

WENDI HAMMANG

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PROFESSIONAL SUMMARY

Versatile professional with over 20 years of experience spanning technology entrepreneurship, non-profit housing, education, corrections, and marketing. Recently certified in Software Testing/QA with a passion for ensuring exceptional product quality through systematic testing methodologies. My diverse background has equipped me with a unique perspective for identifying issues and creative problem-solving approaches.

MY STORY

My adventure began in radio marketing, where I fell in love with the art of communication. Crafting compelling campaigns for local businesses taught me the power of attention to detail and creative problem-solving. Every ad had to resonate perfectly with its audience—a lesson that serves me well in QA where understanding user needs is paramount.

My path then led me to public safety, where precision wasn't just important—it was essential. Working in corrections, I developed a disciplined approach to documentation and protocol adherence that's second nature to me now. When lives depend on systems working correctly, you learn to be thorough!

As an educator specializing in both Physical and Special Education, I honed my ability to identify patterns and adapt to individual learning styles. I loved translating complex concepts into clear, accessible information—a skill that translates perfectly to software testing environments where communicating technical findings to diverse stakeholders is crucial.

Most recently, my work in non-profit housing and case management has refined my project management expertise. I've thrived in environments where resources are limited but expectations are high, developing creative solutions to complex problems.

PROFESSIONAL EXPERIENCE

Founder

Elytiq | Los Angeles Metropolitan Area (Remote)

February 2025 - Present

- Founded Elytiq - "Decode Your Digital Voice," a solution that transforms how users understand and leverage their digital presence
- Developing technology that empowers users to gain meaningful insights from their online communications
- Creating tools to help individuals communicate more effectively in an increasingly digital world
- Currently building MVP and preparing for early access release

Non-Profit Housing Manager

Abode Services | Santa Cruz, CA

October 2021 - November 2023

- Managed relationships between property owners and individuals experiencing housing hardships
- Implemented programs based on Maslow's Hierarchy to address fundamental human needs
- Employed professional and humane practices designed to treat all clients with respect and dignity
- Developed stakeholder management strategies to maintain sustainable housing solutions
- Utilized strong organizational skills and persuasive communication to expand housing options

Jr Director

Rotary Club of Santa Cruz | Santa Cruz, CA

July 2023 - July 2024

- Collaborated with service-minded professionals to create meaningful community contributions
- Participated in planning and execution of community service initiatives and fundraising events
- Fostered an environment of fellowship, service, and community engagement
- Contributed to organizational leadership and strategic planning

Bereavement Counselor (Volunteer)

Community Hospital of the Monterey Peninsula | Monterey, CA

June 2017 - June 2019

- Provided bereavement support for juveniles who lost loved ones in Hospice care

- Collaborated with the hospital's Hospice division to develop appropriate support strategies
- Created safe environments for grief expression and emotional processing
- Maintained compassionate and supportive relationships with clients during difficult transitions

Physical Education Instructional Assistant

Pacific Grove School District | Pacific Grove, CA

July 2016 - June 2019

- Supported PE department in delivering comprehensive physical education programs for grades 6-8
- Collaborated with lead PE teachers to implement engaging, safe, and effective physical activities
- Promoted student health, fitness, and motor skill development through adaptive instruction
- Maintained safety protocols and provided individual guidance for students needing additional support

On-Site Property Manager

Selzer Realty/Realty World | Ukiah, CA

June 2012 - June 2016

- Oversaw daily operations and management of a 68-unit apartment complex
- Maintained high occupancy rates while ensuring exceptional tenant satisfaction
- Managed property maintenance, tenant relations, and financial performance
- Coordinated with service providers to ensure timely maintenance and repairs
- Implemented strategies to reduce turnover and increase tenant satisfaction

Retail Manager

Mazahar Boutique | Willits, CA

September 2006 - March 2010

- Managed daily operations of a high-end boutique retail establishment
- Developed and implemented comprehensive policies and procedures to ensure smooth operations
- Created hiring protocols and training programs for new staff members
- Handled financial responsibilities including accounting, budgeting, and inventory management
- Maintained exceptional customer service standards and resolved complex customer issues
- Built strong relationships with vendors and managed product procurement

Corrections Officer

Lake County Sheriff's Office | Lake County, CA

December 2002 - July 2006

- Maintained security and order in a detention facility housing 250 inmates
- Collaborated with a team of 12 officers and 2 medical personnel to ensure inmate safety and well-being
- Enforced facility policies and legal requirements while promoting rehabilitation
- Conducted security protocols, supervised inmate activities, and managed crisis situations
- Maintained detailed documentation and reporting for legal compliance

Radio Marketing Specialist

Ukiah Broadcasting Corp, KLLK Radio, KOZT Radio | Ukiah, OR

June 1997 - June 2001

- Conceptualized and executed targeted advertising campaigns for small business clients
- Leveraged audio media expertise to help local businesses increase market presence
- Developed creative content for radio advertisements and promotional materials
- Built and maintained client relationships across diverse business sectors
- Created strategic media plans to maximize client ROI within budget constraints

CERTIFICATIONS & EDUCATION

- **AT*SQA Certification** - Software Testing/QA (January 2025)

SKILLS

- **Quality Assurance:** Analytical mindset, meticulous attention to detail, systematic testing methodologies
- **Communication:** Stakeholder management, persuasive communication, digital communication
- **Management:** Project management, property management, retail management, crisis management
- **Client Relations:** Client relationship management, community engagement
- **Organization:** Strong organizational skills, documentation, protocol adherence
- **Problem-Solving:** Creative problem-solving, pattern identification, adaptability
- **Financial:** Financial management, budgeting, inventory control
- **Training:** Staff training & development, translating complex concepts

LOOKING FORWARD

I'm actively seeking Software QA/Testing opportunities where I can leverage my unique background to ensure exceptional product quality. My diverse experience has taught me to see problems from multiple angles—a perspective that leads to more thorough testing and ultimately better products.

Let's connect and explore how my unconventional path can bring value to your team!