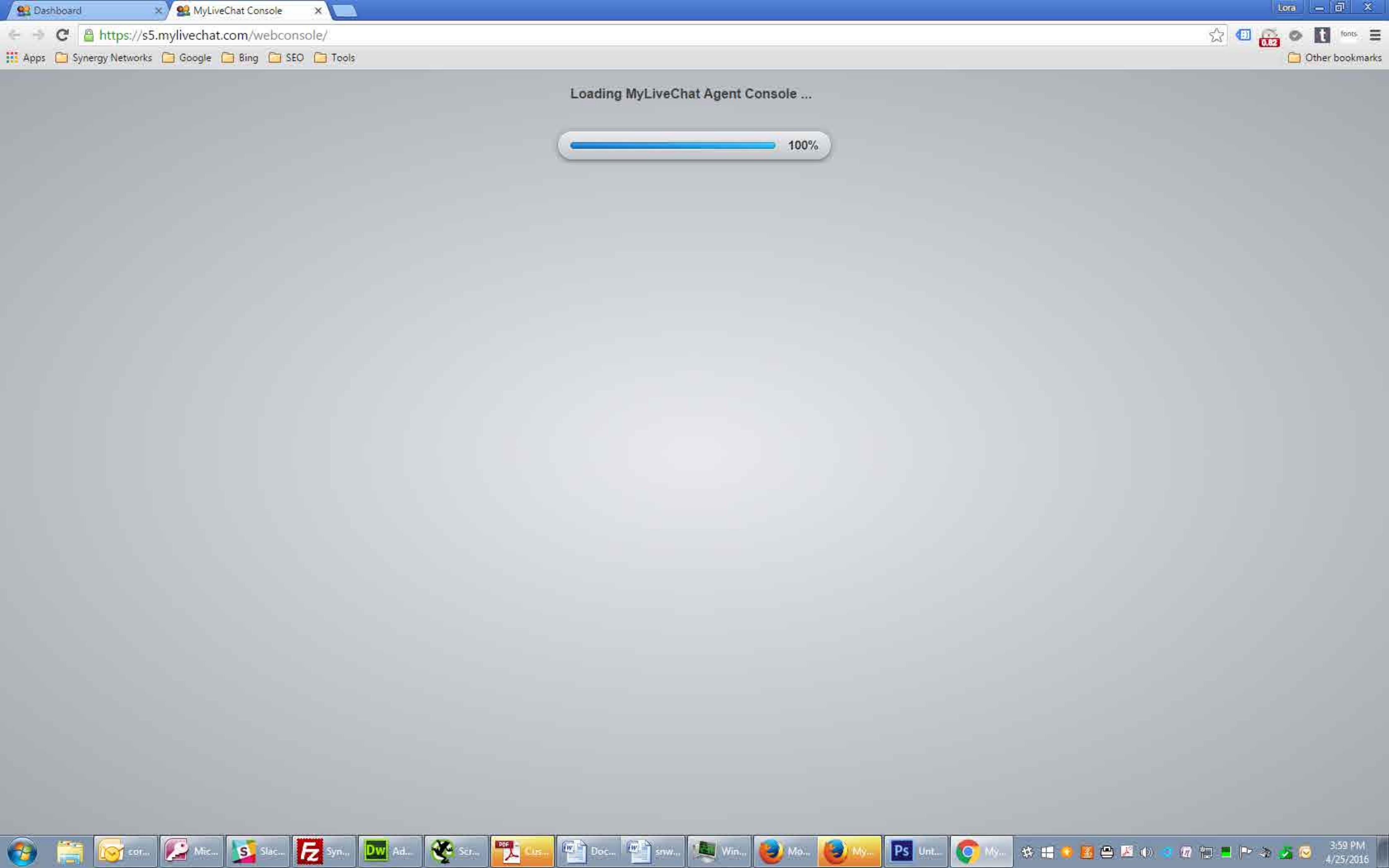
Chats

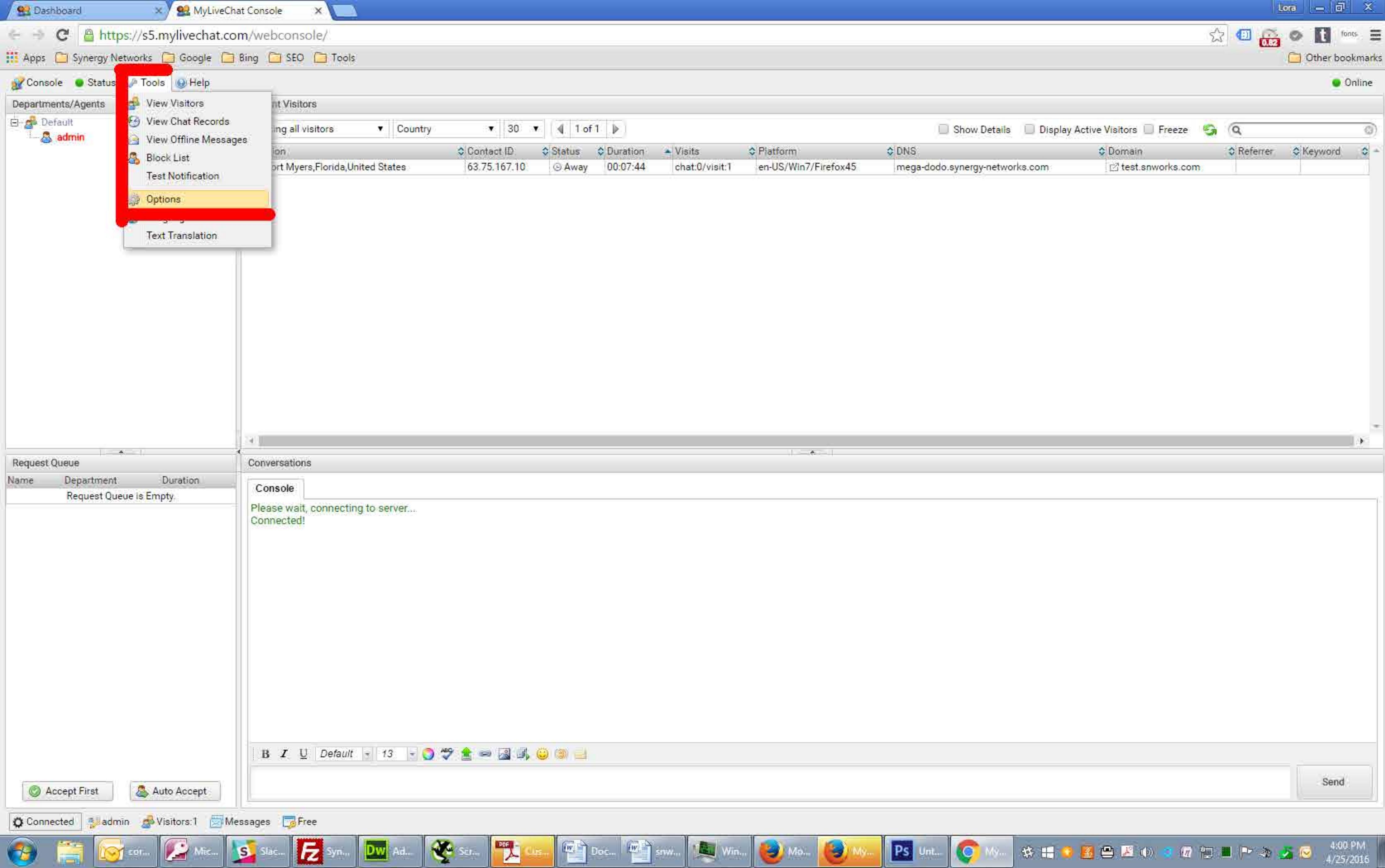
20

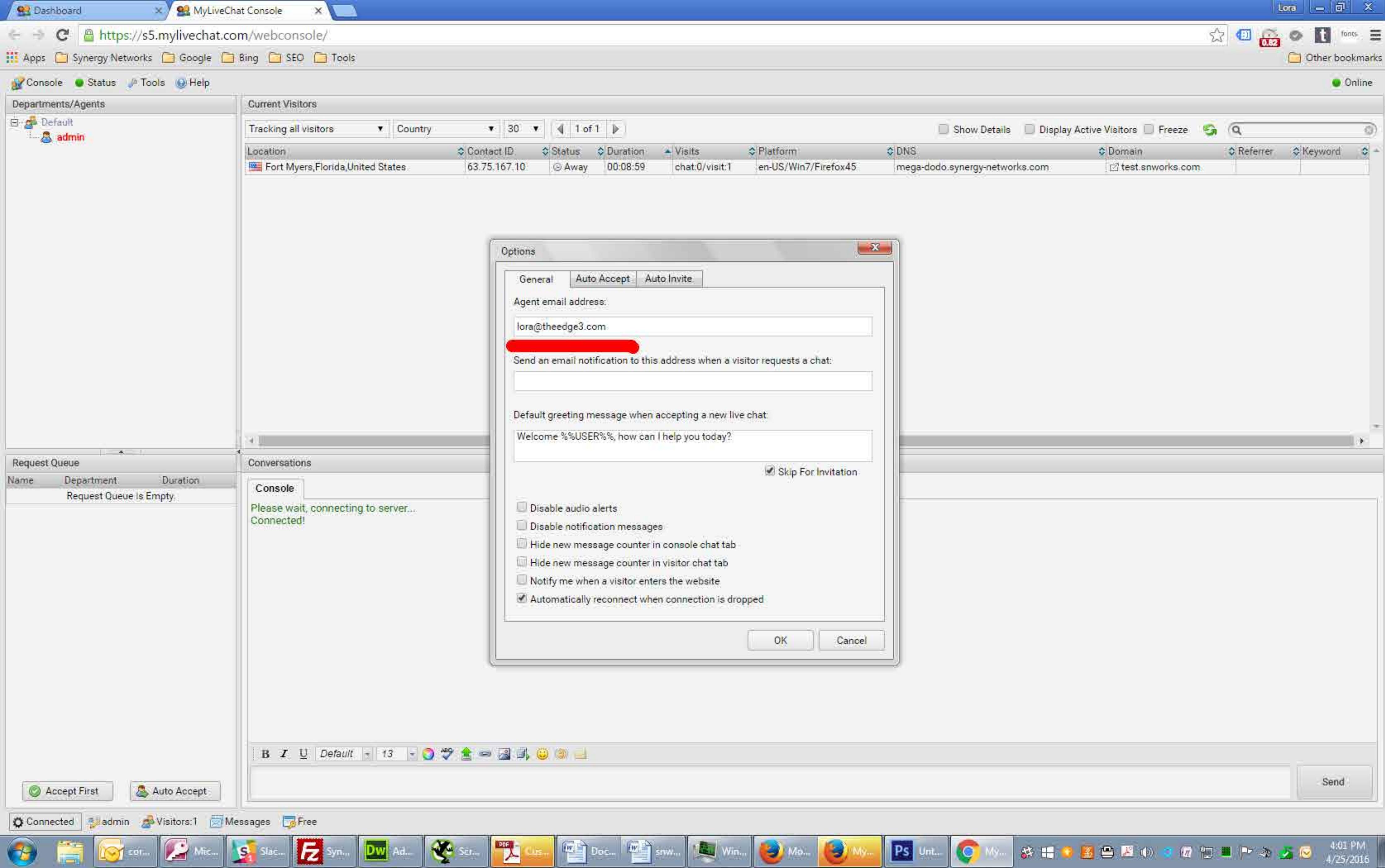
15

Info... Micro... Slack... Sync... Ado... Screen... Cust... Doc... shwe... Win... php... Dash... Untit... Ps

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Dashboard > MyLiveChat Console > Lora

https://s5.mylivechat.com/webconsole/

Apps Synergy Networks Google Bing SEO Tools Other bookmarks

Console Status Tools Help Online

Departments/Agents

Current Visitors

Tracking all visitors Country 30 1 of 1 Show Details Display Active Visitors Freeze

Location	Contact ID	Status	Duration	Visits	Platform	DNS	Domain	Referrer	Keyword
Fort Myers, Florida, United States	63.75.167.10	Away	00:09:44	chat:0/visit:1	en-US/Win7/Firefox45	mega-dodo.synergy-networks.com	test.snworks.com		

Request Queue

Name	Department	Duration
Request Queue is Empty.		

Conversations

Console

Please wait, connecting to server... Connected!

Options

General Auto Accept Auto Invite

Auto invite a visitor if this visitor has stayed for seconds
10 Seconds

When the customer location is (usa, london, ...):

When current page URL contains (a,b,c, ...):

When referring page URL contains (a,b,c, ...):

Only when my status is online and ready.

OK Cancel

If you have alot of visitors, you can auto invite them instead of making them wait.

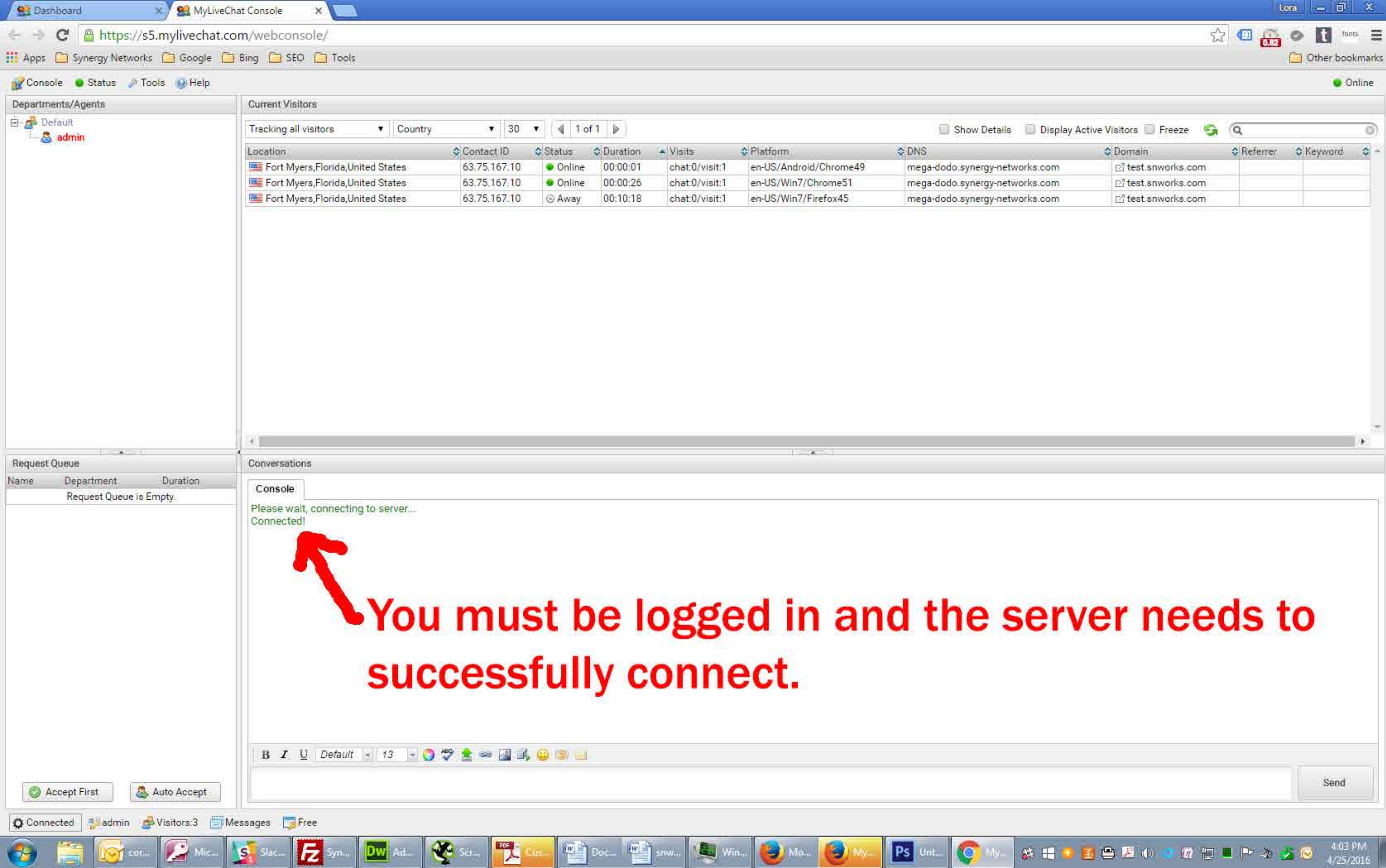
This setting is used if you are good at juggling chats.

B I U Default 13

Accept First Auto Accept Send

Connected admin Visitors:1 Messages Free

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Dashboard MyLiveChat Console Lora

https://s5.mylivechat.com/webconsole/ 0.82 fonts

Apps Synergy Networks Google Bing SEO Tools Other bookmarks

Console Status Tools Help Online

Departments/Agents

Current Visitors

Tracking all visitors Country 30 1 of 1 Show Details Display Active Visitors Freeze

Location	Contact ID	Status	Duration	Visits	Platform	DNS	Domain	Referrer	Keyword
Fort Myers, Florida, United States	Hey	Chatting	00:00:14	chat:1/visit:1	en-US/Android/Chrome49	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	63.75.167.10	Online	00:01:23	chat:0/visit:1	en-US/Win7/Chrome51	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	63.75.167.10	Away	00:11:12	chat:0/visit:1	en-US/Win7/Firefox45	mega-dodo.synergy-networks.com	test.snworks.com		

Request Queue

Conversations

Console Hey x

Connected!
Hey joined the room.

admin: Welcome Hey, how can I help you today?
Hey: Whats up

Details Sessions GeoMap Canned messages

Name	Hey	Email	
IP	63.75.167.10	City	Fort Myers, Florida, United States
Question	Whats up		
DNS	mega-dodo.synergy-networks.com		
URL	http://test.snworks.com/corey/air_treatment_products.php		
Platform	en-US/Android/Chrome49	Resolution	360x640
Browser	Mozilla/5.0 (Linux; Android 4.4.2; LGLS740 Build/KOT49I.LS740ZV6)		
	AppleWebKit/537.36 (KHTML, like Gecko) Chrome/49.0.2623.105 Mobile Safari/537.36		

You must accept the online invitation before you can start chatting with the visitor.

B I U Default 13 ABC Send

Accept First Auto Accept

Connected admin Visitors: 3 Messages Free

Hey
Whats up
s5.mylivechat.com

Slac... Syn... Ad... Scr... Doc... snw... Win... Mo... My... Ps Unt... My... 4:04 PM 4/25/2016

Dashboard MyLiveChat Console Lora

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Apps Synergy Networks Google Bing SEO Tools Other bookmarks

Console Status Tools Help Online

Departments/Agents

Current Visitors

Tracking all visitors Country 30 1 of 1 Show Details Display Active Visitors Freeze

Location	Contact ID	Status	Duration	Visits	Platform	DNS	Domain	Referrer	Keyword
Fort Myers, Florida, United States	Hey	Chatting	00:00:14	chat:1/visit:1	en-US/Android/Chrome49	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	63.75.167.10	Online	00:02:16	chat:0/visit:1	en-US/Win7/Chrome51	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	63.75.167.10	Away	00:12:06	chat:0/visit:1	en-US/Win7/Firefox45	mega-dodo.synergy-networks.com	test.snworks.com		

SPELL CHECK

Request Queue

Name	Department	Duration
Request Queue is Empty.		

Conversations

Connected!
Hey joined the room.
admin: Welcome Hey, how can I help you?
Hey: Whats up

assist

ASSIST

stasis

Add to dictionary

Ask Google for suggestions

Cut Ctrl+X
Copy Ctrl+C
Paste Ctrl+V
Paste as plain text Ctrl+Shift+V
Select all Ctrl+A
Search Google for "asssist"
Print... Ctrl+P
Writing Direction
Language settings...

I do not know what is up... how may I assist?

Accept First Auto Accept Send

Details Sessions GeoMap Canned messages

Name	Hey	Email	
IP	63.75.167.10	City	Fort Myers, Florida, United States
Question	Whats up		
DNS	mega-dodo.synergy-networks.com		
URL	http://test.snworks.com/corey/air_treatment_products.php		
Platform	en-US/Android/Chrome49	Resolution	360,640
Browser	Mozilla/5.0 (Linux; Android 4.4.2; LGLS740 Build/KOT49I.LS740ZV6) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/49.0.2623.105 Mobile Safari/537.36		

Connected admin Visitors: 3 Messages Free

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Apps Synergy Networks Google Bing SEO Tools Other bookmarks

Console Status Tools Help Online

Departments/Agents

- Default
 - admin
 - Hey
 - Lora

Current Visitors

Location	Contact ID	Status	Duration	Visits	Platform	DNS	Domain	Referrer	Keyword
Fort Myers, Florida, United States	Lora	Chatting	00:00:24	chat:1/visit:2	en-US/Win7/Firefox45	mega-dodo.synergy-networks.com	test.snworks.com		
URL : http://test.snworks.com/corey/services_Emergency_Service.php #1 : http://test.snworks.com/corey/services_Emergency_Service.php #2 : http://test.snworks.com/corey/air_treatment_products.php #3 : http://test.snworks.com/corey/ Subject : Emergency Service - Corey Compressor, Inc. Resolution : 1680,1050 Browser : Mozilla/5.0 (Windows NT 6.1; WOW64; rv:45.0) Gecko/20100101 Firefox/45.0 Email : Inilsson@snworks.com									
<input type="button" value="Details"/> <input type="button" value="Accept"/> <input type="button" value="Show Map"/> <input type="button" value="Ban User"/>									
Fort Myers, Florida, United States	Hey	Chatting	00:00:44	chat:2/visit:1	en-US/Android/Chrome49	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	Guest_585d3e1b	Inviting	00:10:23	chat:0/visit:1	en-US/Win7/Chrome51	mega-dodo.synergy-networks.com	test.snworks.com		
URL : http://test.snworks.com/corey/air_treatment_products.php Subject : Air Treatment Products -Corey Compressor Resolution : 1920,1080 Browser : Mozilla/5.0 (Windows NT 6.1) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/51.0.2704.19 Safari/537.36 Agent : admin									

Request Queue

Name	Department	Duration
Request Queue is Empty.		

Conversations

Connected!
Hey joined the room.

Hey: How can you help me?
admin: Welcome Hey, how can I help you today?
admin: I can help you
Hey: Ok...help me

Details Sessions GeoMap Canned messages

Name	Hey	Email	
IP	63.75.167.10	City	Fort Myers, Florida, United States
Question	How can you help me?		
DNS	mega-dodo.synergy-networks.com		
URL	http://test.snworks.com/corey/air_treatment_products.php		
Platform	en-US/Android/Chrome49	Resolution	360,640
Browser	Mozilla/5.0 (Linux; Android 4.4.2; LGLS740 Build/KOT49I.LS740ZV6) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/49.0.2623.105 Mobile Safari/537.36		

B I U Default 13 ABC Send

Accept First Auto Accept

Connected admin Visitors: 3 Messages: 1 Free

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Apps Synergy Networks Google Bing SEO Tools Other bookmarks

Console Status Tools Help Online

Departments/Agents

- Default
 - admin
 - Hey

Current Visitors

Location	Contact ID	Status	Duration	Visits	Platform	DNS	Domain	Referrer	Keyword
Fort Myers, Florida, United States	Lora	Online	00:02:45	chat:1/visit:2	en-US/Win7/Firefox45	mega-dodo.synergy-networks.com	test.snworks.com		
URL : http://test.snworks.com/corey/services_Emergency_Service.php #1 : http://test.snworks.com/corey/services_EmerGENCY_Service.php #2 : http://test.snworks.com/corey/air_treatment_products.php #3 : http://test.snworks.com/corey/ Subject : Emergency Service - Corey Compressor, Inc. Resolution : 1680,1050 Browser : Mozilla/5.0 (Windows NT 6.1; WOW64; rv:45.0) Gecko/20100101 Firefox/45.0 Email : Inilsson@snworks.com Agent : admin									
Details Invite Show Map Ban User									
Fort Myers, Florida, United States	Hey	Chatting	00:00:44	chat:2/visit:1	en-US/Android/Chrome49	mega-dodo.synergy-networks.com	test.snworks.com		
Fort Myers, Florida, United States	Guest_585d3e1b	Inviting	00:10:23	chat:0/visit:1	en-US/Win7/Chrome51	mega-dodo.synergy-networks.com	test.snworks.com		
URL : http://test.snworks.com/corey/air_treatment_products.php Subject : Air Treatment Products -Corey Compressor Resolution : 1920,1080 Browser : Mozilla/5.0 (Windows NT 6.1) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/51.0.2704.19 Safari/537.36 Agent : admin									

Request Queue

Name	Department	Duration
Request Queue is Empty.		

Conversations

Connected!

Lora joined the room.

admin: Welcome Lora, how can I help you today?

Lora: Whats up???

admin: the sky

Lora: I need help with the sky

Lora left this room.

Details Sessions GeoMap Canned messages

Name	Lora	Email	Inilsson@snworks.com
IP	63.75.167.10	City	Fort Myers, Florida, United States
Question	Whats up???		
DNS	mega-dodo.synergy-networks.com		
URL	http://test.snworks.com/corey/services_EmerGENCY_Service.php		
#1	http://test.snworks.com/corey/services_EmerGENCY_Service.php		
#2	http://test.snworks.com/corey/air_treatment_products.php		
#3	http://test.snworks.com/corey/		
Platform	en-US/Win7/Firefox45	Resolution	1680,1050
Browser	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:45.0) Gecko/20100101 Firefox/45.0		

You can toggle between online users.
You can see when they left.

B I U Default 13 ABC Send

Accept First Auto Accept

Connected admin Visitors: 3 Messages: 1 Free

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