

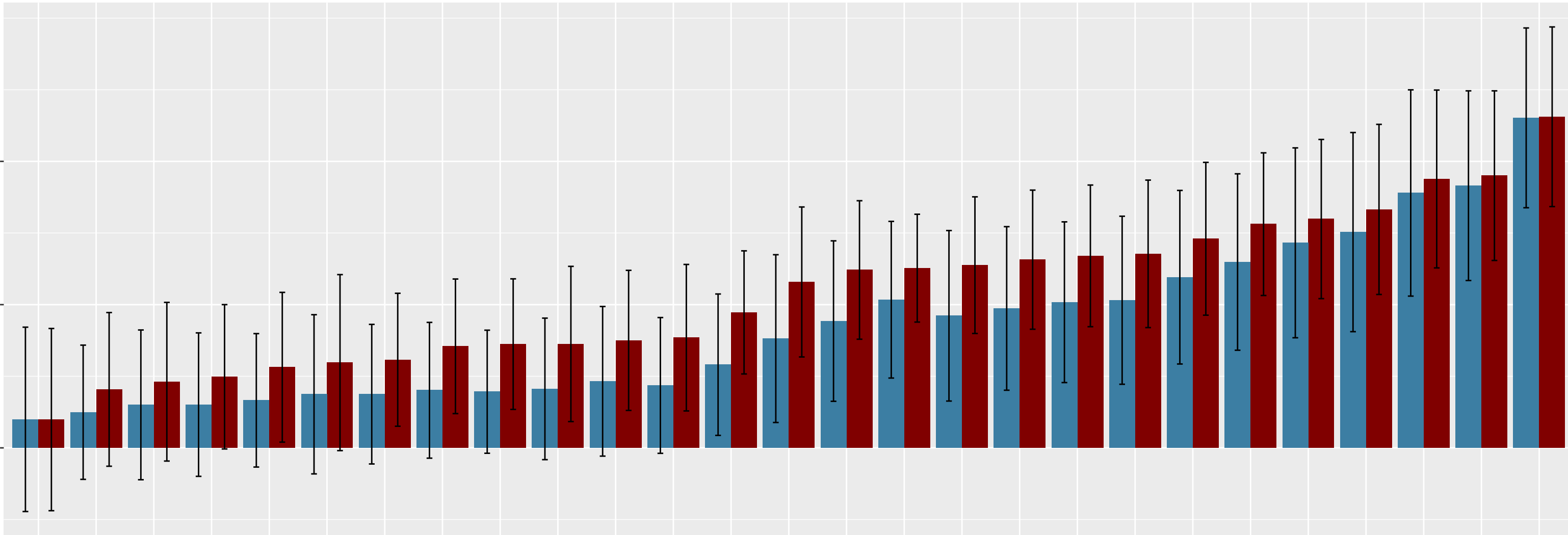
■ Satisfaction ■ Personal Desirability

Mean Rating

80

40

0



Customer Journey Plots