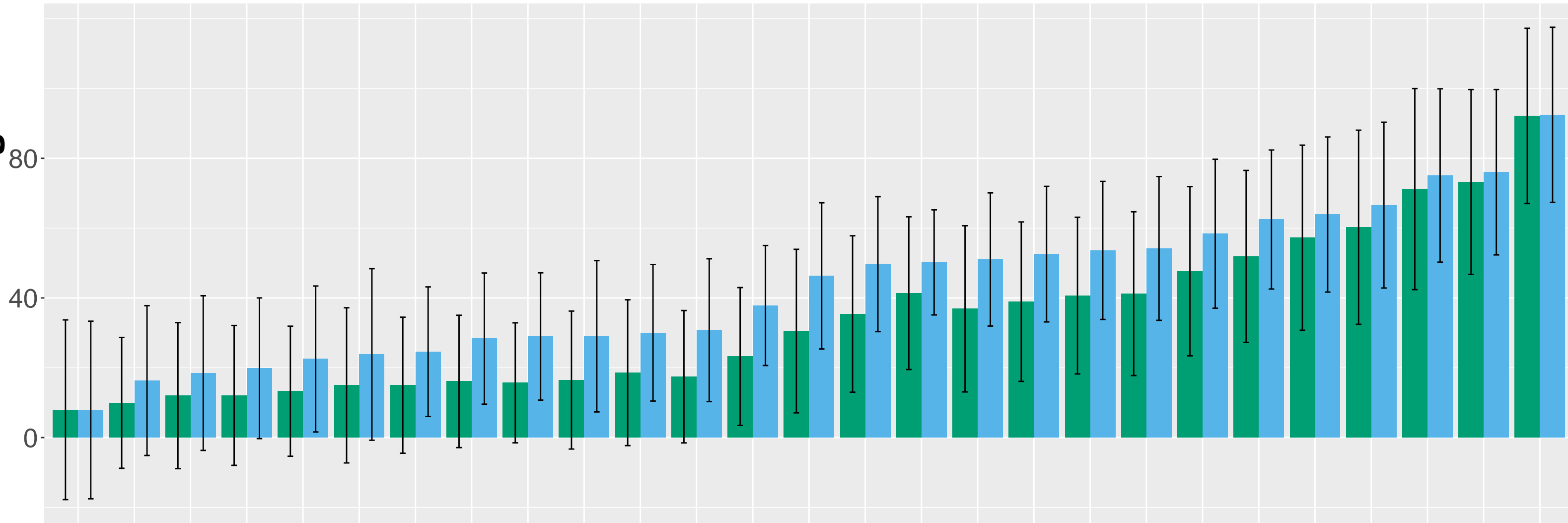


Satisfaction Personal Desirability

Scaled Rating



Customer Journey Plots