

TEXAS DEPARTMENT OF PUBLIC SAFETY



Request for Information

RFI # CID202503141041

TITLE: Video Management System (VMS)

1. INTRODUCTION/OBJECTIVE/PURPOSE

The Texas Department of Public Safety (TXDPS) Criminal Investigations Division (CID) is seeking current information to perform market research related to a Video Management System (VMS) that records video feeds from multiple Internet Protocol (IP) cameras and allows video feeds to be exported/archived to external media or alternate systems and may possess video analytical capabilities.

1.2 Agency Liability and Confidential Information

This RFI is only a request for information and no contractual obligation on behalf of the TXDPS whatsoever shall arise from the RFI process. It does not constitute a Request for Proposal (RFP), Request for Offer (RFO), Invitation for Bid (IFB), or other solicitation, nor does it constitute the commitment to issue any solicitation in the future. Therefore, those choosing to respond to this RFI will, merely by virtue of submitting such a response, NOT be deemed to be “bidders” in any sense, and no such respondent will have any preference, special designation, advantage or disadvantage whatsoever in any subsequent procurement process related to this RFI.

This RFI does not commit the TXDPS to pay costs incurred in the preparation or submission of any response to the RFI. It is the responsibility of the potential respondent to monitor the Electronic State Business Daily (ESBD) for additional information pertaining to this RFI.

Pursuant to §552.301(c) of the Public Information Act (PIA), the Director has designated the following portal for public information requests: [Public Information Center | Texas Department of Public Safety \(govqa.us\)](https://www.txdps.gov/public-information-center) or by emailing publicrecords@dps.texas.gov. Respondents are advised that materials contained in their response are subject to the aforementioned section of the PIA. **Note:** A request must be sent directly to that address or through the Department’s Public Information Request Page on our public website, found at [Public Information Requests | Department of Public Safety \(texas.gov\)](https://www.txdps.gov/public-information-requests). A request emailed to any other Department email address does not trigger the requirements of the PIA.

If Respondent asserts that any material in the response is confidential or proprietary information, Respondent must clearly mark the applicable pages of Respondent’s submission in boldface type to indicate each claim of confidentiality and include the words “confidential” at the top of the page. Additionally, Respondent must include statement on company letterhead identifying all Response section(s) and specific pages(s) that have been marked as confidential and explain why the information is marked as confidential and excepted from public disclosure under the provisions of the Texas Public Information Act (the Act). Merely making a blanket claim that the entire Response is protected from disclosure because it contains some proprietary information is not acceptable and will make the entire Response subject to release under the Act.

1.3 BACKGROUND INFORMATION/HISTORY

The Texas Department of Public Safety/Criminal Investigations Division (CID) has been deploying Internet Protocol (IP) cameras in support of criminal investigations for several years and has deployed several different Video Management Solutions(VMS); however, every VMS solution has had gaps in functionality which were not identified before the solution was purchased, manifested after a solution was put into production, or manifested after a significant change in technological advances. The operational limitations of the currently implemented VMS combined with the increased need for video analytic capabilities, have prompted CID to conduct market research into a new VMS solution. CID deploys hundreds of IP cameras in support of criminal investigations and the video feeds from those cameras may subsequently be utilized during courtroom proceedings.

2. SCHEDULE OF EVENTS AND TIMELINES

RFI issue date:	3/18/2025
Deadline for questions/clarifications to the RFI (Close of Business)	4/4/2025
Deadline for responses to questions/clarifications (Close of Business)	4/11/2025
Deadline for submission of RFI:	4/25/2025

To maintain the integrity of the RFI process, all communications with respondents pertaining to this RFI must be referred to and/or coordinated with the TXDPS point of contact referenced below.

Instructions to Recipients

1. You are requested to complete the enclosed questionnaire and return by **April 25th, 2025, by 5:00 P.M.** *Include respondent information and signature in Section 8 with your response.*
2. All respondents responding to this RFI may be required to make a demonstration/presentation of products/services following the deadline for submission upon request by TXDPS. TXDPS shall not be responsible for expenses incurred by a respondent in the preparation and submission of Information. This provision also includes any costs involved in providing an oral presentation/demonstration of product/services.
3. Please list the question (included in the enclosed questionnaire) before each response.
4. All questions/clarifications must be submitted on or before **April 4th, 2025.**

Electronic transmission via email to Procurement and Contracting Services (P&CS) representative Leann Jones is required for both questions/clarifications.

Senior Relationship Manager: Leann Jones, CTCD, CTCM
Email: Leann.Jones@dps.texas.gov

3. GENERAL REQUIREMENTS

1. Receive video feeds from multiple IP camera types
2. Receive simultaneous video feeds from 200+ IP cameras
3. Remote administration of camera settings w/centralized management dashboard
4. Robust video analytics of live video feeds as well as prerecorded video
5. Support of multiple video compression formats
6. Export of full video recordings as well as “snippets” from videos
7. Export video in a variety of video formats
8. Robust user management
9. Robust user auditing
10. Ability to view the geolocation of all IP cameras on a map
11. Multiple deployment options (On-Premises, Gov Cloud, SaaS)

3.1 RFI QUESTIONS

TXDPS is requesting responses to the following questions. Additional explanations and/or capabilities can also be provided:

1. What are the formats in which the system can export video?
2. Can “snippets” of video be exported, or does the entire video need to be exported?
3. Does the exported video require a proprietary player?
4. Can recorded video be played back from within the system?
5. What video compression methods can the system handle?
6. Can the system handle encrypted video feeds?
7. What types of cameras can interface with the system?
8. How many IP cameras can the system manage?
9. Can the system record video from drones?
10. Does the system have the ability to centrally manage camera configuration and settings?
11. Does the system have a centralized dashboard in which camera status and geolocation information can be viewed?
12. Can the system plot the location of cameras on a map?
13. How can the system be deployed (on-premises, Gov Cloud, SaaS)?
14. Is the system FedRamp/TXRamp Certified?
15. Does the system have integrated video analytics?
16. Can the system perform video analytics on live video feeds and prerecorded videos?
17. Does the system allow for splitting users into groups and then restricting access to camera feeds based on those groups?
18. Can recorded video be played back from within the system?
19. How can the system be accessed (Web interface, mobile application, computer application)?
20. What type of audit logging can the system perform?
21. What type of reports can the system produce?
22. Does the system hash the recorded videos for evidentiary integrity verification?
23. Does the system possess Active Directory integration? SAML?
24. Do you have a DIR-Contract-Number? If so, please provide it.
25. Do you have a GSA(U.S. General Services Administration) contract number? If so, please provide it.

4. TIME TABLE

The respondent's response shall include a timetable that will include product configuration deployment, testing, and acceptance. (if applicable)

5. LIMITATIONS

Changes may occur between the publishing of this RFI and any subsequent RFIs. There also may be differences between this RFI and other relevant documents.

Respondent's staff must be able to pass requisite background checks in order to gain access to: DPS Data for either server or cloud-based installation and maintenance.

6. INDUSTRY DISCUSSIONS

TXDPS representatives may or may not choose to meet with potential respondents. Such discussions would only be intended to get further clarification of potential capability to meet the requirements, especially any development and certification risks. Oral presentations and product demonstrations may be requested from the Respondents.

7. SUMMARY

THIS IS AN REQUEST FOR INFORMATION (RFI) ONLY to identify sources that can provide a **Video Management System (VMS)**. The information provided in this RFI is subject to change and is not binding by the TXDPS. The TXDPS has not made a commitment to procure any of the items discussed, and release of this RFI should not be construed as such a commitment or as authorization to incur cost for which reimbursement would be required or sought. All submissions become TXDPS property and will not be returned.

8. RESPONDENT INFORMATION

Respondents must provide the following:

Company Name:	
Street Address:	
City/State/Zip:	
RFI Point of Contact:	
Title:	
Phone:	
Email:	
Company Web Page Address:	

NOTE: The respondent acknowledges that they have read all instructions carefully. Complete all

requirements as outlined in this RFI, sign and submit in accordance with Section 2 Schedule of Events and Timelines.

RESPONDENT SIGNATURE(S)

Signature of Authorized Representative

Name - Printed

Date