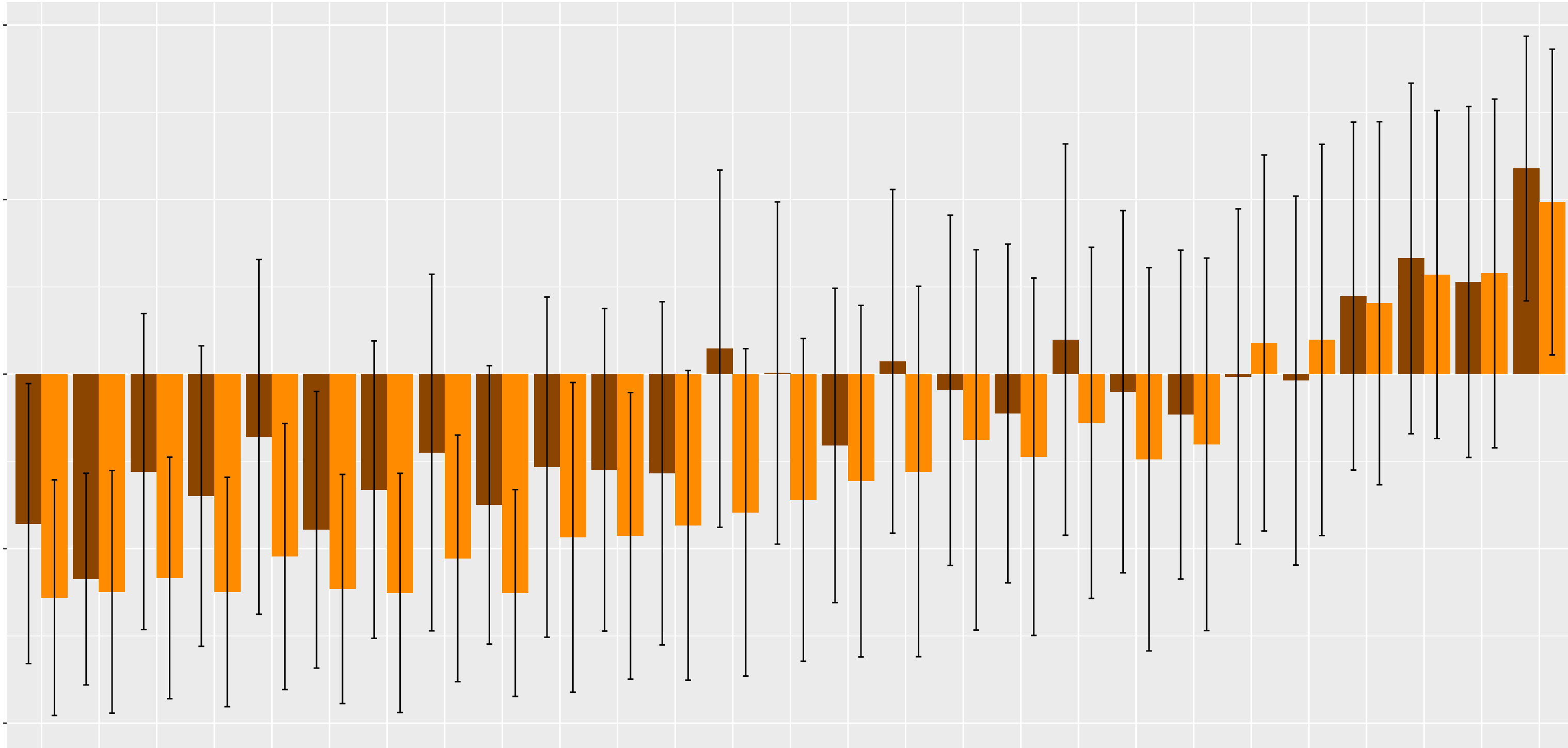


Mean Sentiment Score

■ Sentence ■ Word

1.0  
0.5  
0.0  
-0.5  
-1.0

Customer Journey Plots



Mean Sentiment Score

■ Sentence ■ Word

1.0  
0.5  
0.0  
-0.5  
-1.0

Customer Journey Plots

