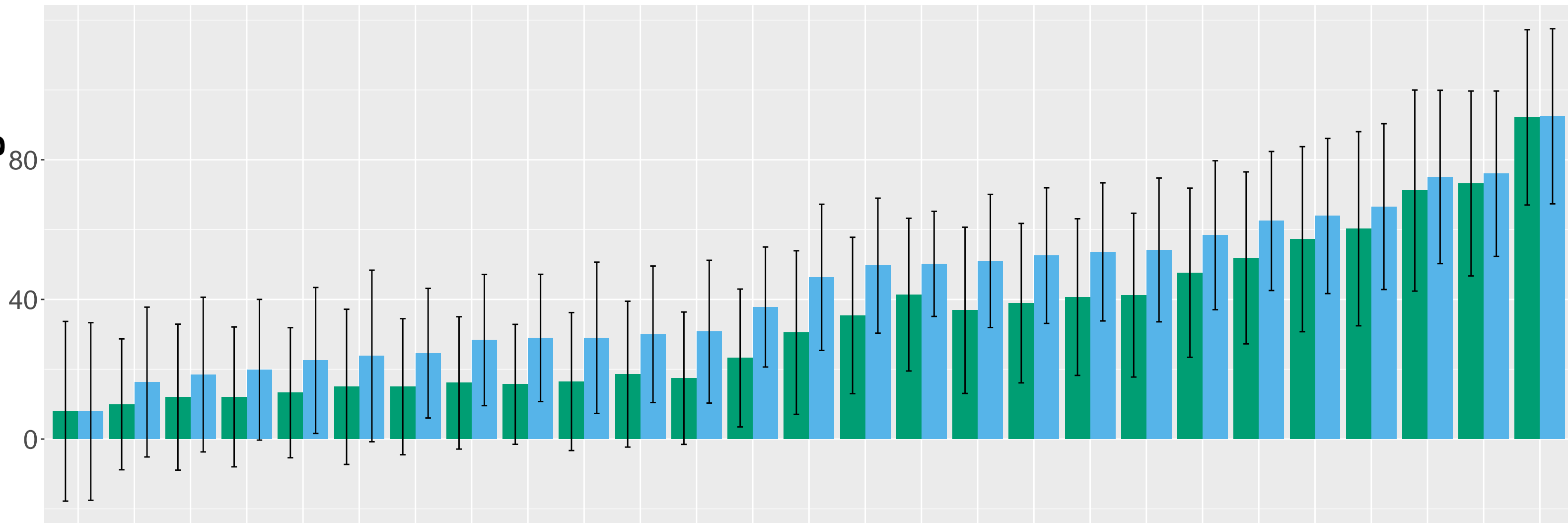


Scaled Rating

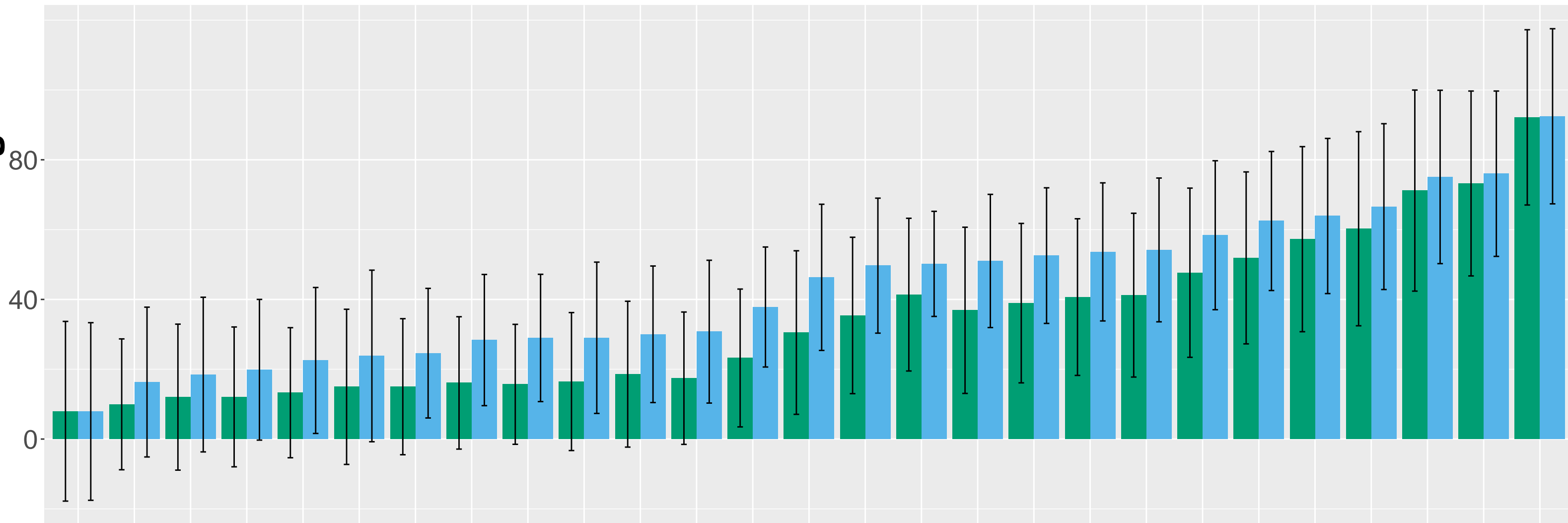
Satisfaction Personal Desirability



Customer Journey Plots

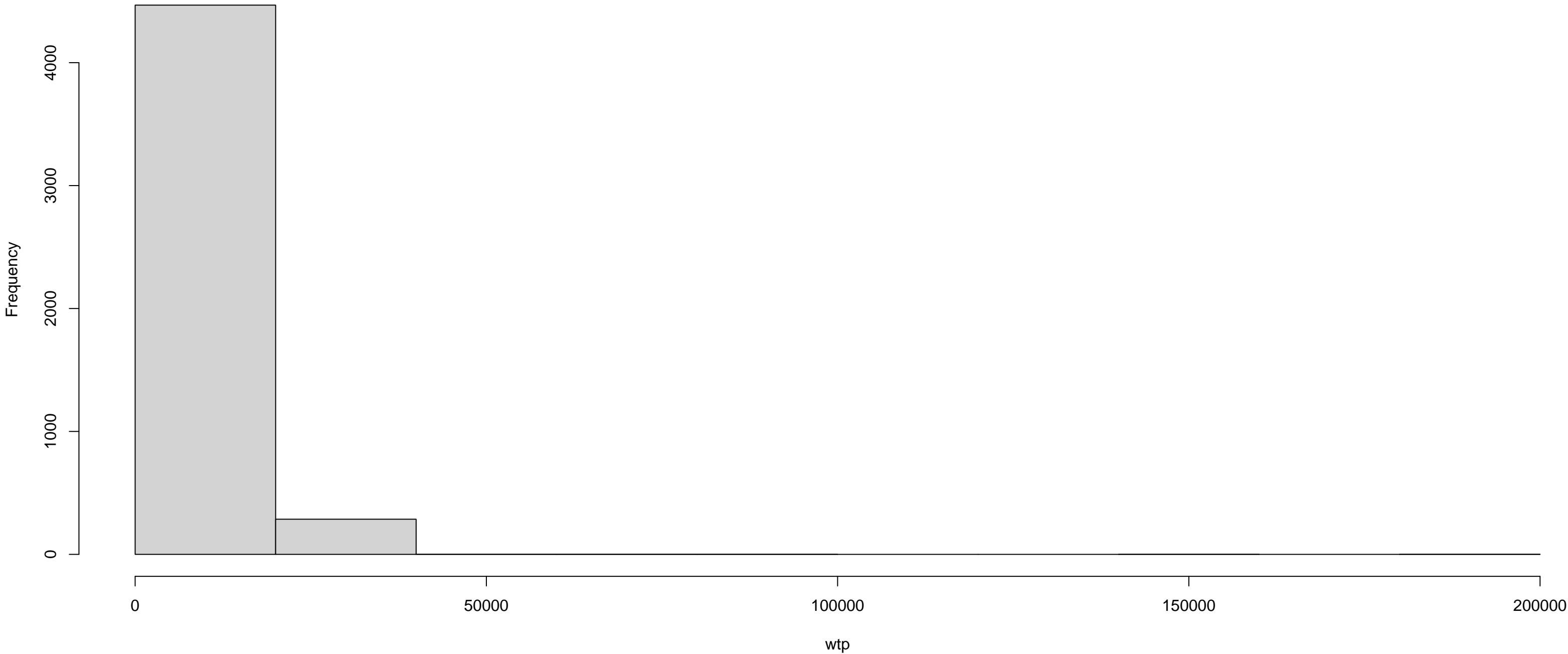
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Satisfaction Personal Desirability

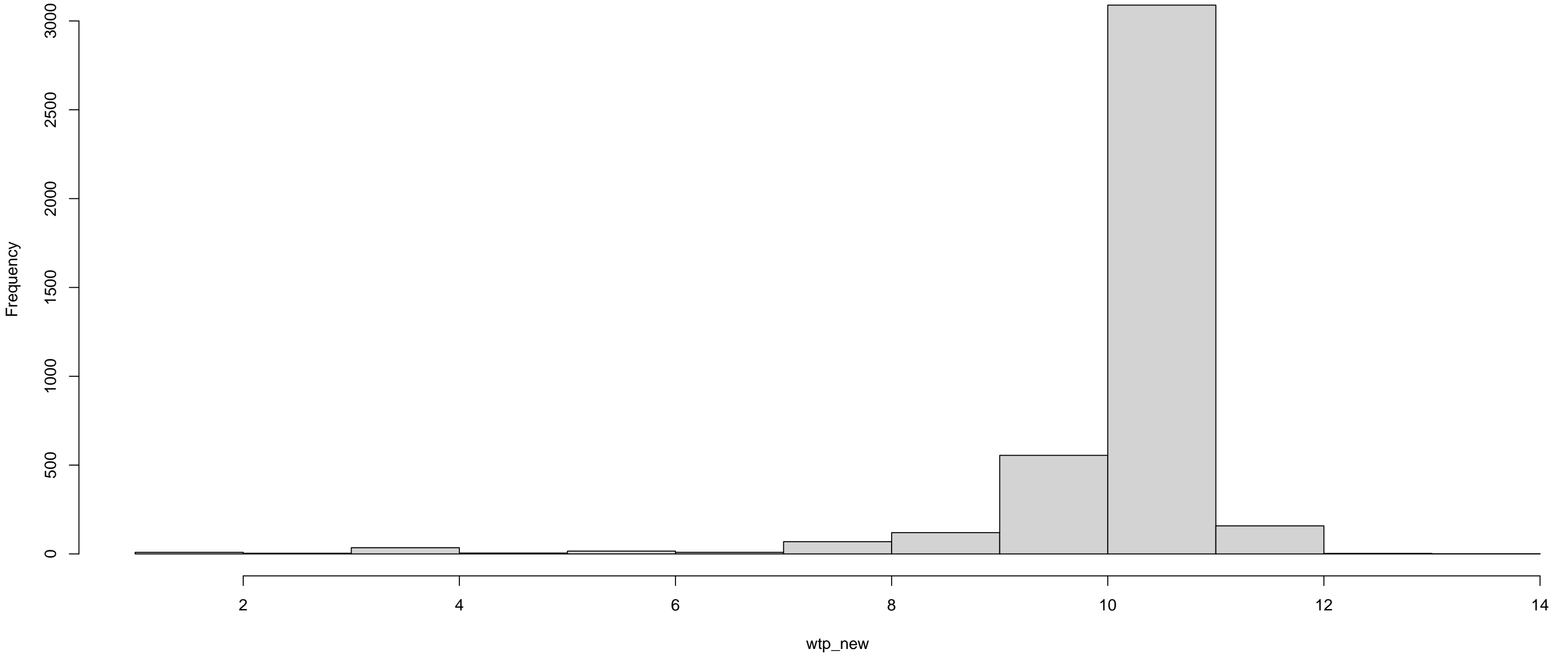


Customer Journey Plots

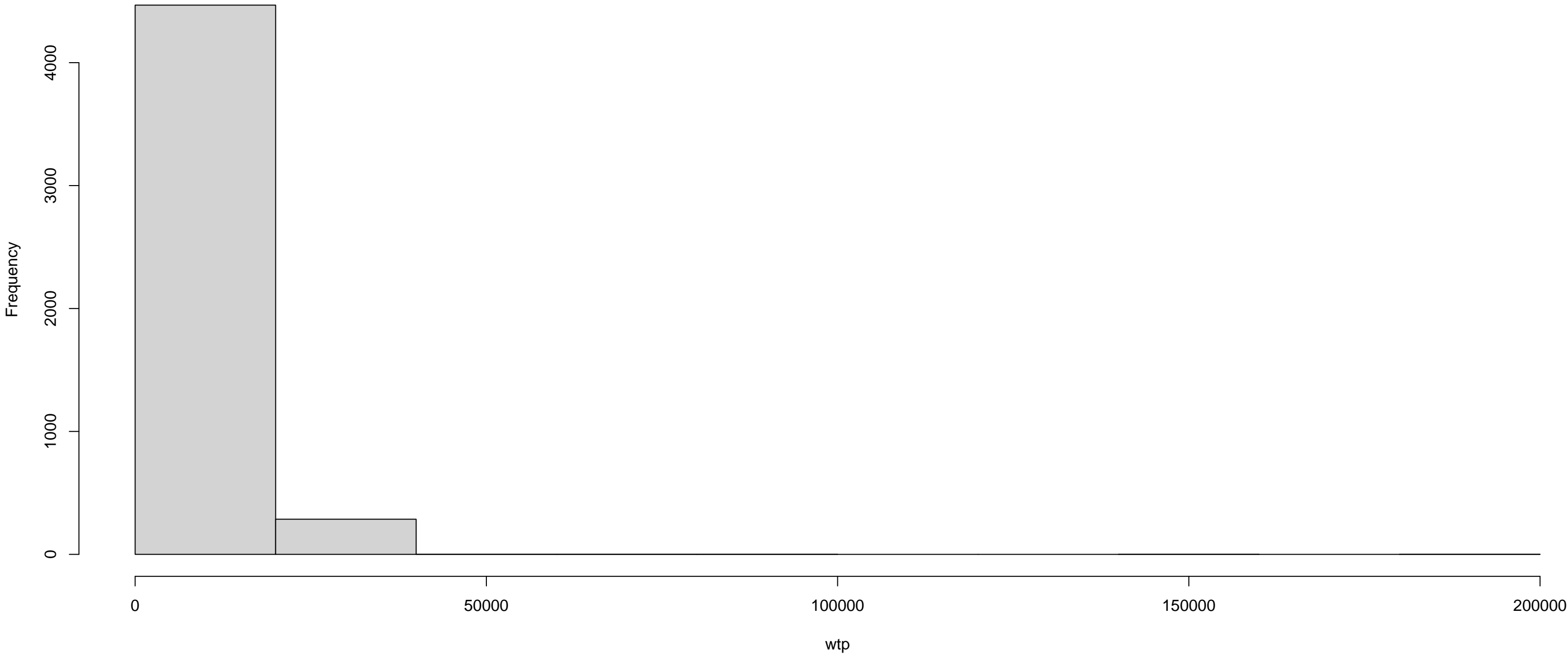
Histogram of wtp



Histogram of wtp_new



Histogram of wtp



Histogram of wtp_new

